

Overview of Ministry of Health Surge Workforce Learning Modules

Careerforce is the Industry Training Organisation for the health and wellbeing sector, and has partnered with the Ministry of Health to make two learning modules available to the registered surge workforce, to support their entry into a care and support role (residential or home care based). Learning is completed via Careerforce’s online learning platform, Aka Toi. Module one covers core skills and knowledge and Module two covers some specific technical skills.

Module 1: Core Skills and Knowledge

This module contains the learning for three core skill areas that are important for a person working in the Kaiawhina (care & support) Workforce.

When you have completed this module, you will have an understanding of

- Observing and responding to changes,
- Recognise vulnerability and abuse, and
- Professional and ethical behaviour.

Observe and respond to changes	In this topic you will learn about <ul style="list-style-type: none"> • Establishing the overall wellbeing of a person • Using your knowledge of a person to recognise that something is out of the ordinary • Recording the changes that are occurring for the person in a personal plan or progress notes • Noting how a person can receive the correct support
Vulnerability and abuse	In this topic you will learn about <ul style="list-style-type: none"> • factors that contribute to a person being vulnerable • different signs of abuse • how to respond to and report abuse
Professional and ethical behaviour	In this topic you will learn about <ul style="list-style-type: none"> • professionalism and ethics • workplace codes • workplace conflict

Module 2: Technical Skills

This module contains the learning for six technical areas that are important for a person working in the Kaiawhina Workforce.

When you have completed this module, you will have an understanding of

- Challenging behaviour,
- How to minimise falls, and
- Supporting different cultures.

Challenging behaviour	<p>In this topic you will learn about</p> <ul style="list-style-type: none"> • what behaviours may present challenges • how to address behaviour with support strategies • reflecting on your actions and strategies to improve your work
Minimise falls	<p>In this topic you will learn about</p> <ul style="list-style-type: none"> • what factors may contribute to a person’s risk of falling • potential impacts on a person’s health and wellbeing • actions that can be taken to minimise falls and how to respond
Support for different cultures	<p>In this topic you will learn about</p> <ul style="list-style-type: none"> • what culture is • cultural differences and similarities • the Code of Rights • communicating with people