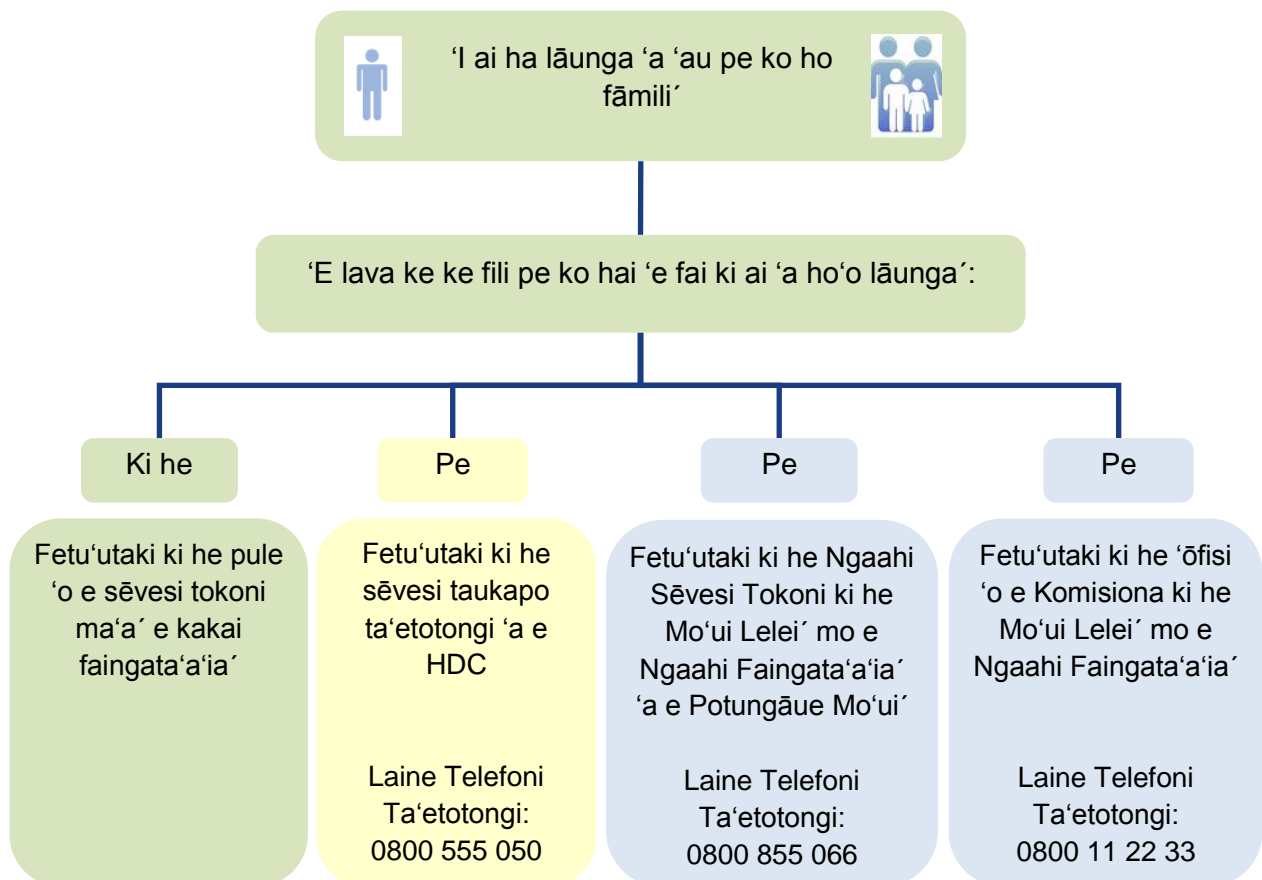


# Fakahoko ‘o ha Lāunga felāve‘i mo e Disability Support Services (Ngaahi Sēvesi Tokoni ma‘a ‘e Kakai Faingata‘a‘ia’) ‘oku fakapa‘anga ‘e he Ministry of Health Disability Support Services

‘Āokosi 2019  
HP4789

‘Oku ‘i ai ‘a ho‘o totonu ke ke fakahoko ha lāunga felāve‘i mo e ngaahi sēvesi tokoni ma‘a ‘e kakai faingata‘a‘ia’ ‘oku ma‘u atu ‘e koe pe ko ho fāmili’ ...  
... pea ‘oku ‘i ai ‘a ho‘o ngaahi fili felāve‘i mo hai ke ‘oatu ki ai ‘a ho‘o lāunga’ ...



‘E lava ke ke fakahoko ha lāunga ‘aki ha‘o LEA ki ha taha pe ‘aki ha‘o FAITOHĪ, ‘o ngāue‘aki ‘a e lea faka-Tonga’ (‘o kau ki ai mo e lea fakatātā NZ Sign Language).

## **‘Oku ‘i ai ‘a ho‘o ngaahi fili felāve‘i mo e founa ‘o ha‘o fakahoko ha lāunga felāve‘i mo ha ngaahi sēvesi ‘oku ma‘u atu ‘e koe pe ko ho fāmili’**

- **Talanoa (pe lea fakatātā ‘aki ‘a e NZ Sign Language) pe faitohi ki he Pule ‘o e Disability Support Service ...**

Kapau ‘oku ‘i ai ha palopalema pe ko ha‘o hoha‘a felāve‘i mo ha ngaahi sēvesi tokoni ma‘a’ e kakai faingata‘a‘ia’ ‘oku’ ke lolotonga ma‘u atu’, ‘e lava ke ke talanoa pe faitohi ki he pule ‘o e sēvesi’. ‘E ‘i ai ‘a e founa lāunga ‘a e kautaha fakahoko sēvesi’ ‘a ia ‘oku fiema‘u ke nau fakahā atu ia kiate koe.

Kapau ‘oku’ ke fiema‘u ha tokoni mo ha fakamatala ke fakahoko‘aki ‘eni, ‘e lava ke ke fetu‘utaki ki he Health and Disability Advocacy Service (Kautaha Taukapo ki he Mo‘ui Lelei’ mo e Ngaahi Faingata‘a‘ia’) ‘i he:

Laine Telefoni Ta‘etotongi: 0800 555 050

Uepisaiti: <http://advocacy.hdc.org.nz>

‘Īmeili: [advocacy@hdc.org.nz](mailto:advocacy@hdc.org.nz)

‘Oku **TA‘ETOTONGI** pea **TU‘U TAU‘ATĀINA** ‘a e sēvesi taukapo ko ‘eni’. ‘E ‘oatu ‘e ha tokotaha taukapo **ha tokoni te ke fiema‘u**, ‘o kau ki ai hano fa‘u ‘o ha tohi lāunga.

## **Kapau ‘oku ‘ikai ke ke fie lāunga ki he kautaha fakahoko sēvesi’ ...**

Kapau ‘oku’ ke ongo‘i ‘e ‘ikai te ke lava ‘o lāunga ki he kautaha ‘oku nau ‘oatu ‘a e sēvesi tokoni ki ho faingata‘a‘ia’, pe ‘oku’ ke fiema‘u ke ‘oatu ‘a ho‘o lāunga’ ki he tu‘unga hono hoko’, ‘e lava ke ke fetu‘utaki ki he:

- **Ministry of Health Disability Support Services**

Laine Telefoni Ta‘etotongi: 0800 855 066

Uepisaiti: [www.health.govt.nz/disability](http://www.health.govt.nz/disability)

‘Īmeili: [dsscomplaints@health.govt.nz](mailto:dsscomplaints@health.govt.nz)

Pe:

- **The Health and Disability Advocacy service** (‘oku ‘oatu ‘a e fakaikiiki’ ‘i ‘olunga)

Pe:

- **‘Ōfisi ‘o e Health and Disability Commissioner’s office**

Laine Telefoni Ta‘etotongi: 0800 11 22 33

Uepisaiti: [www.hdc.org.nz](http://www.hdc.org.nz)

‘Īmeili: [hdc@hdc.org.nz](mailto:hdc@hdc.org.nz)

‘E ‘oatu ha tali ‘i loto ‘i he ‘aho ngāue ‘e nima mei’ he ‘aho na‘e fakahoko ai ‘a ho‘o lāunga’. Kapau ‘e toe lōloa ange ‘a e taimi ‘e fiema‘u ke vakai‘i ai ‘a ho‘o lāunga’, ‘e ‘oatu ha ongoongo hokohoko felāve‘i mo eni kiate koe.



[www.health.govt.nz](http://www.health.govt.nz)