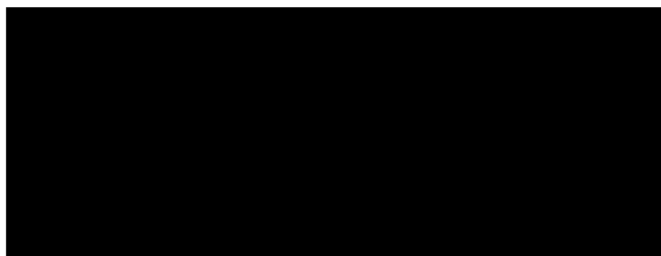


16 AUG 2019



**Response to your request for official information**

I refer to your email of 1 August 2019 requesting the following information under the Official Information Act 1982 (the Act):

- *the average number of working days it took to provide access to personal information under IPP6 of the Privacy Act;*
- *the median number of working days it took to provide access to personal information under IPP6 of the Privacy Act;*
- *the mode number of working days it took to provide access to personal information under IPP6 of the Privacy Act;*  
*(for all access requests received within the period 1 January 2019 to 30 June 2019)*

Information in response to your request is outlined in the table below:

<b>Request</b>	<b>No of working days</b>
Average number of working days it took to provide access to personal information under IPP6 of the Privacy Act	16
Median number of working days it took to provide access to personal information under IPP6 of the Privacy Act;	14.5
Mode number of working days it took to provide access to personal information under IPP6 of the Privacy Act	1

Please note that some requests could have been made under the Official Information Act and the Privacy Act and may not be reflected in the above figures.

I trust this information fulfils your request. You have the right to ask the Ombudsman to review any decisions made under this request.

Yours sincerely



**Michelle Arrowsmith**  
**Deputy Director-General**  
**DHB Performance, Support and Infrastructure**