



133 Molesworth Street
PO Box 5013
Wellington 6140
New Zealand
T+64 4 496 2000

22 June 2026

s 9(2)(a)

By email: s 9(2)(a)
Ref: H2026083068

Tēnā koe s 9(2)(a)

Response to your request for official information

Thank you for your request under the Official Information Act 1982 (the Act) to the Ministry of Health – Manatū Hauora (the Ministry) on 23 May 2026. Each part of your request is responded to in turn.

"I am requesting under the Official Information Act the most recent six-monthly monitoring report on progress against the Healthy Ageing Strategy action plan.

Please include the report that was due at the end of May 2023 (www.health.govt.nz/system/files/2023-11/h202302008_briefing_-_additional_information_on_key_work_programmes_and_responsibilities.pdf, page 21), any subsequent six-monthly monitoring reports, and any equivalent progress updates, dashboards, internal reports, or briefings used to monitor implementation of the Healthy Ageing Strategy after May 2023.

I have also seen the 2025 Cabinet material on establishing a work programme to improve health outcomes for older people: www.health.govt.nz/information-releases/cabinet-material-establishing-a-work-programme-improving-health-outcomes-for-older-people

The Ministry has identified two documents within the scope of your request. Both documents are itemised in Appendix 1 and copies of the documents are enclosed. Where information is withheld under section 9 of the Act, I have considered the countervailing public interest in release in making this decision and consider that it does not outweigh the need to withhold at this time.

Please also confirm what the current national strategy, work programme, policy framework, or equivalent government direction is for ageing, healthy ageing, aged care, or older people's health in New Zealand now.

If the Healthy Ageing Strategy has been replaced, paused, absorbed into another work programme, superseded by the 2025 work programme, or is still considered current, please provide any documents explaining that position.”

Current work on the health of older people is informed by the work programme agreed by Cabinet in 2025 to improve health outcomes for older people. As part of the work programme, the Government established the Aged Care Ministerial Advisory Group (the Group) to provide independent advice to Ministers on long-term reform of the aged care system. You can find further information about the Group here: www.health.govt.nz/about-us/new-zealands-health-system/health-system-roles-and-organisations/health-committees-and-boards/aged-care-ministerial-advisory-group.

The final report is due to Ministers in mid-2026. The report will focus on what changes are needed to build a sustainable and effective aged care system that is easy for people to navigate and access. The Group's recommendations are expected to inform Government decisions on changes to address recognised challenges to the aged care system. The final report will be publicly released once Ministers have considered its recommendations.

In 2025, the Aged Care Commissioner recommended a targeted strategy for quality health and disability services for older people across Aotearoa New Zealand. While the 2026 Healthy Ageing Strategy is expiring this year, the Ministry of Health is not currently progressing or planning to progress a new strategy for health and disability services for older people. The Ministry is progressing the current work programme agreed by Cabinet in 2025.

There are also a range of existing government strategies that focus on the health and wellbeing of older people, including:

- the Better Later Life Strategy – He Oranga Kaumātua 2019 to 2034, the Government's overarching strategy for the ageing population which looks to address the health and wellbeing of older people. More information can be found here: www.officeforseniors.govt.nz/better-later-life-strategy
- the New Zealand Health Strategy also provides direction for agencies to lead and support actions that promote independence in older age and protect against frailty, within environments enabling 'ageing in place'. More information can be found here: www.health.govt.nz/system/files/2023-07/new-zealand-health-strategy-oct23.pdf
- the Government Policy Statement on Health 2024-27 sets out that the government will prioritise the sustainability and quality of health services for older people. This includes ensuring aged care services and funding models support older people to live well, age well and have a respectful end of life in age-friendly communities. More information can be found here: www.health.govt.nz/system/files/2024-06/government-policy-statement-on-health-2024-2027-v4.pdf

I trust this information fulfils your request.

If you wish to discuss any aspect of your request with us, including this decision, please feel free to contact the OIA Services Team on: oiagr@health.govt.nz.

Under section 28(3) of the Act, you have the right to ask the Ombudsman to review any decisions made under this request. The Ombudsman may be contacted by email at: info@ombudsman.parliament.nz or by calling 0800 802 602.

Please note that this response, with your personal details removed, may be published on the Ministry website at: www.health.govt.nz/about-ministry/information-releases/responses-official-information-act-requests.

Nāku noa, nā

A handwritten signature in blue ink, appearing to read 'Sam Thomas', with a horizontal line underneath.

Sam Thomas
Group Manager, Sector Policy Unit
Ministry of Health

Appendix 1: List of documents for release

#	Date	Document details	Decision on release
1	8 December 2022	Memo: H2022018098 Progress Update on Implementation of the Second Phase (2019-23) of the Healthy Ageing Strategy	Some information withheld under the following sections of the Act: <ul style="list-style-type: none">• 9(2)(a) to protect the privacy of natural persons; and,• 9(2)(i) to enable a Minister or any public service agency to carry out commercial activities without prejudice or disadvantage.
2	20 July 2023	Memo: H2023029020 Better Later Life Ministerial Steering Group Meeting and Health Ageing Strategy 6 monthly reporting on implementation of priority actions	Some information withheld under section 9(2)(a) of the Act.

Memorandum

Progress Update on Implementation of the Second Phase (2019–23) of the Healthy Ageing Strategy

Date due to MO:	8 December 2022	Action required by:	N/A
Security level:	IN CONFIDENCE	Health Report number:	H2022018098
To:	Hon Dr Ayesha Verrall, Associate Minister of Health		
Copy to:	Hon Andrew Little, Minister of Health		
Consulted:	Te Whatu Ora: <input checked="" type="checkbox"/> Te Aka Whai Ora: <input type="checkbox"/>		

Contact for telephone discussion

Name	Position	Telephone
Steve Barnes	Group Manager Family and Community Health Policy, Te Pou Rautaki Strategy, Policy and Legislation	s 9(2)(a)
Maree Roberts	Deputy Director General, Te Pou Rautaki Strategy, Policy and Legislation	s 9(2)(a)

Minister's office to complete:

- | | | |
|---|------------------------------------|--|
| <input type="checkbox"/> Approved | <input type="checkbox"/> Decline | <input type="checkbox"/> Noted |
| <input type="checkbox"/> Needs change | <input type="checkbox"/> Seen | <input type="checkbox"/> Overtaken by events |
| <input type="checkbox"/> See Minister's Notes | <input type="checkbox"/> Withdrawn | |

Comment:

Progress Update on Implementation of the Second Phase (2019–23) of the Healthy Ageing Strategy

Purpose

1. This report provides you with an update on progress for the May–October 2022 period in implementing the priority actions for 2019–23 of the Healthy Ageing Strategy (the Strategy). We last reported in July 2022, based on May 2022 monitoring inputs.

Background

2. When the Strategy was published in December 2016, it was accompanied by an implementation plan consisting of 90 actions. 48 actions were prioritised for the first phase of implementation 2017–19. Of those 48 actions:
 - a. 25 are now deemed to be business as usual (BAU), as Te Whatu Ora districts have operationalised these and the same degree of focus on these is no longer required
 - b. 16 were carried over to the second phase
 - c. 5 are being managed and monitored in other work programmes
 - d. one was timebound and was completed in 2017 (to write a Healthy Ageing Strategy Implementation Plan).
3. Engagement with the sector from late 2018 to mid-2019 identified 26 of the 90 actions as priority actions for the second phase of the Strategy's implementation, including 16 that were carried over from the first phase. The second phase was to cover 2019/20–2022/23.
4. **Appendix 1** provides a progress report on the implementation of the priority actions of the second phase of the Strategy's implementation (as at November 2022).

Summary

Strategic alignment

5. The Pae Ora (Healthy Futures) Act 2022 marked the start of the Government's health reforms and the interim Government Policy Statement (iGPS) sets the short-term direction for the health system. The Pae Ora Act requires the Minister of Health to make six specified strategies from 1 July 2023, including the New Zealand Health Strategy.
6. The iGPS on Health 2022–2024 provides that the Ministry of Health will publish a health sector outcomes framework. This will provide a set of high-level outcomes that capture the voices of New Zealanders about their aspirations for health, wellbeing, and the reformed health system. The outcomes framework will provide enduring direction for the health system and guide the health strategies, system monitoring, and reporting. It will be developed in parallel with the New Zealand Health Strategy, and the first iteration will accompany the New Zealand Health Strategy (expected to be finalised by mid-2023).

7. The coherence of future strategies is critical to setting a consistent direction for the health system and to ensuring a focus on health and wellbeing, rather than tackling issues in isolation.
8. The Strategy's vision, life course approach, goals and priorities for action are broadly aligned to the direction of the wider suite of strategies under development and the health system shifts. However, there is a need to consider how the implementation of the Strategy can strengthen alignment with the health sector principles set out in the Pae Ora Act. In particular, ensuring that we uphold our Te Tiriti o Waitangi obligations to realise Māori aspirations, including in the prioritisation, design, development and delivery of health services for Māori.
9. We will also need to consider how to assess progress in the delivery of health led actions guided by the outcomes framework. We will provide you with advice in the next six-monthly report on opportunities to consider for the next phase of work.

Key areas of progress

10. Progress has been made during this reporting period on 16 of the 26 second phase priority actions.
11. The key highlights on progress in health sector actions are:
 - a. Te Whatu Ora's progress in implementing the key Budget 2022 work programme to improve dementia care and supports in line with the New Zealand Framework for Dementia Mate Wareware Care and sector priorities (Action 11a refers). As life expectancy, and therefore dementia prevalence, increases, it is crucial that dementia services are cost effective, implemented in a timely way, and are clinically and culturally appropriate. Progress this period has included:
 - i. commencing roll out of Budget 2022 funding of \$12 million over 4 years for dementia mate wareware supports
 - ii. the appointment of a Dementia Mate Wareware Advisory and Leadership Group to support the implementation of this Budget initiative and broader implementation of the Dementia Mate Wareware Action Plan
 - iii. the agreement of a three-year contract with NZ Dementia Foundation to manage the Dementia Mate Wareware Governance Ecosystem.
 - b. Te Whatu Ora and Te Aka Whai Ora's progress in extending eligibility for funded home support services to be provided by paid family carers (Action 22a refers). This is strategically important as paid family carers contribute to the workforce that enables people to be cared for in their own homes and enable whānua centred models of care. This initiative is also expected to achieve positive outcomes for the person receiving care, to help maintain their dignity and privacy, and provide more flexibility and options for their care.
 - c. Progress in work led by the Ministry of Social Development (MSD), in partnership with the Social Wellbeing Agency and Manatū Hauora - Ministry of Health (the Ministry). This work is building an evidence base relating to older people experiencing vulnerability and multiple disadvantages through analysis of data in the Integrated Data Infrastructure (Action 3a refers). This will inform future policy, investment and commissioning decisions.

Actions where direction has been revised to align with health reforms

12. There are 5 actions where progress was “not on-track” as these were paused or delayed to ensure alignment with the health reforms, however work on a revised approach is now underway. These include:
- a. Te Whatu Ora led actions on home and community support services to implement the national framework (8a); improve resource allocation (8ai); and agree a national service specification (8aii).
 - i. This work was put on hold as the new health entities were established. It is now awaiting the outcome of the recent commitment by Te Whatu Ora in Te Pae Tata, to review the aged care, home and community support service and funding models to ensure the sustainability of services and ensure equity of access and outcome.
 - ii. The Te Whatu Ora review aims to identify and recommend changes to create a more equitable, accessible and people-centred system to align with the wider health reforms and will incorporate a review of the National Framework for Home and Community Supports. A programme plan for the review is currently under development and is due for completion in 2022. The review is expected to begin in early 2023 and be completed by 30 September 2023, with advice from Te Whatu Ora to Ministers shortly thereafter.
 - b. Better integrate primary care and aged care services (Action 19a; led by Te Whatu Ora and Te Whatu Ora districts).
 - i. Work on this action has focused on whether a revised model of care is required for primary care provision within aged residential care (ARC) and to better define the service gap. This was put on hold pending the outcome of the Ernst Young ARC Funding Model Review, which was completed in 2019. This work was further delayed due to COVID-19 and the health sector reforms.
 - ii. While there have been delays, Te Whatu Ora has worked with PHOs to ensure that primary care service coverage is provided so that ARC providers can meet their contractual obligations. In this reporting period, for example, Te Whatu Ora districts report that ARC facilities are using virtual GP services, or Nurse Practitioners.
 - iii. The review of aged care, home and community support services and funding models by Te Whatu Ora (outlined in paragraph 12a) will build on the 2019 Ernst Young report. The integration of primary care and aged care services will be considered in this context.
 - c. Develop an outcomes and measurement framework and identify indicators to measure progress against the Strategy (Action 27b; led by Manatū Hauora - Ministry of Health).
 - i. As noted, the Ministry is working in partnership with Te Aka Whai Ora and Te Whatu Ora to develop an Health Sector Outcomes Framework that will provide a set of high-level outcomes for the health system. This will be developed alongside the New Zealand Health Strategy, and is expected to be

completed in April 2023. The health sector outcomes framework will inform our approach to assess progress in the delivery of health led priority actions of the Strategy. This will include considering whether a separate outcomes and measurement framework for the Strategy is required.

13. A further 5 priority actions are “not on-track” for reasons (largely) unrelated to the health reforms this reporting period. This is due to a range of factors, including implementation delays due to the continued impact of the health system response to COVID-19. These include:
- a. Enhance hospital avoidance and early supported discharge (ESD) services by improving integration across primary care and older persons’ services (Action 5a); and support effective rehabilitation closer to home (Action 7a; both led by ACC and Te Whatu Ora districts).
 - i. ACC has been working with Te Whatu Ora districts to design a suite of rehabilitation pathways for older people for health or accident-related conditions. This to ensure that older people receive a coordinated response from their healthcare team regardless of the cause of their need for admission. This work is reflected in the new Non-Acute Rehabilitation Pathways (NARP) service, and case mix model of funding. Currently Auckland, Canterbury and Waikato districts in Te Whatu Ora are on the NARP contract, with a further 10 developing the community aspect of care needed to deliver a fully integrated service.
 - ii. ACC expect that all districts will have implemented the NARP service by December 2023. ACC’s Board agreed to extend the date for having all districts on the NARP contract from December 2022 because of districts being unable to prioritise this work during the pandemic and workforce shortage challenges.
 - iii. To enable Te Whatu Ora districts to implement the NARP service by December 2023, ACC are supporting district wide approaches, where those with existing ESD services can support those who have yet to establish them and changing funding structures to enable districts to test and scale ESD in a financially safe way.
 - b. The implementation of the Kaiāwhina Workforce Action Plan (Action 9c; led by Toitū te Waiora Workforce Development Council and Te Whatu Ora)
 - i. The responsibility for the overall coordination and facilitation of the Kaiāwhina Workforce Action Plan has moved from Careerforce to Toitū te Waiora (Community, Health, Education, and Social Services) Workforce Development Council and Te Whatu Ora. This was part of a transfer of functions through the reform of vocational education (ROVE) and health system reform. The five priorities of the Plan are: building cultural capability; connecting Kaiāwhina; accelerating new ways of working and eco-system thinking; creating workforce knowledge and data; supplying and developing the workforce.
 - ii. Some progress has been made but implementation has been impacted by the ROVE, the health reforms, and ongoing pressures of COVID-19.

- iii. Te Whatu Ora and Te Aka Whai Ora have confirmed they are committed to the continued development of the kaiāwhina workforce through the establishment of a Kaiāwhina Working Group to develop a programme of work to grow, develop, retain and value this workforce. Toitū te Waiora are part of this Working Group. The Working Group will consider the Kaiāwhina Workforce Action Plan in the context of the reform and Te Pae Tata.
 - c. Care for people on the basis of shared care plans in multi-disciplinary teams (Action 20c; led by Te Whatu Ora districts).
 - i. Overall, Te Whatu Ora is making progress towards establishing a shared digital platform, although progress is slower than desired. A digital platform that facilitates shared care plans in a user-friendly format will assist a multidisciplinary approach for older people across primary and secondary care and NGO services. Despite the absence of digital enablers, there is a growing number of multidisciplinary teams that cross the community/primary/secondary spectrum.
 - ii. To mitigate the risk associated with slower than expected implementation, work is progressing across New Zealand to agree technical and clinical data standards that will underpin national digital care plans. Hira and Primary Care Digital Coordination are working to explore and identify opportunities for building on existing solutions that will accelerate standardisation and thereby uptake across the tech industry and clinical services.
 - d. Improving knowledge of users' experience of home and community support services (HCSS) and in ARC (Action 26c; led by the Health Quality and Safety Commission (HQSC)).
 - i. The HQSC is considering the exploration of HCSS user experience as one of the options for their focus on consumer experience surveys. They will provide an update to Te Whatu Ora about their intended approach to this work before the end of 2022.
14. There were 30 actions deemed to be business as usual (BAU) and/or priorities that are being managed and monitored elsewhere for the second phase, in addition to the 26 priority actions of the second phase. Responding to COVID-19 has been prioritised and has therefore impacted on several actions, including those considered BAU from the first phase and those being managed and monitored in other workstreams. However, keeping older people safe from COVID-19 aligns with the Strategy's vision that older people live well, age well and have a respectful end of life in age-friendly communities.

Next steps

- 15. When we report further progress to you in May 2023, we will also report on our assessment of how well the priority actions of the Healthy Ageing Strategy respond to the health system reform directions.

Recommendations

The Ministry recommends that you:

- a) **note** progress made on implementing Healthy Ageing Strategy 2019-2023 priority actions



Steve Barnes
Group Manager
Family and Community Health Policy

Date: 6 December 2022

Hon Ayesha Verrall
Associate Minister of Health

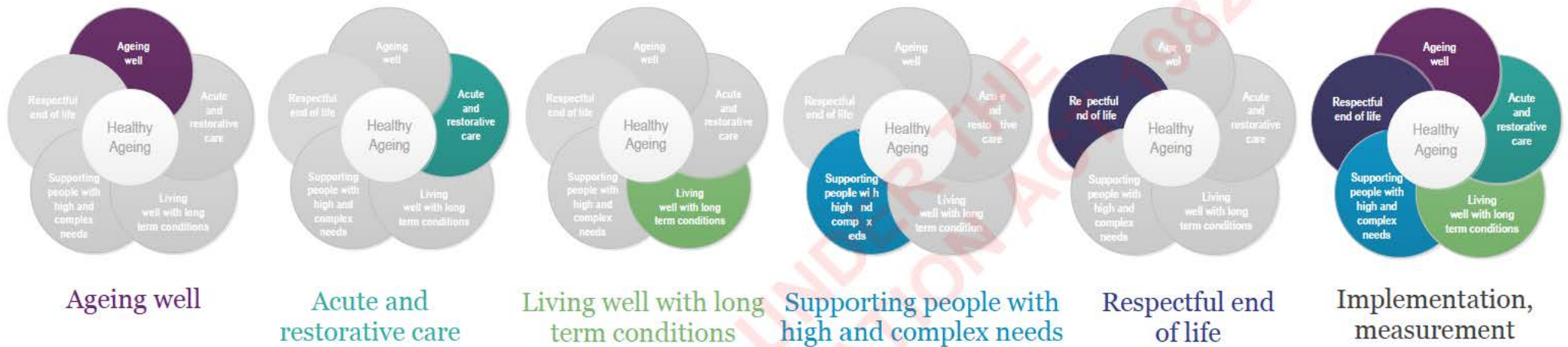
Date:

RELEASED UNDER THE
OFFICIAL INFORMATION ACT 1982

Appendix 1: Progress report on the implementation of the priority avions of the second phase of the Strategy's implementation (as at November 2022)

RELEASED UNDER THE
OFFICIAL INFORMATION ACT 1982


Appendix 1: Overview of progress implementing the 26 actions identified as priorities for the second phase of the Healthy Ageing Strategy 2019–2023







The following table provides an overview of the implementation of priority actions for the second phase of the Strategy 2019–2023. Actions are grouped according to the five strategic themes of the Strategy. A traffic light system indicates progress. Where action leads have identified risks, relevant contingencies and remedial actions are noted.

RELEASED UNDER THE OFFICIAL INFORMATION ACT

Prevention, Healthy Ageing and Resilience throughout People’s Older Years – Te pai o ngātau o te kaumātuatanga

Priority Action	Progress, highlights and any risks and mitigations
<p>Actively supporting communities to become age friendly, and to consider the needs of people with dementia</p> <p>(Action 1d led by Te Tari Kaumātua – Office for Seniors)</p>	<div style="display: flex; align-items: center;"> <div style="margin-right: 20px;">  </div> <ul style="list-style-type: none"> • The Age friendly Aotearoa New Zealand programme and the broader work of the Office for Seniors continues to enable locally led action to support communities to become age friendly. • In the last 6 months the Office for Seniors has: <ul style="list-style-type: none"> ○ contributed to central government policy development to enable local age friendly action such as providing feedback on the Emissions Reduction Plan, National Adaptation Plan, reform of the Resource Management Act, and the Accessible Streets Package ○ run Age Friendly Fund and Elder Abuse Prevention Fund grants rounds to enable locally led projects ○ continued to work with digital skills providers who cater for the needs of older people and created a network and tools to enable the expansion of these services ○ continued to promote age friendly approaches through social media, newsletters and other channels – this includes publishing a special edition newsletter for the Māori Women’s Welfare League conference in Te Reo Māori and English and publishing three local case studies online ○ launched an updated website and branding that is accessible and makes it easier to find and use Age friendly and other Office for Seniors resources. </div>

Priority Action	Progress, highlights and any risks and mitigations	
<p>Provide strength and balance programmes to older people at risk of falls (Action 2a; led by ACC, and Te Whatu Ora – Health New Zealand)</p>		<ul style="list-style-type: none"> • This action remains on track. ACC are continuing to support community strength and balance (CSB) classes through the lead agencies until 30 June 2024. ACC are about to conduct an evaluation on the model used to inform how CSB will be supported in the future. • In addition to the face-to-face community classes, further channels are being explored for older population to engage with evidence-based strength and balance exercise on a regular basis. • The procurement of a strength and balance app is soon to be complete, with a launch date scheduled for late February 2023.
<p>Expand provision of health literacy and health promotion including for Māori, Pacific peoples and vulnerable groups. (Action 2b; led by Te Whatu Ora – Health New Zealand)</p>		<ul style="list-style-type: none"> • There are a range of activities that are being implemented by Te Whatu Ora districts to implement this action, including: <ul style="list-style-type: none"> ○ in MidCentral district THINK Hauora Primary Health Organisation deliver a number of initiatives including health coaching, care planning, My Health Myself, clinics for long-term conditions, and a Lifestyle Change Programme (Physical Activity Educators, Dieticians, Support Workers, Nutritionists) ○ in MidCentral district, recruitment of a Kaihāpai Kaumātua Ora Clinical Nurse Specialist with a focus on clinical and cultural best practice across the care that Kaumātua receive within the Horowhenua Elder Health and Older People's Acute Assessment and Liaison (OPAL) community service. The role has a focus on prevention, identification and management of frailty for priority populations, access and equity outcomes for Māori ○ in Hawke's Bay district, Five Ageing Well Programmes started in 2022 and are being implemented by Māori and Pacific Health NGOs. The initial COVID-19

Priority Action	Progress, highlights and any risks and mitigations	
		response focus is now moving to ongoing support of communities to age well and improve people's health and wellbeing.
<p>Coordinate assistance to socially isolated and vulnerable people (Action 3a; led by Te Manatū Whakahiato Ora - Ministry of Social Development (MSD))</p>		<ul style="list-style-type: none"> MSD, in partnership with the Social Wellbeing Agency and Ministry are working with data in the Integrated Data Infrastructure (IDI) to establish an overview of older people who are vulnerable and socially isolated to inform future policy, investment and commissioning decisions. We have just completed the first phase of work. Quantitative data from the IDI has provided initial insights into the scale and characteristics of older people aged 65+ experiencing vulnerability in five key domains or areas of life: finance, housing, health, social participation and access. The data also provides some initial indication about which combinations of vulnerabilities are likely to be most prevalent. Qualitative inputs are also being used to complement quantitative data and feedback is being sought from the Better Later Life Ministerial Steering Group on data approaches for the second phase of work. A report to Better Later Life Ministers was provided for the Better Later Life Ministerial Steering Group meeting on 15 November 2022 on the progress of the project.
<p>Work with the Family Violence and Sexual Violence Work Programme to address elder abuse (Action 3b; led by Te Manatū Whakahiato Ora - MSD and the Ministry of Justice)</p>		<ul style="list-style-type: none"> The Elder Abuse Response Services (EARS) sector comprises 26 social service providers contracted by MSD to deliver EARS. The sector currently receives approx. s 9(2)(i) to deliver these services and respond to elder abuse and neglect experienced by older people across the country. Contractually, all territorial land authority areas are covered by an existing EARS provider(s) – this ensures older people have timely access to support regardless of where they live.

Memorandum

Better Later Life Ministerial Steering Group Meeting and Health Ageing Strategy 6 monthly reporting on implementation of priority actions

Date due to MO: 20 July 2023 **Action required by:** 27 July 2023

Security level: IN CONFIDENCE **Health Report number:** H2023029020

To: Hon Barbara Edmonds, Associate Minister of Health

Copy to:

Consulted: Health New Zealand: Māori Health Authority:

Contact for telephone discussion

Name	Position	Telephone
Allison Bennett	Group Manager, Health System Settings, Strategy Policy and Legislation	s 9(2)(a)
Steve Waldegrave	Acting Deputy Director General, Strategy Policy and Legislation	s 9(2)(a)

Action for Private Secretaries

N/A

Date dispatched to MO:

Better Later Life Ministerial Steering Group Meeting and Health Ageing Strategy 6 monthly reporting on implementation of priority actions

Purpose

- 1 This memo provides you with background information ahead of the Better Later Life Ministerial Steering Group meeting on 27 June. The agenda and papers for this meeting will be circulated by the office of Hon Ginny Andersen ahead of the meeting.
- 2 This memo also provides a 6 monthly update on progress in implementing the phase 2 priority actions for 2019–23 of the New Zealand Healthy Ageing Strategy 2016 (the Strategy) for January to June 2023. Detailed reporting is in **Appendix 1**.
- 3 It also provides information on next steps, in line with the new health system architecture and upcoming development of a further Action Plan to implement Better Later Life – He Oranga Kaumātua 2019 to 2034 in the period from 2024.

Better Later Life – He Oranga Kaumātua 2019 to 2034

- 4 Better Later Life – He Oranga Kaumātua 2019 to 2034 (the BLL Strategy) was launched on 1 November 2019 by the then Minister for Seniors. It is a roadmap that provides direction to enable older New Zealanders to lead valued, connected and fulfilling lives. It identifies and addresses the needs and aspirations of older New Zealanders now and in the future.
17. The Better Later Life - He Oranga Kaumātua Action Plan 2021 – 2024 (the BLL Action Plan) supports the implementation of the Strategy. It sets out 35 central government actions to deliver positive outcomes for older New Zealanders.
18. Action 26 of the BLL Action Plan is 'Implement Healthy Ageing Strategy phase 2 actions'. We report on a quarterly basis the progress with this action.
19. The BLL Ministerial Steering Group monitors the implementation of the Strategy and Action Plan. Cabinet mandated 2-yearly reporting on implementation of the BLL Strategy. The first report was provided to Cabinet in 2021 alongside the Action Plan. The next Cabinet report back is due this year, but was put on hold until after the election.
20. We understand that the Office for Seniors has commenced initial planning for future priority areas that could form a focus area following the conclusion of the 2021-2024 Action Plan, and that they anticipate a public discussion of these during 2024.
21. The Office for Seniors is preparing the agenda and papers for the Steering Group meeting on 27 July which will be circulated by the office of Hon Ginny Andersen this week.

Health Ageing Strategy

Background

- 5 The New Zealand Healthy Ageing Strategy 2016 provides the strategic direction for the health and disability system's focus on ageing and older people. It has a broad population health approach to the prevention of illness and frailty, through supporting people to live well with life-limiting conditions, through to palliative care. It includes an action plan of 90 actions, led by health agencies and other government agencies.

- 6 The intention was to have successive action plans to help prioritise the overall work programme. 48 actions were prioritised for the first phase of implementation in 2017-19. Engagement with the sector from late 2018 to mid-2019 identified 26 of the 90 actions as priority actions for the second phase of the Strategy's implementation, including 16 that were carried over from the first phase. The second phase was to cover 2019/20–2022/23.
- 7 Manatū Hauora – Ministry of Health (the Ministry) reports to the responsible Health Minister on a 6 monthly basis on progress in implementing the priority actions. In the last report, provided in December 2022 to the then Associate Minister of Health, we advised that there is a need to consider how the priority actions and implementation of the Healthy Ageing Strategy responds to the health system reform directions, and that we would provide further advice in the next 6 monthly (this) report [H2022018098 refers].

Highlights from this reporting period – health led actions

- 8 Health ageing is a priority for Te Whatu Ora and reflected in Te Pae Tata | Interim New Zealand Health Plan. Older people are recognised as a vulnerable population and many Healthy Ageing Strategy phase 2 actions are being progressed according to revised work programmes, for example the Aged Care Funding and Service Model Review.
- 9 This reporting period, 3 actions were reported to be on track. Key highlights are:
 - a. Te Whatu Ora, in partnership with Te Aka Whai Ora and in consultation with the Dementia sector, has invested \$12.39 million from Budget 2022 to commission post-diagnostic supports, navigation services and respite care for people living with Dementia Mate Wareware, and their whānau and carers (action 11a).
 - b. The Digital Enablement Programme continues to support new and innovative ways people can access health care through digital means. Examples include remote monitoring of clinical signs and telehealth apps, such as Tuku Iho, Digi Language Support, and Rapid Rēhita (action 13b)
 - c. Changes to the Aged Residential Care (ARC) contract have resulted in the integration of virtual telehealth services within this contract (action 19a).
- 10 5 actions led by Te Whatu Ora were reported to be delayed, 3 of which are actions to improve Home and Community Support Services (actions 8ai-iii). These are on hold pending the outcome of the Aged Care Funding and Service review, which is scheduled for completion by 30 June 2024.
- 11 Although 2 other actions were reported to be slightly delayed (5a and 17c), progress includes:
 - a. Te Whatu Ora has approved a \$6 million one-year trial designed to expedite complex transfers from public hospitals to aged residential care. The pilot will provide support and resources during the transition from public hospitals to aged residential care facilities and runs from 1 July 2023 to 30 June 2024 (action 5a).
 - b. FTE has been approved to develop a safeguarding operational policy for older people, with completion intended by December 2024 (action 17c).
- 12 During this period, Te Whatu Ora has also invested significantly in addressing pay disparities within the aged care sector in order to help stabilise the aged care workforce (which is not a phase 2 action under the Healthy Ageing Strategy).

- 13 Te Whatu Ora are partnering with ACC on an additional 4 actions (2 of which are on track, and 2 of which have slight delays). Key highlights this period include:
- a. ACC have extended the 'Lead Agency' contracts for funding the support and coordination of approved community strength and balance classes to the new end date to 30 June 2024.
 - b. A strength and balance app was launched in April 2023. ACC have been trialling an intervention to determine claimants' risk of falling and fracturing, with findings due in September 2023.

Highlights from this reporting period – other agency led actions

- 14 Many agencies have advised that work under phase 2 actions remain a government or agency priority and are core business work programmes.
- 15 Particularly relevant is work by Te Tāhū Hauora - Health Quality and Safety Commission (HQSC) to improve knowledge of users' experience of home and community support and in aged residential care (Action 26c). HQSC have prioritised two topics for development over the next two years. The first is the Adult Hospital Outpatient experience survey, which is ready to be implemented following a successful pilot in June 2023. HQSC is also scoping the feasibility to deliver a home and community support services survey over this financial year.
- 16 The Ministry of Social Development (MSD, in partnership with the Social Wellbeing Agency (SWA) and Ministry of Health, to build an evidence base to better understand the experiences of older people who are vulnerable and socially isolated to inform future policy, investment and commissioning decisions. In early June, SWA published a report presenting the first phase of work which demonstrates where compounding hardship (or multiple disadvantage) is occurring across different communities. This work has been well received by community service providers and academic stakeholders.

Opportunities through the Pae Ora (Healthy Futures) Act 2022 and health reforms

- 17 On 12 July the Government published suite of six health strategies required by the Pae Ora Act. The strategies set the medium and long-term direction for health and identify priority areas for change in order to improve health outcomes. The New Zealand Health Strategy provides direction that agencies will need to lead and contribute to actions that promote independence in older age and protect against frailty.
- 18 The Government's Policy Statement (GPS) currently in development will set the priorities and objectives for the publicly funded health sector for the next 3 year period, and will set parameters for Te Pae Tata (the New Zealand Health Plan). There is an opportunity through the development of the GPS and Te Pae Tata to set priorities and actions for health ageing, and for measurement and reporting to be streamlined and aligned.
- 19 In addition, the likely review of the BLL Strategy and development of a new Action Plan in 2024, provides an opportunity to refocus cross agency work programmes and initiatives in line with government priorities.
- 20 You will receive the agenda and papers for the BLL Ministerial Steering Group meeting on 27 July from the office of Hon Ginny Andersen, Minister for Seniors this week.

- 21 Manatū Hauora will continue to work in unison with Te Aka Whai Ora and Te Whatu Ora to develop the GPS, aligning and connecting to the development of Te Pae Tata. We can provide future advice as required on priorities and actions for healthy ageing within these direction-setting and planning documents.
- 22 Officials will continue to with other agencies on this agenda, and can provide further information about this topic at your request.

Recommendations

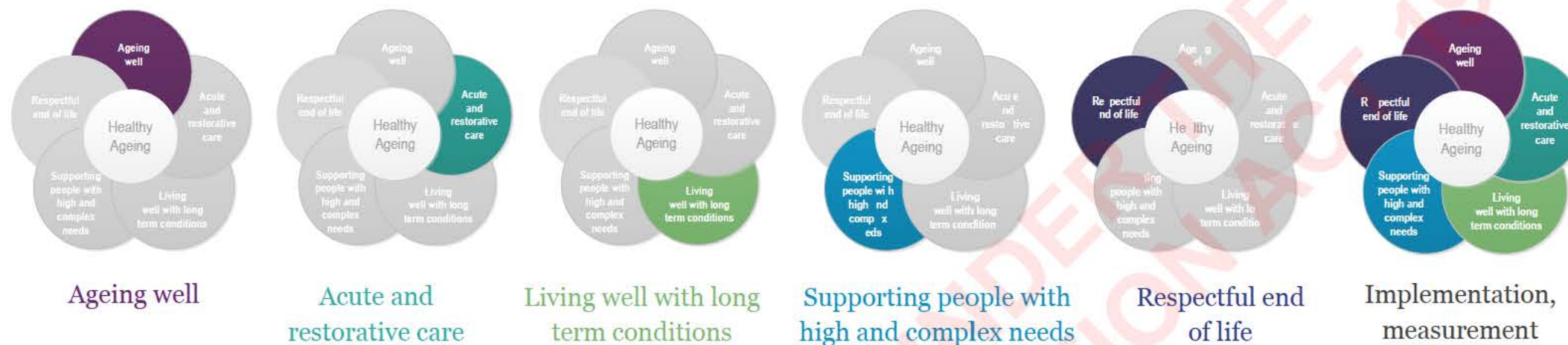
We recommend you:

- a) **Note** the planned delivery period for phase 2 priority actions of the Health Ageing Strategy concluded on 30 June 2023. Health agencies, particularly Te Whatu Ora, have made strong progress on a number of actions. Some actions have been put on hold to align with key changes, such as Age Care Service and Funding Model Review. Many lead agencies have reported that work under these action remains a priority and is part of core business work programmes. **Noted**
- b) **Note** we will work with health entities to embed key priorities and actions for healthy ageing within the Government Policy Statement for Health and Te Pae Tata – New Zealand Health Plan and for reporting to be streamlined and aligned. **Noted**
- c) **Note** the Office for Seniors will provide an update on progress in implementing the Better Later Life - He Oranga Kaumātua 2019 to 2034 Strategy at the Better Later Life Ministerial Steering Group meeting on 27 July. **Noted**
- d) **Note** the Office for Seniors has commenced initial planning for future priority areas that could form a focus following the conclusion of the 2021-2024 Action Plan. **Noted**



Allison Bennett
Group Manager, Health System Settings
Strategy, Policy and Legislation
Date: 20 July 2023

Appendix 1- Health Ageing Strategy – Phase 2 priority actions: Progress report for January – June 2023



To:	Hon Barbara Edmonds, Associate Minister of Health
Date:	July 2023
For the period:	Jan – June 2023

Key for status

- Green – On track
- Amber – Some delays
- Red – Significant delays

RELEASED UNDER THE OFFICIAL INFORMATION ACT 1982

Prevention, Healthy Ageing and Resilience throughout People's Older Years – Te pai o ngātau o te kaumātua

ACTION	LEAD AGENCY	STATUS (RAG)	Milestones/ Deliverables (Jan – June)	Update on progress between January and June 2023	<ul style="list-style-type: none"> Is this action still a priority (in relation to Government priorities and your agency's priorities and work programme)? Is it part of your agency's business as usual work programme delivery? Is there a forecast completion date for this action? What has been the key learning through the delivery of this action to date?
Action 1d: Actively supporting communities to become age friendly, and to consider the needs of people with dementia	Te Tari Kaumātua (OfS)	On track	Seven new councils have joined the Age friendly network.	<p>The Age friendly Aotearoa New Zealand programme and the broader work of the Office for Seniors continues to enable locally led action to support communities to become age friendly. In the last 6 months, the Office for Seniors (OfS) has:</p> <ul style="list-style-type: none"> Increased the Age Friendly Aotearoa New Zealand Network from 21 to 28 city and district councils. Hosted two Age Friendly Aotearoa New Zealand Network meetings to share age friendly research (including assessing how age friendly communities are) and good practice (such as how to engage with hard to reach parts of the community). Two future meetings have been planned and include a session on becoming dementia friendly (and how that fits with the age friendly framework). Distributed age friendly grants to 12 organisations and received progress reports on their local age friendly initiatives, which includes one on dementia. Contributed to central government policy development to enable local age friendly action such as an Aotearoa New Zealand's Play and Physical Activity Plan and age friendly advice on fast-track consent applications. Work is being scoped to develop age friendly emergency management guidance for local and regional authorities and Civil Defence organisations. Continued to promote age friendly approaches through social media, newsletters and other channels such as publicising the <i>Creating an Age Friendly Business Programme</i> to 830,000 recipients of the small business newsletter published by MBIE and an article to LGNZ to promote age friendly to local government to be published July 2023. Extended seven Elder Abuse Prevention Fund grants to enable locally led projects. <p>The OfS (funded by Te Puna Aonui) continues to develop an "older persons network" to assist Te Puna Aonui with the implementation of Te Aorerekua – the National Strategy to Eliminate Family Violence and Sexual Violence.</p>	<ul style="list-style-type: none"> The Age Friendly Aotearoa New Zealand programme is an ongoing business as usual (BAU) programme for the Office for Seniors and supported by 1FTE. The Better Later Life Action Plan includes an action (Action 26) to support the implementation of the Healthy Ageing Strategy phase 2 actions- including the Dementia Mate Wareware Action Plan. <p><u>Key learnings:</u></p> <ul style="list-style-type: none"> There is increasing appetite from district and city councils to get involved with the Age friendly Aotearoa New Zealand Network. Some are working on aspects that align with age friendly such as accessibility plans. Interest in tools and guidance is greater in relation to certain topics such as emergency management due to recent events. There appears to be a trend with councils now engaging more with community to help develop age friendly plans. Community organisations are more involved in being part of the solution rather than everything be council driven. Through one-off grants and contracts with community providers, the OfS continues to invest in initiatives that support communities to become more age friendly. Learnings from project reporting will be shared and incorporated into our work programme.
Action 2a: Provide strength and balance programmes to	ACC and Te Whatu Ora – Health New	On track	Launch strength and balance app in April 2023	ACC have extended the 'Lead Agency' contracts for funding the support and coordination of approved community strength and balance classes to the new end date to 30 June 2024. This will take ACC to its maximum	<ul style="list-style-type: none"> This remains a priority action as the number of people falling and fracturing and entering the health system will grow exponentially without a strong prevention effort.

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older people at risk of falls	Zealand (Te Whatu Ora)			<p>allowed contractual period before required to go back to tender. An evaluation of the Community Strength and Balance system has been carried out which will help to shape plans for the model used to fund and support community strength and balance from 1 July 2024 onwards.</p> <p>ACC have agreed to a partnership with Nymbbl Science for delivery of their app as a sustainable solution for a strength and balance app in New Zealand for people aged 50+. ACC launched the partnership with Nymbbl Science in April 2023 and are actively encouraging as many older adults as possible to access the free app to reduce their risk of falling. There were 21,000 enrolments to use the app between launch in April 2023 and 30 June 2023.</p> <p>ACC has contracted Taurite Tū until 30 June 2024 to support Kaupapa Māori designed and delivered strength and balance programmes. ACC has partnered with Taurite Tū Ltd to engage older Māori adults in a kaupapa Māori based falls prevention exercise programme that is aligned to the findings of research conducted through Otago University. The aim is to understand how to affordably and sustainably show a meaningful and effective reduction in fall risk and demonstrate the wider benefits to the individual, their whānau, and their respective communities.</p>	<ul style="list-style-type: none"> ACC's current funding to support the Live Stronger for Longer programme runs through to 30 June 2024. However, ACC are currently working on a re-investment case to be presented to the ACC Board in September 2023 with the aim of securing approved funding until 30 June 2027. A key learning has been strength and balance programmes need to be supported in a variety of ways to engage as many of our older population as possible.
Action 2b: Expand provision of health literacy and health promotion including for Māori, Pacific peoples and vulnerable groups	Te Whatu Ora (tbc)			Lead agencies/teams for this action need to be clarified in the context of the health reforms	
Action 3a: Coordinate assistance to socially isolated	Te Manatū Whakahiato Ora - Ministry of Social Development (MSD) /	On track	Phase 1 of data exercise complete and published, June 2023.	MSD, in partnership with the Social Wellbeing Agency and Ministry of Health are working to build an evidence base to better understand the experiences of older people who are vulnerable and socially isolated to inform future policy, investment and commissioning decisions.	<ul style="list-style-type: none"> The work should remain a priority as closely aligns with the cross-government Better Later Lives Strategy and Action Plan and the Pae Ora Health Strategies. The work is a part of MSD's ongoing work programme 2025

ACTION	LEAD AGENCY	STATUS (RAG)	Milestones/ Deliverables (Jan – June)	Update on progress between January and June 2023	<ul style="list-style-type: none"> Is this action still a priority (in relation to Government priorities and your agency's priorities and work programme)? Is it part of your agency's business as usual work programme delivery? Is there a forecast completion date for this action? What has been the key learning through the delivery of this action to date
and vulnerable people	Manatū Hauora - Ministry of Health (MOH)		The report 'Older people experiencing vulnerability and multiple disadvantage in New Zealand' was published by the Social Wellbeing Agency in June 2023.	<p>Using Stats NZ's Integrated Data Infrastructure (IDI), work was done to understand the size, scale and characteristics of older people aged 65+ experiencing vulnerability in health, housing, finance, social connection and access. The updated work was presented to the Better Later Life Ministerial Group in April and a report presenting the first phase of work was published in early June 2023. The report demonstrate where compounding hardship (or multiple disadvantage) is occurring across different communities. This work has been well received by community service providers and academic stakeholders.</p> <p>Work is now being done to expand this evidence base to understand to what extent those who experience multiple disadvantage experience poor system outcomes and within what areas of the system these occur. This work will inform advice to Minister on areas of policy focus to respond to this picture of need.</p>	<ul style="list-style-type: none"> A key learning is that there are a significant amount of older people experiencing compounding hardship and a high prevalence of health vulnerability within this picture of need.
Action 3b: Work with the Family Violence and Sexual Violence Work Programme to address elder abuse	Te Manatū Whakahiato Ora - Ministry of Social Development (MSD) and the Ministry of Justice (MOJ)	On track	<p>'Prevention of abuse of older people (AOP)' work programme established and resourced.</p> <p>Procurement open to fill cultural and geographical gaps in Elder Abuse and Response Services (EARS).</p>	<p>The 'Prevention of abuse of older people (AOP)' work programme is focused on building the evidence based around AOP in New Zealand. Work underway includes:</p> <ul style="list-style-type: none"> Review of data sources for AOP, and review of screening tools and screening practices for AOP Insights gathering from prevention initiatives funded by the Elder Abuse Prevention Fund (2022) <p>Procurement is underway for EARS from providers that are able to deliver culturally appropriate support and/or deliver in areas that do not currently have EARS.</p> <p>Procurement is underway for qualitative research to understand cultural perspectives on abuse of older people.</p> <p>MSD is also planning to procure supplier(s) to:</p> <ul style="list-style-type: none"> Undertake a nationwide prevalence study on abuse of older people Develop a new screening tool(s) for AOP 	<ul style="list-style-type: none"> This action remains a priority and is part of the lead agencies' business as usual (BAU) work programmes. Staff recruitment started last year and carried into this year, when the work programme has been more fully established. There is no specific end date for this action work to address elder abuse is ongoing. <p>Key learning:</p> <ul style="list-style-type: none"> In the June 2022 EARS survey the majority of providers said they are responding to an increasing number of self-neglect cases (in this case, where the person is aged 65+). Sometimes self-neglect can occur in connection with, or as a result of, prior abuse and/or neglect (by another person); or it can occur in isolation (not directly linked to another person) and is often linked to socioeconomic wellbeing/status and a combination of physical/mental health challenges. Cases often require input and support from multiple agencies (both Govt and NGO).

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Action 3d: Identify and progress options to improve housing for older people	MSD and Te Tūāpapa Kura Kāinga - Ministry for Housing and Urban Development	On track	A target of 15 percent of newly constructed Kāinga Ora public and supported homes meeting full universal design standards.	<p>Kāinga Ora has been working to better support the individual needs of its customers through its customer programme, including the needs of older tenants. A large part of the Customer Programme change is to introduce a wellbeing approach and reduce customer portfolio sizes, which has successfully been delivered. The programme was closed in February 2023 and changes will be rolled out from April 2023 as part of Business as Usual.</p> <p>The Kāinga Ora Statement of Performance Expectations 2022/23 contains a target of 15 percent of newly constructed Kāinga Ora public and supported homes meeting full universal design standards which improves housing supply for an ageing population. As at 30 June 2023, Kāinga Ora exceeded its accessibility target and delivered 19% of eligible (new built) homes to meet the Kāinga Ora Full Universal Design specifications.</p> <p>Construction progress in the reporting period on developments particularly suitable for older customers included:</p> <ul style="list-style-type: none"> Resource Consent lodged for a 50 unit apartment building in Auckland for senior living customers with facilities designed to enable the tenants to live independently, or with assistance as required. Civil works underway for a 24 unit apartment building in Auckland for senior living Delivery of a 20-unit full universal design apartment building in Christchurch, with five units including a room for a carer. Construction continuing on a 236-unit development in Auckland where four of five buildings are suitable for seniors. The development will be delivered in stages from late FY24. 	<ul style="list-style-type: none"> Delivery of public housing that meets Government's expectations and the needs of its customers is an ongoing function that forms part of business-as-usual delivery for Kāinga Ora.
Action 3f: Promote volunteering to support social connection	DIA	Information not provided – we have requested.	Information not provided – we have requested.	<p>Volunteering NZ review of best practice guidelines for volunteers complete (available here).</p> <p>Cross-agency Steering Group to develop a strategic approach to volunteering prioritising simplifying police vetting for volunteers and volunteer organisations.</p>	<ul style="list-style-type: none"> Supporting Volunteering remains a priority for the Minister for the Community and Voluntary Sector. While not specifically focussed on older people, they do make up a large proportion of volunteers in Aotearoa.

ACTION	LEAD AGENCY	STATUS (RAG)	Milestones/ Deliverables (Jan – June)	Update on progress between January and June 2023	<ul style="list-style-type: none"> Is this action still a priority (in relation to Government priorities and your agency's priorities and work programme)? Is it part of your agency's business as usual work programme delivery? Is there a forecast completion date for this action? What has been the key learning through the delivery of this action to date?
Action 3g: Develop a safer, more accessible transport system which encourages healthy, active travel	Te Manatū Waka - Ministry of Transport	On track	<ul style="list-style-type: none"> Waka Kotahi NZ Transport Agency published an interim Cycling Action Plan which aims to create safer opportunities for everyday cycling (including the use of mobility options such as adaptive bikes and wheelchairs) 	<p>Waka Kotahi, with the support of Te Manatū Waka, developed a national plan to improve transport options and reduce light vehicle kilometres travelled, which is due for completion in July 2023</p> <p>Waka Kotahi commenced work on a national Walking Plan which will be completed by December 2023</p> <p>Waka Kotahi has been working with local authorities in 'Tier 1' urban areas to develop urban programmes to improve transport options and reduce light vehicle kilometres travelled.</p>	<ul style="list-style-type: none"> This action is aligned with Focus Area 1 in the transport chapter of the Government's Emissions Reduction Plan (ERP), which is to 'Reduce reliance on cars and support people to walk, cycle and use public transport.' Te Manatū Waka has established a work programme, <i>Mahere Hohenga kia Whakakorea te Waro ā-Kawen 2022-25 Decarbonising Transport Action Plan 2022-25</i>, to deliver on the transport commitments in the ERP. This includes actions to improve the reach, frequency and quality of public transport and to deliver a step change in walking and cycling rates. Some of these actions are being led by Waka Kotahi. This work is ongoing.

Acute and Restorative Care – Ngātūāhuatanga manaaki, whakaora i te hunga māuiū

ACTION	LEAD AGENCY	STATUS (RAG)	Milestones/ Deliverables (Jan – June)	Update on progress between January and June 2023	<ul style="list-style-type: none"> Is this action still a priority (in relation to Government priorities and your agency's priorities and work programme)? Is it part of your agency's business as usual work programme delivery? Is there a forecast completion date for this action? What has been the key learning through the delivery of this action to date?
Action 5a: Enhance hospital avoidance and early supported discharge services by improving integration across primary care and	ACC and Te Whatu Ora districts	Some delays	<p>ACC issued new contract term for non-acute rehabilitation pathways (NARP). Service Level Agreements for a</p>	<p>Between January and June, ACC secured another 3-year contract term for our non-acute rehabilitation pathways (NARP) service from our Board and issued these for a 1 July 2023 implementation.</p> <p>The key changes included finalising interRAI as the assessment tool underpinning the model and reducing the administrative burden of data sharing.</p>	<ul style="list-style-type: none"> This is still a priority piece of work for ACC and aligns well with its new organisational strategy Huakina Te Rā in providing a streamlined rehabilitation journey for those with injuries supports equity, guardianship of the scheme and safe and resilient communities.

ACTION	LEAD AGENCY	STATUS (RAG)	Milestones/ Deliverables (Jan – June)	Update on progress between January and June 2023	<ul style="list-style-type: none"> Is this action still a priority (in relation to Government priorities and your agency's priorities and work programme)? Is it part of your agency's business as usual work programme delivery? Is there a forecast completion date for this action? What has been the key learning through the delivery of this action to date?
older persons' services; and Action 7a: Support effective rehabilitation closer to home by working across the whole system			pilot aimed at expediting complex transfers from public hospitals to aged residential care approved in place by July 2023.	<p>ACC has undertaken several forums during this period to continue to educate other districts about the programme and how they can begin to transition. ACC have undertaken individual visits to each district to provide support and understand barriers to transition.</p> <p>In addition, Te Whatu Ora has approved a \$6 million one year trial designed to expedite complex transfers from public hospitals to aged residential care. This has been funded via Te Wha u Ora's system pressures budget and targets the transfer process for individuals with complex needs. It provides support and resources during the transition from public hospitals to aged residential care facilities.</p> <p>The trial includes the following objectives:</p> <ul style="list-style-type: none"> facilitating the smooth discharge of patients from hospitals to aged residential care facilities prioritising a person-centred approach and ensuring equity monitoring and reporting of utilisation, cost, and outcomes for both client and the service (to inform future service design). <p>The trial runs from 1 July 2023 to 30 June 2024.</p>	<ul style="list-style-type: none"> This year ACC intend to transition all Te Whatu Ora districts off the current non-acute rehabilitation service (NARS) which is a standalone inpatient only service, onto the non-acute rehabilitation pathways service (NARP) which includes admission avoidance, early supported discharge and transitional pathways to support an end-to-end injury rehabilitation pathway. It is anticipated that by December 2023 all districts will be on the new service and by December 2024 all districts will be fully compliant with the contract terms. Once embedded across the motu, ACC intend to improve the model by introducing quality benchmarking and expanding the interRAI assessment suite into the different pathways.
Action 6b: Use data to identify older people at risk of falls and fractures	ACC and Te Whatu Ora districts	On track	Trialling an intervention to determine claimants' risk of falling and fracturing (Trial findings due September 2023)	<p>ACC has been trialling an intervention that uses ACC claims history to inform predictive analytics that determines claimants' risk of falling and fracturing. Once a person has been identified as at-risk various intervention journeys have been designed to encourage them to actively reduce that risk. The findings of this trial are due in September.</p> <p>ACC are also exploring an opportunity to have a data-sharing agreement in place with the Fragility Fracture Registry to allow ACC access to various datasets that will allow measurement of the benefits of the FLS, and also to but allow ACC to refine and improve our prevention efforts for our frail older population. We are currently working with the Health and Disability Ethics Committee to determine an appropriate process for this.</p>	<ul style="list-style-type: none"> As per action 2a above, this action remains a priority. A key learning has been that accessing data to inform service delivery and measurement is valuable but securing consent can be an issue. Creating a value exchange and being clear on how the data can be used for the greater-good is vital.

ACTION	LEAD AGENCY	STATUS (RAG)	Milestones/ Deliverables (Jan – June)	Update on progress between January and June 2023	<ul style="list-style-type: none"> Is this action still a priority (in relation to Government priorities and your agency's priorities and work programme)? Is it part of your agency's business as usual work programme delivery? Is there a forecast completion date for this action? What has been the key learning through the delivery of this action to date?
Action 8a: Implement the National Framework for Home and Community Support; and Action 8ai: Improve resource allocation in home and community support using case-mix methodology; and	Te Whatu Ora and Te Whatu Ora districts	Significant delays	On hold.	This work is on hold pending the outcome of the Aged Care Funding and Service review (scheduled for completion 30 June 2024).	<ul style="list-style-type: none"> The National Framework (Framework) for Home and Community Support Services (HCSS) will establish an outcomes and measurement framework and inform future service design. The Framework comprises two key components, as follows: <ol style="list-style-type: none"> a National Service Specification which outlines services mandated at a national level and the consistent approaches districts and service providers must follow a National Care-mix methodology which includes a funding model that enhances the allocation of resources based on the level of need and equity. While Te Whatu Ora is continuing to make progress on (1) above, the ongoing Aged Care Funding and Service Model Review is a pre-requisite to completing that work and also to progressing very early work on (2) above.
Action 8aii: Agree a national service specification for home and community support services	Te Whatu Ora and Te Whatu Ora districts	Some delays	On hold.	A national service specification was developed in 2020 but implementation is subject to the service and funding model review.	
Action 9c: Kaiāwhina Workforce Action Plan	Toitū te Waiora, Te Aka Whai Ora and Te Whatu Ora	Some delays	Establishment of a Kaiāwhina Working Group	<p>The responsibility for the overall coordination and facilitation of the Kaiāwhina Workforce Action Plan (KWAP) now sits with Toitū te Waiora (Community, Health, Education, and Social Services) Workforce Development Council, Te Aka Whai Ora and Te Whatu Ora.</p> <p>A Kaiāwhina Working Group has been established that is co-chaired by Toitū te Waiora and Te Whatu Ora with responsibility for reviewing priority areas and in consultation establishing work programmes.</p> <p>The original KWAP needs to be refreshed to position itself with regard to the context of the reform and Te Pae Tata. However, the Kaiāwhina Action</p>	<ul style="list-style-type: none"> The value of kaiāwhina as an essential and flexible workforce was demonstrated during the pandemic response. Te Whatu Ora/Te Aka Whai Ora has shown commitment to continue developing this workforce through the establishment of the Kaiāwhina Working Group. The original overarching KWAP needs a refresh and resource is yet to be determined, however Kaiāwhina is still considered a priority group across Toitū te Waiora, Te Aka Whai Ora and Te Whatu Ora. [Te Whatu Ora are awaiting news on a funding bid for which we should be advised of the outcome in the next few days].