# 11 Family / Whānau / Support Person Interview Tool

### Guidance notes

Family and whānau should be interpreted broadly to include whoever the client wishes to involve.

The following questions are a guide only.

We recommend that you tailor these questions to suit the particular situation and add further questions as needed to verify information from other sources and to probe areas of particular concern or interest.

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| **a. Opioid substitution treatment** |
| Overall, what would you say are the strengths of the service? |       |
| Overall, what would you say are the limitations of the service? |       |
| Have you been encouraged to participate and support your family/whānau member’s treatment? |       |
| To what extent do you feel you are working in partnership with your family/whānau member and the service? |       |
| Can you describe the impact of the treatment provided by this service on your family/whānau? |       |
| Have you, or other members of your family/whānau, ever been invited to participate in service planning, evaluation or any other service initiatives? |       |
| Do you have any further feedback about the service and/or the treatment? |       |