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25 January 2023

s 9(2)(a)

By email: s 9(2)(a)  
Ref: H2023018978

Tēnā koe s 9(2)(a)

### Response to your request for official information

Thank you for your request under the Official Information Act 1982 (the Act) to Manatū Hauora (the Ministry of Health) on 2 January 2023 for:

*"In your access to the Facebook Takedown portal (ie [https://scanmail.trustwave.com/?c=15517&d=396x4-b-\\_c6p1PcsNgvbQczac3nBXSMuSjz1QQ5NXw&u=https%3a%2f%2fwww%2efacebook%2ecom%2ftakedowns%2flogin%29](https://scanmail.trustwave.com/?c=15517&d=396x4-b-_c6p1PcsNgvbQczac3nBXSMuSjz1QQ5NXw&u=https%3a%2f%2fwww%2efacebook%2ecom%2ftakedowns%2flogin%29))  
[[https://scanmail.trustwave.com/?c=15517&d=396x4-b-\\_c6p1PcsNgvbQczac3nBXSMuSjz1QQ5NXw&u=https%3a%2f%2fwww%2efacebook%2ecom%2ftakedowns%2flogin%29](https://scanmail.trustwave.com/?c=15517&d=396x4-b-_c6p1PcsNgvbQczac3nBXSMuSjz1QQ5NXw&u=https%3a%2f%2fwww%2efacebook%2ecom%2ftakedowns%2flogin%29)]  
would you please share:*

- 1. All of the settings in your system (eg screenshots of the settings saved in a word document)*
- 2. INCLUDING the users and keywords flagged in your system (eg in an excel spreadsheet)*
- 3. The guidelines and objective documents used to complete the initial set up this Takedown Portal.*
- 4. This request is for all of 2022 1 Jan - 31 Dec 2022."*

Manatū Hauora does not have access to Facebook's takedown portal. As such, your request is refused under section 18(e) of the Act, as the information does not exist.

Under section 28(3) of the Act, you have the right to ask the Ombudsman to review any decisions made under this request. The Ombudsman may be contacted by email at: [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz) or by calling 0800 802 602.

Nāku noa, nā



Elisabeth Brunt  
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