

Disability Directorate funded services and supports Feedback Form



We invite clients, their friends and family and service providers to give us feedback, positive or negative. You can also provide feedback to disability supports funded by the Ministry of Health if your supports are not responsive to Te Ao Maori.

The information you provide will help the Ministry of Health improve disability services and/or investigate and respond to your feedback.

Your details are confidential. You don't need to tell us your name. We'll share information with the relevant areas of the Ministry, but we won't disclose it to anyone else unless required by law, or you consent for us to share.

1. What type of feedback do you want to give?

Concern

- I am dissatisfied with or unhappy about the quality of disability support services

Suggestion

- I have an idea that I want to share with the Ministry of Health

Compliment

- I want to praise or congratulate someone about my disability supports

2. Please tell us about yourself.

- Please provide as much information as you feel comfortable with.

Name

Phone

Email

Address

3. Can we share your feedback with other people or your service provider?

Yes

- We can share this feedback with the relevant people the Ministry of Health and your service provider

No, I do not want the Ministry of Health to share this information with anyone else

- We will not share your feedback with anyone else and will keep it private

Yes, you can share the feedback to others, but I do not want to share my name

- We can share your feedback with others but will keep your name private

4. Who are you?

The person receiving supports or services

A friend or relative of the person receiving services

A staff member of a disability provider

A member of the public

Other disability or health professional

Save this form to your desktop before filling it out.

5. Would you like to be contacted about your feedback?

Yes No

If you would like to be contacted about your feedback, how would you like us to contact you?

Phone Email Post

6. What is your feedback.

Thank you for taking the time to provide feedback to DSS.

Email the completed form to dsscomplaints@health.govt.nz

If you have asked us to contact you, we will aim to be in touch within five working days.

If you want to contact us again, please see DSS contact information below.

📞 0800 855 066

✉ dsscomplaints@health.govt.nz