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1 November 2022

§ 9(2)(a)

By email: § 9(2)(a)  
Ref: H2022014791

Tēnā koe § 9(2)(a)

### Response to your request for official information

Thank you for your request under the Official Information Act 1982 (the Act) to Manatū Hauora (the Ministry of Health) on 13 October 2022 for:

*“Does an in-home medical carer company need to be licenced? If so, who issues them? If not you, then who?”*

In home medical care companies are not regulated under Health and Disability Services (Safety) Act 2001. However, some may have contractual requirements to be certified against a standard. For example, Home and Community Support Services are contractually required to be audited against health and disability service standards.

‘In-home medical care’ is not a defined term and may refer to several types of service. For example, it may refer to Te Whatu Ora district nursing services, or home nursing/medical services run by Primary Care which will have different requirements/standards for services.

Under section 28(3) of the Act, you have the right to ask the Ombudsman to review any decisions made under this request. The Ombudsman may be contacted by email at: [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz) or by calling 0800 802 602.

Please note that this response, with your personal details removed, may be published on the Manatū Hauora website at: [www.health.govt.nz/about-ministry/information-releases/responses-official-information-act-requests](http://www.health.govt.nz/about-ministry/information-releases/responses-official-information-act-requests).

Nāku noa, nā



Ruihua Gu  
**Acting Group Manager, Quality Assurance and Safety  
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