



2 March 2026

Dale Bramley
Chief Executive
Health New Zealand | Te Whatu Ora

Dear Dale,

Phase 2 review of the Manage My Health Cybersecurity Incident

I write to inform you that the Ministry of Health (the Ministry) has commenced phase two of the 'Review of the Manage My Health Cybersecurity Incident.'

Background

As you will be aware, on 30 December 2025, a data breach was identified involving the patient portal, resulting in unauthorised access to clinical documents and personal health information of over 120,000 individuals across New Zealand. Hon Simeon Brown, Minister of Health, consequently commissioned the Ministry to lead a review into this incident.

For phase one of the review, we have been working closely with both the response and recovery functions at Health New Zealand to obtain the necessary documentation to inform an initial report. This is a purely 'desktop analysis' and is expected no later than 13 March 2026.

Phase two review

The purpose of this phase is to undertake a comprehensive assessment informed by interviews and documentation, to outline the root cause analysis, an assessment of the adequacy of the response, and actionable recommendations to prevent similar incidents in the future. We are pleased to say that we have contracted CyberCX, specialising in cyber security, to lead this on behalf of the Ministry.

Our expectations

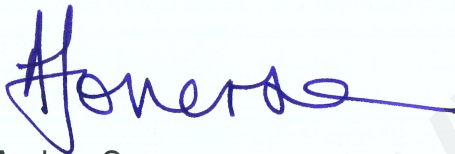
This review is a government priority, mandated by the Minister of Health and we appreciate your full cooperation. I trust you will support our team to have timely and transparent access to your staff and all information related to the breach. I would like to reiterate, that this review is not expected to be punitive but will look at how we as part of the health, and wider government system, may need to change our processes and policies to ensure a breach of this nature does not occur in the future.

Next Steps

I have shared this letter with Vino Ramayah, the Chief Executive of Manage My Health, who has stated his full support for a government review in his letter to the Minister of Health, dated 6 January 2026.

If you have any questions or require further information, please do not hesitate to contact my senior management lead Celia Wellington, Deputy Director-General Corporate Services, or myself directly.

Yours sincerely



Audrey Sonerson
Director-General of Health
Ministry of Health

CC. Hon Simeon Brown, Minister of Health
Vino Ramayah, Chief Executive, Manage My Health