

[REDACTED]

By email: [REDACTED]  
Ref: H202004118

Dear [REDACTED]

### Response to your request for official information

Thank you for your request for information under the Official Information Act 1982 (the Act) on 7 June 2020 to the Ministry of Health (the Ministry) for:

*"Concerning the Covid Tracer App here <https://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus/covid-19-novel-coronavirus-resources-and-tools/nz-covid-tracer-app>*

*The App at a minimum requires all users to submit an email address to use it. Users can voluntarily provide other personal details if they choose.  
Given that 100% of users provide their email address would you please tell me what percentage of people have provided the following voluntary details of;*

*First name  
Last name  
Phone Number  
Address  
Date of Birth  
Ethnicity  
Gender*

*Concerning the Privacy Impact Assessment document located here for the Covid Tracer App  
[https://www.health.govt.nz/system/files/documents/pages/nz\\_covid\\_tracer\\_pia\\_18\\_may\\_2020\\_3.pdf](https://www.health.govt.nz/system/files/documents/pages/nz_covid_tracer_pia_18_may_2020_3.pdf)  
On page 30, Rule 9, I quote "Consumer contact information is held for the duration of the pandemic and deleted thereafter".  
Would you please tell me what conditions define "the end of the pandemic"?"*

In response to part one of your request, the following table sets out the percentage of registrants that have chosen to provide their personal information and contact details in the NZ COVID Tracer application.

<b>Table One: Registration information provided by NZ COVID Tracer application users (mid-June 2020)</b>	
<b>Registration information</b>	<b>Registrations (%)</b>
First and last name	95
Phone number	96
Address	38
Date of birth	33
Ethnicity	31
Gender	36

In response to part two of your request, the World Health Organization (WHO) will determine when the COVID-19 pandemic has ended. Once that is announced, consumer contact information will be deleted in accordance with rule 9 of the Health Information Privacy Code 1994.

I trust that this information fulfils your request. Under section 28(3) of the Act you have the right to ask the Ombudsman to review any decisions made under this request.

Please note that this response, with your personal details removed, may be published on the Ministry website.

Yours sincerely



Gaynor Bradfield  
**Manager, Office of the Deputy Director-General  
 Data and Digital**