**Summary for 25th meeting (16 June 2017):**

The Compliance Panel (The Panel) met via videoconference to discuss routine business, including recommending minor changes be made to the complaints procedure information on the website to clarify aspects of the existing procedure. The complaints procedure has been updated on the Ministry’s website. There were no complaints for the Panel to determine.

The complaint decisions from the 24th meeting, held on 3 November 2016, have been finalised. Complaint #05-2016-18 which concerned online advertisements for a formula product website was not upheld by the Panel. Complaint #05-2016-19 which concerned infant formula related webpages on a formula manufacturer’s company website was also not upheld by the Panel. The complaint decision for complaint #05-2016-18 was appealed by the Complainant. The Adjudicator upheld the Compliance Panel’s decision.