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| Primary Care Ethnicity Data Audit Toolkit Staff survey form: How are we doing? | December 2021 |

Please take a few minutes to fill out this survey on collecting and recording ethnicity data in our practice. This survey is part of a wider audit process we are undertaking that aims to improve the quality of our practice processes for ethnicity data collection, recording and outputting.

**For the following questions, please tick the one box that is the closest to your response.**

## Training

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| --- | --- | --- | --- | --- |
| 1. | Have you received any training on how to collect or record ethnicity data in primary care? | | | |
|  |  |  |  |  |
|  | Yes, in the last 12 months | Yes, but not in the last 12 months | No | N/A |
| 2, | How often are you involved in collecting ethnicity data from patients or recording ethnicity data in the practice management system (PMS)? | | | |
|  |  |  |  |  |
|  | Frequently (on most days I am working) | Occasionally (once a week) | Infrequently (once a month or less) | N/A |
| 3. | Do you consider that you understand why ethnicity data is collected in primary care? | | | |
|  |  |  |  |  |
|  | Yes | No | Not sure | N/A |
| 4. | Are you comfortable collecting ethnicity data from patients? | | | |
|  |  |  |  |  |
|  | Yes | No | Not sure | N/A |

## What do you do?

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| 5. | How often do you check patient ethnicity details for patients enrolled in your practice? | | | | | | |
|  |  | |  |  | |  | |
|  | On initial patient enrolment/registration and regularly (at least three‑yearly) thereafter | | On initial patient enrolment/registration and irregularly thereafter, or at intervals greater than three years apart | On initial patient enrolment/registration only or not sure | | N/A | |
| 6, | Are there times when you guess a patient’s ethnicity rather than asking the patient to self‑identify? | | | | | | |
|  |  | |  |  | |  | |
|  | Yes See below | | No Go to question 7 | N/A Go to question 7 | |  | |
|  | Why do you decide/guess a patient’s ethnicity? | | | | | | |
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|  |  | | | | | | |
| 7. | Do you have a list of codes or search function available to help you record a patient’s ethnicity? | | | | | | |
|  |  | |  |  | |  | |
|  | Yes | | No | Not sure | | N/A | |
| 8. | Do you ever make up a new code to record an ethnicity? | | | | | | |
|  |  | |  |  | |  | |
|  | Yes | | No | Not sure | | N/A | |
| 9. | Which code would you record in your PMS where a patient provided each of the following responses to the ethnicity question? (Feel free to refer to any resources that you would normally use when coding ethnicity.) | | | | | | |
|  | Written-in response of ‘New Zealander’ code | | | |  | |  |
|  | Written-in response of ‘Fijian-Indian’ code | | | |  | |  |
|  | Written-in response of ‘Cook Islander’ code | | | |  | |  |
|  | Blank (where patient not immediately contactable) code | | | |  | |  |
|  | Declined to provide ethnicity code | | | |  | |  |
|  |  | | | | | | |
| 10. | Are you able to record up to **six** ethnicities for a patient in your PMS? | | | | | | |
|  | Yes | If **YES**, where a patient provides more than six ethnicities, how do you decide which six are recorded in the PMS? Please explain. | | | | |  |
|  |  |  | | | | |  |
|  |  |  | | | | |  |
|  | No | If **NO**, where a patient provides more ethnicities than you can record, how do you decide which ethnicities are recorded in the PMS? Please explain. | | | | |  |
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## What do you think?

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| 11, | Have you experienced any difficulties with collecting ethnicity data from patients/consumers or recording ethnicity data in the PMS? If yes, please explain. | |
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|  |  | |
| 12, | Is there anything that would make it easier for you to collect or record ethnicity data from patients/consumers? If yes, please explain. | |
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## Additional feedback

Please share any additional comments.

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## Personal information

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| --- | --- | --- | --- |
| **Given name:** |  | **Family name:** |  |
| **Practice name:** |  | | |
| **Position:** |  | | |
| **Date:** |  | | |

Thank you for taking the time to fill out this survey. We rely on your feedback to help improve our systems. Your input is greatly appreciated.