



16 April 2025

Fiona Pimm
Board Chair
New Zealand Blood and Organ Service

By email to: s 9(2)(a)

Dear Fiona,

As you are aware, this Government is committed to improving health outcomes by providing New Zealanders with timely access to high-quality services, delivered by a financially sustainable health system.

I recently announced my priorities and a *Health Delivery Plan* to make immediate improvements to the delivery of health services to New Zealanders.

My key areas of focus are:

- getting Health New Zealand (Health NZ) back to basics;
- driving shorter stays in emergency departments;
- getting on top of the elective surgery backlog;
- enabling faster access to primary care;
- setting out a long-term health infrastructure programme; and
- streamlining accountability mechanisms, statutory and regulatory settings to drive performance.

I know that you and the New Zealand Blood and Organ Service (NZBOS) will support me in ensuring that these areas of focus are strongly positioned in NZBOS's work programme, particularly where you interface with Health NZ.

My overarching expectation is that NZBOS is relentless in its pursuit of the delivery of more and better health services for New Zealanders. In doing so, I expect NZBOS to put patient and consumer need at the heart of every decision it makes and to prioritise its services based on clinical need, not race.

s 9(2)(f)(iv), s 9(2)(i)

s 9(2)(f)(iv), s 9(2)(i)

I would like to receive regular reports on the impact of NZBOS's work to ensure it meets its obligations and addresses demand. I encourage you to work with the Ministry of Health on your reporting of progress.

I look forward to your response to this request and to continuing our collaborative efforts to improve health outcomes for all New Zealanders.

Yours sincerely,



Hon Simeon Brown
Minister of Health

Copy to: Audrey Sonerson, Director-General, Ministry of Health.