



## MINISTRY OF HEALTH REPORT

JULY 2024



### Footnotes:

\* *Service exits* are defined as clients who have not had any sessions for a continuous period of **four weeks** (28 days). This is calculated based on a gap of four weeks or more between their last session and the current date.

\*\* The counts for *number of people by ethnic group* and *age group* are based on **all clients** who had at least one session during the target month, regardless of whether it was their first session.

\*\*\* The *average wait time* and the *number of people waiting over five days* are calculated only for clients who had their **first-ever session** during the target month and originate via the **help website**. Clients who originate directly via practitioners are not included in the wait time calculation, as there is no initial outreach event to measure from.



## MINISTRY OF HEALTH REPORT

AUGUST 2024



### Footnotes:

\* *Service exits* are defined as clients who have not had any sessions for a continuous period of **four weeks** (28 days). This is calculated based on a gap of four weeks or more between their last session and the current date.

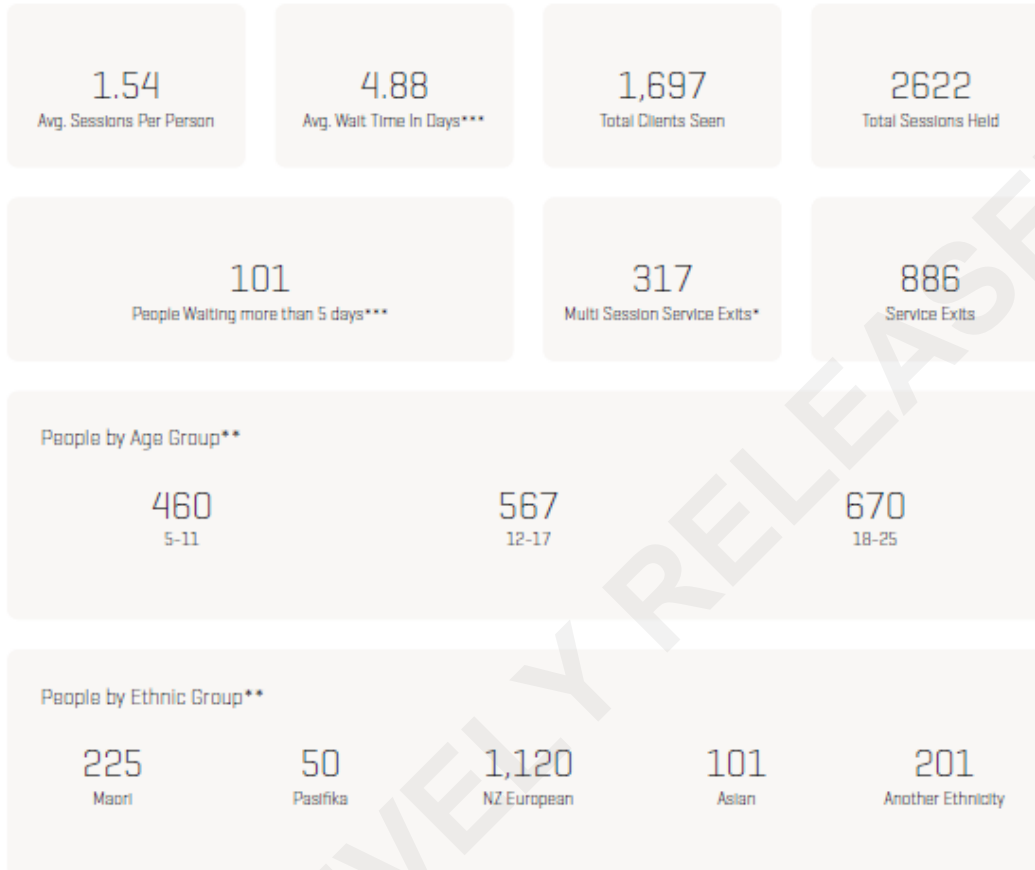
\*\* The counts for *number of people by ethnic group* and *age group* are based on **all clients** who had at least one session during the target month, regardless of whether it was their first session.

\*\*\* The *average wait time* and the *number of people waiting over five days* are calculated only for clients who had their **first-ever session** during the target month and originate via the **help website**. Clients who originate directly via practitioners are not included in the wait time calculation, as there is no initial outreach event to measure from.



## MINISTRY OF HEALTH REPORT

SEPTEMBER 2024



### Footnotes:

\* *Service exits* are defined as clients who have not had any sessions for a continuous period of **four weeks** (28 days). This is calculated based on a gap of four weeks or more between their last session and the current date.

\*\* The counts for *number of people by ethnic group* and *age group* are based on **all clients** who had at least one session during the target month, regardless of whether it was their first session.

\*\*\* The *average wait time* and the *number of people waiting over five days* are calculated only for clients who had their **first-ever session** during the target month and originate via the **help website**. Clients who originate directly via practitioners are not included in the wait time calculation, as there is no initial outreach event to measure from.



## MINISTRY OF HEALTH REPORT

OCTOBER 2024



### Footnotes:

\* *Service exits* are defined as clients who have not had any sessions for a continuous period of **four weeks** (28 days). This is calculated based on a gap of four weeks or more between their last session and the current date.

\*\* The counts for *number of people by ethnic group* and *age group* are based on **all clients** who had at least one session during the target month, regardless of whether it was their first session.

\*\*\* The *average wait time* and the *number of people waiting over five days* are calculated only for clients who had their **first-ever session** during the target month and originate via the **help website**. Clients who originate directly via practitioners are not included in the wait time calculation, as there is no initial outreach event to measure from.



## MINISTRY OF HEALTH REPORT

NOVEMBER 2024



### Footnotes:

\* *Service exits* are defined as clients who have not had any sessions for a continuous period of **four weeks** [28 days]. This is calculated based on a gap of four weeks or more between their last session and the current date.

\*\* The counts for *number of people by ethnic group* and *age group* are based on **all clients** who had at least one session during the target month, regardless of whether it was their first session.

\*\*\* The *average wait time* and the *number of people waiting over five days* are calculated only for clients who had their **first-ever session** during the target month and originate via the **help website**. Clients who originate directly via practitioners are not included in the wait time calculation, as there is no initial outreach event to measure from.



## MINISTRY OF HEALTH REPORT

DECEMBER 2024



### Footnotes:

\* *Service exits* are defined as clients who have not had any sessions for a continuous period of **four weeks** (28 days). This is calculated based on a gap of four weeks or more between their last session and the current date.

\*\* The counts for *number of people by ethnic group* and *age group* are based on **all clients** who had at least one session during the target month, regardless of whether it was their first session.

\*\*\* The *average wait time* and the *number of people waiting over five days* are calculated only for clients who had their **first-ever session** during the target month and originate via the **help website**. Clients who originate directly via practitioners are not included in the wait time calculation, as there is no initial outreach event to measure from.



## MINISTRY OF HEALTH REPORT

JANUARY 2025



### Footnotes:

\* *Service exits* are defined as clients who have not had any sessions for a continuous period of **four weeks** (28 days). This is calculated based on a gap of four weeks or more between their last session and the current date.

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\*\*\* The *average wait time* and the *number of people waiting over five days* are calculated only for clients who had their **first-ever session** during the target month and originate via the **help website**. Clients who originate directly via practitioners are not included in the wait time calculation, as there is no initial outreach event to measure from.



## MINISTRY OF HEALTH REPORT

FEBRUARY 2025



### Footnotes:

\* *Service exits* are defined as clients who have not had any sessions for a continuous period of **four weeks** (28 days). This is calculated based on a gap of four weeks or more between their last session and the current date.

\*\* The counts for *number of people by ethnic group* and *age group* are based on **all clients** who had at least one session during the target month, regardless of whether it was their first session.

\*\*\* The *average wait time* and the *number of people waiting over five days* are calculated only for clients who had their **first-ever session** during the target month and originate via the **help website**. Clients who originate directly via practitioners are not included in the wait time calculation, as there is no initial outreach event to measure from.



## MINISTRY OF HEALTH REPORT

MARCH 2025



### Footnotes:

\* *Service exits* are defined as clients who have not had any sessions for a continuous period of **four weeks** [28 days]. This is calculated based on a gap of four weeks or more between their last session and the current date.

\*\* The counts for *number of people by ethnic group* and *age group* are based on **all clients** who had at least one session during the target month, regardless of whether it was their first session.

\*\*\* The *average wait time* and the *number of people waiting over five days* are calculated only for clients who had their **first-ever session** during the target month and originate via the **help website**. Clients who originate directly via practitioners are not included in the wait time calculation, as there is no initial outreach event to measure from.



## MINISTRY OF HEALTH REPORT

APRIL 2025



### Footnotes:

\* *Service exits* are defined as clients who have not had any sessions for a continuous period of **four weeks** (28 days). This is calculated based on a gap of four weeks or more between their last session and the current date.

\*\* The counts for *number of people by ethnic group* and *age group* are based on **all clients** who had at least one session during the target month, regardless of whether it was their first session.

\*\*\* The *average wait time* and the *number of people waiting over five days* are calculated only for clients who had their **first-ever session** during the target month and originate via the **help website**. Clients who originate directly via practitioners are not included in the wait time calculation, as there is no initial outreach event to measure from.



## MINISTRY OF HEALTH REPORT

MAY 2025



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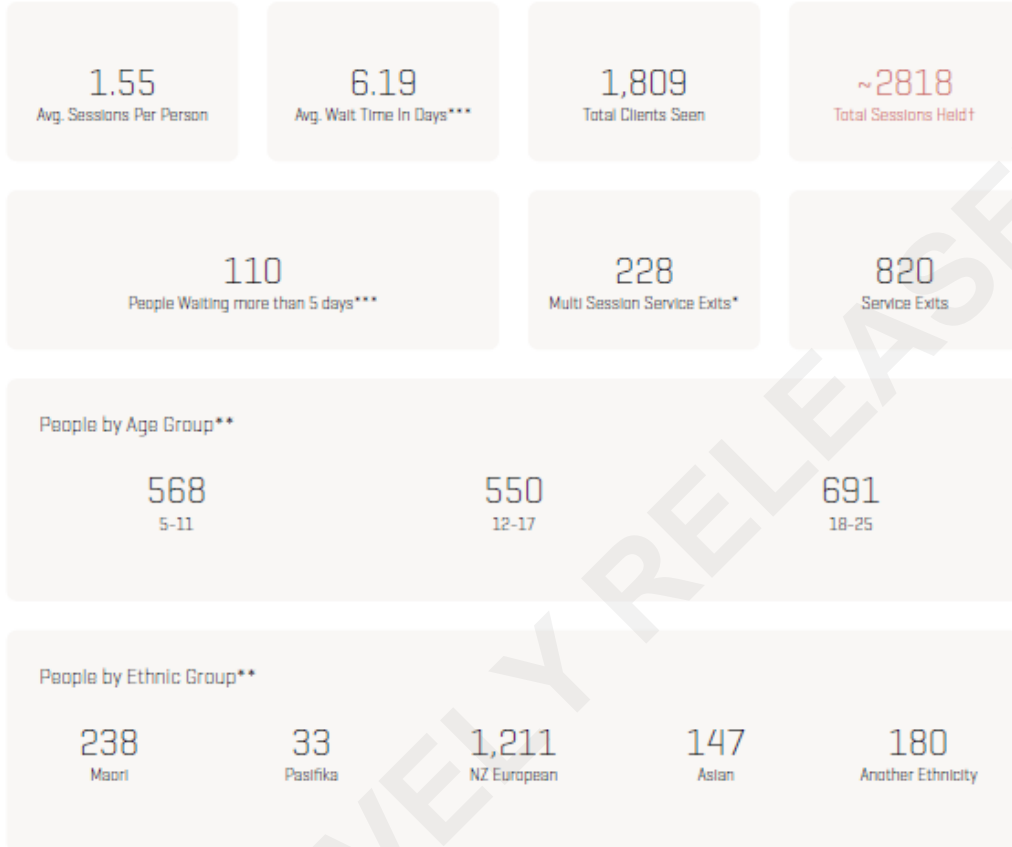
\*\* The counts for *number of people by ethnic group* and *age group* are based on **all clients** who had at least one session during the target month, regardless of whether it was their first session.

\*\*\* The *average wait time* and the *number of people waiting over five days* are calculated only for clients who had their **first-ever session** during the target month and originate via the **help website**. Clients who originate directly via practitioners are not included in the wait time calculation, as there is no initial outreach event to measure from.



## MINISTRY OF HEALTH REPORT

JUNE 2025



### Footnotes:

† *Total Sessions Held* is still volatile, usually due to a fortnightly batch payment to be completed. This projected number is based on the current status of sessions. To date, the number of batch processed sessions is **2003**, which is **815** fewer than the projected total of **2818**.

\* *Service exits* are defined as clients who have not had any sessions for a continuous period of **four weeks** (28 days). This is calculated based on a gap of four weeks or more between their last session and the current date.

\*\* The counts for *number of people by ethnic group and age group* are based on **all clients** who had at least one session during the target month, regardless of whether it was their first session.

\*\*\* The *average wait time* and the *number of people waiting over five days* are calculated only for clients who had their **first-ever session** during the target month and originate via the **help website**. Clients who originate directly via practitioners are not included in the wait time calculation, as there is no initial outreach event to measure from.