# Video transcript - Interview with Louise Poynton, Tū Ora Compass Health - Health Workforce NZ Dialogue

I think today's event was a really good opportunity to discuss the workforce challenges that are facing us in the healthcare sector.

We know that it's a complex area that has quite a lot of intersecting parts and it was really nice to come and have a chance to hear from different areas of the sector, and kind of work towards solutions collaboratively.

I think a conversation I've just finished that stood out to me was talking about the opportunities to enable our local workforces, and to see that as a bigger investment than just looking at the healthcare services that are delivered but also thinking about the workforce that we can build within a community and all of the other benefits that come along with that in terms of job opportunities, connectedness I was excited about that conversation.

Be short-term.

Sorry, I had one mmm.

We're just They record so yeah.

No, I can't think of an outcome.

Sorry.

That's a hard one.

Yeah, no, let me just yeah, okay, so go back to her if I think.

Have you made any good connections with other organisations here? It was really nice coming here today to see a number of my colleagues from across the country in the primary care sector and it was exciting to see such a wide representation.

I think it shows the importance that workforce has in the primary health care delivery and the priority that we're placing on that.

Do you have any thoughts right now re unregulated healthcare workforce? The unregulated healthcare workforce is a really exciting area of opportunity and change.

At Tū Ora Compass Health it's an area that we've been working to develop, and we developed a clinical assistant protocol to enable at the unregulated healthcare workforce to assist with clinical administration tasks in general practice.

It's an area that we've been supportive of through our healthcare home program and primary care practice assistance.

So, I think there's a lot of opportunity.

It's going to take some change and some learning and some you know, good conversations about models of care, what that means, responsibilities, but I think it's a really exciting area.