

14 February 2022

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s 9(2)(a)

By email: s 9(2)(a)  
Ref: H202200350

Tēnā koe s 9(2)(a)

### Response to your request for official information

Thank you for your request under the Official Information Act 1982 (the Act) on 17 January 2021 for information relating to the New Zealand COVID-19 Tracer App. Please find a response to each part of your request below.

1. *The cost to the ministry to have the app developed.*

From March 2020 to December 2021, about \$6.478 million was spent on the development, enhancements, and support for the NZ COVID Tracer App and the QR code poster service.

2. *The name of the contractor.*

The developer is Rush Digital.

3. *The number of times the ministry has used the app to notify users they may have been exposed to covid-19.*

In the period from 25 February 2021 to 30 January 2022:

- 127,469 devices received location alerts and
- 1,317 devices received Bluetooth alerts.

There is more information about the NZ COVID Tracer App at: [www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus/covid-19-resources-and-tools/nz-covid-tracer-app](http://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus/covid-19-resources-and-tools/nz-covid-tracer-app).

Under section 28(3) of the Act, you have the right to ask the Ombudsman to review any decisions made under this request. The Ombudsman may be contacted by email at: [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz) or by calling 0800 802 602.

Nāku noa, nā



Gaynor Bradfield  
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