

Getting your Face Mask Exemption Pass

May 2022

The Face Mask Exemption Pass is a legal document that shows that you have the right to not wear a mask. It includes your name to make it easier to communicate your exemption to others.

Requesting a Face Mask Exemption Pass is easy and can be done in 3 quick ways. You can request a pass by:

- logging into [My Covid Record | Ministry of Health NZ](https://mycovidrecord.health.nz) (<https://mycovidrecord.health.nz>);
- calling 0800 11 12 13; or
- texting 8988.

Alternatively, you can visit a physical participating site. To find out where you can go, call 0800 11 12 13 or visit healthpoint.co.nz/covid-19-vaccination/=pass

When you request your Face Mask Exemption Pass, you will be asked to confirm the information you have provided is correct. This part of the process gives legal standing to your request for an exemption pass.

Your pass can either be emailed or posted to you. If your pass is emailed to you, you can print and cut it out.

If you ask for the pass to be posted out to you, it comes on an envelope sized piece of paper.

Both the emailed and print version of the pass include guide lines which cut off the top corner off the pass. When your pass is facing you with your name at the top, it will be the top right corner that is removed. This is so it can be easily distinguished between other cards or passes you will have.

Applying for a Face Mask Exemption Pass

You can get a Face Mask Exemption Pass by internet, phone, text or in person at a participating COVID-19 vaccinating site.

- 1. Internet:** Log in to [My Covid Record | Ministry of Health NZ](https://mycovidrecord.health.nz) (<https://mycovidrecord.health.nz>). Under the heading 'I want to', select 'Request a COVID-19 face mask exemption pass'. You will select your reason(s) for requesting an exemption pass. You will be asked to confirm the information you have provided is correct. Make sure your contact details, including your email address are correct.

Your exemption pass will be emailed to you as a PDF that you can print and keep with you.

- 2. Phone:** Call 0800 11 12 13. You will be asked for your name, NHI, and contact details.

Make sure you have this information available. The call centre can email or post your Face Mask Exemption Pass to you.

- 3. Vaccinating Site:** You can visit a participating vaccinating site and they can assist you to apply for your exemption pass. You will be asked for your name, NHI, and contact details. Be sure to have all this information with you. They can also print your Face Mask Exemption Pass for you. You can find the list of participating vaccinating sites on [Healthpoint](#) or call 0800 11 12 13.

Make sure to always keep your Face Mask Exemption Pass with you, just in case you are asked to present it.

End of information: Getting your Face Mask Exemption Pass