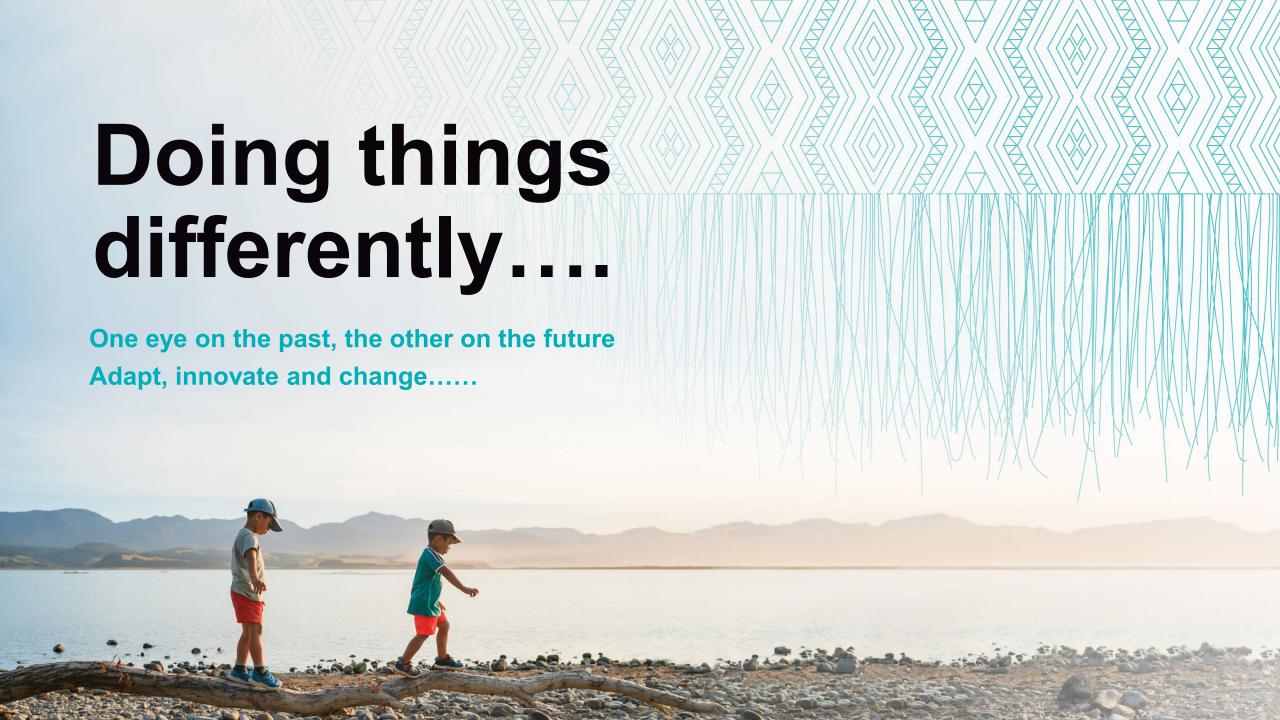
#### Te Whatu Ora Health New Zealand

### Dietitian-led GDM telehealth pathway

Liz Love – Diabetes Dietitian, NZRD



#### What? - problems/issues

Increase in GDM prevalence

No increase in resourcing

**Overloaded clinics** 

**Physician burnout** 

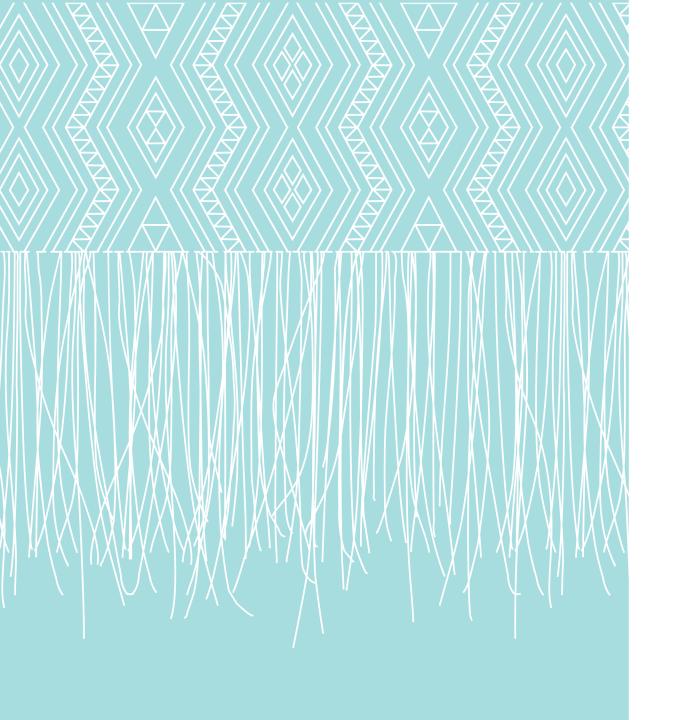
Unsustainable service

Hospital centre model of care

Poor systems and processes

Covid 19 challenges – can we continue this service?

Are the women being seen in the right place by the right people?



## Dietitian involvement

Nutrition is the cornerstone of treatment for the management of GDM.

At CDHB, every woman diagnosed with GDM will have access to a dietitian throughout their pregnancy – virtual, face to face, or via telehealth.

# GDM diet pathway pre covid

- 1. Referral LMC
- 2. Group education (2hrs)
- 3. Medical appointments



#### Diet

1-2x Obstetrician

3-4x Physician

#### Metformin

Physician prescribed
Seen within 2/52
2-4 weekly Physician
Obs @ 36w

#### Insulin

Physician prescribed
2-4 weekly Physician
Obstetrician @ 36w

# GDM diet pathway post covid

- 1. Referral LMC
- 2. Learning package online
- 3. Dietitian management



#### Health info page



Kia ora from your local health professional





SEARCH Change your district

I A-Z health topics

| Look up your medication

| How to get medical help | COVID-19 information

- ▶ Home
- A-Z health topics
- ▶ Emergencies & first aid ▼ Health conditions
- Allergies
- Assault & abuse
- ▶ Bladder, kidney & urinary system
- Blood
- Blood vessels
- ▶ Bones & joints
- ▶ Brain & nerves
- Cancer
- ▶ Chronic (persistent) pain
- ▼ Diabetes

Overview of diabetes Type 1 diabetes Type 2 diabetes Prediabetes

- ▶ Complications of diabetes
- Self-care for diabetes
- ▶ Getting help for diabetes
- ▼ Diabetes in pregnancy (gestational Online education for diabetes Diabetes in children & teens
- ▶ Ear, nose & throat
- ▶ Eves
- ▶ Feet & foot problems
- ▶ Heart
- ▶ Hormones
- Immunosuppression
- ▶ Infectious diseases Liver & gallbladder
- Lungs
- Sexual health
- Skin
- ▶ Sleep
- Speech & communication difficulties
- ▶ Stomach & bowel
- Swallowing difficulties ▶ Teeth & mouth
- Child health
- Living well and staying healthy
- ▶ Living with a health condition
- Māori health
- ▶ Medical tests & procedures ▶ Men's health
- ▶ Mental health & wellbeing
- ▶ Migrant & refugee health
- ▶ Older persons' health

Home > Health conditions > Diabetes > Diabetes in pregnancy (gestational diabetes) >

#### Online education for diabetes in pregnancy (gestational diabetes)



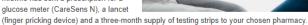


you've recently been diagnosed with gestational diabetes following a positive glucose tolerance test or blood glucose monitoring at home for one week. Or you may be pregnant and have prediabetes, diagnosed by checking your HbA1c (glycated haemoglobin) via a blood test.

You're viewing this page because

Gestational diabetes is more fully known as gestational diabetes mellitus

Your LMC (midwife) or diabetes midwife has sent a prescription for a glucose meter (CareSens N), a lancet



To help you manage your gestational diabetes, there are three videos to watch

- · What is gestational diabetes?
- · The dietary management of gestational diabetes.
- · How and when to test your blood glucose levels.

Please watch all three videos. Once you've tested your blood glucose levels and recorded your food intake for a week, please email your results to the Diabetes in Pregnancy team via the email address you received from us. Include your name and NHI number in the email so we can identify you.

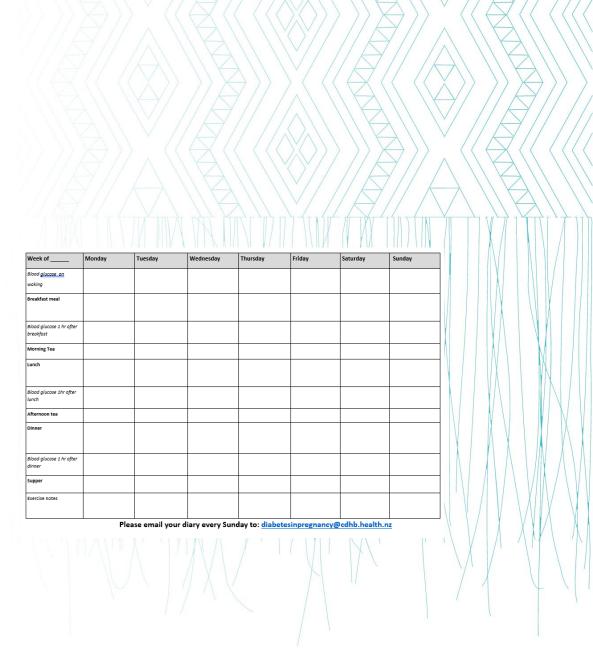
One of the diabetes dietitians will call you the following week to discuss your food intake, blood glucose levels and tell you about the plan for your diabetes management.

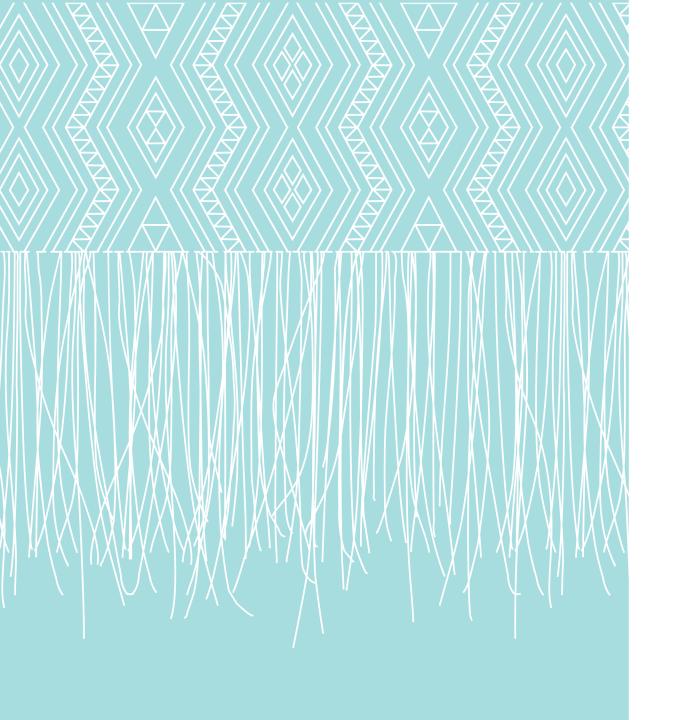
#### Diabetes

Diabetes is a condition where glucose (sugar) levels in the blood remain too high for too long. Glucose enters the bloodstream after we eat foods that contain carbohydrates and is released from the liver during times of fasting.

## Resource package

Online videos
Meter instructions
Dietary information
BGL and food record
Trouble shooting
Lunch ideas
Supermarket guide





#### Diet controlled

Monitored via dietitian

Email + telehealth communication

1-2 weekly dietary counselling

Dietitian to determine when to initiate treatment

If treatment indicated, managed by physicians and/or midwives

#### Diet

Dietitian managed 1-2 weekly

1x Obs at 36w if/indicated

#### Metformin

Midwife prescribed 2/52 telehealth Midwife appt 4/52 Obs @ 36w

#### Insulin

Physician prescribed

2-4 weekly Physician + Obs Interim midwife telehealth

#### 12 month data

**Total: 429 GDM women** 

Diet controlled: 119 (28%)

Metformin only: 68 (16%)

Insulin +/- Metformin: 231 (54%)



#### Cost savings – diet controlled

Physician + Obstetric appts: 464 - 696

Cost savings: \$173-235,700 per year

Dietitian cost: 0.6 FTE @ \$48,000/annum

#### Biggest changes

- Group education > ZOOM > Health info online
- No longer requiring physician appointments
- Reduced or no obstetric appointments
- Dietitian led
- Hospital centric to patient centric
- Patient led learning at home, own time
- Use of telehealth post Covid
- Midwives metformin prescribing, reducing physician input further
- Increase in women managed by diet and reduction in insulin (medically managed GDM)

#### Feedback:

Very positive feedback from women

Enjoy regular dietary counselling + telehealth model

Many women find coming into appointments too difficult

3.8% non respondent rate



#### **Future direction**

- Dietitian: Metformin prescribing + other consumables
- Translation of resources 7 languages
- 3 month email lifestyle management
- 6 month email including introducing solids
- 12 month email lifestyle management
- Increasing rates of post prandial HbA1c
- Permanent Dietitian FTE funding



#### **Allied health**

- Evidence of allied health involvement in change
- Work along physicians, nursing and midwives
- Reduce hospital activity
- Increase use of telehealth resources
- Allows more consultant resources for more complex patients
- Continuing as business as usual with extra funding

Know your diabetes team and obtain additional resources & funding!



#### Patient feedback

Re-watched a few times, very helpful!

Really liked the video format

Very helpful and useful!

Helpful as I can watch at my own pace

Helpful, easy to understand, liked step by step instructions

I found the videos very good

Good refresher even though I've had GDM before

Made dietary changes after watching videos

Watched them all, very helpful!

# Questions??

#### Te Whatu Ora Health New Zealand

#### Ngā mihi nui

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