

Aide-Mémoire

Pre-recorded address for Ō Mātou Reo: Our Voices Consumer Event 2025

Date due to MO:	21 October 2025	Date of Event	30 October 2025
Security level:	IN CONFIDENCE	Reference:	H2025073317
To:	Hon Simeon Brown, Minister of Health		
Consulted:	Health New Zealand: ☐		
Proactive release:	This title is proposed by the Ministry of Health for proactive release: ☒		

Contact for telephone discussion

Name	Position	Telephone
Brittany Jenkins	Clinical Chief Advisor, Strategy and Policy	s 9(2)(a)
Rosie Moore	Group Manager Clinical Quality and Safety, Strategy and Policy	

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About the Event

Purpose of Event: You are presenting a pre-recorded video speech at the Ō Mātou Reo: Our Voices Consumer Event 2025. This event is hosted by the Health Quality Safety Commission (HQSC).

Your draft speech is attached as **Appendix Three**.

Details of Event:

Date: 30 October 2025
Time: 9:40-9:45am (5-minute pre-recorded video)
Venue: Tākina Wellington Convention and Exhibition Centre
 50 Cable Street, Te Aro, Wellington 6011
 Level 2, Tāwhirimātea rooms.

Attendees: 300-400 attendees including health and disability consumers, health professionals, and HQSC staff, with Arrun Soma as Master of Ceremonies and keynote speakers Sir Ashley Bloomfield and Dave Letele.

Organisation The HQSC is the Crown Agent responsible for monitoring and improving quality and safety across the health system.

Ministry representatives Dr Joe Bourne, Chief Medical Officer
 Rosie Moore, Group Manager Clinical Quality & Safety
 Ruth Cook, Engagement Manager

Media No media has been confirmed at the time of the briefing

Background and context

Further information about Ō Mātou Reo: Our Voices Consumer Event 2025

1. The HQSC invited you to attend this event. Due to a diary clash, you have agreed to provide a pre-recorded address.
2. The event provides an opportunity for consumers and whānau to engage directly with health and disability service providers, share their experiences, and discuss ways to strengthen their role in the design and delivery of health services
3. This year's event builds on the previous two events held, with a focus on celebrating best practice and good examples of the implementation of the Code of Expectations for health entities' engagement with consumers and whānau. The event programme is attached as **Appendix One**. Biographies for keynote speakers and the master of ceremonies are attached as **Appendix Two**.

Code of expectations for health entities' engagement with consumers and whānau

4. As a result of the Pae Ora Act, HQSC developed a *Code of expectations for health entities' engagement with consumers and whānau* (the Code). The Code establishes expectations for how health entities must engage consumers, whānau, and communities when planning, designing, delivering, and evaluating health services.
5. The HQSC's responsibility for developing the Code is required under the Pae Ora (Healthy Futures) Act 2022. This Act also requires Health NZ, the New Zealand Blood and Organ Service, and Pharmac to give effect to the Code – including annual reporting on implementation.
6. The Ministry of Health is responsible for monitoring implementation of the Code.

Mandaluyong Patient Safety Declaration

7. On 8 July 2025, the Director General of Health signed the Mandaluyong Patient Safety Declaration on behalf of the New Zealand Government [H2025069147]. One of the key pledges in this declaration recognises the importance of integrating and valuing the experiences and expertise of individuals, communities, and systems in health and disability services.
8. Events such as this serve as evidence of New Zealand's ongoing commitment to listening to consumers and integrating their experience into the design of the health system.



Rosie Moore
Group Manager Quality & Safety
Strategy and Policy

20 October 2025

Appendix One: Event programme

Below is a high-level event programme. Full details can be found on the HQSC website.

Thursday 30 October 2025

Time	Topic / Speaker
8:00	Registration opens
9:00	Mihi whakatau – Mana Whenua, Te Āti Awa
9:30	Welcome – Arrun Soma (MC)
9:40	Minister of Health Video – Hon Simeon Brown
9:45	Opening Address – Rae Lamb, HQSC Chair
9:55	Keynote – Sir Ashley Bloomfield and Dave Letele
10:40	Morning Tea
11:10	Tanya Filia – He Oranga Pumau: A personal journey of healing through te ao Māori
11:45	Moira Lomas & Hera Murray – Tāpiri Mai: Whānau-centred distance health project
12:20	Lunch
1:15–2:55	Afternoon Workshops
1:15–2:55	Workshop Stream One: Young Voices Panel – Natasha Astill, Stanley King, Eden Li (Facilitator: Josh McMillan) Whaikaha Discussion – Geneva Hakaraia-Tino, Kerrie Morgan, Kellye Bensley Code of Expectations & SURE Framework – DJ Adams, Carlton Irving
1:15–2:55	Workshop Stream Two: Community Storytelling (Gout) – Zechariah Reuelu, Cherie Seamark Marae-Based Clinics – Justin Butcher Co-Design & Lived Experience in Mental Health – Kaaren Mathias, Martin Burke
3:00	Afternoon Tea
3:35	Health Agency Panel: Future of Health
4:15	Keynote – Dave Letele
4:50	Closing Remarks – Sunny Collings, HQSC Chief Executive
5:00	Karakia and Close

Appendix Two: Biographies

Below are brief biographies for the MC and the two keynote speakers.

	Arrun Soma, MC Arrun Soma is a New Zealand journalist, media advisor and co-founder of Indian Origin Pride New Zealand. Arrun is a former 1News, Seven Sharp, and BBC journalist and has had extensive experience across different public sectors in Media and Communications.
	Ashley Bloomfield, Keynote speaker Ashley Bloomfield is currently the Chief Executive of Public Health Forensic Science (PHF). Ashley was New Zealand's Director-General of Health from June 2018-July 2022 and led the country's health response to the COVID-19 pandemic. He has 25 years' experience in public policy and health leadership, including at the World Health Organisation in Geneva.
	Dave Letele, Keynote speaker Dave Letele is the founder of Buttabeen Motivation (BBM). David is a community leader, life coach and motivational speaker. He currently is working with public health and social service providers across Auckland to deliver BBM programs to improve the health outcomes for obese people.

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