

COVID-19 interNASC transfers – Aged Residential Care

Information for transferring between District Health Boards

14 August 2020

An interNASC transfer is when a person moves between District Health Boards. In Aged Residential Care this means moving from one facility to another in a different region. Transfers from one Aged Residential Care facility to another is restricted. The restrictions on transfers will depend on the Alert Level. This may be difficult for the whānau and family member who want to be closer to each other.

Transfers during all Alert Levels

Alert Level 4 transfers will occur only under exceptional circumstances. This is not considered essential travel.

Alert Level 3 transfers remain restricted to exceptional circumstances.

Alert Level 2 transfers will be more flexible determined on a case by case basis.

Alert Level 1 transfers can occur taking precautions and based on risk assessment.

No residents with COVID-19 contact or symptoms will be transferred between facilities during any Alert Level.

Exceptional circumstances where interNASC transfer may occur

A transfer of a person without suspected or confirmed COVID-19, between two facilities or District Health Board regions, may be considered on compassionate grounds. This will be on a case by case basis.

Anyone transferred will need to be isolated for 14 days once in the new facility.

Contact the local Needs Assessment and Service Coordination service (NASC) to discuss your situation further.

Staying in contact with whānau, family and friends

During all Alert Levels, visitors to Aged Care Residential facilities will be restricted. These extra precautions are needed to ensure people in a facility are safe, particularly those who are more at risk of infection and severe illness. Contact the provider to discuss other options to maintain contact.

More information

For the latest advice, information and resources, go to health.govt.nz/covid-19 or covid19.govt.nz

Guidance for visiting Aged Residential Care facilities

<https://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus/covid-19-resources-health-professionals/covid-19-disability-aged-care-and-hospice-providers>