



0 1 JUL 2019



## Response to your request for official information

Thank you for your request for information under the Official Information Act 1982 (the Act) on 24 May 2019 for:

- "1. The original RFP for a rescue helicopter service did not include the Rotorua or Taupo bases. What criteria was used to decide to put both the Rotorua and Taupo bases back into the RFP process.
- 2. What criteria was used to decide if the additional base which could now be included in the RFP process, was to be situated in Taupo and not in Rotorua or in both locations."

I will reply to your questions in turn.

1. What criteria was used to decide to put both the Rotorua and Taupo bases back into the RFP process.

The National Ambulance Sector Office (NASO) undertook a procurement process for air ambulance helicopter services. Responses to the request for proposal (RFP), were considered provided they could meet the criteria relating to clinical, aviation and operational requirements for an air ambulance helicopter service.

RFP responders were required to detail how they intended to cover the different requirements in any region they were tendering for. This included any RFP responders who were proposing air ambulance services for Taupo, Rotorua, Coromandel and Te Anau communities at the time of the proposal.

2. What criteria was used to decide if the additional base which could now be included in the RFP process, was to be situated in Taupo and not in Rotorua or in both locations.

RFP responders needed to meet NASO's clinical, aviation and operational requirements for the air ambulance helicopter service. This included availability of appropriately qualified staff, the ability to coordinate with search and rescue services and the proximity of other helicopters.

I trust that this information fulfils your request. Under section 28(3) of the Act you have the right to ask the Ombudsman to review any decisions made under this request.

Yours sincerely

Reriana Brooking

Deputy Director-General

**Health System Improvement and Innovation**