

You're invited to begin certifying death online

Visit <https://deathdocs.services.govt.nz>

Getting started

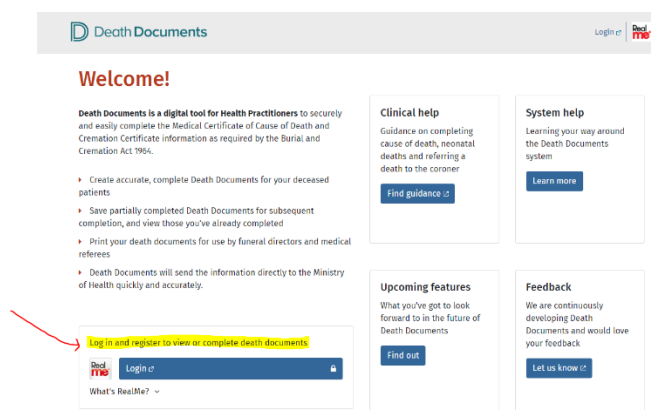
To start you may find it helpful to view this short video on the completion of the online forms:
[Welcome to Death Documents – YouTube: Ministry of Health tutorial \(9 mins, 32 secs\)](#)

A downloadable podcast by 'Ward Calls' host Dr Sam Holford (Middlemore Hospital, Auckland) about verifying and certifying death is available at this website: [Verifying and Certifying Death – Ward Calls](#)
This podcast is particularly good if you are new to certifying death.

Make sure you're ready to use Death Documents

There are some things you can do now to make it quicker to use Death Documents when you have a certificate to complete:

- Make sure you have a RealMe login
 - o If you don't have one yet you can create a RealMe login in a couple of minutes when you first visit Death Documents – just click Login like in the picture below:



- Find your HPI-CPN (Health Provider Index – Common Person Number)
 - o For doctors, it's on your practising certificate directly under your Medical Council Number. If you're a nurse practitioner, you can get it from the [Nursing Council website](#)
- Register with Death Documents
 - o Log in to Death Documents and complete your registration. You only need to do this once and your details will be automatically populated onto any death documents you complete.

Death Documents

What to do if something goes wrong

We've done a lot of testing with Death Documents and don't expect you to have any problems, but if something isn't working or doesn't make sense you can get in touch with the Ministry of Health Contact Centre.

Freephone: **0800 505 125**
Email: customerservice@moh.govt.nz

If Death Documents isn't working for you, you can use the old paper forms.

We want to make Death Documents as user-friendly as possible so please let us know what it was that didn't work for you by completing the form: [Death Documents Feedback – Survey Monkey website](#)

What's coming next

We're continuously working to improve Death Documents, and are actively seeking feedback on version one. Take a look at our upcoming features page to see the big plans we have for the future of Death Documents.

Find out about our upcoming features: [Upcoming features – Death Documents website](#)

Let us know what you think by completing the form: [Death Documents Feedback – Survey Monkey website](#)

Spreading the news

You're more than welcome to share Death Documents with other doctors and nurse practitioners who complete these certificates. Simply forward these instructions, or send them the website link.