

Employer FAQs

Who is this module aimed at?

This module is suitable for all healthcare workers, and particularly Kaiāwhina with experience in public health. Employees will need to work with their employer to ensure suitability for training.

Is this resource free for learners and employers?

Yes, this resource is free for both learners and employers.

Does it replace or change existing training processes?

No, it does not replace or change any existing training processes. It is an additional optional resource that your employer can use to help prepare you for your practical training and practical assessment.

Does this resource recommend what practical training and assessment process employers must use?

No, this resource does not impact your choice on how the practical training and assessment is conducted.

Is this compulsory for us to use when upskilling healthcare workers?

No, this is an optional resource. There are benefits to using the module – it has been informed by successful training models used to upskill healthcare workers in New Zealand to administer COVID-19 swabbing under supervision.

Is this module a credential?

The module is one element of the three-part training process, which also includes practical training and a practical assessment. On its own, it's not a formal credential.

What do learners get on completion?

Learners will receive evidence they have completed the COVID-19 swabbing module through the Ministry's LearnOnline platform. This way learners can show they have completed the module and employers can check completion. Once they have completed the module, they should have the base knowledge to then go on to complete practical training and assessment to be conducted by the employer.

What does this mean for nurses?

It means there will be additional workforces to support COVID-19 swabbing and testing, freeing up registered nurses.

Is there any guidance on how other health care providers are practically training and practically assessing healthcare workers?

Careerforce, together with the Ministry of Health, is in the process of creating additional resources on how other healthcare providers are practically training and assessing workers. This will be available on the Ministry's LearnOnline platform. This content can be tailored for your use.

Do we as an employer get access to the module?

Employers will be able to see what the swabbing module looks like from a learner's point of view through the Ministry's LearnOnline platform. They will also have access to additional resources.

After our Kaiāwhina employee has completed the training module are they able to undertake swabbing straight away?

No, the module is the first step which covers foundation knowledge to prepare them for COVID-19 swabbing. Practical training and practical assessment must be conducted by the employer.

Are Kaiāwhina able to complete the entire process of swabbing after completing the module, practical training and assessment?

Based on general practice in the sector, Kaiāwhina can only COVID-19 swabbing under the supervision of a registered health practitioner such as a GP or nurse.

How do employers get access for our employees to use this resource?

The module is hosted through on the Ministry's LearnOnline platform. Employers will be given a password to access the module. Employees can then go online and self-enrol using the password and complete the module. Details will be released with the confirmed methods once the module is ready for launch.

How was the sector involved and what was the role of Careerforce and the Ministry?

The sector was consulted on the need and ability to upskill an alternative COVID-19 swabbing workforce. The sector was also asked to provide information and education content, and feedback on the module. Careerforce brought existing content together and developed the online module. The Ministry facilitated the development and is hosting the content.