

10 February 2022

Email: s 9(2)(a)  
Ref: H202200238

Tēnā koe

### Response to your request for official information

Thank you for your request under the Official Information Act 1982 (the Act) on 11 January 2022 for:

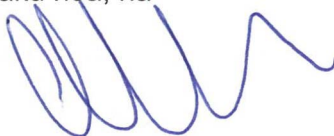
*“Information around a) the number of claims made for both subsidy and fully funded per annum over the past 10 years, b) demographics (age, sex, ethnicity, region of NZ) of claims, c) average expense (cost) to Ministry of Health/Enable/Accessible per claim for both fully funded and subsidy separately, d) a rundown of the device manufacturer ordered per claim per annum (over the last 10 years) and the listed cost on the hearing aid pricing list for both subsidy and fully funded (separately)- creating a list of devices ordered, make and model and cost of device (from the hearing aid price list), e) a rundown of claim numbers per fully funded eligibility criteria e.g. sudden loss, dual disability and their demographics.”*

Two documents have been found within the scope of your request. These documents are outlined in Appendix 1 of this letter with copies enclosed. Where information is out of scope of your request, this has been outlined in the Appendix and noted in the document itself.

Please note that in reference to part b of your request, the Ministry of Health does not hold the requested information broken down by region in New Zealand. As such, this part of your request is refused under section 18(g) of the Act. In addition, the information requested in part d of your request is being withheld in full under section 9(2)(b)(ii) of the Act, where its release would likely unreasonably prejudice the commercial position of the person who supplied the information. I did not consider that the public interest outweighed the reasons for withholding the information.

I trust this fulfils your request. Under section 28(3) of the Act, you have the right to ask the Ombudsman to review any decisions made under this request. The Ombudsman may be contacted by email at: [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz) or by calling 0800 802 602.

Nāku noa, nā



Adri Isbister  
**Deputy Director-General  
Disability**

## Appendix 1: List of documents for release

#	Date	Document details	Decision on release
1	June 2012 – June 2015	Accessible Hearing Monthly Reporting	Released with some information withheld under section 9(2)(a) of the Act, to protect personal privacy  Information deemed out of scope has also been excluded
2	June 2017 – June 2021	Enable New Zealand Reports	

Out of scope

Document 1

RELEASED UNDER THE OFFICIAL INFORMATION ACT 1982

## Applications/Claims Approved

## Part 1 : Application/Claim

	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Total/YTD	Last YTD
No. of Funding Applications Approved	186	334	282	233	267	249	175	241	304	236	297	286	3,090	3,118
No. of Repair Applications Approved	201	340	297	250	295	239	221	239	330	219	325	336	3,292	3,028
No. of Funding Applications Total	387	674	579	483	562	488	396	480	634	455	622	622	6,382	6,146
No. of Subsidy Claims Approved	1,342	1,725	1,498	1,275	1,578	1,465	1,158	1,197	1,402	1,203	1,602	1,549	16,994	15,041
Total no. of Applications/Claims Approved	1,729	2,399	2,077	1,758	2,140	1,953	1,554	1,677	2,036	1,658	2,224	2,171	23,376	21,187

## Part 2 : Funding Applications Approved

Measure		Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Total/YTD	Last YTD
2.1. Fully funded group	Children up to 21 years in education	116	178	145	116	137	125	105	140	186	116	161	159	1,684	1,876
	Adults with complex needs aged 16+	50	87	82	72	77	70	32	64	62	67	72	65	800	752
	Adults with Community Services Card	20	69	55	45	53	54	38	37	56	53	64	62	606	490

Figure3. Funding Applications Approved

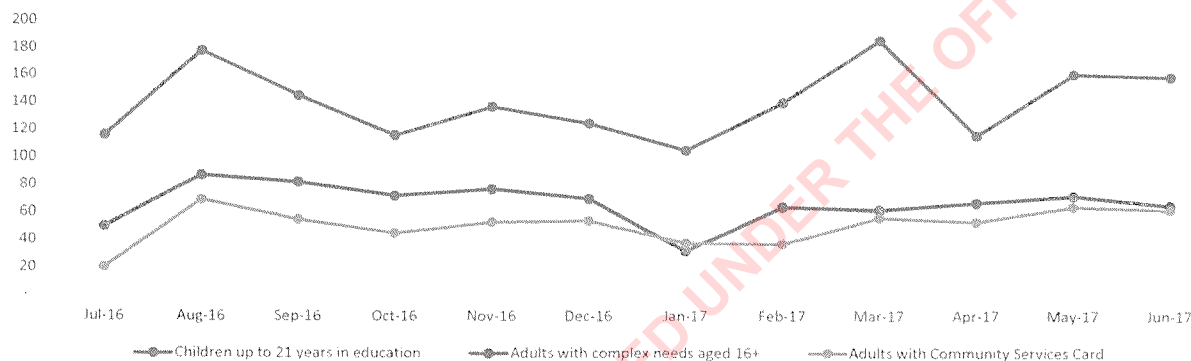
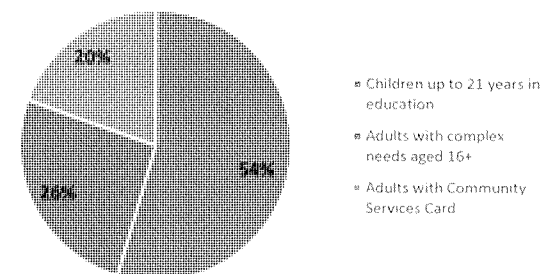


Figure4.

% YTD Funding Applications Approved





<i>Measure</i>		<i>Jul-16</i>	<i>Aug-16</i>	<i>Sep-16</i>	<i>Oct-16</i>	<i>Nov-16</i>	<i>Dec-16</i>	<i>Jan-17</i>	<i>Feb-17</i>	<i>Mar-17</i>	<i>Apr-17</i>	<i>May-17</i>	<i>Jun-17</i>	<i>Total/YTD</i>	<i>Last YTD</i>
2.2. Adults with complex needs	Hearing aid user from childhood	23	44	33	32	35	32	15	29	32	31	40	32	378	347
	Dual or multiple disability	27	39	45	39	40	37	17	34	28	31	31	31	399	382
	Unknown	-	2	2	-	1	-	-	-	-	-	-	-	5	-
	Sudden and severe hearing loss	-	2	2	1	1	1	-	1	2	5	1	2	18	21

Figure 5. Adults with complex needs

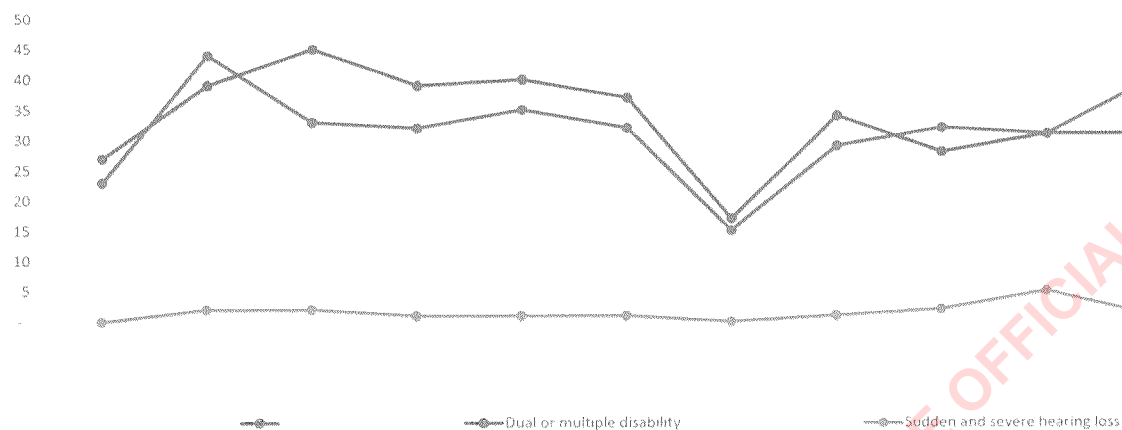
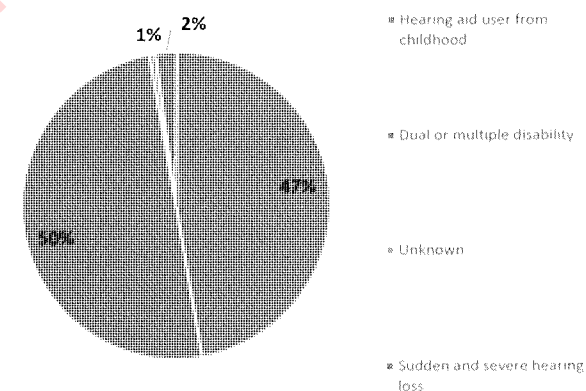


Figure 6. % YTD Adults with complex needs



Measure		Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Total/YTD	LastYTD
2.3. Adults with CSC	Working in paid employment for 30H+ or working to maximum capacity	3	20	26	13	16	9	10	11	13	15	16	12	164	124
	Seeking paid employment	4	12	6	8	9	10	8	7	10	13	19	12	118	96
	Voluntary work for 20H+	-	-	-	-	-	-	-	-	2	1	2	5	10	18
	Caring for a dependent person	9	27	14	17	16	22	12	13	20	18	22	28	218	183
	Studying full time	4	5	4	3	3	6	4	4	11	6	5	5	60	49
	Other	-	5	5	4	9	7	4	2	-	-	-	-	36	3

Figure7. Adults with CSC

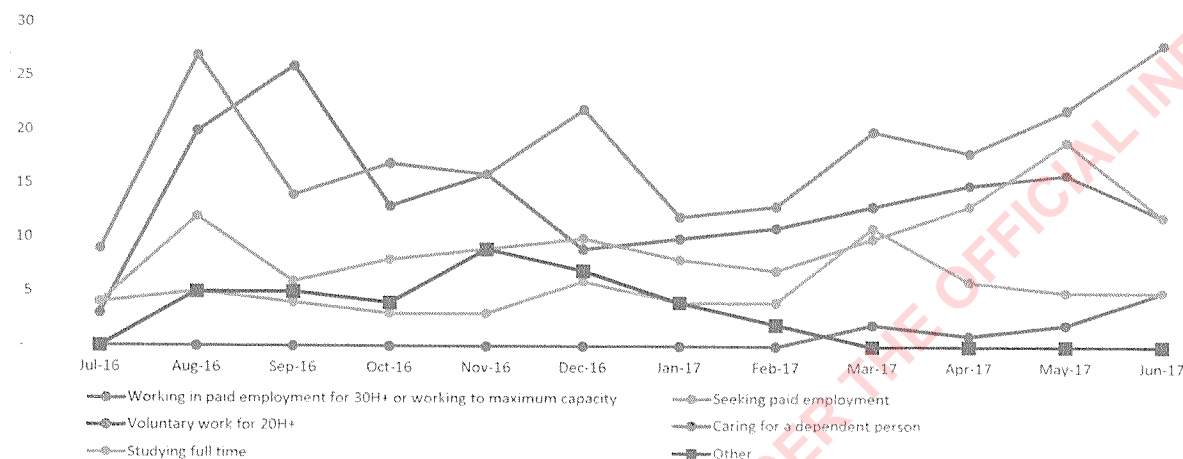
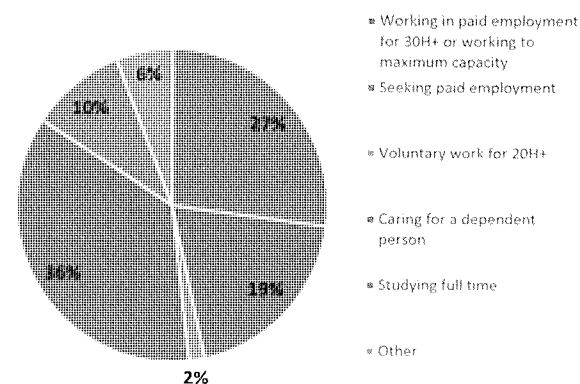


Figure8. % YTD Adults with CSC



Measure		Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Total/YTD	Last YTD
2.4. Hearing category	New	159	252	209	160	185	184	123	171	267	210	260	245	2,425	1,368
	Replacement	23	72	57	67	69	57	45	56	29	21	26	31	553	1,587
	RM Systems	4	10	20	6	13	8	7	14	8	5	11	10	116	98

Part 3: Funding Applications Approved															
Measure		Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Total/YTD	Last YTD
3.1. Single or Both	No. of Both Ears	126	244	190	161	182	165	121	161	188	169	204	213	2,124	2,081
	No. of Left Ears	29	48	37	34	42	44	25	42	49	35	46	32	463	470
	No. of Right Ears	31	39	48	35	34	29	21	28	54	18	41	34	412	439
	No. of Single (Left + Right)	60	87	85	69	76	73	46	70	103	53	87	66	875	909
3.2. Injury related	Injury related hearing loss (no ACC claimed)	-	-	-	-	-	-	-	-	-	-	-	-	-	11
	Injury related hearing loss (ACC claimed)	-	-	1	1	1	-	1	-	-	-	-	-	4	10
3.3. Age	0-3 years	23	31	27	16	30	22	14	23	28	22	25	26	287	339
	4-5 years	13	23	15	12	21	17	14	15	22	11	24	16	203	229
	6-15 years	61	97	84	71	68	70	54	80	113	62	90	81	931	1,090
	16-64 years	67	138	114	101	102	100	68	85	103	96	116	110	1,200	1,123
	65+ years	22	45	42	33	46	40	25	38	38	45	42	53	469	401
3.4. Ethnicity	NZ European	84	164	144	110	145	110	95	128	141	128	150	131	1,530	1,537
	Maori	47	101	51	69	69	74	33	58	84	48	73	78	785	782
	Pacific	5	17	24	16	21	10	16	16	27	23	25	29	229	255
	Other	50	52	63	38	32	55	31	39	52	37	49	48	546	608
3.5. Gender	Female	103	165	149	121	149	135	99	118	153	117	154	158	1,621	1,692
	Male	83	169	133	112	118	114	76	123	151	119	143	128	1,469	1,489
	Unspecified	-	-	-	-	-	-	-	-	-	-	-	-	-	1
Part 4: Subsidy Claims Approved															
Measure		Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Total/YTD	Last YTD
4.1. Single or Both	No. of Both Ears	1,105	1,442	1,275	1,088	1,306	1,240	973	1,037	1,176	1,027	1,345	1,353	14,367	12,657
	No. of Left Ears	120	143	119	93	133	106	79	81	121	85	123	81	1,284	1,320
	No. of Right Ears	116	139	104	93	138	117	105	76	104	89	133	114	1,328	1,203
	No. of Single (Left + Right)	236	282	223	186	271	223	184	157	225	174	256	195	2,612	2,523
4.2. Age	16-64 years	240	378	281	257	366	330	218	252	318	261	303	300	3,504	3,190
	65-74 years	357	490	438	355	419	425	319	339	387	316	445	454	4,744	4,205
	75-84 years	460	526	483	402	486	445	372	362	415	364	512	473	5,300	4,809
	85+ years	285	331	296	261	307	265	249	244	282	262	342	322	3,446	2,969
4.3. Ethnicity	NZ European	754	1,037	1,011	852	1,058	1,057	699	728	807	708	970	948	10,629	9,179
	Maori	47	81	85	49	80	66	48	51	46	46	55	59	713	440
	Pacific	11	19	19	25	25	19	12	8	7	18	10	13	186	76
	Other	530	588	383	349	415	323	399	410	542	431	567	529	5,466	5,484
4.4. Gender	Female	842	1,082	965	788	1,025	906	743	743	866	735	997	950	10,642	9,573
	Male	500	643	533	487	553	559	415	454	536	468	605	599	6,352	5,600
	Unspecified	-	-	-	-	-	-	-	-	-	-	-	-	-	1

## Applications/Claims Invoiced

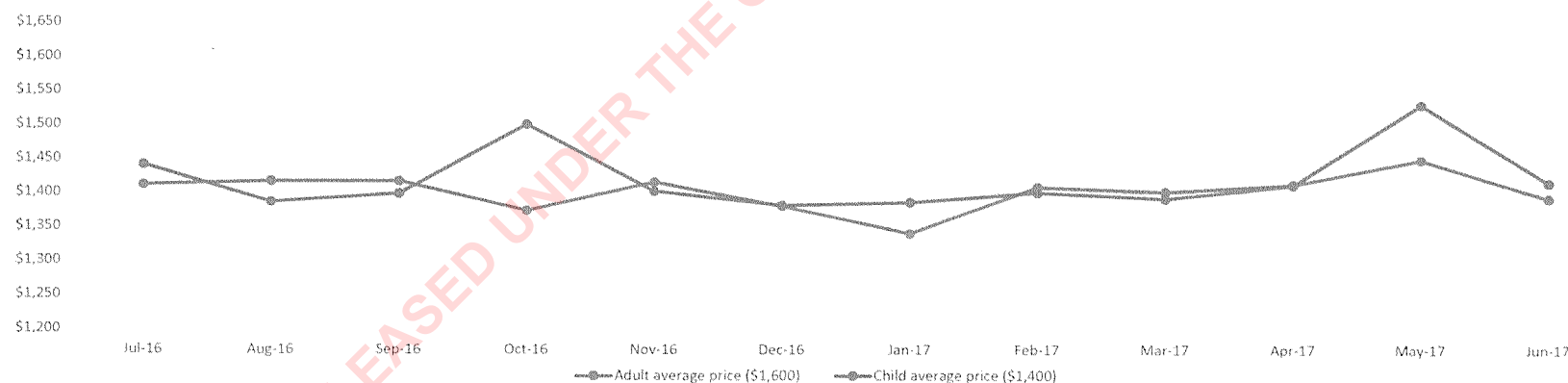
**Part 5 : Application/Claim**

	<i>Jul-16</i>	<i>Aug-16</i>	<i>Sep-16</i>	<i>Oct-16</i>	<i>Nov-16</i>	<i>Dec-16</i>	<i>Jan-17</i>	<i>Feb-17</i>	<i>Mar-17</i>	<i>Apr-17</i>	<i>May-17</i>	<i>Jun-17</i>	<i>Total/YTD</i>	<i>Last YTD</i>
No. of Funding Applications Invoiced	39	238	314	265	284	242	228	259	328	237	323	312	3,069	2,671
No. of Repair Applications Invoiced	103	207	337	240	284	292	193	229	282	210	280	348	3,005	2,791
No. of Funding Applications Total	142	445	651	505	568	534	421	488	610	447	603	660	6,074	5,462
No. of Subsidy Claims Invoiced	1,330	1,751	1,537	1,278	1,590	1,464	1,166	1,198	1,424	1,208	1,618	1,554	17,118	14,794
Total no. of Applications/Claims Invoiced	1,472	2,196	2,188	1,783	2,158	1,998	1,587	1,686	2,034	1,655	2,221	2,214	23,192	20,256

**Part 6 : Funding Applications Invoiced (excluding Bone Anchored Hearing Aids and RM Systems)**

<i>Measure</i>		<i>Jul-16</i>	<i>Aug-16</i>	<i>Sep-16</i>	<i>Oct-16</i>	<i>Nov-16</i>	<i>Dec-16</i>	<i>Jan-17</i>	<i>Feb-17</i>	<i>Mar-17</i>	<i>Apr-17</i>	<i>May-17</i>	<i>Jun-17</i>	<i>Total/YTD</i>	<i>Last YTD</i>
6.1. Average price	Adult average price (\$1,600)	\$1,412	\$1,417	\$1,417	\$1,373	\$1,416	\$1,380	\$1,340	\$1,409	\$1,402	\$1,412	\$1,448	\$1,392.04	\$1,402	\$1,349
	Child average price (\$1,400)	\$1,441	\$1,387	\$1,399	\$1,500	\$1,402	\$1,382	\$1,386	\$1,400	\$1,391	\$1,411	\$1,529	\$1,415.09	\$1,420	\$1,339
	Average price	\$1,429	\$1,400	\$1,407	\$1,436	\$1,408	\$1,381	\$1,365	\$1,404	\$1,395	\$1,412	\$1,491	\$1,405.03	\$1,411	\$1,343
	RM Systems	\$0	\$2,962	\$3,985	\$3,152	\$2,148	\$5,564	\$2,923	\$3,159	\$3,893	\$4,059	\$3,412	\$3,095.33	\$3,196	\$2,577

Figure9. Average Hearing Aid Price for Children and Adults

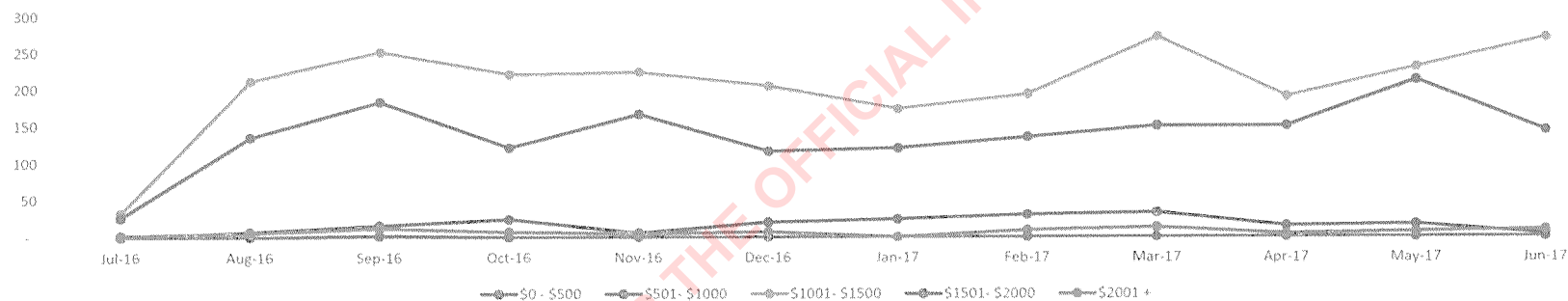




Measure		Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Total/YTD	Last YTD
6.2. No. of hrg aids funded by price range	\$0 - \$500	-	-	2	-	-	-	-	-	-	-	-	-	2	3
	\$501- \$1000	-	7	16	24	6	20	24	30	33	15	17	4	196	261
	\$1001- \$1500	32	211	251	220	223	204	173	193	271	190	230	270	2,468	2,389
	\$1501- \$2000	26	135	183	121	166	116	120	135	150	150	212	144	1,658	1,256
	\$2001 +	2	6	12	7	5	7	-	9	13	4	7	10	82	154

\* Including Bone Anchored Hearing Aids but excluding RM Systems

Figure10. No. of hearing aids funded by price range



Measure		Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Total/YTD	Last YTD
6.3. No. of rplcmnt within 6 years	No. of Both Ears	0	25	32	23	44	28	43	32	23	32	37	43	362	36
	No. of Left Ears	1	5	8	6	9	5	14	11	7	7	13	19	105	17
	No. of Right Ears	1	7	7	39	9	6	7	8	6	5	9	12	116	14
	No. of Single (Left + Right)	2	12	15	45	18	11	21	19	13	12	22	31	221	31
RM funded e range	\$0- \$1000	0	0	0	2	3	0	0	0	0	0	0	0	5	3
	\$1001- \$2000	0	0	0	0	1	0	0	0	0	0	0	0	1	7

6.4. No. of by price	\$2001- \$3000	0	2	0	3	3	0	2	3	1	2	1	0	17	35
	\$3001 +	0	1	12	1	5	9	4	4	8	4	6	6	60	35
6.5. Insurance Claim	No. of applications	1	7	2	8	3	2	3	6	11	4	7	3	57	41
	Total Cost	\$217	\$1,652	\$435	\$2,826	\$783	\$870	\$652	\$2,237	\$2,304	\$1,348	\$1,609	\$695.64	\$15,629	\$9,783

Part 7 : Other analysis - Funding Scheme															
Measure		Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Total/YTD	Last YTD
7.1. Unsuccessful Trials	0 - 3 Years	-	-	-	-	1	1	1	-	1	-	1	-	5	9
	4- 5 Years	-	1	3	2	2	1	-	-	1	1	-	-	11	4
	6 - 15 Years	-	5	7	4	5	7	2	2	3	2	1	1	39	32
	16 - 64 Years	-	3	10	9	6	1	2	3	7	4	1	3	49	47
	65+ Years	1	1	4	3	5	1	1	1	4	3	3	1	28	16
	Total	1	10	24	18	19	11	6	6	16	10	6	5	132	108

7.2. Ear mould rplc for Children	Total cost	\$3,694	\$13,681	\$26,174	\$18,873	\$22,358	\$24,227	\$12,875	\$18,491	\$22,587	\$17,114	\$21,879	\$25,536.00	\$227,490	\$183,293
	No. of applications replacements	38	145	255	178	230	234	126	191	224	174	220	258	2,273	1,757
	Average per application	\$97	\$94	\$103	\$106	\$97	\$104	\$102	\$97	\$101	\$98	\$99	\$99	\$100	\$104

7.3. Repair	Average indicative price	\$155	\$132	\$124	\$137	\$131	\$170	\$149	\$137	\$166	\$168	\$132	\$107.23	\$142	\$107
	Average actual price	\$135	\$138	\$121	\$139	\$131	\$171	\$145	\$137	\$150	\$168	\$132	\$106.78	\$140	\$84

7.4. No. of Bone Anchored HA	Adults	0	1	3	0	0	1	0	2	0	1	0	8	16	19
	Children	0	2	3	0	2	3	1	2	1	2	4	15	35	44

Part 8: Subsidy Claims Invoiced															
Measure		Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Total/YTD	Last YTD
Int ars	No. of Both Ears	2	4	5	2	6	1	-	-	1	2	6	-	29	12



No. of rplcn within 6 ye	No. of Left Ears	1	2	-	-	2	-	-	-	1	-	-	1	7	2
	No. of Right Ears	1	-	1	-	1	-	2	-	1	-	-	-	6	7
	No. of Single (Left + Right)	2	2	1	-	3	-	2	-	2	-	-	1	13	2

7.5. Hearing aids for children entitled to ACC cover	Name	Claim Number	DOB	Which Ear	Value	Process Type

## Applications/Claims Declined

**Part 9 : Funding Applications Declined**

<i>Measure</i>	<i>Jul-16</i>	<i>Aug-16</i>	<i>Sep-16</i>	<i>Oct-16</i>	<i>Nov-16</i>	<i>Dec-16</i>	<i>Jan-17</i>	<i>Feb-17</i>	<i>Mar-17</i>	<i>Apr-17</i>	<i>May-17</i>	<i>Jun-17</i>	<i>Total/YTD</i>	<i>Last YTD</i>
Children up to 21 years in education	1	5	1	2	2	1	-	2	3	2	5	3	27	1
Adults with complex needs aged 16+	1	1	7	4	1	4	3	4	4	3	4	4	40	19
Adults with Community Services Card	-	-	-	-	1	1	1	1	-	2	1	1	8	4
Total no. of Funding applications declined	2	6	8	6	4	6	4	7	7	7	10	8	75	24
Reason:	Declines: One request was for RM system for child in school, one child did not meet MOH definition of hearing loss, two adults did not meet sudden loss criteria, three did not meet criteria for complex needs - childhood user. There was one part decline for a RM system for school age child.													

**Part 10 : Subsidy Claims Declined**

<i>Measure</i>	<i>Jul-16</i>	<i>Aug-16</i>	<i>Sep-16</i>	<i>Oct-16</i>	<i>Nov-16</i>	<i>Dec-16</i>	<i>Jan-17</i>	<i>Feb-17</i>	<i>Mar-17</i>	<i>Apr-17</i>	<i>May-17</i>	<i>Jun-17</i>	<i>Total/YTD</i>	<i>Last YTD</i>
No. of Subsidy claims declined	-	-	-	1	-	-	-	1	-	-	-	1	3	108
Reason:	1 request for early access to subsidy due to hearing change - without sufficient evidence of a hearing change													

## Waitlist Analysis

Part 11 : Number of waitlisted applications					
	<i>The underspend in Dec -</i>	<i>1-5 months</i>	<i>6+ months</i>	<i>Total</i>	<i>Commentary on Waitlisted applications</i>
Children up to 21 years in education	-	-	-	-	
Adults with complex needs aged 16+	-	-	-	-	
Adults with Community Services Card	-	-	-	-	
Total	-	-	-	-	

Part 12 : Waitlist Analysis														
	<i>Jul-16</i>	<i>Aug-16</i>	<i>Sep-16</i>	<i>Oct-16</i>	<i>Nov-16</i>	<i>Dec-16</i>	<i>Jan-17</i>	<i>Feb-17</i>	<i>Mar-17</i>	<i>Apr-17</i>	<i>May-17</i>	<i>Jun-17</i>	<i>Total/YTD</i>	<i>Last YTD</i>
Children up to 21 - Added	-	-	-	-	-	-	-	-	-	-			-	-
Children up to 21 - Released	-	-	-	-	-	-	-	-	-	-			-	-
Adults with complex needs aged 16+ - Added	-	-	-	-	-	-	-	-	-	-			-	-
Adults with complex needs aged 16+ - Released	-	-	-	-	-	-	-	-	-	-			-	-
Adults with CSC - Added	-	-	-	-	-	-	-	-	-	-			-	-
Adults with CSC - Released	-	-	-	-	-	-	-	-	-	-			-	-
Total - Added	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total - Released	-	-	-	-	-	-	-	-	-	-	-	-	-	-

## Expenditure Analysis

## Part 13 : Expenditure Analysis

<i>Financial Data Type</i>	<i>Jul-16</i>	<i>Aug-16</i>	<i>Sep-16</i>	<i>Oct-16</i>	<i>Nov-16</i>	<i>Dec-16</i>	<i>Jan-17</i>	<i>Feb-17</i>	<i>Mar-17</i>	<i>Apr-17</i>	<i>May-17</i>	<i>Jun-17</i>	<i>Total/YTD</i>	<i>Last YTD</i>
<b>Funding</b>	\$86,023	\$541,836	\$698,046	\$519,626	\$606,523	\$506,800	\$434,932	\$524,636	\$667,150	\$519,049	\$679,932	\$725,632	<b>\$6,510,184</b>	<b>\$5,992,569</b>
<b>Repair</b>	\$10,438	\$28,837	\$55,045	\$38,549	\$28,833	\$35,700	\$23,647	\$23,020	\$29,339	\$21,447	\$30,905	\$40,303	<b>\$366,063</b>	<b>\$313,551</b>
<b>Total Funding</b>	\$96,461	\$570,673	\$753,091	\$558,175	\$635,356	\$542,499	\$458,579	\$547,656	\$696,489	\$540,496	\$710,837	\$765,935	<b>\$6,876,247</b>	<b>\$6,306,121</b>
<b>Subsidy</b>	\$1,077,321	\$1,412,873	\$1,218,425	\$1,046,986	\$1,273,593	\$1,203,201	\$938,097	\$986,310	\$1,130,210	\$989,539	\$1,294,482	\$1,283,654	<b>\$13,854,690</b>	<b>\$12,058,054</b>
<b>Total</b>	\$1,173,782	\$1,983,546	\$1,971,516	\$1,605,161	\$1,908,950	\$1,745,700	\$1,396,676	\$1,533,966	\$1,826,699	\$1,530,035	\$2,005,319	\$2,049,588	<b>\$20,730,937</b>	<b>\$18,364,174</b>

Out of scope

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Jul-16

Aug-16

Sep-16

Oct-16

Nov-16

Dec-16

Jan-17

Feb-17

Mar-17

Apr-17

May-17

Jun-17

**Part 14 : Monthly expenditure of funded hearing aids for Adults with complex needs aged 16 years and over**

	<i>Jul-16</i>	<i>Aug-16</i>	<i>Sep-16</i>	<i>Oct-16</i>	<i>Nov-16</i>	<i>Dec-16</i>	<i>Jan-17</i>	<i>Feb-17</i>	<i>Mar-17</i>	<i>Apr-17</i>	<i>May-17</i>	<i>Jun-17</i>	<i>Total/YTD</i>	<i>Last YTD</i>
Hearing aid user from childhood	\$10,473	\$82,283	\$103,018	\$68,929	\$72,857	\$86,016	\$22,981	\$78,170	\$91,202	\$62,622	\$77,108	\$109,823	<b>\$865,482</b>	<b>\$696,028</b>
Dual or multiple disability	\$9,865	\$75,149	\$89,329	\$76,582	\$89,394	\$78,069	\$72,847	\$50,252	\$69,666	\$73,693	\$97,697	\$55,041	<b>\$837,584</b>	<b>\$768,602</b>
Sudden hearing loss	\$0	\$5,900	\$1,625	\$2,705	\$0	\$8,071	\$0	\$0	\$0	\$4,535	\$12,475	\$4,568	<b>\$39,879</b>	<b>\$31,237</b>
Total	\$20,338	\$163,332	\$193,972	\$148,216	\$162,251	\$172,156	\$95,828	\$128,422	\$160,868	\$140,850	\$187,280	\$169,432	<b>\$1,742,946</b>	<b>\$1,495,867</b>

**Part 15 : Monthly expenditure of funded hearing aids for Adults with a current CSC aged 16 years and over**

	<i>Jul-16</i>	<i>Aug-16</i>	<i>Sep-16</i>	<i>Oct-16</i>	<i>Nov-16</i>	<i>Dec-16</i>	<i>Jan-17</i>	<i>Feb-17</i>	<i>Mar-17</i>	<i>Apr-17</i>	<i>May-17</i>	<i>Jun-17</i>	<i>Total/YTD</i>	<i>Last YTD</i>
CSC and working in paid employment for 30+ hours per week	\$2,886	\$24,098	\$43,145	\$45,346	\$43,961	\$32,290	\$15,394	\$29,630	\$26,647	\$29,494	\$42,369	\$51,206	<b>\$386,466</b>	<b>\$262,619</b>
CSC and seeking paid employment	\$2,280	\$23,786	\$30,083	\$14,132	\$17,998	\$14,521	\$17,388	\$15,054	\$16,062	\$13,281	\$40,773	\$27,826	<b>\$233,184</b>	<b>\$196,253</b>
CSC and voluntary work for 20+ hours per week	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$3,200	\$8,925	\$7,640	<b>\$19,765</b>	<b>\$94,542</b>
CSC and caring for a dependent person	\$7,075	\$32,347	\$48,918	\$31,203	\$40,098	\$37,319	\$29,735	\$37,277	\$41,542	\$29,748	\$51,059	\$49,121	<b>\$435,442</b>	<b>\$414,073</b>
CSC and studying full time	\$2,280	\$7,790	\$12,288	\$6,680	\$4,220	\$10,391	\$4,490	\$9,478	\$23,022	\$23,426	\$8,651	\$16,771	<b>\$129,487</b>	<b>\$69,637</b>
CSC and other	\$0	\$7,866	\$6,218	\$11,120	\$16,878	\$14,126	\$21,053	\$3,190	\$5,370	\$0	\$0	\$0	<b>\$85,821</b>	<b>\$5,348</b>
Total	\$14,521	\$95,887	\$140,652	\$108,481	\$123,155	\$108,647	\$88,060	\$94,629	\$112,643	\$99,149	\$151,777	\$152,564	<b>\$1,290,165</b>	<b>\$1,042,472</b>

**Part 16 : Monthly expenditure of funded hearing aids for Children up to 21 years in education**

	<i>Jul-16</i>	<i>Aug-16</i>	<i>Sep-16</i>	<i>Oct-16</i>	<i>Nov-16</i>	<i>Dec-16</i>	<i>Jan-17</i>	<i>Feb-17</i>	<i>Mar-17</i>	<i>Apr-17</i>	<i>May-17</i>	<i>Jun-17</i>	<i>Total/YTD</i>	<i>Last YTD</i>
Children up to 21	\$51,164	\$281,727	\$360,086	\$262,929	\$320,517	\$225,997	\$251,044	\$301,585	\$393,639	\$279,050	\$340,874	\$403,636	<b>\$3,472,247</b>	<b>\$3,454,230</b>

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## Unique Client Numbers - 6 monthly

### Part 1 : Total Unique client numbers Funding & Subsidy

- Unique client numbers Type UF & UE

	<i>Jul-16</i>	<i>Aug-16</i>	<i>Sep-16</i>	<i>Oct-16</i>	<i>Nov-16</i>	<i>Dec-16</i>	<i>Jan-17</i>	<i>Feb-17</i>	<i>Mar-17</i>	<i>Apr-17</i>	<i>May-17</i>	<i>Jun-17</i>	<i>Total/YTD</i>	<i>Last YTD</i>
Client Count Funding	140	436	622	485	544	504	403	468	592	436	590	629	4,251	
Client Count Subsidy	1,315	1,733	1,525	1,275	1,569	1,458	1,161	1,193	1,411	1,205	1,608	1,547	16,801	
<b>Total</b>	<b>1455</b>	<b>2169</b>	<b>2147</b>	<b>1760</b>	<b>2113</b>	<b>1962</b>	<b>1562</b>	<b>1661</b>	<b>2003</b>	<b>1641</b>	<b>2198</b>	<b>2176</b>	<b>21,047</b>	

### Part 2 : Unique client numbers by ethnicity Funding

- Unique client number ethnicity Type UF

	<i>Jul-16</i>	<i>Aug-16</i>	<i>Sep-16</i>	<i>Oct-16</i>	<i>Nov-16</i>	<i>Dec-16</i>	<i>Jan-17</i>	<i>Feb-17</i>	<i>Mar-17</i>	<i>Apr-17</i>	<i>May-17</i>	<i>Jun-17</i>	<i>Total/YTD</i>	<i>Last YTD</i>
NZ European	65	215	298	241	281	266	204	249	275	220	311	296	2,168	
Maori	31	114	164	111	142	128	104	107	148	107	148	152	1,041	
Pacific	8	25	43	32	36	32	24	32	54	33	39	69	297	
Asian	9	24	21	22	18	17	14	22	21	17	22	30	170	
Other	22	41	78	67	57	49	48	49	83	47	58	69	476	
Not Stated	5	17	18	12	10	12	9	9	11	12	12	13	99	
<b>Total</b>	<b>140</b>	<b>436</b>	<b>622</b>	<b>485</b>	<b>544</b>	<b>504</b>	<b>403</b>	<b>468</b>	<b>592</b>	<b>436</b>	<b>590</b>	<b>629</b>	<b>4251</b>	

### Part 3 : Unique Client numbers by ethnicity Subsidy

- Unique client numbers by ethnicity Subsidy Type UE

	<i>Jul-16</i>	<i>Aug-16</i>	<i>Sep-16</i>	<i>Oct-16</i>	<i>Nov-16</i>	<i>Dec-16</i>	<i>Jan-17</i>	<i>Feb-17</i>	<i>Mar-17</i>	<i>Apr-17</i>	<i>May-17</i>	<i>Jun-17</i>	<i>Total/YTD</i>	<i>Last YTD</i>
NZ European	737	1037	1028	850	1048	1051	706	722	813	710	978	947	10497	
Maori	46	82	85	51	79	66	48	51	47	45	55	59	708	
Pacific	11	19	19	25	25	19	12	8	8	18	11	13	184	
Asian	16	12	26	21	31	31	18	21	24	18	31	23	268	
Other	148	220	172	170	227	161	138	147	151	141	194	174	2017	
Not Stated	357	363	195	158	159	130	239	244	368	273	339	331	3127	
<b>Total</b>	<b>1315</b>	<b>1733</b>	<b>1525</b>	<b>1275</b>	<b>1569</b>	<b>1458</b>	<b>1161</b>	<b>1193</b>	<b>1411</b>	<b>1205</b>	<b>1608</b>	<b>1547</b>	<b>16801</b>	


**Part 4 : Unique client numbers subsidy**

- Unique client numbers subsidy by age group Type UE

	<i>Jul-16</i>	<i>Aug-16</i>	<i>Sep-16</i>	<i>Oct-16</i>	<i>Nov-16</i>	<i>Dec-16</i>	<i>Jan-17</i>	<i>Feb-17</i>	<i>Mar-17</i>	<i>Apr-17</i>	<i>May-17</i>	<i>Jun-17</i>	<i>Total/YTD</i>	<i>Last YTD</i>
16-20	-	1	-	1	2	1	-	-	1	-	-	2	8	
21-25	2	1	3	2	2	4	4	2	2	3	1	5	31	
26-30	2	6	1	3	5	4	2	1	4	7	4	2	41	
31-35	2	8	4	7	8	5	2	2	6	3	8	5	60	
36-40	10	8	11	10	9	7	4	9	8	8	5	8	94	
41-45	14	19	10	12	18	20	10	21	14	14	11	20	182	
46-50	20	45	27	23	35	28	20	27	36	24	31	31	342	
51-55	43	76	59	46	60	53	38	37	49	48	59	51	614	
56-60	75	113	86	72	104	106	74	75	105	68	85	76	1,028	
61-64	68	102	85	81	119	100	66	78	97	86	98	99	1,071	
65+	1,079	1,354	1,239	1,018	1,207	1,130	941	941	1,089	944	1,306	1,248	13,334	
<b>Total</b>	<b>1,315</b>	<b>1733</b>	<b>1525</b>	<b>1,275</b>	<b>1569</b>	<b>1458</b>	<b>1,161</b>	<b>1193</b>	<b>1411</b>	<b>1,205</b>	<b>1608</b>	<b>1547</b>	<b>16,801</b>	

Financial Management - 6 monthly

Out of scope



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Enable New Zealand Monthly Hearing Report for June 2018

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## Applications/Claims Approved

Part 1 : Application/Claim														
	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Total/YTD	Last YTD
No. of Funding Applications Approved	233	292	266	255	268	235	178	243	261	217	293	267	3,008	3,090
No. of Repair Applications Approved	253	313	286	258	292	218	196	294	307	264	327	271	3,279	3,292
No. of Funding Applications Total	486	605	552	513	560	453	374	537	568	481	620	538	6,287	6,382
No. of Subsidy Claims Approved	1,475	1,630	1,448	1,618	1,821	1,542	1,425	1,486	1,505	1,491	1,878	1,717	19,036	16,994
Total no. of Applications/Claims Approved	1,961	2,235	2,000	2,131	2,381	1,995	1,799	2,023	2,073	1,972	2,498	2,255	25,323	23,376

Part 2 : Funding Applications Approved															
Measure		Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Total/YTD	Last YTD
2.1. Fully funded group	Children up to 21 years in education	127	157	134	124	142	123	115	125	145	117	164	143	1,616	1,684
	Adults with complex needs aged 16+	64	74	73	73	68	63	26	71	62	60	73	59	766	800
	Adults with Community Services Card	42	61	59	58	58	49	37	47	54	40	56	65	626	606

Figure3. Funding Applications Approved

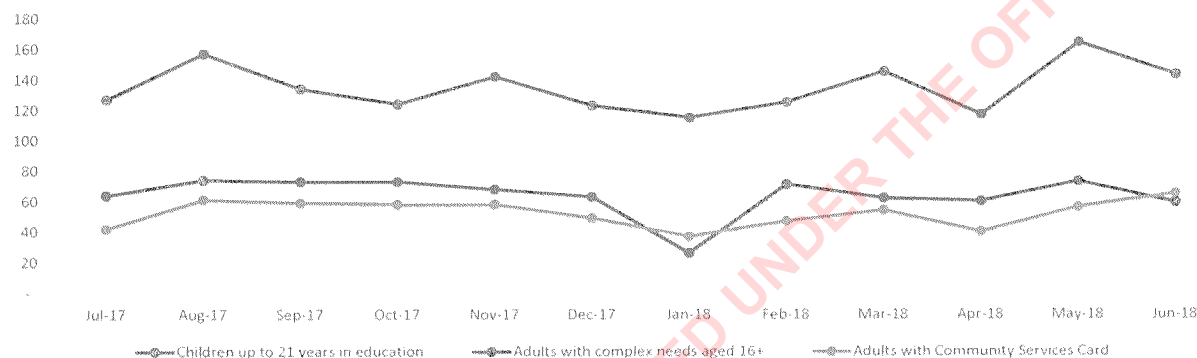
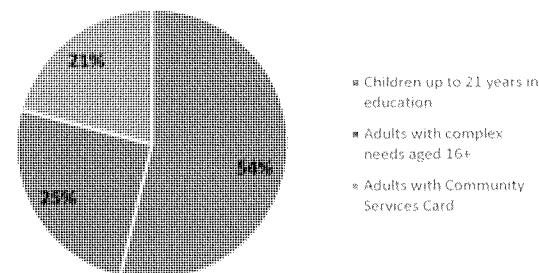


Figure4. % YTD Funding Applications Approved





<b>Measure</b>		<b>Jul-17</b>	<b>Aug-17</b>	<b>Sep-17</b>	<b>Oct-17</b>	<b>Nov-17</b>	<b>Dec-17</b>	<b>Jan-18</b>	<b>Feb-18</b>	<b>Mar-18</b>	<b>Apr-18</b>	<b>May-18</b>	<b>Jun-18</b>	<b>Total/YTD</b>	<b>Last YTD</b>
<b>2.2. Adults with complex needs</b>	Hearing aid user from childhood	28	29	32	26	22	22	8	25	16	29	26	25	<b>288</b>	<b>378</b>
	Dual or multiple disability	36	44	40	45	46	40	18	46	46	29	47	33	<b>470</b>	<b>399</b>
	Unknown	-	1	-	-	-	-	-	-	-	-	-	-	<b>1</b>	<b>5</b>
	Sudden and severe hearing loss	-	-	1	2	-	1	-	-	-	2	-	1	<b>7</b>	<b>18</b>

Figure 5. Adults with complex needs

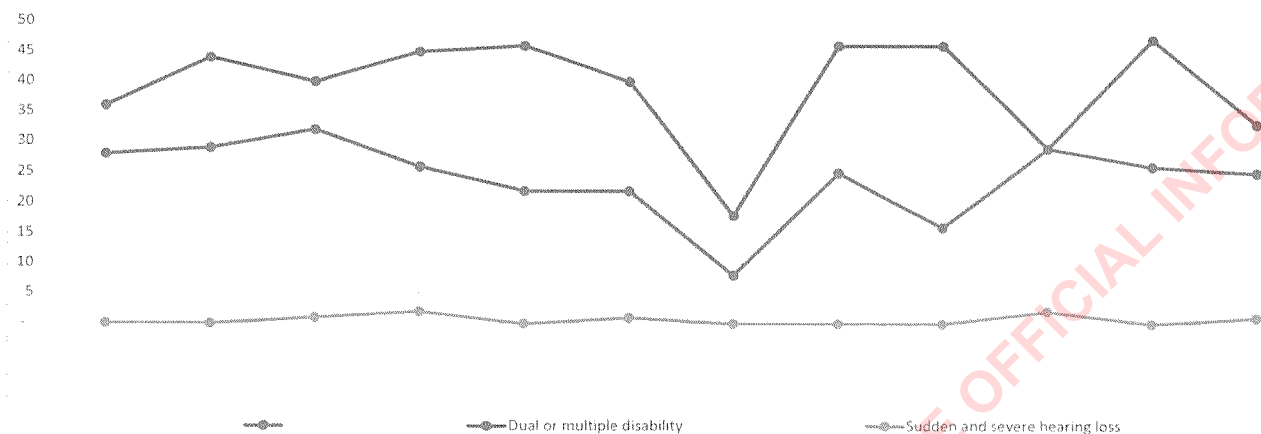
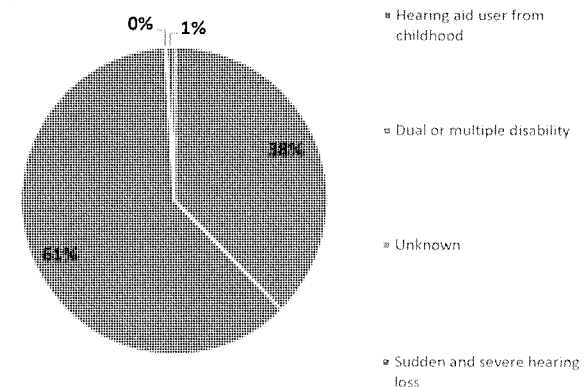


Figure 6. % YTD Adults with complex needs



Measure		Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Total/YTD	LastYTD
2.3. Adults with CSC	Working in paid employment for 30H+ or working to maximum capacity	8	16	11	13	9	10	10	8	10	6	13	10	124	164
	Seeking paid employment	7	9	10	13	11	15	4	7	8	10	7	11	112	118
	Voluntary work for 20H+	4	3	3	1	4	-	3	3	4	3	3	5	36	10
	Caring for a dependent person	19	30	24	27	27	20	15	24	26	17	22	32	283	218
	Studying full time	4	3	11	4	7	4	5	5	6	4	11	7	71	60
	Other	-	-	-	-	-	-	-	-	-	-	-	-	-	36

Figure7. Adults with CSC

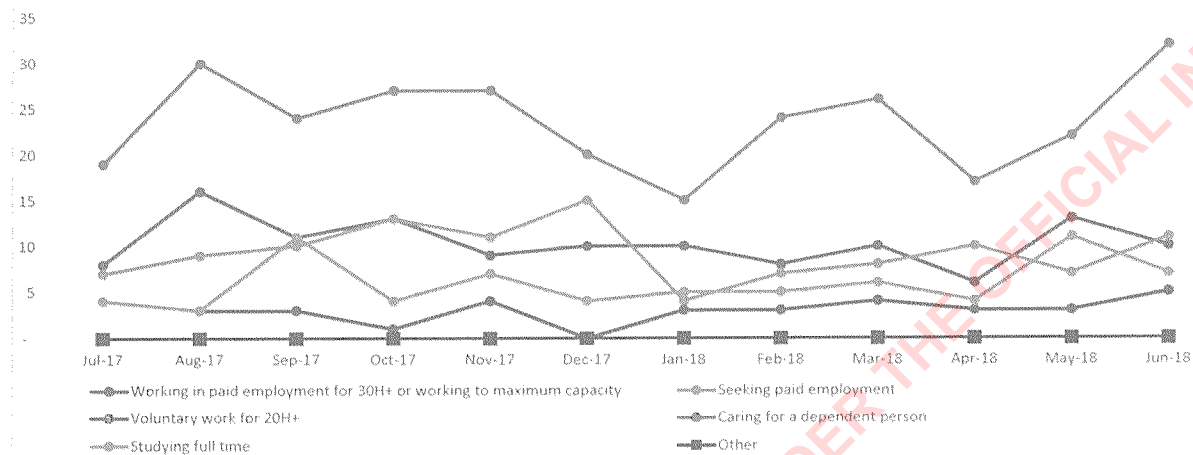
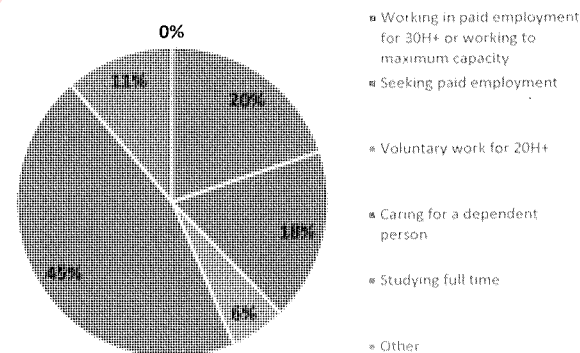


Figure8. % YTD Adults with CSC



Measure		Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Total/YTD	Last YTD
2.4. Hearing category	New	199	212	201	189	193	165	128	169	197	163	207	185	2,208	2,425
	Replacement	21	67	52	57	66	59	48	65	60	46	74	73	688	553
	RM Systems	13	13	13	9	9	11	2	9	4	8	12	9	112	116

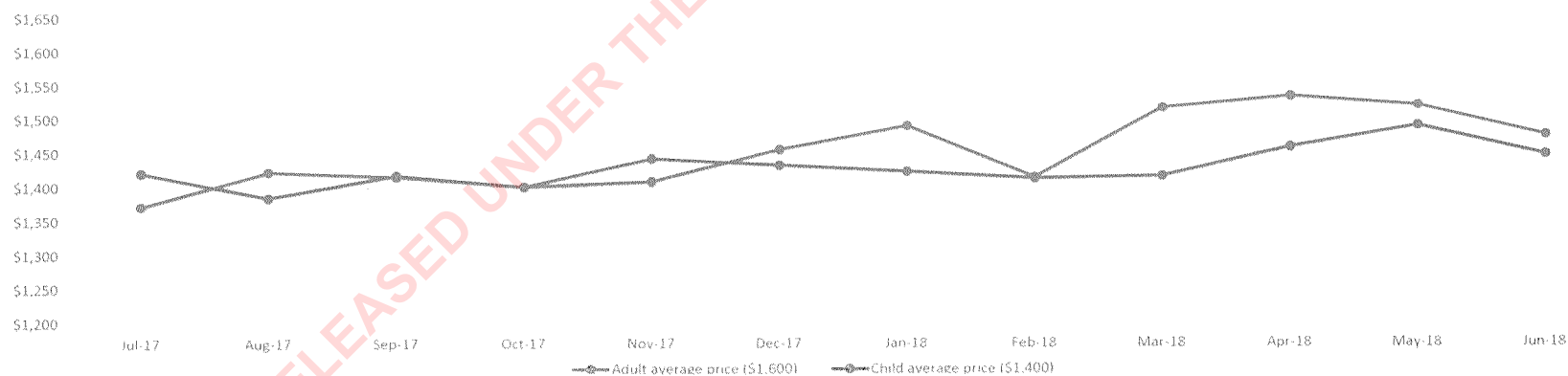
Part 3: Funding Applications Approved															
Measure		Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Total/YTD	Last YTD
3.1. Single or Both	No. of Both Ears	163	216	184	177	194	157	115	185	187	167	194	193	2,132	2,124
	No. of Left Ears	37	36	45	35	28	28	29	34	50	29	45	36	432	463
	No. of Right Ears	30	40	37	43	46	50	34	24	24	21	54	38	441	412
	No. of Single (Left + Right)	67	76	82	78	74	78	63	58	74	50	99	74	873	875
3.2. Injury related	Injury related hearing loss (no ACC claimed)	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Injury related hearing loss (ACC claimed)	-	-	-	-	-	-	-	-	-	-	-	-	-	4
3.3. Age	0-3 years	28	19	34	24	32	27	23	18	15	23	24	26	293	287
	4-5 years	16	27	23	16	15	20	8	15	15	14	19	21	209	203
	6-15 years	64	81	67	64	79	70	57	69	92	65	91	70	869	931
	16-64 years	85	115	102	95	92	71	58	101	81	82	114	102	1,098	1,200
	65+ years	40	50	40	56	50	47	32	40	58	33	45	48	539	469
3.4. Ethnicity	NZ European	113	139	131	135	139	106	99	119	135	103	146	124	1,489	1,530
	Maori	59	78	71	62	66	56	43	69	69	60	78	81	792	785
	Pacific	22	18	26	11	24	21	9	22	21	16	28	19	237	229
	Other	39	57	38	47	39	52	27	33	36	38	41	43	490	546
3.5. Gender	Female	127	154	148	147	143	131	97	123	146	117	151	145	1,629	1,621
	Male	106	138	118	108	125	104	81	120	115	100	142	122	1,379	1,469
	Unspecified	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Part 4 : Subsidy Claims Approved															
Measure		Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Total/YTD	Last YTD
4.1. Single or Both	No. of Both Ears	1,244	1,388	1,260	1,392	1,573	1,344	1,264	1,278	1,309	1,312	1,638	1,527	16,529	14,367
	No. of Left Ears	117	140	100	121	129	100	81	113	97	102	130	104	1,334	1,284
	No. of Right Ears	113	102	88	105	119	98	80	95	99	77	110	86	1,172	1,328
	No. of Single (Left + Right)	230	242	188	226	248	198	161	208	196	179	240	190	2,506	2,612
4.2. Age	16-64 years	303	346	301	347	403	328	273	307	301	291	402	384	3,986	3,504
	65-74 years	417	455	441	490	538	479	428	411	448	423	542	505	5,577	4,744
	75-84 years	481	489	453	515	568	474	444	473	465	488	578	551	5,979	5,300
	85+ years	274	340	253	266	312	261	280	295	291	289	356	277	3,494	3,446
4.3. Ethnicity	NZ European	876	953	801	989	1,103	909	883	896	1,032	1,004	1,316	1,223	11,985	10,629
	Maori	62	69	64	77	65	59	64	72	74	61	103	107	877	713
	Pacific	19	18	9	26	31	16	21	20	22	29	19	26	256	186
	Other	518	590	574	526	622	558	457	498	377	397	440	361	5,918	5,466
4.4. Gender	Female	929	1,015	872	1,006	1,132	986	880	882	947	957	1,166	1,051	11,823	10,642
	Male	546	615	576	612	689	556	545	604	558	534	712	666	7,213	6,352
	Unspecified	-	-	-	-	-	-	-	-	-	-	-	-	-	-

## Applications/Claims Invoiced

Part 5 : Application/Claim														
	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Total/YTD	Last YTD
No. of Funding Applications Invoiced	437	290	272	266	205	187	288	195	435	293	334	260	3,462	3,069
No. of Repair Applications Invoiced	325	290	315	190	202	203	174	247	407	263	337	258	3,211	3,005
No. of Funding Applications Total	762	580	587	456	407	390	462	442	842	556	671	518	6,673	6,074
No. of Subsidy Claims Invoiced	1,481	1,641	1,476	1,627	1,826	1,547	1,519	1,487	1,519	1,500	1,895	1,732	19,250	17,118
Total no. of Applications/Claims Invoiced	2,243	2,221	2,063	2,083	2,233	1,937	1,981	1,929	2,361	2,056	2,566	2,250	25,923	23,192

Part 6 : Funding Applications Invoiced (excluding Bone Anchored Hearing Aids and RM Systems)															
Measure		Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Total/YTD	Last YTD
6.1. Average price	Adult average price (\$1,600)	\$1,372	\$1,422	\$1,415	\$1,401	\$1,408	\$1,455	\$1,489	\$1,414	\$1,516	\$1,533	\$1,519	\$ 1,475	\$1,452	\$1,402
	Child average price (\$1,400)	\$1,421	\$1,384	\$1,418	\$1,401	\$1,442	\$1,432	\$1,422	\$1,412	\$1,415	\$1,458	\$1,489	\$ 1,446	\$1,428	\$1,420
	Average price	\$1,399	\$1,401	\$1,417	\$1,401	\$1,419	\$1,444	\$1,451	\$1,413	\$1,461	\$1,491	\$1,506	\$ 1,462	\$1,439	\$1,411
	RM Systems	\$3,256	\$2,982	\$3,037	\$3,199	\$3,413	\$3,106	\$2,696	\$3,489	\$3,753	\$2,892	\$2,709	\$ 4,155	\$3,224	\$3,196

Figure9. Average Hearing Aid Price for Children and Adults

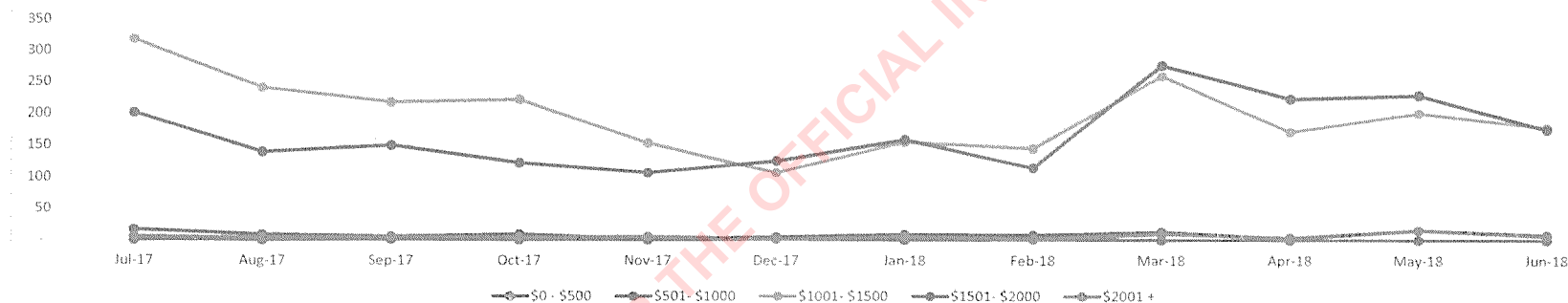




Measure		Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Total/YTD	Last YTD
6.2. No. of hrg aids funded by price range	\$0 - \$500	-	-	1	-	-	2	-	1	-	-	-	-	4	2
	\$501- \$1000	17	9	6	9	2	5	9	8	13	3	16	8	105	196
	\$1001- \$1500	318	241	218	222	154	108	156	146	260	172	202	179	2,376	2,468
	\$1501- \$2000	202	140	150	123	108	127	160	116	278	225	231	176	2,036	1,658
	\$2001 +	6	4	6	4	6	2	6	2	10	4	16	7	73	82

\* Including Bone Anchored Hearing Aids but excluding RM Systems

Figure10. No. of hearing aids funded by price range



Measure		Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Total/YTD	Last YTD
6.3. No. of replmnt within 6 years	No. of Both Ears	60	47	33	33	25	24	49	30	80	60	47	40	528	362
	No. of Left Ears	22	14	16	9	7	5	12	6	19	15	16	12	153	105
	No. of Right Ears	21	16	12	11	15	10	24	11	26	8	9	12	175	116
	No. of Single (Left + Right)	43	30	28	20	22	15	36	17	45	23	25	24	328	221

RM funded e range	\$0- \$1000	1	1	0	0	0	0	1	0	0	1	1	0	5	5
	\$1001- \$2000	2	0	0	0	0	0	0	0	1	1	1	0	5	1

6.4. No. of by price	\$2001- \$3000	0	2	1	2	0	0	3	1	2	1	3	2	17	17
	\$3001 +	13	13	7	6	6	4	7	5	9	5	5	7	87	60

6.5. Insurance Claim	No. of applications	3	6	6	1	5	1	6	4	13	3	7	7	62	57
	Total Cost	\$609	\$1,304	\$1,739	\$217	\$1,571	\$217	\$1,087	\$870	\$3,391	\$696	\$1,565	\$1,304.34	\$14,571	\$15,629

Part 7 : Other analysis - Funding Scheme															
Measure		Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Total/YTD	Total/YTD
7.1. Unsuccessful Trials	0 - 3 Years	1	4	5	4	6	3	1	-	-	2	-	4	30	5
	4- 5 Years	1	2	4	1	4	-	-	1	1	1	1	2	18	11
	6 - 15 Years	7	8	14	9	15	5	5	5	12	7	11	8	106	39
	16 - 64 Years	9	14	25	14	18	11	6	10	6	9	18	14	154	49
	65+ Years	1	2	9	8	11	6	2	3	5	5	8	2	62	28
	Total	19	30	57	36	54	25	14	19	24	24	38	30	370	132

7.2. Ear mould replacement for Children	Total cost	\$23,840	\$22,295	\$25,293	\$13,825	\$13,827	\$16,762	\$12,976	\$19,558	\$31,052	\$20,932	\$24,724	\$20,869.94	\$245,954	\$227,490
	No. of applications replacements	246	224	257	134	141	155	129	194	310	198	247	200	2,435	2,273
	Average per application	\$97	\$100	\$98	\$103	\$98	\$108	\$101	\$101	\$100	\$106	\$100	\$104	\$101	\$100

7.3. Repair	Average indicative price	\$162	\$150	\$160	\$147	\$144	\$150	\$151	\$123	\$100	\$163	\$147	\$108.21	\$142	\$142
	Average actual price	\$161	\$151	\$122	\$147	\$142	\$150	\$151	\$123	\$100	\$163	\$145	\$108.19	\$139	\$140

7.4. No. of Bone Anchored HA	Adults	0	1	3	0	0	0	0	0	1	0	0	3	8	16
	Children	1	3	13	22	19	1	1	16	25	6	21	11	139	35

Part 8: Subsidy Claims Invoiced															
Measure		Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Total/YTD	Last YTD
Antennas	No. of Both Ears	2	1	1	2	1	-	-	1	1	2	1	-	12	29



No. of rplcn within 6 ye.	No. of Left Ears	1	-	-	1	-	-	1	-	-	-	-	-	3	7
	No. of Right Ears	1	-	-	-	1	-	1	-	1	-	-	-	4	6
	No. of Single (Left + Right)	2	-	-	1	1	-	2	-	1	-	-	-	7	13

7.5. Hearing aids for children entitled to ACC cover	Name	Claim Number	DOB	Which Ear	Value	Process Type

## Applications/Claims Declined

**Part 9 : Funding Applications Declined**

<i>Measure</i>	<i>Jul-17</i>	<i>Aug-17</i>	<i>Sep-17</i>	<i>Oct-17</i>	<i>Nov-17</i>	<i>Dec-17</i>	<i>Jan-18</i>	<i>Feb-18</i>	<i>Mar-18</i>	<i>Apr-18</i>	<i>May-18</i>	<i>Jun-18</i>	<i>Total/YTD</i>	<i>Last YTD</i>
Children up to 21 years in education	2	-	-	3	5	2	5	2	3	1	3	2	28	27
Adults with complex needs aged 16+	5	7	6	8	5	3	2	8	3	4	10	10	71	40
Adults with Community Services Card	1	1	1	1	1	3	-	1	1	1	2	1	14	8
Total no. of Funding applications declined	8	8	7	12	11	8	7	11	7	6	15	13	113	75

Reason:

Declines: There were 9 full declines where people did not meet MOH criteria of adults with complex needs. These were for Hearing aid user since childhood (4 declines), dual disability (4 declines) and Sudden loss (1 decline). There was 1 decline for person with CSC (not actively seeking employment) There were 3 part declines: two children where education would supply the equipment and one for an adult - request for a TV adaptor.

**Part 10 : Subsidy Claims Declined**

<i>Measure</i>	<i>Jul-17</i>	<i>Aug-17</i>	<i>Sep-17</i>	<i>Oct-17</i>	<i>Nov-17</i>	<i>Dec-17</i>	<i>Jan-18</i>	<i>Feb-18</i>	<i>Mar-18</i>	<i>Apr-18</i>	<i>May-18</i>	<i>Jun-18</i>	<i>Total/YTD</i>	<i>Last YTD</i>
No. of Subsidy claims declined	-	1	-	-	-	1	-	-	-	-	-	-	2	3

Reason:

## Waitlist Analysis

## Part 11 : Number of waitlisted applications

	<i>The underspend in Dec -</i>	<i>1-5 months</i>	<i>6+ months</i>	<i>Total</i>	<i>Commentary on Waitlisted applications</i>
Children up to 21 years in education	-	-	-	-	
Adults with complex needs aged 16+	-	-	-	-	
Adults with Community Services Card	-	-	-	-	
Total	-	-	-	-	

## Part 12 : Waitlist Analysis

	<i>Jul-17</i>	<i>Aug-17</i>	<i>Sep-17</i>	<i>Oct-17</i>	<i>Nov-17</i>	<i>Dec-17</i>	<i>Jan-18</i>	<i>Feb-18</i>	<i>Mar-18</i>	<i>Apr-18</i>	<i>May-18</i>	<i>Jun-18</i>	<i>Total/YTD</i>	<i>Last YTD</i>
Children up to 21 - Added	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Children up to 21 - Released	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adults with complex needs aged 16+ - Added	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adults with complex needs aged 16+ - Released	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adults with CSC - Added	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adults with CSC - Released	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total - Added	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total - Released	-	-	-	-	-	-	-	-	-	-	-	-	-	-

## Expenditure Analysis

## Part 13 : Expenditure Analysis

<i>Financial Data Type</i>	<i>Jul-17</i>	<i>Aug-17</i>	<i>Sep-17</i>	<i>Oct-17</i>	<i>Nov-17</i>	<i>Dec-17</i>	<i>Jan-18</i>	<i>Feb-18</i>	<i>Mar-18</i>	<i>Apr-18</i>	<i>May-18</i>	<i>Jun-18</i>	<i>Total/YTD</i>	<i>Last YTD</i>
<b>Funding</b>	\$631,311	\$573,543	\$599,391	\$561,670	\$450,114	\$323,215	\$652,282	\$412,613	\$823,862	\$580,998	\$726,295	\$582,221	<b>\$6,917,517</b>	<b>\$6,510,184</b>
<b>Repair</b>	\$32,453	\$29,197	\$31,228	\$19,574	\$21,128	\$21,859	\$19,027	\$25,616	\$44,127	\$28,332	\$39,844	\$36,130	<b>\$348,514</b>	<b>\$366,063</b>
<b>Total Funding</b>	\$663,763	\$602,741	\$630,619	\$581,244	\$471,243	\$345,075	\$671,308	\$438,229	\$867,989	\$609,330	\$766,140	\$618,351	<b>\$7,266,031</b>	<b>\$6,876,247</b>
<b>Subsidy</b>	\$1,204,765	\$1,333,711	\$1,180,402	\$1,332,602	\$1,504,533	\$1,275,017	\$1,191,094	\$1,226,170	\$1,240,245	\$1,241,018	\$1,546,633	\$1,428,856	<b>\$15,705,045</b>	<b>\$13,854,690</b>
<b>Total</b>	\$1,868,528	\$1,936,452	\$1,811,020	\$1,913,846	\$1,975,776	\$1,620,092	\$1,862,402	\$1,664,399	\$2,108,235	\$1,850,348	\$2,312,772	\$2,047,207	<b>\$22,971,077</b>	<b>\$20,730,937</b>

Out of scope

RELEASED UNDER THE OFFICIAL INFORMATION ACT



Jul-17

Aug-17

Sep-17

Oct-17

Nov-17

Dec-17

Jan-18

Feb-18

Mar-18

Apr-18

May-18

Jun-18

**Part 14 : Monthly expenditure of funded hearing aids for Adults with complex needs aged 16 years and over**

	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Total/YTD	Last YTD
Hearing aid user from childhood	\$92,923	\$69,703	\$74,648	\$54,338	\$40,914	\$34,192	\$49,114	\$26,761	\$99,778	\$54,638	\$68,965	\$77,200	<b>\$743,174</b>	<b>\$865,482</b>
Dual or multiple disability	\$96,878	\$72,886	\$84,304	\$90,711	\$72,398	\$72,235	\$49,478	\$71,190	\$125,706	\$89,304	\$175,682	\$114,214	<b>\$1,114,985</b>	<b>\$837,584</b>
Sudden hearing loss	-\$2,290	\$0	\$0	\$2,695	\$4,135	\$3,190	\$70	\$0	\$0	\$920	\$6,155	\$0	<b>\$14,875</b>	<b>\$39,879</b>
Total	\$187,511	\$142,589	\$158,952	\$147,744	\$117,447	\$109,617	\$98,662	\$97,951	\$225,484	\$144,862	\$250,802	\$191,414	<b>\$1,873,034</b>	<b>\$1,742,946</b>

**Part 15 : Monthly expenditure of funded hearing aids for Adults with a current CSC aged 16 years and over**

	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Total/YTD	Last YTD
CSC and working in paid employment for 30+ hours per week	\$14,044	\$18,968	\$42,513	\$20,769	\$23,481	\$21,348	\$30,368	\$14,971	\$41,790	\$8,938	\$46,391	\$21,125	<b>\$304,706</b>	<b>\$386,466</b>
CSC and seeking paid employment	\$23,863	\$34,992	\$19,455	\$14,644	\$35,199	\$13,017	\$26,585	\$7,982	\$14,229	\$49,665	\$21,254	\$22,730	<b>\$283,615</b>	<b>\$233,184</b>
CSC and voluntary work for 20+ hours per week	\$7,040	\$6,086	\$10,708	-\$2,318	\$9,740	\$0	\$9,390	\$5,690	\$3,230	\$9,145	\$3,756	\$16,856	<b>\$79,323</b>	<b>\$19,765</b>
CSC and caring for a dependent person	\$49,550	\$47,154	\$51,769	\$77,812	\$52,782	\$34,624	\$31,140	\$42,740	\$77,807	\$51,938	\$54,387	\$57,916	<b>\$629,619</b>	<b>\$435,442</b>
CSC and studying full time	\$11,310	\$7,550	\$5,978	\$22,239	\$12,101	\$14,337	\$6,130	\$17,317	\$12,961	\$7,748	\$20,809	\$21,507	<b>\$159,987</b>	<b>\$129,487</b>
CSC and other	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	<b>\$0</b>	<b>\$85,821</b>
Total	\$105,807	\$114,750	\$130,423	\$133,146	\$133,303	\$83,326	\$103,613	\$88,700	\$150,017	\$127,434	\$146,597	\$140,134	<b>\$1,457,250</b>	<b>\$1,290,165</b>

**Part 16 : Monthly expenditure of funded hearing aids for Children up to 21 years in education**

	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Total/YTD	Last YTD
Children up to 21	\$337,993	\$316,204	\$310,016	\$280,780	\$199,365	\$130,272	\$450,006	\$225,963	\$448,361	\$308,703	\$328,896	\$250,673	<b>\$3,587,233</b>	<b>\$3,472,247</b>



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## Unique Client Numbers - 6 monthly

### Part 1 : Total Unique client numbers Funding & Subsidy

- Unique client numbers Type UF & UE

	<i>Jul-17</i>	<i>Aug-17</i>	<i>Sep-17</i>	<i>Oct-17</i>	<i>Nov-17</i>	<i>Dec-17</i>	<i>Jan-18</i>	<i>Feb-18</i>	<i>Mar-18</i>	<i>Apr-18</i>	<i>May-18</i>	<i>Jun-18</i>	<i>Total/YTD</i>	<i>Last YTD</i>
Client Count Funding	735	558	560	441	396	374	445	424	813	535	648	497	4,604	4,251
Client Count Subsidy	1,468	1,627	1,466	1,624	1,818	1,545	1,514	1,484	1,515	1,498	1,882	1,726	18,999	16,801
<b>Total</b>	<b>2203</b>	<b>2185</b>	<b>2026</b>	<b>2065</b>	<b>2213</b>	<b>1919</b>	<b>1959</b>	<b>1908</b>	<b>2328</b>	<b>2033</b>	<b>2530</b>	<b>2223</b>	<b>23,600</b>	<b>21,047</b>

### Part 2 : Unique client numbers by ethnicity Funding

- Unique client number ethnicity Type UF

	<i>Jul-17</i>	<i>Aug-17</i>	<i>Sep-17</i>	<i>Oct-17</i>	<i>Nov-17</i>	<i>Dec-17</i>	<i>Jan-18</i>	<i>Feb-18</i>	<i>Mar-18</i>	<i>Apr-18</i>	<i>May-18</i>	<i>Jun-18</i>	<i>Total/YTD</i>	<i>Last YTD</i>
NZ European	356	277	268	225	220	192	217	223	417	260	325	260	2,364	2,168
Maori	185	151	144	111	92	91	101	96	204	154	148	127	1,127	1,041
Pacific	63	35	45	27	25	22	35	25	59	34	48	31	333	297
Asian	31	21	23	17	14	16	20	18	26	28	29	20	177	170
Other	86	61	66	46	40	42	58	56	93	48	87	47	500	476
Not Stated	14	13	14	15	5	11	14	6	14	11	11	12	103	99
<b>Total</b>	<b>735</b>	<b>558</b>	<b>560</b>	<b>441</b>	<b>396</b>	<b>374</b>	<b>445</b>	<b>424</b>	<b>813</b>	<b>535</b>	<b>648</b>	<b>497</b>	<b>4604</b>	<b>4,251</b>

### Part 3 : Unique Client numbers by ethnicity Subsidy

- Unique client numbers by ethnicity Subsidy Type UE

	<i>Jul-17</i>	<i>Aug-17</i>	<i>Sep-17</i>	<i>Oct-17</i>	<i>Nov-17</i>	<i>Dec-17</i>	<i>Jan-18</i>	<i>Feb-18</i>	<i>Mar-18</i>	<i>Apr-18</i>	<i>May-18</i>	<i>Jun-18</i>	<i>Total/YTD</i>	<i>Last YTD</i>
NZ European	874	951	812	994	1102	911	933	897	1037	1010	1317	1229	11,968	10,497
Maori	62	69	63	77	65	59	65	71	74	62	103	109	873	708
Pacific	19	19	9	27	31	16	26	19	23	29	19	26	260	184
Asian	24	24	15	28	31	24	28	20	23	25	34	27	297	268
Other	195	188	201	201	219	152	211	201	198	217	279	241	2,482	2,017
Not Stated	294	376	366	297	370	383	251	276	160	155	130	94	3,119	3,127
<b>Total</b>	<b>1468</b>	<b>1627</b>	<b>1466</b>	<b>1624</b>	<b>1818</b>	<b>1545</b>	<b>1514</b>	<b>1484</b>	<b>1515</b>	<b>1498</b>	<b>1882</b>	<b>1726</b>	<b>18,999</b>	<b>16,801</b>

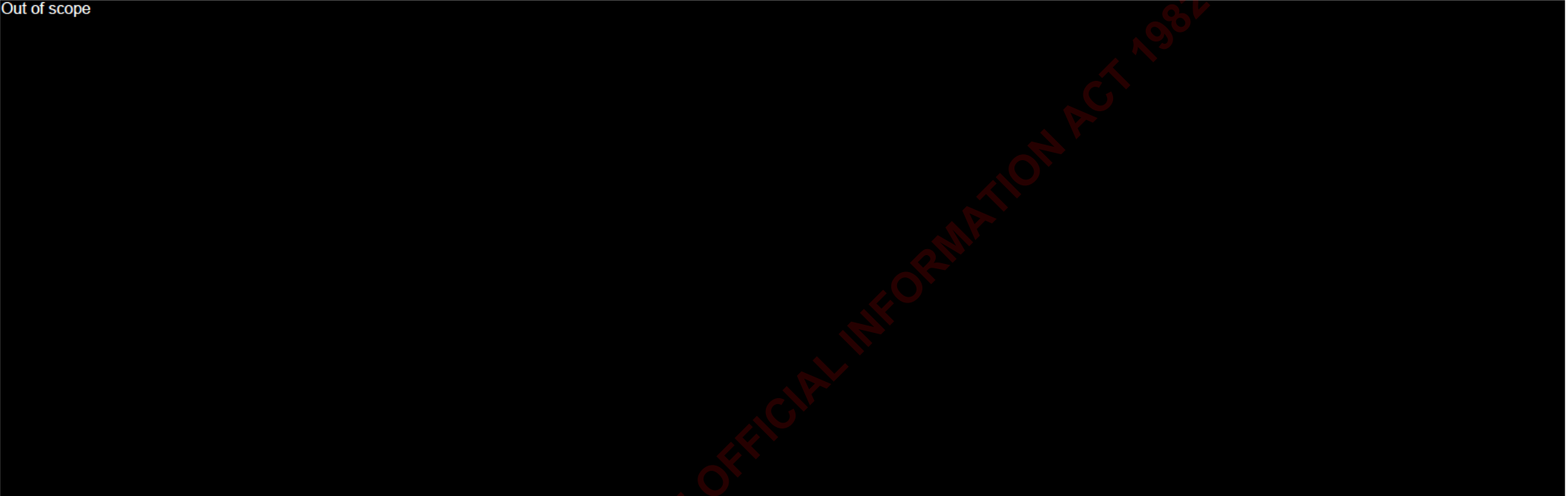
**Part 4 : Unique client numbers subsidy**

- Unique client numbers subsidy by age group Type UE

	<i>Jul-17</i>	<i>Aug-17</i>	<i>Sep-17</i>	<i>Oct-17</i>	<i>Nov-17</i>	<i>Dec-17</i>	<i>Jan-18</i>	<i>Feb-18</i>	<i>Mar-18</i>	<i>Apr-18</i>	<i>May-18</i>	<i>Jun-18</i>	<i>Total/YTD</i>	<i>Last YTD</i>
16-20	1	-	-	-	-	-	1	1	-	-	-	2	5	8
21-25	3	-	2	7	3	1	5	2	2	1	1	2	28	31
26-30	4	8	1	6	7	1	2	5	1	2	8	4	49	41
31-35	6	5	5	8	4	7	2	2	6	4	8	6	62	60
36-40	9	9	16	9	13	10	7	11	6	12	9	8	118	94
41-45	17	14	10	19	28	15	7	25	15	16	29	19	214	182
46-50	30	42	42	38	43	42	19	36	35	27	37	38	424	342
51-55	64	62	44	64	62	56	54	43	53	55	70	72	693	614
56-60	83	101	92	95	131	83	82	70	88	85	122	95	1,119	1,028
61-64	87	107	92	102	112	113	107	112	96	92	122	139	1,272	1,071
65+	1,164	1,279	1,162	1,276	1,415	1,217	1,228	1,177	1,213	1,204	1,476	1,341	15,017	13,334
<b>Total</b>	<b>1,468</b>	<b>1627</b>	<b>1466</b>	<b>1,624</b>	<b>1818</b>	<b>1545</b>	<b>1,514</b>	<b>1484</b>	<b>1515</b>	<b>1,498</b>	<b>1882</b>	<b>1726</b>	<b>18,999</b>	<b>16,801</b>

Financial Management - 6 monthly

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## Applications/Claims Approved

Part 1 : Application/Claim														
	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Total/YTD	Last YTD
No. of Funding Applications Approved	267	366	233	304	290	200	207	251	245	242	328	260	3,193	3,008
No. of Repair Applications Approved	268	351	260	354	298	250	241	268	285	271	315	264	3,425	3,279
No. of Funding Applications Total	535	717	493	658	588	450	448	519	530	513	643	524	6,618	6,287
No. of Subsidy Claims Approved	1,760	2,095	1,783	1,830	1,748	1,572	1,417	1,317	1,486	1,548	1,959	1,475	19,990	19,036
Total no. of Applications/Claims Approved	2,295	2,812	2,276	2,488	2,336	2,022	1,865	1,836	2,016	2,061	2,602	1,999	26,608	25,323

Part 2 : Funding Applications Approved															
Measure		Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Total/YTD	Last YTD
2.1. Fully funded group	Children up to 21 years in education	149	190	133	150	171	116	100	132	139	129	201	135	1,745	1,616
	Adults with complex needs aged 16+	60	97	51	86	65	43	53	60	50	54	64	58	741	766
	Adults with Community Services Card	58	79	49	68	54	41	54	59	56	59	63	67	707	626

Figure3. Funding Applications Approved

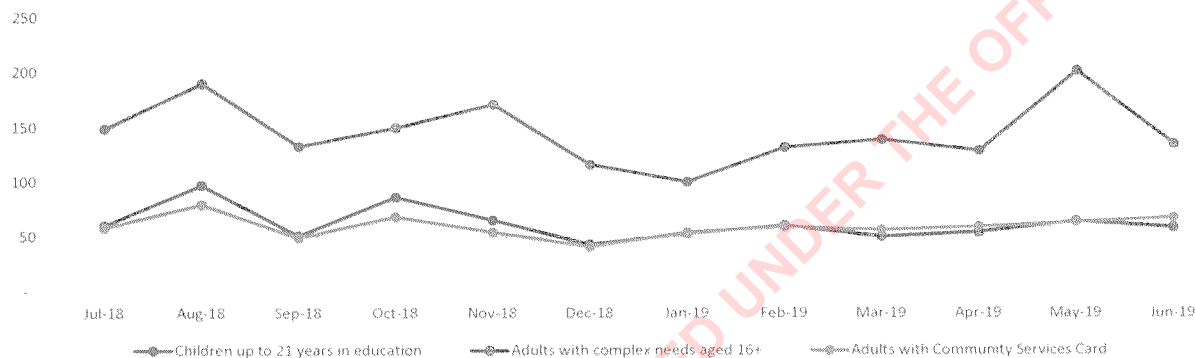
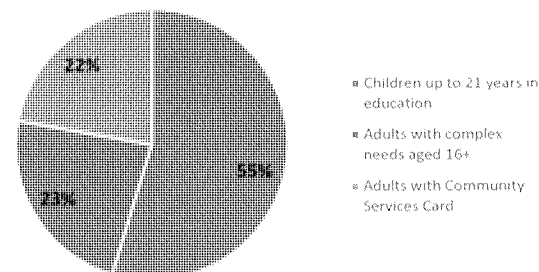


Figure4. % YTD Funding Applications Approved



Measure		Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Total/YTD	Last YTD
2.2. Adults with complex needs	Hearing aid user from childhood	30	47	17	29	21	13	28	25	20	25	25	22	302	288
	Dual or multiple disability	30	47	34	57	44	30	24	35	28	29	39	34	431	470
	Unknown	-	-	-	-	-	-	-	-	-	-	-	-	-	1
	Sudden and severe hearing loss	-	3	-	-	-	-	1	-	2	-	-	2	8	7

Figure 5. Adults with complex needs

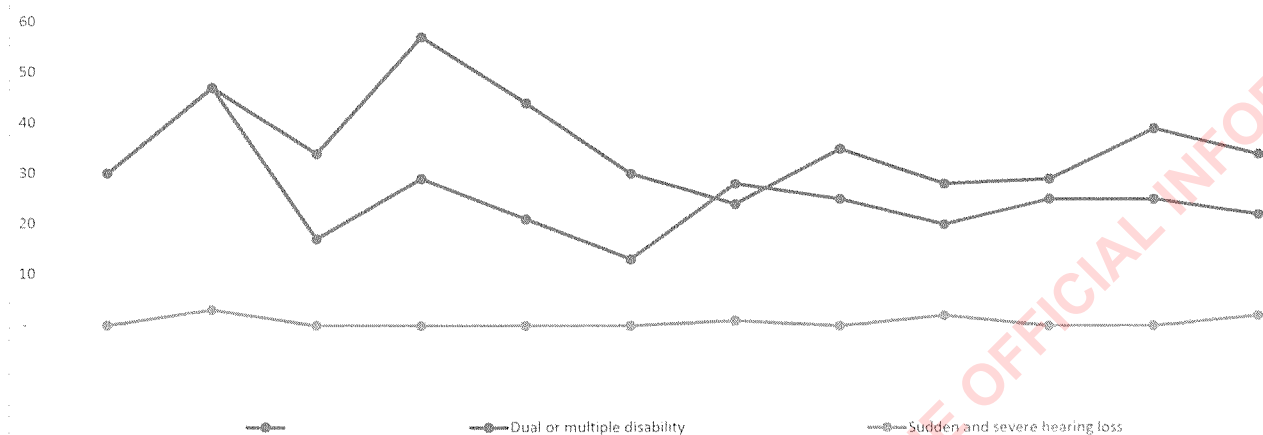
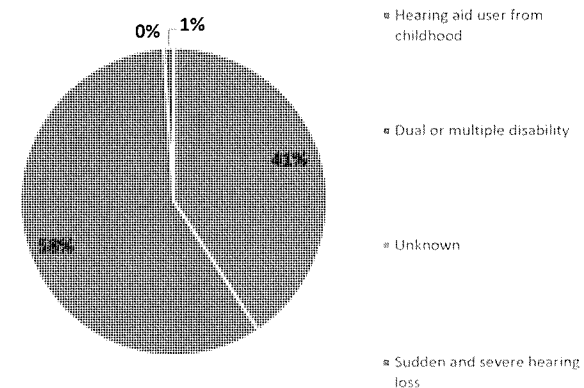


Figure 6. % YTD Adults with complex needs



Measure		Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Total/YTD	LastYTD
2.3. Adults with CSC	Working in paid employment for 30H+ or working to maximum capacity	13	17	7	13	12	10	10	15	13	7	15	16	148	124
	Seeking paid employment	13	14	12	14	6	7	10	10	8	12	14	9	129	112
	Voluntary work for 20H+	5	4	8	3	2	4	4	4	5	4	2	5	50	36
	Caring for a dependent person	22	38	18	33	27	18	25	26	27	28	29	35	326	283
	Studying full time	5	6	4	5	7	2	5	4	3	8	3	2	54	71
	Other	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Figure7. Adults with CSC

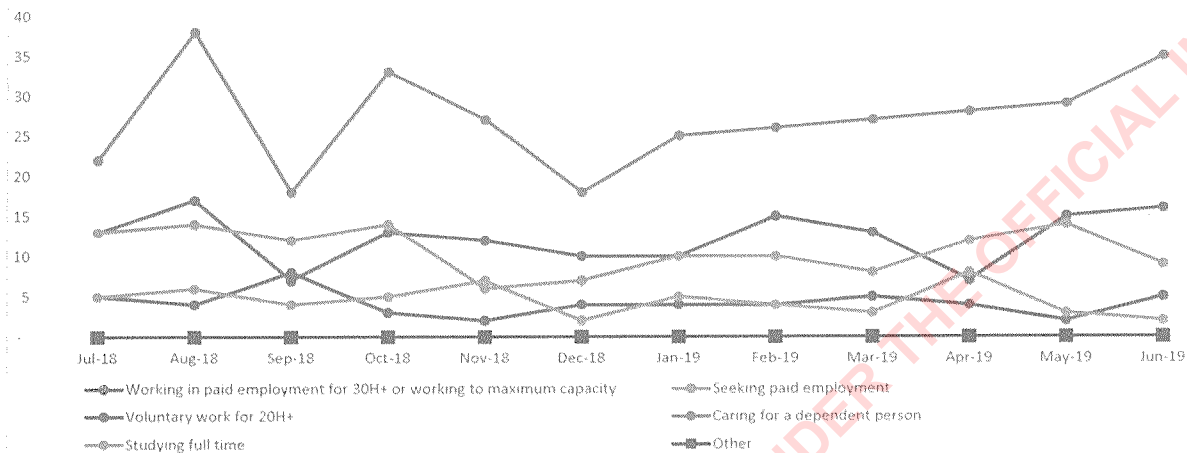
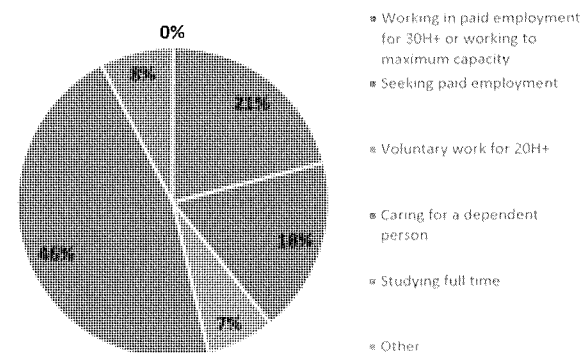


Figure8. % YTD Adults with CSC



Measure		Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Total/YTD	Last YTD
2.4. Hearing category	New	203	272	180	243	213	148	169	180	197	179	233	198	2,415	2,208
	Replacement	51	77	43	52	65	44	33	63	40	46	83	53	650	688
	RM Systems	13	17	10	9	12	8	5	8	8	17	12	9	128	112



**Part 3: Funding Applications Approved**

Measure		Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Total/YTD	Last YTD
3.1. Single or Both	No. of Both Ears	181	256	166	211	200	143	146	184	185	168	229	186	2,255	2,132
	No. of Left Ears	43	44	37	43	54	26	32	35	35	41	55	34	479	432
	No. of Right Ears	43	66	30	50	36	31	29	32	25	33	44	40	459	441
	No. of Single (Left + Right)	86	110	67	93	90	57	61	67	60	74	99	74	938	873

3.2. Injury related	Injury related hearing loss (no ACC claimed)	-	1	-	-	-	-	-	-	-	-	-		1	-
	Injury related hearing loss (ACC claimed)	-	-	-	-	-	-	-	-	-	-	1	1	2	-

3.3. Age	0-3 years	29	31	33	33	35	27	15	16	24	25	28	16	312	293
	4-5 years	16	31	18	20	28	19	7	15	19	18	24	16	231	209
	6-15 years	86	113	68	74	91	55	63	84	76	72	115	78	975	869
	16-64 years	99	135	78	118	93	71	91	88	91	83	116	102	1,165	1,098
	65+ years	37	56	36	59	43	28	31	48	35	44	45	48	510	539

3.4. Ethnicity	NZ European	135	183	117	153	138	101	101	128	116	109	143	121	1,545	1,489
	Maori	63	90	62	81	81	58	49	68	74	66	96	71	859	792
	Pacific	27	26	22	30	21	16	13	23	18	25	29	27	277	237
	Other	42	67	32	40	50	25	44	32	37	42	60	41	512	490

3.5. Gender	Female	139	208	122	170	163	111	112	126	124	145	187	153	1,760	1,629
	Male	127	158	111	134	127	89	95	125	121	97	141	107	1,432	1,379
	Unspecified	1	-	-	-	-	-	-	-	-	-	-	-	1	-

**Part 4 : Subsidy Claims Approved**

Measure		Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Total/YTD	Last YTD
4.1. Single or Both	No. of Both Ears	1,574	1,864	1,582	1,656	1,567	1,371	1,256	1,137	1,308	1,367	1,749	1,326	17,757	16,529
	No. of Left Ears	107	112	105	94	96	114	85	100	97	92	102	71	1,175	1,334
	No. of Right Ears	79	119	96	80	85	87	76	80	81	89	108	78	1,058	1,172
	No. of Single (Left + Right)	186	231	201	174	181	201	161	180	178	181	210	149	2,233	2,506

4.2. Age	16-64 years	364	442	420	434	388	351	268	307	275	327	409	311	4,296	3,986
	65-74 years	520	625	543	509	548	433	411	378	462	453	566	399	5,847	5,577
	75-84 years	552	678	535	567	505	489	446	418	476	463	625	506	6,260	5,979
	85+ years	324	350	285	320	307	299	292	214	273	305	359	259	3,587	3,494

4.3. Ethnicity	NZ European	1,251	1,471	1,244	1,268	1,168	1,022	982	948	1,063	1,101	1,401	1,093	14,012	11,985
	Maori	114	120	88	104	91	92	79	82	93	69	94	59	1,085	877
	Pacific	27	29	31	32	34	22	19	22	26	32	34	32	340	256
	Other	368	475	420	426	455	436	337	265	304	346	430	291	4,553	5,918

4.4. Gender	Female	1,080	1,244	1,086	1,114	1,080	1,001	858	817	905	907	1,219	894	12,205	11,823
	Male	680	851	697	716	668	571	559	500	581	641	740	581	7,785	7,213
	Unspecified	-	-	-	-	-	-	-	-	-	-	-	-	-	-

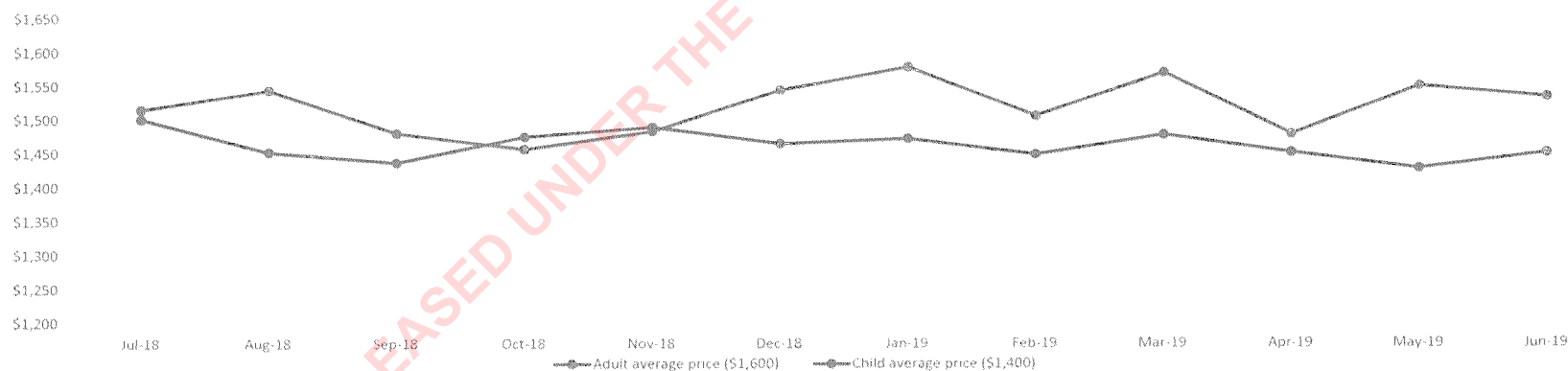


## Applications/Claims Invoiced

Part 5 : Application/Claim														
	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Total/YTD	Last YTD
No. of Funding Applications Invoiced	295	392	417	389	310	248	275	226	409	248	402	327	3,938	3,462
No. of Repair Applications Invoiced	295	337	272	337	307	221	235	233	315	267	310	248	3,377	3,211
No. of Funding Applications Total	590	729	689	726	617	469	510	459	724	515	712	575	7,315	6,673
No. of Subsidy Claims Invoiced	1,771	2,107	1,792	1,839	1,762	1,578	1,429	1,322	1,493	1,551	1,965	1,480	20,089	19,250
Total no. of Applications/Claims Invoiced	2,361	2,836	2,481	2,565	2,379	2,047	1,939	1,781	2,217	2,066	2,677	2,055	27,404	25,923

Part 6 : Funding Applications Invoiced (excluding Bone Anchored Hearing Aids and RM Systems)															
Measure		Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Total/YTD	Last YTD
6.1. Average price	Adult average price (\$1,600)	\$1,515	\$1,543	\$1,480	\$1,456	\$1,483	\$1,544	\$1,578	\$1,505	\$1,569	\$1,478	\$1,549	\$1,532.76	\$1,519	\$1,452
	Child average price (\$1,400)	\$1,501	\$1,452	\$1,436	\$1,475	\$1,489	\$1,464	\$1,472	\$1,448	\$1,477	\$1,451	\$1,427	\$1,450.09	\$1,462	\$1,428
	Average price	\$1,507	\$1,498	\$1,459	\$1,465	\$1,486	\$1,503	\$1,527	\$1,478	\$1,524	\$1,463	\$1,488	\$1,491.59	\$1,491	\$1,439
	RM Systems	\$2,879	\$3,008	\$2,599	\$3,564	\$3,097	\$3,416	\$4,014	\$2,794	\$3,425	\$2,550	\$3,083	\$3,295.57	\$3,144	\$3,224

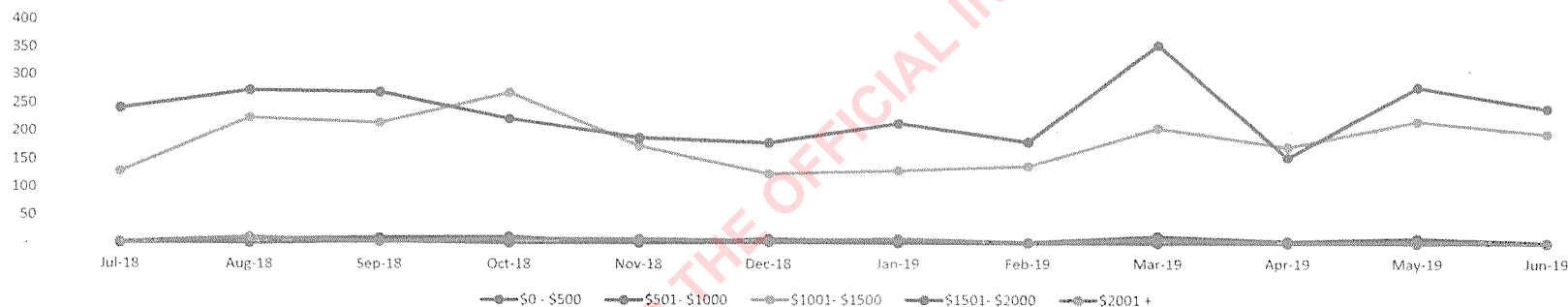
Figure9. Average Hearing Aid Price for Children and Adults



Measure		Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Total/YTD	Last YTD
6.2. No. of hrg aids funded by price range	\$0 - \$500	-	-	3	-	-	2	-	1	-	-	-	-	6	4
	\$501- \$1000	2	8	10	11	1	8	4	2	13	4	9	2	74	105
	\$1001- \$1500	129	225	216	270	175	125	131	139	207	174	219	197	2,207	2,376
	\$1501- \$2000	242	274	271	223	189	181	215	183	356	155	281	243	2,813	2,036
	\$2001 +	2	11	3	8	8	5	8	2	8	2	3	2	62	73

\* Including Bone Anchored Hearing Aids but excluding RM Systems

Figure10. No. of hearing aids funded by price range



Measure		Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Total/YTD	Last YTD
6.3. No. of rplcmnt within 6 years	No. of Both Ears	46	61	42	32	41	31	35	30	55	38	51	42	504	528
	No. of Left Ears	15	15	17	13	13	6	12	7	11	10	21	15	155	153
	No. of Right Ears	12	24	20	19	21	11	11	6	25	11	16	17	193	175
	No. of Single (Left + Right)	27	39	37	32	34	17	23	13	36	21	37	32	348	328

RM funded e range	\$0- \$1000	1	0	2	0	0	0	0	0	0	3	0	1	7	5
	\$1001- \$2000	0	0	2	0	0	0	0	1	0	0	1	0	4	5

6.4. No. of by price	\$2001- \$3000	2	6	2	3	1	1	2	3	2	2	9	0	33	17
	\$3001 +	8	14	7	11	8	6	7	3	11	6	7	6	94	87

6.5. Insurance Claim	No. of applications	7	7	5	5	2	3	3	4	5	4	13	5	63	62
	Total Cost	\$1,696	\$2,151	\$1,681	\$1,304	\$435	\$652	\$739	\$913	\$1,130	\$1,096	\$2,957	\$1,432.00	\$16,186	\$14,571

Part 7 : Other analysis - Funding Scheme															
Measure		Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Total/YTD	Last YTD
7.1. Unsuccessful Trials	0 - 3 Years	1	1	4	2	1	3	1	2	-	2	5	4	26	30
	4- 5 Years	-	5	2	2	2	3	1	1	-	1	4	2	23	18
	6 - 15 Years	2	10	8	7	8	9	8	7	11	7	12	11	100	106
	16 - 64 Years	8	14	14	16	14	12	14	11	10	12	15	17	157	154
	65+ Years	4	8	2	9	4	6	3	8	2	6	6	5	63	62
	Total	15	38	30	36	29	33	27	29	23	28	42	39	369	370

7.2. Ear mould rpic for Children	Total cost	\$21,300	\$26,789	\$19,386	\$27,166	\$22,867	\$17,647	\$18,334	\$18,728	\$26,473	\$22,268	\$23,388	\$17,890.40	\$262,235	\$245,954
	No. of applications replacements	216	269	197	258	224	177	171	174	256	208	231	185	2,566	2,435
	Average per application	\$99	\$100	\$98	\$105	\$102	\$100	\$107	\$108	\$103	\$107	\$101	\$97	\$102	\$101

7.3. Repair	Average indicative price	\$144	\$157	\$143	\$148	\$142	\$160	\$126	\$161	\$139	\$140	\$138	\$139.29	\$145	\$142
	Average actual price	\$144	\$157	\$143	\$148	\$147	\$160	\$124	\$159	\$139	\$140	\$138	\$138.17	\$145	\$139

7.4. No. Of Bone Anchored HA	Adults	3	2	2	1	3	5	0	2	3	1	2	2	26	8
	Children	27	39	63	25	30	28	39	17	34	23	41	29	395	139

Part 8: Subsidy Claims Invoiced															
Measure		Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Total/YTD	Last YTD
ant ars	No. of Both Ears	-	2	-	1	3	3	2	2	-	-	1	-	14	12

No. of rplcn within 6 ye.	No. of Left Ears	-	-	-	1	-	-	-	-	-	-	-	1	2	3
	No. of Right Ears	-	-	-	-	-	-	1	1	-	-	-	1	3	4
	No. of Single (Left + Right)	-	-	-	1	-	-	1	1	-	-	-	2	5	7

7.5. Hearing aids for children entitled to ACC cover	Name	Claim Number	DOB	Which Ear	Value	Process Type
	s 9(2)(a)					



## Applications/Claims Declined

**Part 9 : Funding Applications Declined**

<i>Measure</i>	<i>Jul-18</i>	<i>Aug-18</i>	<i>Sep-18</i>	<i>Oct-18</i>	<i>Nov-18</i>	<i>Dec-18</i>	<i>Jan-19</i>	<i>Feb-19</i>	<i>Mar-19</i>	<i>Apr-19</i>	<i>May-19</i>	<i>Jun-19</i>	<i>Total/YTD</i>	<i>Last YTD</i>
Children up to 21 years in education	3	3	-	2	1	1	1	1	2	3	-	3	20	28
Adults with complex needs aged 16+	6	7	4	9	6	5	10	7	11	15	8	9	97	71
Adults with Community Services Card	1	5	3	4	2	3	4	3	3	4	4	3	39	14
Total no. of Funding applications declined	10	15	7	15	9	9	15	11	16	22	12	15	156	113

Reason: Declines: there were 12 fully declined requests and 3 partial declined requests

**Part 10 : Subsidy Claims Declined**

<i>Measure</i>	<i>Jul-18</i>	<i>Aug-18</i>	<i>Sep-18</i>	<i>Oct-18</i>	<i>Nov-18</i>	<i>Dec-18</i>	<i>Jan-19</i>	<i>Feb-19</i>	<i>Mar-19</i>	<i>Apr-19</i>	<i>May-19</i>	<i>Jun-19</i>	<i>Total/YTD</i>	<i>Last YTD</i>
No. of Subsidy claims declined	-	-	-	1	-	1	1	-	-	-	-	-	3	2

Reason:



## Waitlist Analysis

Part 11 : Number of waitlisted applications					
	<i>The underspend in Dec -</i>	<i>1-5 months</i>	<i>6+ months</i>	<i>Total</i>	<i>Commentary on Waitlisted applications</i>
Children up to 21 years in education	-	-	-	-	
Adults with complex needs aged 16+	-	-	-	-	
Adults with Community Services Card	-	-	-	-	
Total	-	-	-	-	

Part 12 : Waitlist Analysis														
	<i>Jul-18</i>	<i>Aug-18</i>	<i>Sep-18</i>	<i>Oct-18</i>	<i>Nov-18</i>	<i>Dec-18</i>	<i>Jan-19</i>	<i>Feb-19</i>	<i>Mar-19</i>	<i>Apr-19</i>	<i>May-19</i>	<i>Jun-19</i>	<i>Total/YTD</i>	<i>Last YTD</i>
Children up to 21 - Added	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Children up to 21 - Released	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adults with complex needs aged 16+ - Added	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adults with complex needs aged 16+ - Released	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adults with CSC - Added	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adults with CSC - Released	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total - Added	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total - Released	-	-	-	-	-	-	-	-	-	-	-	-	-	-

## Expenditure Analysis

## Part 13 : Expenditure Analysis

<i>Financial Data Type</i>	<i>Jul-18</i>	<i>Aug-18</i>	<i>Sep-18</i>	<i>Oct-18</i>	<i>Nov-18</i>	<i>Dec-18</i>	<i>Jan-19</i>	<i>Feb-19</i>	<i>Mar-19</i>	<i>Apr-19</i>	<i>May-19</i>	<i>Jun-19</i>	<i>Total/YTD</i>	<i>Last YTD</i>
<b>Funding</b>	\$674,280	\$894,055	\$951,472	\$805,472	\$589,770	\$553,139	\$584,373	\$549,781	\$986,527	\$531,560	\$846,071	\$732,274	<b>\$8,698,774</b>	<b>\$6,917,517</b>
<b>Repair</b>	\$32,751	\$55,775	\$6,370	\$37,161	\$32,882	\$30,282	\$35,817	\$26,756	\$37,970	\$25,564	\$35,765	\$26,277	<b>\$383,371</b>	<b>\$348,514</b>
<b>Total Funding</b>	\$707,031	\$949,830	\$957,842	\$842,633	\$622,652	\$583,421	\$620,190	\$576,537	\$1,024,498	\$557,124	\$881,836	\$758,552	<b>\$9,082,146</b>	<b>\$7,266,031</b>
<b>Subsidy</b>	\$1,471,766	\$1,750,631	\$1,488,428	\$1,541,314	\$1,462,188	\$1,304,241	\$1,178,909	\$1,086,166	\$1,238,500	\$1,292,782	\$1,645,620	\$1,240,123	<b>\$16,700,669</b>	<b>\$15,705,045</b>
<b>Total</b>	\$2,178,797	\$2,700,462	\$2,446,269	\$2,383,948	\$2,084,840	\$1,887,662	\$1,799,099	\$1,662,703	\$2,262,998	\$1,849,905	\$2,527,456	\$1,998,675	<b>\$25,782,815</b>	<b>\$22,971,077</b>

Out of scope

RELEASED UNDER THE OFFICIAL INFORMATION ACT

Jul-18

Aug-18

Sep-18

Oct-18

Nov-18

Dec-18

Jan-19

Feb-19

Mar-19

Apr-19

May-19

Jun-19

**Part 14 : Monthly expenditure of funded hearing aids for Adults with complex needs aged 16 years and over**

	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Total/YTD	Last YTD
Hearing aid user from childhood	\$55,737	\$127,760	\$91,491	\$151,211	\$39,957	\$59,093	\$79,816	\$61,459	\$79,910	\$48,369	\$62,886	\$70,771	\$928,460	\$743,174
Dual or multiple disability	\$100,068	\$94,376	\$88,829	\$56,625	\$107,058	\$85,522	\$75,601	\$97,293	\$134,486	\$48,869	\$142,804	\$80,905	\$1,112,436	\$1,114,985
Sudden hearing loss	\$4,795	-\$1,100	\$7,756	\$0	\$0	\$0	\$0	\$1,657	\$2,544	\$0	\$3,882	\$3,190	\$22,724	\$14,875
Total	\$160,600	\$221,036	\$188,076	\$207,836	\$147,015	\$144,615	\$155,417	\$160,409	\$216,940	\$97,238	\$209,572	\$154,866	\$2,063,620	\$1,873,034

**Part 15 : Monthly expenditure of funded hearing aids for Adults with a current CSC aged 16 years and over**

	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Total/YTD	Last YTD
CSC and working in paid employment for 30+ hours per week	\$8,695	\$43,151	\$36,116	\$30,740	\$16,052	\$29,721	\$33,914	\$37,836	\$77,216	\$69,282	\$36,223	\$44,546	\$463,492	\$304,706
CSC and seeking paid employment	\$27,652	\$39,216	\$43,170	\$22,918	\$25,593	\$16,733	\$17,458	\$12,300	\$42,340	\$12,420	\$34,197	\$38,416	\$332,413	\$283,615
CSC and voluntary work for 20+ hours per week	\$12,630	\$19,420	\$15,589	\$25,224	\$8,852	\$10,029	\$8,798	\$12,114	\$19,572	\$17,886	\$18,360	\$16,872	\$185,346	\$79,323
CSC and caring for a dependent person	\$49,054	\$102,292	\$79,896	\$126,668	\$43,162	\$43,126	\$68,438	\$57,822	\$88,223	\$18,377	\$97,009	\$87,196	\$861,263	\$629,619
CSC and studying full time	\$20,407	\$16,074	\$22,401	\$8,110	\$8,240	\$16,195	\$18,259	\$3,200	\$26,621	\$3,754	\$19,455	\$12,078	\$174,794	\$159,987
CSC and other	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Total	\$118,438	\$220,153	\$197,172	\$213,660	\$101,899	\$115,804	\$146,867	\$123,272	\$253,972	\$121,719	\$205,244	\$199,108	\$2,017,308	\$1,457,250

**Part 16 : Monthly expenditure of funded hearing aids for Children up to 21 years in education**

	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Total/YTD	Last YTD
Children up to 21	\$395,241	\$452,867	\$566,224	\$383,976	\$340,856	\$292,720	\$282,089	\$266,100	\$515,615	\$312,603	\$431,255	\$378,300	\$4,617,846	\$3,587,233

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## Unique Client Numbers - 6 monthly

### Part 1 : Total Unique client numbers Funding & Subsidy

- Unique client numbers Type UF & UE

	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Total/YTD	Last YTD
Client Count Funding	564	703	664	694	595	455	490	443	691	498	689	556	5,083	4,604
Client Count Subsidy	1,768	2,102	1,788	1,837	1,758	1,575	1,423	1,319	1,489	1,551	1,960	1,477	19,933	18,999
<b>Total</b>	<b>2332</b>	<b>2805</b>	<b>2452</b>	<b>2531</b>	<b>2353</b>	<b>2030</b>	<b>1913</b>	<b>1762</b>	<b>2180</b>	<b>2049</b>	<b>2649</b>	<b>2033</b>	<b>25,013</b>	<b>23,604</b>

### Part 2 : Unique client numbers by ethnicity Funding

- Unique client number ethnicity Type UF

	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Total/YTD	Last YTD
NZ European	261	347	316	375	274	223	244	225	343	202	332	253	2,513	2,364
Maori	158	181	165	154	167	121	129	110	191	164	175	161	1,288	1,127
Pacific	51	53	61	45	52	33	30	35	43	45	61	46	399	333
Asian	37	28	31	31	22	16	24	17	31	32	30	30	229	177
Other	47	80	74	77	70	53	50	44	70	43	81	54	541	500
Not Stated	10	14	17	12	10	9	13	12	13	12	10	12	113	103
<b>Total</b>	<b>564</b>	<b>703</b>	<b>664</b>	<b>694</b>	<b>595</b>	<b>455</b>	<b>490</b>	<b>443</b>	<b>691</b>	<b>498</b>	<b>689</b>	<b>556</b>	<b>5083</b>	<b>4,604</b>

### Part 3 : Unique Client numbers by ethnicity Subsidy

- Unique client numbers by ethnicity Subsidy Type UE

	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Total/YTD	Last YTD
NZ European	1252	1476	1248	1270	1174	1023	988	948	1064	1103	1400	1094	13,962	11,968
Maori	114	121	88	104	91	92	79	82	93	70	93	59	1,084	873
Pacific	27	30	31	32	35	22	19	22	27	32	34	32	340	260
Asian	33	41	43	38	21	30	19	27	21	31	27	25	355	297
Other	259	278	226	225	223	195	186	167	172	192	262	190	2,554	2,482
Not Stated	83	156	152	168	214	213	132	73	112	123	144	77	1,638	3,119
<b>Total</b>	<b>1768</b>	<b>2102</b>	<b>1788</b>	<b>1837</b>	<b>1758</b>	<b>1575</b>	<b>1423</b>	<b>1319</b>	<b>1489</b>	<b>1551</b>	<b>1960</b>	<b>1477</b>	<b>19,933</b>	<b>18,999</b>



**Part 4 : Unique client numbers subsidy**


- Unique client numbers subsidy by age group Type UE

	<i>Jul-18</i>	<i>Aug-18</i>	<i>Sep-18</i>	<i>Oct-18</i>	<i>Nov-18</i>	<i>Dec-18</i>	<i>Jan-19</i>	<i>Feb-19</i>	<i>Mar-19</i>	<i>Apr-19</i>	<i>May-19</i>	<i>Jun-19</i>	<i>Total/YTD</i>	<i>Last YTD</i>
16-20	1	-	-	-	1	1	-	1	1	-	-	2	7	5
21-25	5	1	4	3	2	4	2	2	3	2	6	2	36	28
26-30	5	9	5	8	2	2	6	6	7	4	6	4	62	49
31-35	12	9	12	7	8	4	5	7	6	8	3	8	88	62
36-40	7	11	13	13	9	10	12	10	12	7	8	7	118	118
41-45	23	23	18	23	21	21	11	13	12	17	21	20	220	214
46-50	26	40	52	37	43	39	23	35	31	33	46	24	428	424
51-55	52	84	75	90	76	76	50	56	51	52	60	60	774	693
56-60	118	120	110	121	103	93	76	89	62	90	115	84	1,175	1,119
61-64	118	146	132	135	126	103	84	91	91	115	145	101	1,377	1,272
65+	1,401	1,659	1,367	1,400	1,367	1,222	1,154	1,009	1,213	1,223	1,550	1,165	15,651	15,017
<b>Total</b>	<b>1,768</b>	<b>2102</b>	<b>1788</b>	<b>1,837</b>	<b>1758</b>	<b>1575</b>	<b>1,423</b>	<b>1319</b>	<b>1489</b>	<b>1,551</b>	<b>1960</b>	<b>1477</b>	<b>19,933</b>	<b>18,999</b>

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## Applications/Claims Approved

Part 1 : Application/Claim														
	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Total/YTD	Last YTD
No. of Funding Applications Approved	252	300	259	297	257	246	173	330	297	33	131	297	2,872	3,193
No. of Repair Applications Approved	293	304	295	312	201	329	190	268	280	38	151	289	2,950	3,425
No. of Funding Applications Total	545	604	554	609	458	575	363	598	577	71	282	586	5,822	6,618
No. of Subsidy Claims Approved	1,805	1,776	1,571	1,740	1,443	2,033	1,792	1,653	2,012	594	829	1,354	18,602	19,990
Total no. of Applications/Claims Approved	2,350	2,380	2,125	2,349	1,901	2,608	2,155	2,251	2,589	665	1,111	1,940	24,424	26,608

Part 2 : Funding Applications Approved															
Measure		Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Total/YTD	Last YTD
2.1. Fully funded group	Children up to 21 years in education	116	149	149	150	130	127	116	174	173	20	90	185	1,579	1,745
	Adults with complex needs aged 16+	52	69	51	68	63	50	32	76	60	6	24	49	600	741
	Adults with Community Services Card	84	82	59	79	64	69	25	80	64	7	17	63	693	707

Figure3. Funding Applications Approved

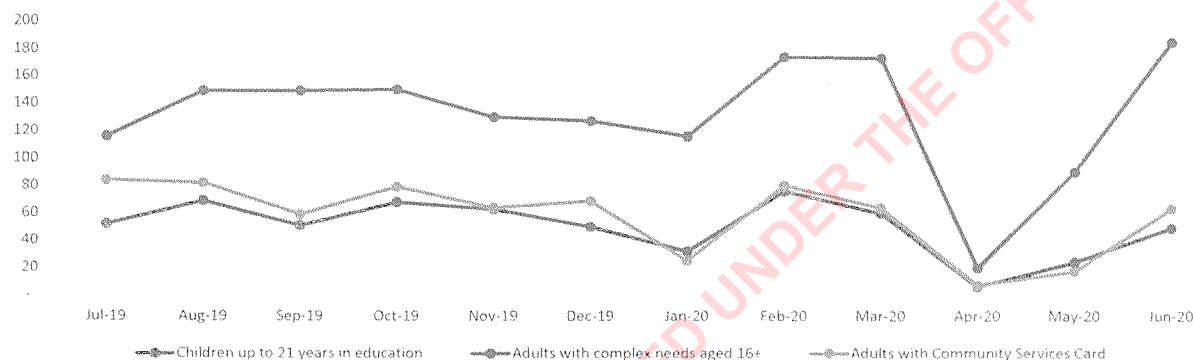
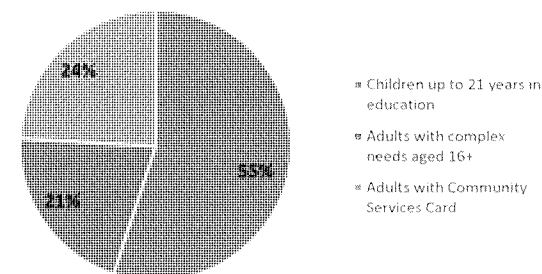


Figure4. % YTD Funding Applications Approved



Measure		Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Total/YTD	Last YTD
2.2. Adults with complex needs	Hearing aid user from childhood	21	26	18	18	23	19	16	31	25	3	12	20	232	302
	Dual or multiple disability	31	42	33	49	40	31	15	43	34	3	12	29	362	431
	Unknown	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Sudden and severe hearing loss	-	1	-	1	-	-	1	2	1	-	-	-	6	8

Figure 5. Adults with complex needs

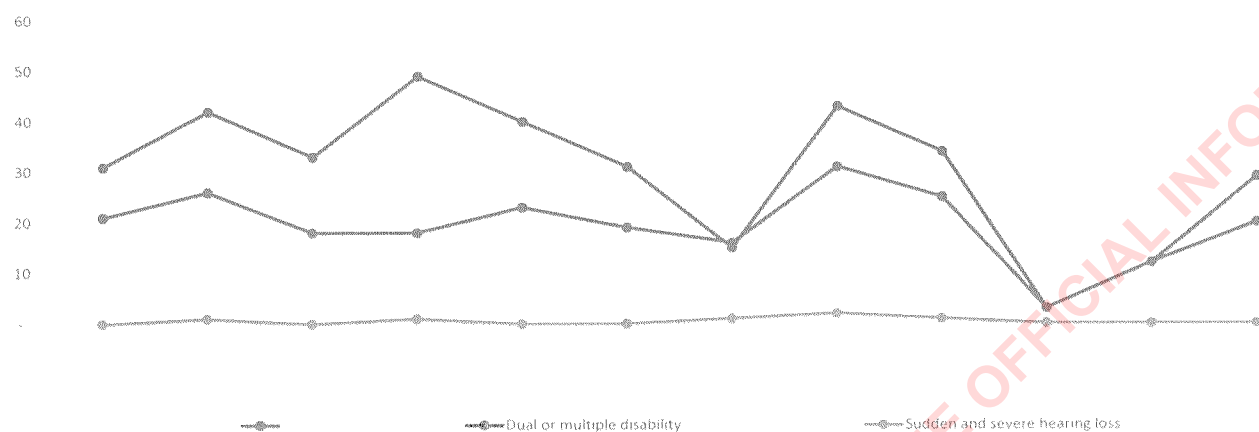
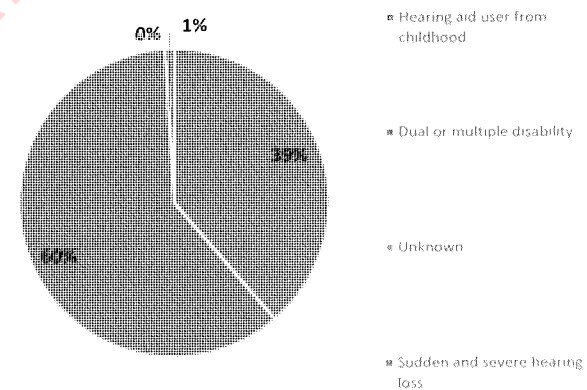


Figure 6. % YTD Adults with complex needs



Measure		Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Total/YTD	LastYTD
2.3. Adults with CSC	Working in paid employment for 30H+ or working to maximum capacity	20	16	17	21	12	15	8	16	12	4	5	22	168	148
	Seeking paid employment	9	12	9	11	11	11	4	21	13	1	2	10	114	129
	Voluntary work for 20H+	8	3	2	7	5	6	3	1	6	-	1	6	48	50
	Caring for a dependent person	41	44	28	29	27	33	8	35	27	2	6	21	301	326
	Studying full time	6	7	3	11	9	4	2	7	6	-	3	4	62	54
	Other	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Figure7. Adults with CSC

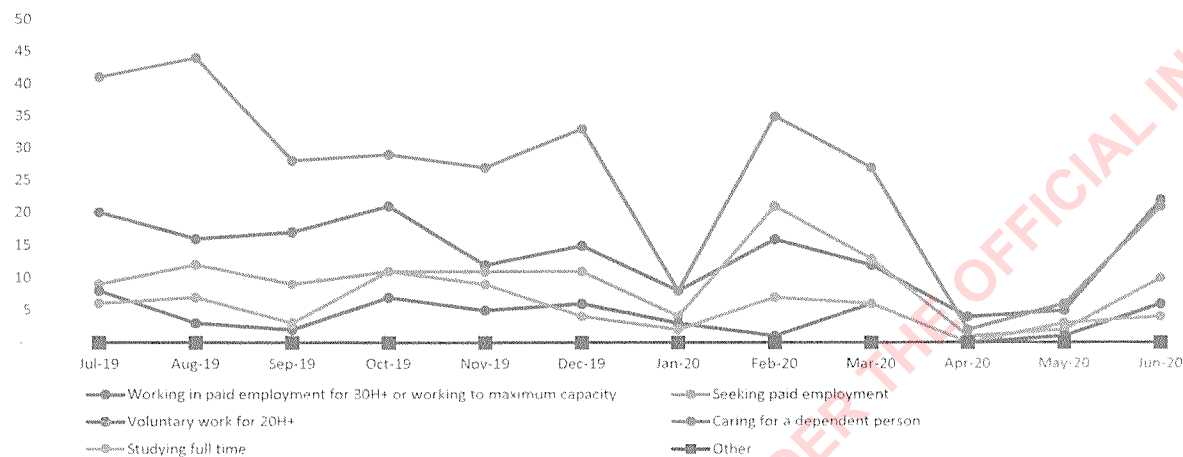
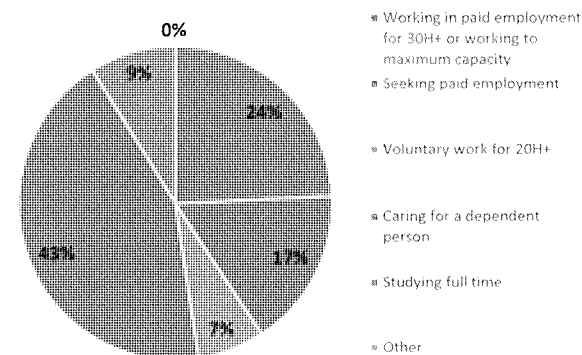


Figure8. % YTD Adults with CSC



Measure		Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Total/YTD	Last YTD
2.4. Hearing category	New	203	246	198	214	202	193	131	268	210	18	99	214	2,196	2,415
	Replacement	44	40	50	65	47	46	35	48	65	10	27	73	550	650
	RM Systems	5	14	11	18	8	7	7	14	22	5	5	10	126	128

Part 3: Funding Applications Approved															
Measure		Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Total/YTD	Last YTD
3.1. Single or Both	No. of Both Ears	177	224	184	221	189	184	113	224	200	15	83	193	2,007	2,255
	No. of Left Ears	42	44	40	35	32	31	36	54	45	10	22	58	449	479
	No. of Right Ears	33	32	35	41	36	31	24	52	52	8	26	46	416	459
	No. of Single (Left + Right)	75	76	75	76	68	62	60	106	97	18	48	104	865	938

3.2. Injury related	Injury related hearing loss (no ACC claimed)	-	-	-	-	-	-	-	-	-	-	-	-	-	1
	Injury related hearing loss (ACC claimed)	-	-	-	-	-	-	-	-	1	-	-	-	1	2

3.3. Age	0-3 years	18	18	19	26	25	26	24	29	26	6	17	18	252	312
	4-5 years	15	18	23	24	14	18	13	24	17	3	11	19	199	231
	6-15 years	62	91	87	79	69	76	65	96	106	7	47	110	895	975
	16-64 years	108	119	94	112	103	85	49	130	102	14	41	111	1,068	1,165
	65+ years	49	54	36	56	46	41	22	51	46	3	15	39	458	510

3.4. Ethnicity	NZ European	127	160	109	165	140	116	86	158	143	18	73	128	1,423	1,545
	Maori	60	62	76	67	59	72	45	88	79	7	26	69	710	859
	Pacific	18	29	24	15	15	16	11	24	21	3	10	32	218	277
	Other	47	49	50	50	43	42	31	60	54	5	22	68	521	512

3.5. Gender	Female	137	165	133	156	142	136	78	175	154	17	72	154	1,519	1,760
	Male	115	135	126	141	115	110	95	155	143	16	59	143	1,353	1,432
	Unspecified	-	-	-	-	-	-	-	-	-	-	-	-	-	1

Part 4 : Subsidy Claims Approved															
Measure		Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Total/YTD	Last YTD
4.1. Single or Both	No. of Both Ears	1,586	1,594	1,403	1,527	1,249	1,782	1,553	1,447	1,795	506	743	1,209	16,394	17,757
	No. of Left Ears	123	101	95	105	103	140	133	106	114	33	48	81	1,182	1,175
	No. of Right Ears	96	81	73	108	91	111	106	100	103	55	38	64	1,026	1,058
	No. of Single (Left + Right)	219	182	168	213	194	251	239	206	217	88	86	145	2,208	2,233

4.2. Age	16-64 years	381	372	339	359	316	416	374	375	451	125	193	298	3,999	4,296
	65-74 years	512	522	449	550	456	661	515	443	585	161	254	382	5,490	5,847
	75-84 years	570	586	530	544	423	641	605	519	635	183	254	434	5,924	6,260
	85+ years	342	296	253	287	248	315	298	316	341	125	128	240	3,189	3,587

4.3. Ethnicity	NZ European	1,281	1,142	914	1,118	894	1,460	1,261	1,191	1,284	267	343	725	11,880	14,012
	Maori	114	91	68	88	58	95	115	104	110	26	24	55	948	1,085
	Pacific	24	32	20	35	19	30	36	34	21	4	6	8	269	340
	Other	386	511	569	499	472	448	380	324	597	297	456	566	5,505	4,553

4.4. Gender	Female	1,107	1,061	935	1,051	859	1,229	1,090	1,021	1,233	382	477	809	11,254	12,205
	Male	698	715	636	689	583	803	702	632	779	212	352	545	7,346	7,785
	Unspecified	-	-	-	-	1	1	-	-	-	-	-	-	2	-



## Applications/Claims Invoiced

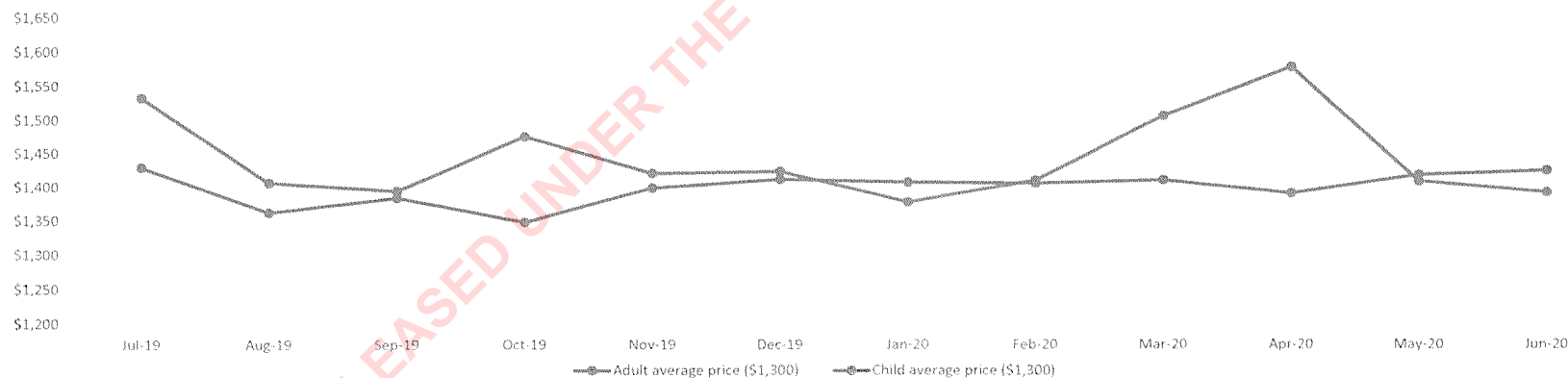
**Part 5 : Application/Claim**

	<i>Jul-19</i>	<i>Aug-19</i>	<i>Sep-19</i>	<i>Oct-19</i>	<i>Nov-19</i>	<i>Dec-19</i>	<i>Jan-20</i>	<i>Feb-20</i>	<i>Mar-20</i>	<i>Apr-20</i>	<i>May-20</i>	<i>Jun-20</i>	<i>Total/YTD</i>	<i>Last YTD</i>
No. of Funding Applications Invoiced	342	287	285	385	323	275	293	382	251	48	266	278	<b>3,415</b>	<b>3,938</b>
No. of Repair Applications Invoiced	319	273	276	324	272	224	211	271	198	46	193	232	<b>2,839</b>	<b>3,377</b>
No. of Funding Applications Total	661	560	561	709	595	499	504	653	449	94	459	510	<b>6,254</b>	<b>7,315</b>
No. of Subsidy Claims Invoiced	1,811	1,800	1,574	1,748	1,446	2,037	1,784	1,671	1,978	602	840	1,375	<b>18,666</b>	<b>20,089</b>
Total no. of Applications/Claims Invoiced	2,472	2,360	2,135	2,457	2,041	2,536	2,288	2,324	2,427	696	1,299	1,885	<b>24,920</b>	<b>27,404</b>

**Part 6 : Funding Applications Invoiced (excluding Bone Anchored Hearing Aids and RM Systems)**

<i>Measure</i>		<i>Jul-19</i>	<i>Aug-19</i>	<i>Sep-19</i>	<i>Oct-19</i>	<i>Nov-19</i>	<i>Dec-19</i>	<i>Jan-20</i>	<i>Feb-20</i>	<i>Mar-20</i>	<i>Apr-20</i>	<i>May-20</i>	<i>Jun-20</i>	<i>Total/YTD</i>	<i>Last YTD</i>
<b>6.1. Average Price</b>	Adult average price (\$1,300)	\$1,533	\$1,406	\$1,394	\$1,475	\$1,421	\$1,423	\$1,377	\$1,410	\$1,506	\$1,578	\$1,408	\$1,391.47	<b>\$1,444</b>	<b>\$1,519</b>
	Child average price (\$1,300)	\$1,429	\$1,362	\$1,384	\$1,348	\$1,399	\$1,411	\$1,407	\$1,405	\$1,410	\$1,390	\$1,418	\$1,423.88	<b>\$1,399</b>	<b>\$1,462</b>
	Average price	\$1,488	\$1,387	\$1,389	\$1,414	\$1,410	\$1,417	\$1,392	\$1,407	\$1,458	\$1,455	\$1,414	\$1,409.06	<b>\$1,420</b>	<b>\$1,491</b>
	RM Systems	\$3,054	\$2,607	\$3,463	\$2,643	\$2,090	\$2,609	\$2,655	\$2,300	\$2,253	\$1,535	\$2,298	\$2,169.64	<b>\$2,473</b>	<b>\$3,144</b>

Figure9. Average Hearing Aid Price for Children and Adults

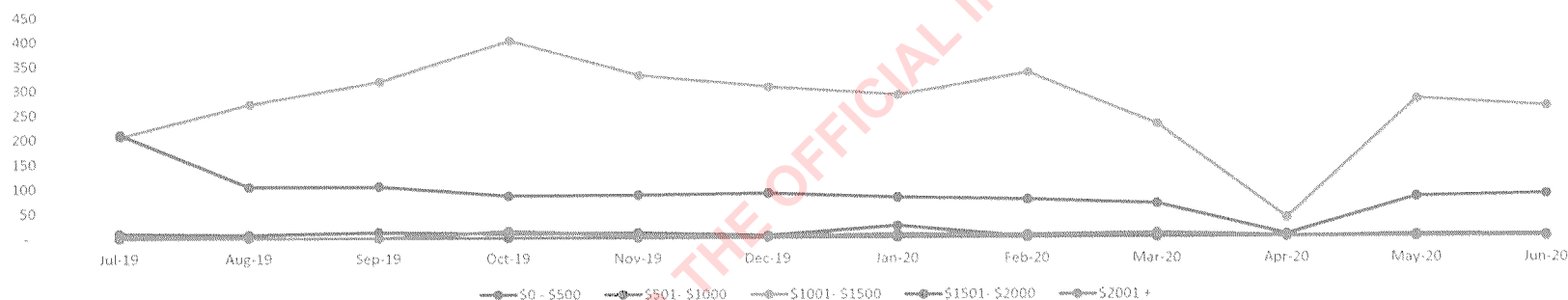




Measure		Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Total/YTD	Last YTD
6.2. No. of hrg aids funded by price range	\$0 - \$500	-	-	-	-	-	1	-	-	-	-	-	-	1	6
	\$501- \$1000	10	7	12	9	10	4	23	1	3	-	4	3	86	74
	\$1001- \$1500	206	272	318	402	330	306	289	335	229	39	280	265	3,271	2,207
	\$1501- \$2000	210	104	105	85	87	90	81	77	68	5	81	86	1,079	2,813
	\$2001 +	5	-	-	14	5	3	6	5	8	2	2	2	52	62

\* Including Bone Anchored Hearing Aids but excluding RM Systems

Figure10. No. of hearing aids funded by price range



Measure		Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Total/YTD	Last YTD
6.3. No. of rplcmnt within 6 years	No. of Both Ears	30	39	34	55	47	38	39	36	35	7	37	35	432	504
	No. of Left Ears	15	13	6	15	7	12	10	11	10	3	14	13	129	155
	No. of Right Ears	15	15	7	13	10	12	16	17	9	2	12	13	141	193
	No. of Single (Left + Right)	30	28	13	28	17	24	26	28	19	5	26	26	270	348
RM funded e range	\$0- \$1000	1	1	0	1	2	1	1	0	4	2	3	4	20	7
	\$1001- \$2000	0	0	1	5	2	1	1	4	1	0	1	3	19	4

6.4. No. of by prio	\$2001- \$3000	4	2	3	10	3	6	5	5	6	3	5	4	56	33
	\$3001 +	9	6	4	5	2	3	2	1	3	0	2	3	40	94
6.5. Insurance Claim	No. of applications	5	5	8	5	5	2	3	5	6	4	5	8	61	63
	Total Cost	\$1,927	\$1,130	\$2,400	\$1,130	\$1,120	\$583	\$609	\$1,261	\$2,174	\$1,024	\$1,826	\$2,826.14	\$18,010	\$16,186

Part 7 : Other analysis - Funding Scheme															
Measure		Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Total/YTD	Total/YTD
7.1. Unsuccessful Trials	0 - 3 Years	2	3	1	3	4	1	1	3	2	1	2	4	27	26
	4- 5 Years	1	3	3	3	1	8	4	1	-	-	1	1	26	23
	6 - 15 Years	7	10	11	17	14	10	10	9	6	1	6	6	107	100
	16 - 64 Years	11	11	13	8	14	11	14	17	8	3	9	12	131	157
	65+ Years	8	3	4	7	10	5	4	2	4	-	3	4	54	63
	Total	29	30	32	38	43	35	33	32	20	5	21	27	345	369
7.2. Ear mould rpic for Children	Total cost	\$24,201	\$20,851	\$22,296	\$25,018	\$20,049	\$16,979	\$16,514	\$19,504	\$13,586	\$3,922	\$16,292	\$17,245.00	\$216,457	\$262,235
	No. of applications replacements	239	206	217	238	191	169	155	195	136	38	147	164	2,095	2,566
	Average per application	\$101	\$101	\$103	\$105	\$105	\$100	\$107	\$100	\$100	\$103	\$111	\$105	\$103	\$102
7.3. Repair	Average indicative price	\$153	\$141	\$121	\$144	\$147	\$131	\$158	\$126	\$132	\$151	\$255	\$126	\$149	\$145
	Average actual price	\$153	\$140	\$121	\$144	\$147	\$131	\$158	\$126	\$124	\$142	\$255	\$124	\$147	\$145
7.4. No. of Bone Anchored HA	Adults	2	0	2	0	6	1	1	8	4	0	0	5	29	26
	Children	28	29	7	53	27	17	37	42	31	5	34	29	339	395

Part 8: Subsidy Claims Invoiced															
Measure		Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Total/YTD	Last YTD

No. of rplcmnt within 6 years	No. of Both Ears	3	3	-	4	-	1	-	-	-	-	5	1	17	14
	No. of Left Ears	-	1	1	-	-	-	-	-	-	-	2	-	4	2
	No. of Right Ears	-	1	-	1	1	-	-	-	-	-	2	-	5	3
	No. of Single (Left + Right)	-	2	1	1	1	-	-	-	-	-	4	-	9	5

7.5. Hearing aids for children entitled to ACC cover	Name	Claim Number	DOB	Which Ear	Value	Process Type

## Applications/Claims Declined

**Part 9 : Funding Applications Declined**

<i>Measure</i>	<i>Jul-19</i>	<i>Aug-19</i>	<i>Sep-19</i>	<i>Oct-19</i>	<i>Nov-19</i>	<i>Dec-19</i>	<i>Jan-20</i>	<i>Feb-20</i>	<i>Mar-20</i>	<i>Apr-20</i>	<i>May-20</i>	<i>Jun-20</i>	<i>Total/YTD</i>	<i>Last YTD</i>
Children up to 21 years in education	1	1	3	-	2	2	2	1	2	-	-	3	17	20
Adults with complex needs aged 16+	11	10	8	11	7	9	6	9	7	2	3	7	90	97
Adults with Community Services Card	3	4	4	5	10	2	2	3	4	-	2	2	41	39
Total no. of Funding applications declined	15	15	15	16	19	13	10	13	13	2	5	12	148	156

Reason: Declines: See main report (NB includes part declines) Of note very few requests were recived in April/May due to COVID restrictions.

**Part 10 : Subsidy Claims Declined**

<i>Measure</i>	<i>Jul-19</i>	<i>Aug-19</i>	<i>Sep-19</i>	<i>Oct-19</i>	<i>Nov-19</i>	<i>Dec-19</i>	<i>Jan-20</i>	<i>Feb-20</i>	<i>Mar-20</i>	<i>Apr-20</i>	<i>May-20</i>	<i>Jun-20</i>	<i>Total/YTD</i>	<i>Last YTD</i>
No. of Subsidy claims declined	-	1	-	1	1	-	-	-	-	-	1	-	4	3

Reason: N/A

## Waitlist Analysis

## Part 11 : Number of waitlisted applications

	<i>The underspend in Dec -</i>	<i>1-5 months</i>	<i>6+ months</i>	<i>Total</i>	<i>Commentary on Waitlisted applications</i>
Children up to 21 years in education	-	-	-	-	
Adults with complex needs aged 16+	-	-	-	-	
Adults with Community Services Card	-	-	-	-	
Total	-	-	-	-	

## Part 12 : Waitlist Analysis

	<i>Jul-19</i>	<i>Aug-19</i>	<i>Sep-19</i>	<i>Oct-19</i>	<i>Nov-19</i>	<i>Dec-19</i>	<i>Jan-20</i>	<i>Feb-20</i>	<i>Mar-20</i>	<i>Apr-20</i>	<i>May-20</i>	<i>Jun-20</i>	<i>Total/YTD</i>	<i>Last YTD</i>
Children up to 21 - Added	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Children up to 21 - Released	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adults with complex needs aged 16+ - Added	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adults with complex needs aged 16+ - Released	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adults with CSC - Added	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adults with CSC - Released	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total - Added	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total - Released	-	-	-	-	-	-	-	-	-	-	-	-	-	-



## Expenditure Analysis

## Part 13 : Expenditure Analysis

<i>Financial Data Type</i>	<i>Jul-19</i>	<i>Aug-19</i>	<i>Sep-19</i>	<i>Oct-19</i>	<i>Nov-19</i>	<i>Dec-19</i>	<i>Jan-20</i>	<i>Feb-20</i>	<i>Mar-20</i>	<i>Apr-20</i>	<i>May-20</i>	<i>Jun-20</i>	<i>Total/YTD</i>	<i>Last YTD</i>
<b>Funding</b>	\$694,610	\$573,971	\$626,526	\$819,103	\$676,663	\$611,747	\$679,873	\$621,099	\$517,270	\$60,776	\$602,999	\$604,433	<b>\$7,089,070</b>	<b>\$8,698,774</b>
<b>Repair</b>	\$35,913	\$29,481	\$29,270	\$38,354	\$28,371	\$25,941	\$25,373	\$29,043	\$23,520	\$5,054	\$21,366	\$35,209	<b>\$326,895</b>	<b>\$383,371</b>
<b>Total Funding</b>	\$730,523	\$603,453	\$655,796	\$857,456	\$705,034	\$637,688	\$705,246	\$650,142	\$540,790	\$65,830	\$624,364	\$639,642	<b>\$7,415,964</b>	<b>\$9,082,146</b>
<b>Subsidy</b>	\$1,500,620	\$1,480,194	\$1,318,945	\$1,445,833	\$1,191,915	\$1,692,425	\$1,477,829	\$1,379,957	\$1,663,798	\$490,049	\$704,822	\$1,119,229	<b>\$15,465,618</b>	<b>\$16,700,669</b>
<b>Total</b>	\$2,231,142	\$2,083,647	\$1,974,742	\$2,303,290	\$1,896,949	\$2,330,113	\$2,183,076	\$2,030,100	\$2,204,588	\$555,879	\$1,329,187	\$1,758,871	<b>\$22,881,582</b>	<b>\$25,782,815</b>

Out of scope

RELEASED UNDER THE OFFICIAL INFORMATION ACT

Jul-19

Aug-19

Sep-19

Oct-19

Nov-19

Dec-19

Jan-20

Feb-20

Mar-20

Apr-20

May-20

Jun-20

**Part 14 : Monthly expenditure of funded hearing aids for Adults with complex needs aged 16 years and over**

	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Total/YTD	Last YTD
Hearing aid user from childhood	\$72,023	\$49,341	\$67,100	\$56,898	\$70,344	\$51,508	\$63,611	\$81,060	\$34,225	\$5,710	\$42,185	\$65,699	\$659,703	\$928,460
Dual or multiple disability	\$101,845	\$74,517	\$98,075	\$106,400	\$118,611	\$107,259	\$88,671	\$76,455	\$83,339	-\$4,957	\$53,626	\$70,324	\$974,166	\$1,112,436
Sudden hearing loss	\$0	\$62	\$0	\$2,660	\$0	\$0	\$1,550	\$2,662	\$3,244	\$0	\$0	\$0	\$10,178	\$22,724
Total	\$173,868	\$123,920	\$165,175	\$165,958	\$188,955	\$158,767	\$153,832	\$160,177	\$120,808	\$753	\$95,811	\$136,023	\$1,644,048	\$2,063,620

**Part 15 : Monthly expenditure of funded hearing aids for Adults with a current CSC aged 16 years and over**

	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Total/YTD	Last YTD
CSC and working in paid employment for 30+ hours per week	\$48,457	\$38,296	\$30,546	\$50,931	\$57,392	\$23,868	\$37,709	\$27,835	\$24,978	-\$5,988	\$38,090	\$27,610	\$399,724	\$463,492
CSC and seeking paid employment	\$21,201	\$26,830	\$28,922	\$40,851	\$19,211	\$26,498	\$14,186	\$36,874	\$21,914	\$2,654	\$27,438	\$17,010	\$283,589	\$332,413
CSC and voluntary work for 20+ hours per week	\$8,895	\$19,794	\$2,910	\$9,976	\$5,590	\$10,990	\$11,170	\$3,124	\$14,436	\$0	\$2,640	\$13,034	\$102,559	\$185,346
CSC and caring for a dependent person	\$107,026	\$82,705	\$112,709	\$96,613	\$61,250	\$70,478	\$53,440	\$65,070	\$41,103	\$8,012	\$40,373	\$53,553	\$792,332	\$861,263
CSC and studying full time	\$16,680	\$12,386	\$3,857	\$38,221	\$13,093	\$12,124	\$8,704	-\$2,139	\$22,167	\$380	\$8,714	\$11,595	\$145,782	\$174,794
CSC and other	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Total	\$202,259	\$180,011	\$178,944	\$236,592	\$156,536	\$143,958	\$125,209	\$130,764	\$124,598	\$5,058	\$117,255	\$122,802	\$1,723,986	\$2,017,308

**Part 16 : Monthly expenditure of funded hearing aids for Children up to 21 years in education**

	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Total/YTD	Last YTD
Children up to 21	\$318,483	\$270,040	\$282,407	\$416,553	\$331,172	\$309,022	\$400,832	\$330,157	\$271,864	\$54,965	\$389,933	\$345,608	\$3,721,036	\$4,617,846

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## Unique Client Numbers - 6 monthly

### Part 1 : Total Unique client numbers Funding & Subsidy

- Unique client numbers Type UF & UE

	<i>Jul-19</i>	<i>Aug-19</i>	<i>Sep-19</i>	<i>Oct-19</i>	<i>Nov-19</i>	<i>Dec-19</i>	<i>Jan-20</i>	<i>Feb-20</i>	<i>Mar-20</i>	<i>Apr-20</i>	<i>May-20</i>	<i>Jun-20</i>	<i>Total/YTD</i>	<i>Last YTD</i>
Client Count Funding	638	541	539	679	578	475	481	625	433	94	439	483	4,437	5,083
Client Count Subsidy	1,804	1,792	1,573	1,742	1,430	2,019	1,774	1,664	1,971	601	837	1,368	18,428	19,933
<b>Total</b>	<b>2442</b>	<b>2333</b>	<b>2112</b>	<b>2420</b>	<b>2008</b>	<b>2494</b>	<b>2255</b>	<b>2289</b>	<b>2404</b>	<b>695</b>	<b>1276</b>	<b>1851</b>	<b>22,861</b>	<b>25,013</b>

### Part 2 : Unique client numbers by ethnicity Funding

- Unique client number ethnicity Type UF

	<i>Jul-19</i>	<i>Aug-19</i>	<i>Sep-19</i>	<i>Oct-19</i>	<i>Nov-19</i>	<i>Dec-19</i>	<i>Jan-20</i>	<i>Feb-20</i>	<i>Mar-20</i>	<i>Apr-20</i>	<i>May-20</i>	<i>Jun-20</i>	<i>Total/YTD</i>	<i>Last YTD</i>
NZ European	295	267	234	338	301	246	228	311	216	38	208	236	2,200	2,513
Maori	181	127	149	168	145	118	133	166	134	26	119	112	1,124	1,288
Pacific	47	47	48	50	39	36	41	38	28	7	37	41	330	399
Asian	23	25	25	34	22	19	19	33	12	6	28	16	198	229
Other	83	61	61	73	57	47	53	64	39	17	38	55	477	541
Not Stated	9	14	22	16	14	9	7	13	4	-	9	23	108	113
<b>Total</b>	<b>638</b>	<b>541</b>	<b>539</b>	<b>679</b>	<b>578</b>	<b>475</b>	<b>481</b>	<b>625</b>	<b>433</b>	<b>94</b>	<b>439</b>	<b>483</b>	<b>4437</b>	<b>5,083</b>

### Part 3 : Unique Client numbers by ethnicity Subsidy

- Unique client numbers by ethnicity Subsidy Type UE

	<i>Jul-19</i>	<i>Aug-19</i>	<i>Sep-19</i>	<i>Oct-19</i>	<i>Nov-19</i>	<i>Dec-19</i>	<i>Jan-20</i>	<i>Feb-20</i>	<i>Mar-20</i>	<i>Apr-20</i>	<i>May-20</i>	<i>Jun-20</i>	<i>Total/YTD</i>	<i>Last YTD</i>
NZ European	1278	1156	917	1118	885	1452	1248	1201	1259	271	346	729	11,755	13,962
Maori	114	92	68	88	56	94	113	105	109	28	24	56	933	1,084
Pacific	24	33	20	36	19	30	35	36	21	4	6	8	269	340
Asian	45	18	28	26	26	36	37	44	54	6	8	13	341	355
Other	246	229	237	208	182	266	222	227	277	53	118	200	2,451	2,554
Not Stated	97	264	303	266	262	141	119	51	251	239	335	362	2,679	1,638
<b>Total</b>	<b>1804</b>	<b>1792</b>	<b>1573</b>	<b>1742</b>	<b>1430</b>	<b>2019</b>	<b>1774</b>	<b>1664</b>	<b>1971</b>	<b>601</b>	<b>837</b>	<b>1368</b>	<b>18,428</b>	<b>19,933</b>




<b>Part 4 : Unique client numbers subsidy</b>														
• Unique client numbers subsidy by age group Type UE														
	<i>Jul-19</i>	<i>Aug-19</i>	<i>Sep-19</i>	<i>Oct-19</i>	<i>Nov-19</i>	<i>Dec-19</i>	<i>Jan-20</i>	<i>Feb-20</i>	<i>Mar-20</i>	<i>Apr-20</i>	<i>May-20</i>	<i>Jun-20</i>	<i>Total/YTD</i>	<i>Last YTD</i>
16-20	-	1	1	-	-	1	1	-	1	-	-	-	5	7
21-25	3	2	3	3	4	4	1	3	3	-	2	4	32	36
26-30	5	7	1	3	7	8	3	6	9	3	-	1	53	62
31-35	6	7	3	4	2	7	10	7	9	-	7	8	67	88
36-40	11	11	9	19	17	10	7	7	11	2	4	11	117	118
41-45	25	20	17	17	10	23	29	21	23	6	7	14	209	220
46-50	29	45	37	36	30	41	32	42	38	10	19	30	381	428
51-55	67	65	55	71	51	63	77	70	64	25	29	53	682	774
56-60	109	112	92	101	102	128	96	117	152	38	61	95	1,200	1,175
61-64	126	107	122	105	90	129	111	107	135	42	66	85	1,218	1,377
65+	1,423	1,415	1,233	1,383	1,117	1,605	1,407	1,284	1,526	475	642	1,067	14,465	15,651
<b>Total</b>	<b>1,804</b>	<b>1792</b>	<b>1573</b>	<b>1,742</b>	<b>1430</b>	<b>2019</b>	<b>1,774</b>	<b>1,664</b>	<b>1,971</b>	<b>601</b>	<b>837</b>	<b>1,368</b>	<b>18,428</b>	<b>19,933</b>



Financial Management - 6 monthly

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## Applications/Claims Approved

## Part 1 : Application/Claim

	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Total/YTD	Last YTD
No. of Funding Applications Approved	388	387	347	300	389	328	258	319	382	341	444	404	4,287	2,872
No. of Repair Applications Approved	342	311	291	247	290	228	178	227	291	254	231	245	3,135	2,950
No. of Funding Applications Total	730	698	638	547	679	556	436	546	673	595	675	649	7,422	5,822
No. of Subsidy Claims Approved	1,879	1,711	2,207	1,960	2,238	2,448	1,826	1,782	2,016	2,002	2,141	2,420	24,630	18,602
Total no. of Applications/Claims Approved	2,609	2,409	2,845	2,507	2,917	3,004	2,262	2,328	2,689	2,597	2,816	3,069	32,052	24,424

## Part 2 : Funding Applications Approved

Measure		Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Total/YTD	Last YTD
2.1. Fully funded amount	Children up to 21 years in education	186	210	192	150	189	170	133	138	193	162	209	182	2,114	1,579
	Adults with complex needs aged 16+	108	75	76	67	83	59	38	71	73	65	100	88	903	600
	Adults with Community Services Card	94	102	79	83	117	99	87	110	116	114	135	134	1,270	693

Figure3. Funding Applications Approved

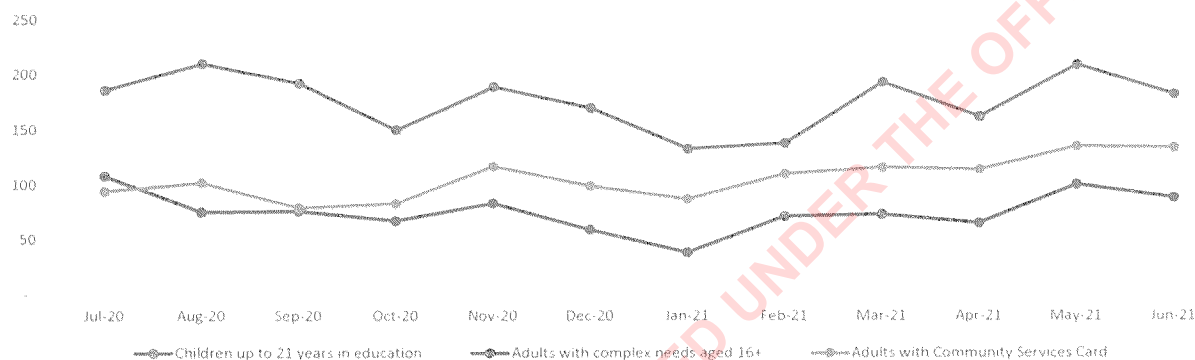
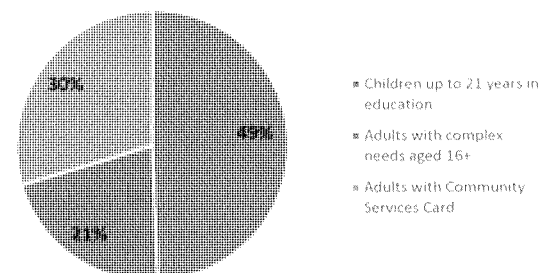


Figure4.

% YTD Funding Applications Approved



Measure		Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Total/YTD	Last YTD
2.2. Adults with complex needs	Hearing aid user from childhood	48	24	24	26	28	18	10	26	26	24	40	39	333	232
	Dual or multiple disability	60	51	50	41	55	41	28	43	47	41	60	49	566	362
	Unknown	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Sudden and severe hearing loss	-	-	2	-	-	-	-	2	-	-	-	-	4	6

Figure 5. Adults with complex needs

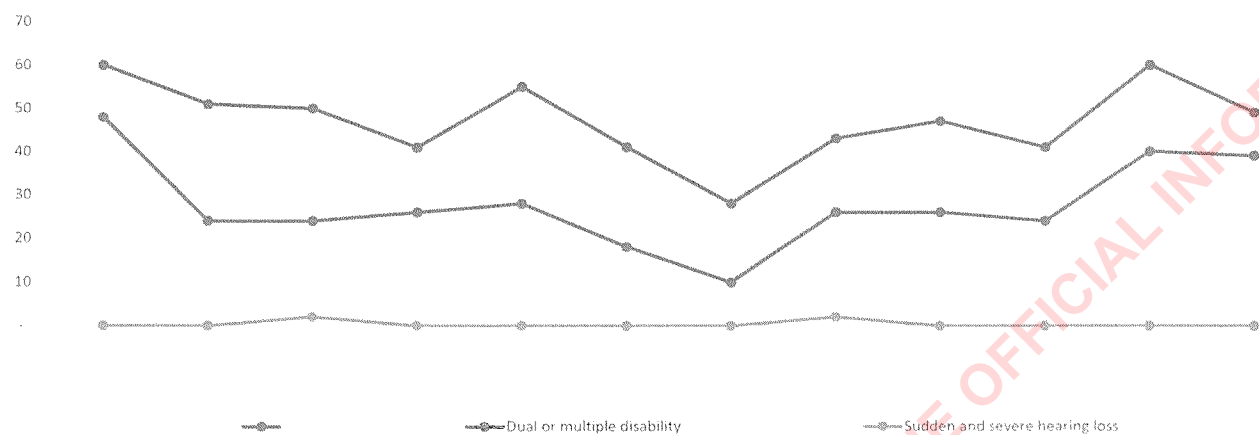
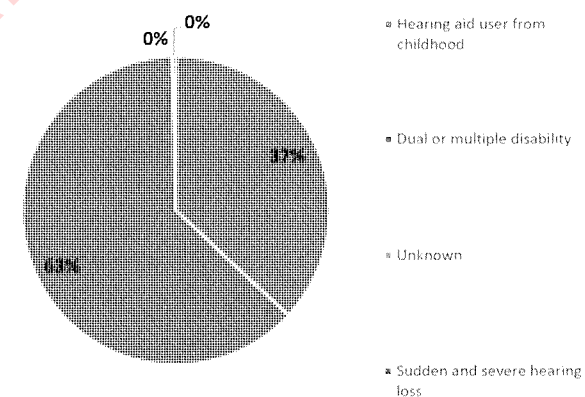


Figure 6. % YTD Adults with complex needs





Measure		Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Total/YTD	LastYTD
2.3. Adults with CSC	Working in paid employment for 30H+ or working to maximum capacity	27	26	18	26	37	24	22	22	27	33	30	40	332	168
	Seeking paid employment	15	24	24	15	27	22	21	23	28	22	20	30	271	114
	Voluntary work for 20H+	7	4	2	7	5	7	5	5	8	9	6	6	71	48
	Caring for a dependent person	40	41	31	29	38	41	36	51	48	42	74	55	526	301
	Studying full time	5	7	4	6	10	5	3	9	5	8	5	3	70	62
	Other	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Figure7. Adults with CSC

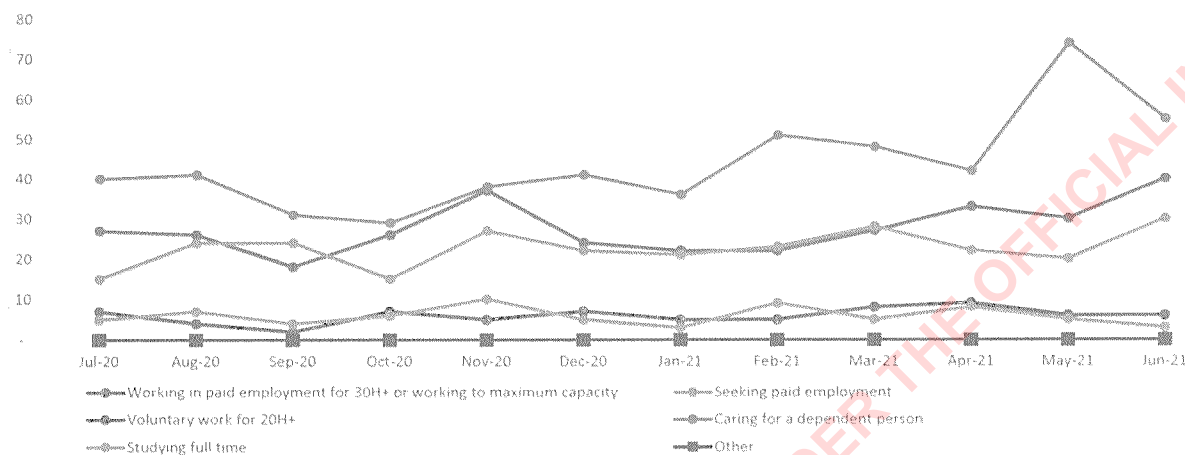
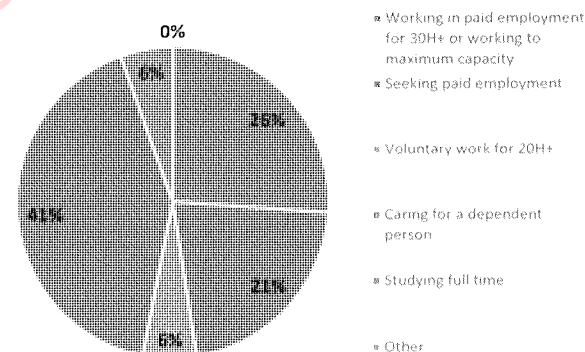


Figure8. % YTD Adults with CSC



Measure		Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Total/YTD	Last YTD
2.4. Hearing category	New	291	293	261	225	306	248	202	251	303	265	347	317	3,309	2,196
	Replacement	75	74	69	58	64	64	49	49	60	55	77	61	755	550
	RM Systems	22	20	17	17	19	16	7	19	19	21	20	26	223	126

Part 3: Funding Applications Approved															
Measure		Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Total/YTD	Last YTD
3.1. Single or Both	No. of Both Ears	275	266	247	216	300	246	209	236	283	261	342	308	3,189	2,007
	No. of Left Ears	62	62	53	43	41	38	29	45	47	44	53	44	561	449
	No. of Right Ears	51	59	47	41	48	44	20	38	52	36	49	52	537	416
	No. of Single (Left + Right)	113	121	100	84	89	82	49	83	99	80	102	96	1,098	865

3.2. Injury related	Injury related hearing loss (no ACC claimed)	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Injury related hearing loss (ACC claimed)	-	-	-	-	-	1	-	-	-	-	2	1	4	1

3.3. Age	0-3 years	22	28	23	21	35	37	13	29	25	25	27	31	316	252
	4-5 years	24	21	28	19	24	21	13	13	27	29	28	24	271	199
	6-15 years	113	122	106	86	101	92	83	75	123	83	125	108	1,217	895
	16-64 years	152	159	141	120	165	115	111	136	141	135	168	168	1,711	1,068
	65+ years	77	57	49	54	64	63	38	66	66	69	96	73	772	458

3.4. Ethnicity	NZ European	193	201	148	142	192	136	104	140	171	148	186	173	1,934	1,423
	Maori	85	93	98	88	95	87	68	80	98	82	115	104	1,093	710
	Pacific	27	34	36	10	29	30	19	24	27	19	24	22	301	218
	Other	83	59	65	60	73	75	67	75	86	92	119	105	959	521

3.5. Gender	Female	226	220	179	146	223	178	136	174	205	175	222	216	2,300	1,519
	Male	162	167	168	154	166	150	122	145	177	166	222	188	1,987	1,353
	Unspecified	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Part 4 : Subsidy Claims Approved															
Measure		Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Total/YTD	Last YTD
4.1. Single or Both	No. of Both Ears	1,699	1,550	1,986	1,779	2,032	2,224	1,650	1,612	1,848	1,820	1,944	2,186	22,330	16,394
	No. of Left Ears	92	87	117	98	109	106	104	88	85	109	95	121	1,211	1,182
	No. of Right Ears	88	74	104	83	97	118	72	82	83	73	102	113	1,089	1,026
	No. of Single (Left + Right)	180	161	221	181	206	224	176	170	168	182	197	234	2,300	2,208

4.2. Age	16-64 years	415	391	505	413	467	535	401	398	410	379	436	526	5,276	3,999
	65-74 years	564	526	655	640	731	784	527	522	621	580	668	731	7,549	5,490
	75-84 years	613	519	681	642	705	774	597	567	643	647	667	782	7,837	5,924
	85+ years	287	275	366	265	335	355	301	295	342	396	370	381	3,968	3,189

4.3. Ethnicity	NZ European	1,326	1,201	1,508	1,166	1,278	1,444	958	853	999	865	931	1,017	13,546	11,880
	Maori	99	81	104	72	95	90	72	75	74	67	89	95	1,013	948
	Pacific	33	19	27	15	28	34	25	11	18	17	11	13	251	269
	Other	421	410	568	707	837	880	771	843	925	1,053	1,110	1,295	9,820	5,505

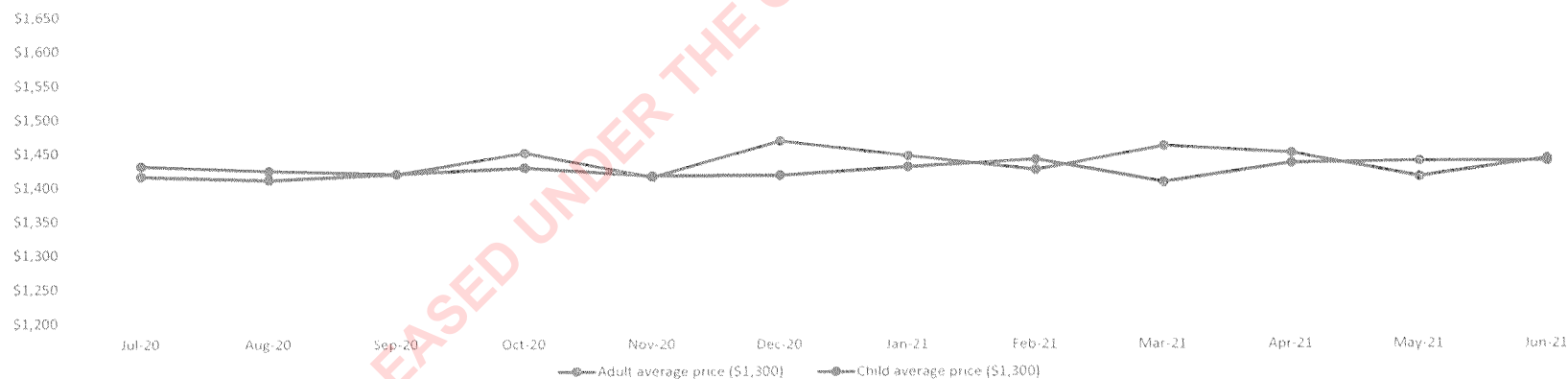
4.4. Gender	Female	1,113	1,019	1,352	1,146	1,335	1,547	1,098	1,059	1,214	1,220	1,338	1,492	14,933	11,254
	Male	766	692	855	814	903	901	728	723	802	782	803	928	9,697	7,346
	Unspecified	-	-	-	-	-	-	-	-	-	-	-	-	-	2

## Applications/Claims Invoiced

Part 5 : Application/Claim														
	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Total/YTD	Last YTD
No. of Funding Applications Invoiced	401	398	454	402	392	370	368	385	430	434	396	454	4,884	3,415
No. of Repair Applications Invoiced	351	279	294	312	257	247	194	206	276	242	254	218	3,130	2,839
No. of Funding Applications Total	752	677	748	714	649	617	562	591	706	676	650	672	8,014	6,254
No. of Subsidy Claims Invoiced	1,885	1,723	2,214	1,964	2,245	2,453	1,841	1,778	2,037	2,027	2,168	2,443	24,778	18,666
Total no. of Applications/Claims Invoiced	2,637	2,400	2,962	2,678	2,894	3,070	2,403	2,369	2,743	2,703	2,818	3,115	32,792	24,920

Part 6 : Funding Applications Invoiced (excluding Bone Anchored Hearing Aids and RM Systems)															
6.1. Average price	Measure	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Total/YTD	Last YTD
	Adult average price (\$1,300)	\$1,416	\$1,411	\$1,420	\$1,451	\$1,415	\$1,469	\$1,446	\$1,425	\$1,461	\$1,451	\$1,415	\$1,441.87	\$1,435	\$1,444
	Child average price (\$1,300)	\$1,431	\$1,424	\$1,420	\$1,429	\$1,417	\$1,417	\$1,430	\$1,441	\$1,407	\$1,435	\$1,438	\$1,438.02	\$1,427	\$1,399
	Average price	\$1,423	\$1,418	\$1,420	\$1,441	\$1,416	\$1,445	\$1,439	\$1,431	\$1,431	\$1,444	\$1,425	\$1,440.29	\$1,431	\$1,420
	RM Systems	\$2,833	\$2,702	\$2,893	\$3,479	\$2,970	\$2,985	\$4,292	\$3,535	\$3,251	\$2,865	\$3,115	\$2,773.88	\$3,141	\$2,473

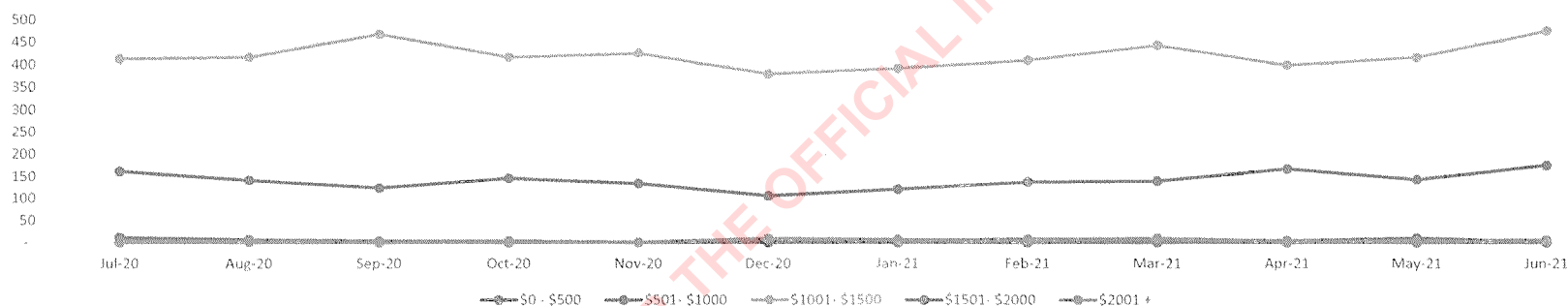
Figure9. Average Hearing Aid Price for Children and Adults



Measure		Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Total/YTD	Last YTD
6.2. No. of hrg aids funded by price range	\$0 - \$500	-	2	-	-	-	-	-	-	-	-	-	-	2	1
	\$501- \$1000	12	7	4	4	-	4	4	8	8	4	10	2	67	86
	\$1001- \$1500	413	417	468	417	426	380	392	411	444	400	417	476	5,061	3,271
	\$1501- \$2000	162	142	124	146	134	106	121	137	139	167	142	175	1,695	1,079
	\$2001 +	2	4	2	4	1	10	7	7	10	3	4	6	60	52

\* Including Bone Anchored Hearing Aids but excluding RM Systems

Figure10. No. of hearing aids funded by price range



Measure		Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Total/YTD	Last YTD
6.3. No. of rplcmnt within 6 years	No. of Both Ears	47	48	46	58	37	40	53	50	47	43	42	51	562	432
	No. of Left Ears	16	18	20	18	13	12	11	11	12	13	8	17	169	129
	No. of Right Ears	18	14	30	14	16	13	11	5	17	11	10	11	170	141
	No. of Single (Left + Right)	34	32	50	32	29	25	22	16	29	24	18	28	339	270
RM funded e range	\$0- \$1000	3	1	3	0	4	1	0	3	2	3	0	2	22	20
	\$1001- \$2000	3	2	4	2	2	2	2	2	1	3	1	2	26	19



6.4. No. of by price	\$2001- \$3000	6	9	7	8	5	7	5	4	9	7	3	12	82	56
	\$3001 +	8	5	7	12	7	4	6	10	9	11	6	8	93	40

6.5. Insurance Claim	No. of applications	6	7	7	6	2	2	2	3	5	5	6	6	57	61
	Total Cost	\$2,000	\$1,522	\$1,522	\$1,435	\$652	\$1,087	\$435	\$652	\$1,618	\$1,348	\$1,304	\$1,739.14	\$15,313	\$18,010

Part 7 : Other analysis - Funding Scheme															
Measure		Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Total/YTD	Last YTD
7.1. Unsuccessful Trials	0 - 3 Years	1	2	2	-	1	-	2	2	2	4	1	1	18	27
	4- 5 Years	-	2	2	4	1	-	1	-	2	-	1	-	13	26
	6 - 15 Years	4	9	8	18	3	9	7	8	19	11	12	4	112	107
	16 - 64 Years	11	6	14	18	24	18	18	13	20	14	22	11	189	131
	65+ Years	1	5	6	7	11	11	9	5	6	14	6	1	82	54
	Total	17	24	32	47	40	38	37	28	49	43	42	17	414	345

7.2. Ear mould replic for Children	Total cost	\$25,325	\$21,026	\$21,359	\$21,162	\$18,894	\$18,591	\$15,116	\$25,325	\$21,372	\$18,388	\$19,152	\$15,963.00	\$241,672	\$216,457
	No. of applications replacements	240	200	211	210	174	171	141	240	202	169	173	148	2,279	2,095
	Average per application	\$106	\$105	\$101	\$101	\$109	\$109	\$107	\$106	\$106	\$109	\$111	\$108	\$106	\$103

7.3. Repair	Average indicative price	\$148	\$165	\$133	\$142	\$139	\$171	\$183	\$156	\$132	\$134	\$123	\$172.46	\$150	\$149
	Average actual price	\$147	\$163	\$133	\$142	\$139	\$167	\$183	\$156	\$132	\$134	\$121	\$172.46	\$149	\$147

7.4. No. Of Bone Anchored HA	Adults	1	5	4	1	2	1	3	2	1	1	1	1	23	29
	Children	31	28	48	31	37	30	33	18	36	46	21	35	394	339

Part 8: Subsidy Claims Invoiced															
Measure		Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Total/YTD	Last YTD
7.5. No. of Both Ears		-	-	-	-	1	-	-	-	-	-	-	-	1	17



No. of repln within 6 ye	No. of Left Ears	-	-	-	-	-	-	-	-	-	-	-	-	-	-	4
	No. of Right Ears	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5
	No. of Single (Left + Right)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	9

7.5. Hearing aids for children entitled to ACC cover	Name	Claim Number	DOB	Which Ear	Value	Process Type
	s 9(2)(a)					

## Applications/Claims Declined

**Part 9 : Funding Applications Declined**

<i>Measure</i>	<i>Jul-20</i>	<i>Aug-20</i>	<i>Sep-20</i>	<i>Oct-20</i>	<i>Nov-20</i>	<i>Dec-20</i>	<i>Jan-21</i>	<i>Feb-21</i>	<i>Mar-21</i>	<i>Apr-21</i>	<i>May-21</i>	<i>Jun-21</i>	<i>Total/YTD</i>	<i>Last YTD</i>
Children up to 21 years in education	2	-	1	2	1	-	-	-	2	1	1	1	11	17
Adults with complex needs aged 16+	14	18	7	13	12	3	3	2	10	13	11	9	115	90
Adults with Community Services Card	4	4	1	1	3	5	2	1	2	-	6	4	33	41
Total no. of Funding applications declined	20	22	9	16	16	8	5	3	14	14	18	14	159	148

Reason: See main report

**Part 10 : Subsidy Claims Declined**

<i>Measure</i>	<i>Jul-20</i>	<i>Aug-20</i>	<i>Sep-20</i>	<i>Oct-20</i>	<i>Nov-20</i>	<i>Dec-20</i>	<i>Jan-21</i>	<i>Feb-21</i>	<i>Mar-21</i>	<i>Apr-21</i>	<i>May-21</i>	<i>Jun-21</i>	<i>Total/YTD</i>	<i>Last YTD</i>
No. of Subsidy claims declined	-	-	-	-	-	-	-	1	-	-	-	-	1	4

Reason:

## Waitlist Analysis

## Part 11 : Number of waitlisted applications

	<i>The underspend in Dec -</i>	<i>1-5 months</i>	<i>6+ months</i>	<i>Total</i>	<i>Commentary on Waitlisted applications</i>
Children up to 21 years in education	-	-	-	-	
Adults with complex needs aged 16+	-	-	-	-	
Adults with Community Services Card	-	-	-	-	
Total	-	-	-	-	

## Part 12 : Waitlist Analysis

	<i>Jul-20</i>	<i>Aug-20</i>	<i>Sep-20</i>	<i>Oct-20</i>	<i>Nov-20</i>	<i>Dec-20</i>	<i>Jan-21</i>	<i>Feb-21</i>	<i>Mar-21</i>	<i>Apr-21</i>	<i>May-21</i>	<i>Jun-21</i>	<i>Total/YTD</i>	<i>Last YTD</i>
Children up to 21 - Added	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Children up to 21 - Released	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adults with complex needs aged 16+ - Added	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adults with complex needs aged 16+ - Released	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adults with CSC - Added	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adults with CSC - Released	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total - Added	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total - Released	-	-	-	-	-	-	-	-	-	-	-	-	-	-

## Expenditure Analysis

## Part 13 : Expenditure Analysis

<i>Financial Data Type</i>	<i>Jul-20</i>	<i>Aug-20</i>	<i>Sep-20</i>	<i>Oct-20</i>	<i>Nov-20</i>	<i>Dec-20</i>	<i>Jan-21</i>	<i>Feb-21</i>	<i>Mar-21</i>	<i>Apr-21</i>	<i>May-21</i>	<i>Jun-21</i>	<i>Total/YTD</i>	<i>Last YTD</i>
<b>Funding</b>	\$911,520	\$895,992	\$951,633	\$900,892	\$882,937	\$750,667	\$786,992	\$791,579	\$943,080	\$864,427	\$831,850	\$1,043,448	<b>\$10,555,017</b>	<b>\$7,089,070</b>
<b>Repair</b>	\$57,714	\$52,896	\$52,850	\$50,183	\$47,539	\$37,761	\$23,426	\$30,112	\$41,627	\$35,443	\$33,148	\$37,019	<b>\$499,716</b>	<b>\$326,895</b>
<b>Total Funding</b>	\$969,234	\$948,888	\$1,004,482	\$951,074	\$930,476	\$788,427	\$810,417	\$821,690	\$984,708	\$899,869	\$864,998	\$1,080,468	<b>\$11,054,732</b>	<b>\$7,415,964</b>
<b>Subsidy</b>	\$1,588,417	\$1,445,735	\$1,857,683	\$1,659,938	\$1,888,800	\$2,071,073	\$1,536,811	\$1,496,839	\$1,688,843	\$1,689,281	\$1,802,063	\$2,049,719	<b>\$20,775,201</b>	<b>\$15,465,618</b>
<b>Total</b>	\$2,557,651	\$2,394,623	\$2,862,165	\$2,611,013	\$2,819,276	\$2,859,501	\$2,347,228	\$2,318,529	\$2,673,551	\$2,589,150	\$2,667,061	\$3,130,187	<b>\$31,829,934</b>	<b>\$22,881,582</b>

Out of scope

RELEASED UNDER THE OFFICIAL INFORMATION ACT

Jul-20

Aug-20

Sep-20

Oct-20

Nov-20

Dec-20

Jan-21

Feb-21

Mar-21

Apr-21

May-21

Jun-21

**Part 14 : Monthly expenditure of funded hearing aids for Adults with complex needs aged 16 years and over**

	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Total/YTD	Last YTD
Hearing aid user from childhood	\$69,046	\$79,918	\$102,500	\$84,053	\$62,475	\$54,046	\$55,650	\$45,463	\$78,876	\$57,701	\$108,963	\$82,789	<b>\$881,481</b>	<b>\$659,703</b>
Dual or multiple disability	\$130,451	\$139,130	\$147,384	\$140,231	\$131,662	\$99,564	\$90,571	\$111,297	\$126,430	\$108,401	\$87,463	\$142,488	<b>\$1,455,073</b>	<b>\$974,166</b>
Sudden hearing loss	\$0	\$0	\$1,400	\$4,379	\$0	-\$200	\$0	\$2,160	\$8,524	\$0	\$0	-\$2,160	<b>\$14,103</b>	<b>\$10,178</b>
Total	\$199,497	\$219,048	\$251,284	\$228,663	\$194,137	\$153,410	\$146,221	\$158,921	\$213,830	\$166,102	\$196,426	\$223,117	<b>\$2,350,657</b>	<b>\$1,644,048</b>

**Part 15 : Monthly expenditure of funded hearing aids for Adults with a current CSC aged 16 years and over**

	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Total/YTD	Last YTD
CSC and working in paid employment for 30+ hours per week	\$65,033	\$82,679	\$39,690	\$70,120	\$92,563	\$71,823	\$85,245	\$53,644	\$70,530	\$58,331	\$73,913	\$81,035	<b>\$844,606</b>	<b>\$399,724</b>
CSC and seeking paid employment	\$48,498	\$40,854	\$43,808	\$45,567	\$53,864	\$36,674	\$55,865	\$73,156	\$99,819	\$57,391	\$34,010	\$75,609	<b>\$665,115</b>	<b>\$283,589</b>
CSC and voluntary work for 20+ hours per week	\$22,931	\$11,156	\$10,967	\$18,694	\$7,990	\$8,390	\$7,730	\$14,980	\$20,990	\$17,521	\$21,356	\$14,300	<b>\$177,005</b>	<b>\$102,559</b>
CSC and caring for a dependent person	\$101,045	\$85,353	\$92,082	\$102,203	\$86,746	\$93,768	\$85,326	\$141,926	\$108,613	\$116,105	\$123,628	\$175,792	<b>\$1,312,588</b>	<b>\$792,332</b>
CSC and studying full time	\$20,644	\$8,062	\$25,766	\$11,819	\$17,965	\$9,285	\$18,204	\$15,627	\$18,576	\$23,584	\$6,713	\$9,785	<b>\$186,030</b>	<b>\$145,782</b>
CSC and other	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	<b>\$0</b>	<b>\$0</b>
Total	\$258,151	\$228,104	\$212,313	\$248,403	\$259,128	\$219,940	\$252,371	\$299,333	\$318,528	\$272,931	\$259,620	\$356,522	<b>\$3,185,343</b>	<b>\$1,723,986</b>

**Part 16 : Monthly expenditure of funded hearing aids for Children up to 21 years in education**

	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Total/YTD	Last YTD
Children up to 21	\$453,872	\$448,839	\$488,036	\$423,826	\$429,672	\$377,317	\$388,400	\$333,325	\$410,722	\$425,394	\$375,805	\$463,809	<b>\$5,019,017</b>	<b>\$3,721,036</b>



## Unique Client Numbers - 6 monthly

### Part 1 : Total Unique client numbers Funding & Subsidy

- Unique client numbers Type UF & UE

	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Total/YTD	Last YTD
Client Count Funding	714	653	708	677	629	592	545	577	672	649	633	648	5,826	4,437
Client Count Subsidy	1,877	1,720	2,207	1,958	2,242	2,452	1,839	1,778	2,036	2,027	2,166	2,441	24,592	18,428
<b>Total</b>	<b>2591</b>	<b>2373</b>	<b>2915</b>	<b>2635</b>	<b>2871</b>	<b>3044</b>	<b>2384</b>	<b>2355</b>	<b>2708</b>	<b>2676</b>	<b>2799</b>	<b>3089</b>	<b>30,417</b>	<b>22,861</b>

### Part 2 : Unique client numbers by ethnicity Funding

- Unique client number ethnicity Type UF

	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Total/YTD	Last YTD
NZ European	354	306	339	307	288	297	245	286	303	290	314	294	2,803	2,200
Maori	172	164	191	186	160	140	140	123	190	169	133	181	1,411	1,124
Pacific	48	53	60	56	45	46	37	23	52	33	37	39	353	330
Asian	32	38	29	31	38	23	59	59	48	52	60	57	498	198
Other	86	77	78	86	72	56	46	55	47	70	58	45	526	477
Not Stated	22	15	11	11	26	30	18	31	32	35	31	32	235	108
<b>Total</b>	<b>714</b>	<b>653</b>	<b>708</b>	<b>677</b>	<b>629</b>	<b>592</b>	<b>545</b>	<b>577</b>	<b>672</b>	<b>649</b>	<b>633</b>	<b>648</b>	<b>5826</b>	<b>4,437</b>

### Part 3 : Unique Client numbers by ethnicity Subsidy

- Unique client numbers by ethnicity Subsidy Type UE

	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Total/YTD	Last YTD
NZ European	1329	1206	1508	1167	1281	1447	967	853	1016	979	1114	1250	14,024	11,755
Maori	98	81	104	72	96	90	73	75	75	67	91	98	1,010	933
Pacific	33	20	27	15	28	33	24	9	16	19	20	18	243	269
Asian	34	19	43	26	34	46	49	43	41	46	41	56	624	341
Other	261	320	371	313	326	345	252	242	251	264	267	286	3,343	2,451
Not Stated	122	74	154	365	477	491	474	556	637	652	633	733	5,348	2,679
<b>Total</b>	<b>1877</b>	<b>1720</b>	<b>2207</b>	<b>1958</b>	<b>2242</b>	<b>2452</b>							<b>12,412</b>	<b>18,428</b>


**Part 4 : Unique client numbers subsidy**

- Unique client numbers subsidy by age group Type UE

	<i>Jul-20</i>	<i>Aug-20</i>	<i>Sep-20</i>	<i>Oct-20</i>	<i>Nov-20</i>	<i>Dec-20</i>	<i>Jan-21</i>	<i>Feb-21</i>	<i>Mar-21</i>	<i>Apr-21</i>	<i>May-21</i>	<i>Jun-21</i>	<i>Total/YTD</i>	<i>Last YTD</i>
16-20	1	3	1	1	1	2	-	-	-	-	-	1	10	5
21-25	4	7	1	2	2	5	4	2	7	7	3	3	46	32
26-30	12	12	5	4	6	11	6	-	5	5	11	5	81	53
31-35	9	15	6	10	5	8	14	11	6	10	14	7	113	67
36-40	11	12	18	15	17	17	3	18	19	11	9	18	168	117
41-45	22	27	21	24	25	25	16	26	24	19	17	22	267	209
46-50	50	35	48	49	41	48	43	38	43	32	33	46	498	381
51-55	71	65	83	58	82	88	70	63	72	65	72	95	877	682
56-60	110	117	156	125	140	154	125	116	89	112	127	148	1,510	1,200
61-64	124	102	168	124	147	177	122	121	150	123	156	188	1,694	1,218
65+	1,463	1,325	1,700	1,546	1,776	1,917	1,436	1,383	1,621	1,643	1,724	1,908	19,328	14,465
<b>Total</b>	<b>1,877</b>	<b>1720</b>	<b>2207</b>	<b>1,958</b>	<b>2242</b>	<b>2452</b>	<b>1,839</b>	<b>1778</b>	<b>2036</b>	<b>2,027</b>	<b>2166</b>	<b>2441</b>	<b>24,592</b>	<b>18,428</b>

Financial Management - 6 monthly

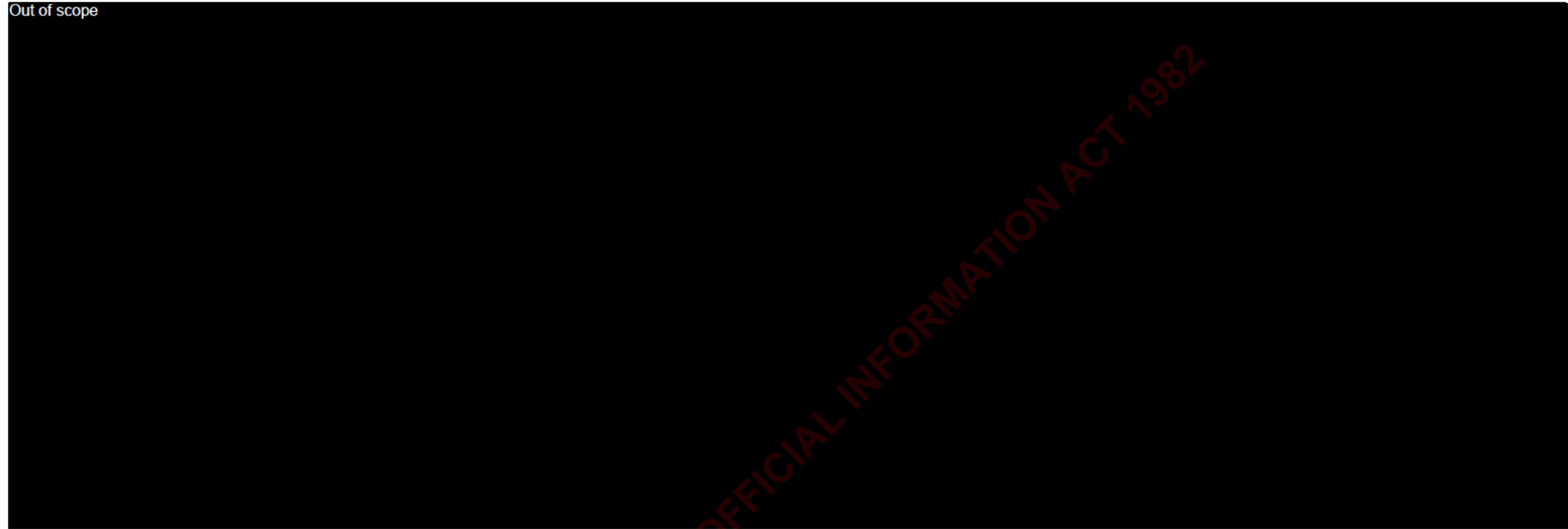
Out of scope



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# 1. Hearing Aid Funding Scheme Report

Out of scope



No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>1-1. No. of applications received</b>					
1	No. of funded applications	2442	0	221	227
2	No. of repairs applications	2590	0	207	241
3	No. of Funding scheme applications Total	<b>5032</b>	<b>0</b>	<b>428</b>	<b>468</b>
<b>1-1-A. No. of unique clients</b>					
1	No. of unique clients for funded	2441	0	220	227
2	No. of unique clients for repairs	2580	0	203	235
3	No. of Total Funding scheme clients	<b>5021</b>	<b>0</b>	<b>423</b>	<b>462</b>

## 1. Hearing Aid Funding Scheme Report - continued

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>1-2. No. of applications received in each funded group (221 applications in this month)</b>					
1	Children up to 21 years in education	1580	0	141	141
2	Adults with complex needs aged 16 +	451	0	44	37
3	Adults with Community Services Card	408	0	36	48
4	Eligibility not specified (Query/Declined)	3	0	0	1
Comment: 1 declined application did not have the eligibility criteria (September 2011)					
<b>1-3. No. of applications received for people with injury related hearing loss [but no ACC funded claimed]</b>					
1	No. of applications	2	0	0	0
<b>1-4. No. of applications received for people with injury related hearing loss</b>					
1	No. of applications	2	0	0	0
<b>1-5. No. of applications approved</b>					
1	No. of funded applications approved *1	2540	0	241	225
2	No. of repairs applications approved	2414	0	212	219
3	No. of total applications approved	<b>4954</b>	<b>0</b>	<b>453</b>	<b>444</b>
<b>1-6. No. of applications approved in each funded group (241 applications in this month)</b>					
1	Children up to 21 years in education	1663	0	155	135
2	Adults with complex needs aged 16 +	444	0	40	42
3	Adults with Community Services Card	430	0	46	48
<b>1-7. No. of applications approved in each category for Adults with complex needs aged 16 + (40 applications in this month)</b>					
1	Hearing aid user from childhood	283	0	21	23
2	Dual or multiple disability	147	0	18	15
3	Sudden and severe hearing loss	14	0	1	4

\*1 This figure includes all trial continuance applications that have been approved. This is why the no. of funded applications approved is greater than the no. of funded applications received (No. of funded applications received in YTD This Financial Year is 2442 and No. of funded applications approved in YTD This Financial Year is 2540)



# 1. Hearing Aid Funding Scheme Report - continued

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>1-8. No. of applications approved in each category of employment for Adults aged 16 years and over with a current CSC (46 applications in this month)</b>					
1	Working in paid employment for 30H +	135	0	7	14
2	Working less than 30H	28	0	2	3
3	Seeking paid employment	59	0	7	8
4	Voluntary work for 20H +	11	0	4	1
5	Caring for a dependent person full time	145	0	16	15
6	Studying full time	46	0	8	7
7	Other	6	0	2	0
<b>1-9. No. of applications approved for each hearing aid category</b>					
1	New	1201	0	112	95
2	Replacement	1287	0	124	120
3	FM Systems	73	0	6	9
Comment : 7 Optional parts or Enhancing features only application					
<b>1-10. No. of applications declined</b>					
1	No. of applications declined	11	0	2	1
Reason : 2 applications were declined because the client is not eligible under the current criteria.					
<b>1-11. No. of applications declined in each funded group (2 applications in this month)</b>					
1	Children up to 21 years in education	3	0	0	0
2	Adults with complex needs aged 16 +	6	0	2	1
3	Adults with Community Services Card	1	0	0	0
4	Not eligible	1	0	0	0
Comment :					

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## 1. Hearing Aid Funding Scheme Report - continued

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>1-12. No. of replacement hearing aid applications funded within 6 years of original application</b>					
1	No. of applications funded for Both ears	1	0	0	0
2	No. of applications funded for Single ear	0	0	0	0
3	Left ear	0	0	0	0
4	Right ear	0	0	0	0
<b>1-13. No. of applications received for single hearing aids or for both ears</b>					
1	No. of applications funded for Both ears	1537	0	141	140
2	No. of applications funded for Single ear	800	0	68	75
3	Left ear	404	0	34	39
4	Right ear	396	0	34	36
Comment: 12 accessory or FM system only applications					
<b>1-14. No. of applications received by age range (221 applications in this month)</b>					
1	0 - 3 years	229	0	26	16
2	4 - 5 years	217	0	19	19
3	6 - 15 years	919	0	79	91
4	16 - 64 years	928	0	75	81
5	65+ years	149	0	22	20
<b>1-15. No. of applications received by ethnicity (221 applications in this month)</b>					
1	NZ European	1109	0	101	107
2	Maori	637	0	63	66
3	Pacific	175	0	23	23
4	Other	521	0	34	31

## 1. Hearing Aid Funding Scheme Report - continued

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>1-16. No. of applications received by gender (221 applications in this month)</b>					
1	Female	1234	0	101	103
2	Male	1199	0	120	123
3	Unspecified	9	0	0	1
<b>1-17. No. of hearing aids funded by range of price per hearing aid including accessories, but excluding FM Systems</b>					
1	\$250 - \$500	10	0	0	1
2	\$501 - \$1000	987	0	94	113
3	\$1001 - \$1500	638	0	57	58
4	\$1500 - \$2000	1441	0	167	143
5	\$2001 +	208	0	13	16
<b>1-18. No. of FM Systems funded by range of price (excluding GST) per FM System</b>					
1	\$0 - \$1000	0	0	0	0
2	\$1001 - \$2000	13	0	2	4
3	\$2001 - \$3000	21	0	1	2
4	\$3001 +	11	0	1	2
<b>1-19. Average actual price per hearing aid including accessories, but excluding FM Systems</b>					
1	Average actual price	\$1,475.16	\$0.00	\$1,457.10	\$1,427.37
2	Target Price for Adult (\$1,600)	\$1,604.66	\$0.00	\$1,602.52	\$1,528.16
3	Target Price for Child (\$1,270)	\$1,411.93	\$0.00	\$1,373.31	\$1,359.66
<b>1-20. Average actual price per FM Systems only</b>					
1	Average actual price	\$2,496.71	\$0.00	\$2,365.50	\$2,364.50
<b>1-21. No. of hearing aids funded by model type including accessories</b>					
1	Ad-hoc	0	0	0	0

1. Hearing Aid Funding Scheme Report - continued

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>1-22. No. of notifications of unsuccessful trials, broken down by age range</b>					
1	0 - 3 years	13	0	1	2
2	4 - 5 years	14	0	1	1
3	6 - 15 years	61	0	5	8
4	16 - 64 years	51	0	4	7
5	65+ years	13	0	3	5
<b>1-23. No. of applications for repairs of hearing aids</b>					
1	No. of applications	2590	0	207	241
<b>1-23-A. Ear mould replacement for Children (Repair application)</b>					
1	Total cost	\$137,229.67	\$0.00	\$19,418.70	\$15,200.20
2	No. of applications replacements parts	1794	0	178	148

1. Hearing Aid Funding Scheme Report - continued

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month		
1-24. Average indicative price for hearing aid repairs based on applications received							
1	Average indicative price	\$78.68	\$0.00	\$97.97	\$103.51		
1-25. Average actual price for hearing aid repairs based on invoiced paid							
1	Average actual price	\$55.96	\$0.00	\$70.00	\$67.62		
1-26. No. of applications waitlisted in each funded group and how long they have been waiting							
		YTD This Financial Year	YTD Last Financial Year	Released	Added	Released	Added
1	Children up to 21 years in education	0	0	0	0	1	1
	Less than 1 month	0	0	0	0	1	1
	1 to 5 months	0	0	0	0	0	0
	6+ months	0	0	0	0	0	0
2	Adults with complex needs aged 16 +	0	0	0	0	2	0
	Less than 1 month	0	0	0	0	1	0
	1 to 5 months	0	0	0	0	1	0
	6+ months	0	0	0	0	0	0
3	Adults with Community Services Card	1	0	0	2	1	0
	Less than 1 month	1	0	0	2	1	0
	1 to 5 months	0	0	0	0	0	0
	6+ months	0	0	0	0	0	0
1-27. No. of applications and total excess payment for insurance claims							
1	No. of applications	50	0	4	1		
2	Total cost	\$11,756.75	\$0.00	\$1,130.43	\$217.40		

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## 2. Hearing Aid Subsidy Scheme Report

Out of scope

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>2-1. No. of claims received</b>					
1	No. of claims received	13039	0	1053	1277
<b>2-1-A. No. of unique clients for claims received</b>					
1	No. of unique clients	13030	0	1051	1274
<b>2-2. No. of claims received by age range</b>					
1	16-64 Years	3056	0	258	281
2	65-74 Years	N/A in this month report	0	266	309
3	75-84 Years	N/A in this month report	0	359	388
4	85+	N/A in this month report	0	170	299

## 2. Hearing Aid Subsidy Scheme Report - continued

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>2-3. No. of claims received by ethnicity</b>					
1	NZ European	9030	0	812	1023
2	Maori	584	0	48	59
3	Pacific	148	0	8	11
4	Other	3277	0	185	184
<b>2-4. No. of claims received by gender</b>					
1	Female	7723	0	615	768
2	Male	5062	0	427	486
3	Unspecified	254	0	11	23
<b>2-5. No. of claims approved</b>					
1	No. of claims approved	12862	0	1050	1211
<b>2-6. No. of claims declined</b>					
1	No. of claims declined	92	0	12	22
Reason : 12 subsidy claims were declined as the subsidy claims have been made within 6 years time period.					
<b>2-7. No. of claims received for single hearing aids or for both ears</b>					
1	No. of claims received for Both ears	9988	0	786	940
2	No. of claims received for Single ear	3050	0	267	337
3	Left	1603	0	142	160
4	Right	1447	0	125	177
<b>Comment:</b> 1 Subsidy application was sent to accessible with the incorrect Subsidy application form. We queried the Audiologist to resend it with the correct application form but the application was withdrawn by the Audiologist.(15/09/2011).					

### 3. Hearing Aids Services Monthly Expenditure Report

#### 3-1. Monthly expenditure of each hearing aid fund based on invoices paid

Service period	July	August	September	October	November	December	January	February	March	April	May	June	Annual Totals
Funded	53,460	333,686	405,570	367,921	468,399	293,457	323,562	462,531	614,963	386,431	540,532	490,099	4,740,612
Repair	10,325	19,921	16,963	17,384	15,794	13,137	14,350	15,183	20,964	16,188	22,080	25,999	208,287
<b>Funding Scheme</b>	<b>63,785</b>	<b>353,607</b>	<b>422,533</b>	<b>385,304</b>	<b>484,193</b>	<b>306,594</b>	<b>337,912</b>	<b>477,714</b>	<b>635,927</b>	<b>402,618</b>	<b>562,612</b>	<b>516,098</b>	<b>4,948,898</b>
<b>Subsidy Scheme</b>	<b>863,992</b>	<b>927,546</b>	<b>1,020,738</b>	<b>866,701</b>	<b>943,175</b>	<b>781,355</b>	<b>676,417</b>	<b>791,844</b>	<b>745,629</b>	<b>785,139</b>	<b>977,506</b>	<b>821,047</b>	<b>10,201,090</b>
<b>Total</b>	<b>927,777</b>	<b>1,281,154</b>	<b>1,443,271</b>	<b>1,252,005</b>	<b>1,427,368</b>	<b>1,087,950</b>	<b>1,014,330</b>	<b>1,269,558</b>	<b>1,381,556</b>	<b>1,187,758</b>	<b>1,540,118</b>	<b>1,337,145</b>	<b>15,149,989</b>

Out of scope

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### 3. Hearing Aids Services Monthly Expenditure Report

**3-2. Monthly expenditure of funded hearing aids for Adults with complex needs aged 16 years and over, by application criteria:**

Service period	July	August	September	October	November	December	January	February	March	April	May	June	Annual Totals
Hearing aid user from childhood	2,400	28,940	43,118	24,496	60,515	40,438	36,811	55,186	88,496	65,372	48,727	48,995	543,493
Dual or multiple disability	0	7,538	19,225	9,530	28,670	11,486	8,868	36,548	55,765	7,556	29,585	26,257	241,027
Sudden and severe hearing loss	0	0	4,923	0	1,869	-2,000	1,050	1,847	9,789	1,261	2,717	4,210	25,666
<b>Total</b>	<b>2,400</b>	<b>36,478</b>	<b>67,266</b>	<b>34,025</b>	<b>91,054</b>	<b>49,924</b>	<b>46,729</b>	<b>93,581</b>	<b>154,049</b>	<b>74,189</b>	<b>81,029</b>	<b>79,462</b>	<b>810,186</b>

**3-3. Monthly expenditure of funded hearing aids for Adults aged 16 years and over with a current Community Services Card (CSC) or Super Gold Card**

Service period	July	August	September	October	November	December	January	February	March	April	May	June	Annual Totals
CSC and working in paid employment for 30+ hours per week	0	53	24,361	25,462	12,015	17,350	28,106	50,335	46,457	33,946	47,229	42,138	327,451
CSC and seeking paid employment	0	6,500	14,660	0	4,990	16,137	7,918	6,435	16,140	8,277	17,705	15,693	114,455
CSC and voluntary work for 20+ hours per week	0	0	0	0	5,300	5,231	9,076	11,680	10,072	12,231	15,848	3,590	73,027
CSC and caring for a dependent person full time	0	9,230	3,690	16,032	44,402	14,286	16,083	29,732	42,016	11,617	48,894	42,217	278,198
CSC and studying full time	0	0	0	1,600	5,551	3,970	9,936	9,333	19,227	20,140	22,438	6,933	99,128
CSC and other	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>15,782</b>	<b>42,711</b>	<b>43,094</b>	<b>72,258</b>	<b>56,973</b>	<b>71,119</b>	<b>107,515</b>	<b>133,911</b>	<b>86,212</b>	<b>152,114</b>	<b>110,571</b>	<b>892,259</b>

**3-4. Monthly expenditure of funded hearing aids for Children up to 21 years in education**

Service period	July	August	September	October	November	December	January	February	March	April	May	June	Annual Totals
Children up to 21	51,060	281,426	295,594	290,801	305,088	186,561	205,715	261,435	327,003	226,030	307,389	300,065	3,038,167

- Narrative \$2,850k under spend YTD.



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# 1. Hearing Aid Funding Scheme Report

Out of scope

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>1-1. No. of applications received</b>					
1	No. of funded applications	2795	2442	202	302
2	No. of repairs applications	3036	2590	261	314
3	No. of Funding scheme applications Total	<b>5831</b>	<b>5032</b>	<b>463</b>	<b>616</b>
<b>1-1-A. No. of unique clients</b>					
1	No. of unique clients for funded	2787	2441	201	302
2	No. of unique clients for repairs	2974	2580	256	302
3	No. of Total Funding scheme clients	<b>5761</b>	<b>5021</b>	<b>457</b>	<b>604</b>

## 1. Hearing Aid Funding Scheme Report - continued

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>1-2. No. of applications received in each funded group (202 applications in this month)</b>					
1	Children up to 21 years in education	1773	1547	109	191
2	Adults with complex needs aged 16 +	525	437	44	61
3	Adults with Community Services Card	496	405	49	50
4	Eligibility not specified (Query/Declined)	0	0	0	0
Comment:					
<b>1-3. No. of applications received for people with injury related hearing loss [but no ACC funded claimed]</b>					
1	No. of applications	9	2	1	1
<b>1-4. No. of applications received for people with injury related hearing loss</b>					
1	No. of applications	9	2	2	1
<b>1-5. No. of applications approved</b>					
1	No. of funded applications approved *1	2889	2540	215	301
2	No. of repairs applications approved	2915	2414	253	291
3	No. of total applications approved	<b>5804</b>	<b>4954</b>	<b>468</b>	<b>592</b>
<b>1-5-a. No. of applications invoiced</b>					
1	No. of funded applications invoiced	N/A	N/A	247	320
2	No. of repairs applications invoiced	N/A	N/A	260	268
<b>1-6. No. of applications approved in each funded group (215 applications in this month)</b>					
1	Children up to 21 years in education	1835	1663	124	189
2	Adults with complex needs aged 16 +	518	444	41	63
3	Adults with Community Services Card	539	430	52	49

\*1 This figure includes all trial continuance applications that have been approved. This is why the no. of funded applications approved is greater than the no. of funded applications received (No. of funded applications received in YTD This Financial Year is 2889 and No. of funded applications approved in YTD This Financial Year is 2795).

# **1. Hearing Aid Funding Scheme Report - continued**

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>1-7. No. of applications approved in each category for Adults with complex needs aged 16 + (41 applications in this month)</b>					
1	Hearing aid user from childhood	327	282	28	42
1.a	Severe hearing loss	N/A	N/A	20	30
1.b	Moderately-Severe hearing loss	N/A	N/A	8	12
2	Dual or multiple disability	163	145	12	19
3	Sudden and severe hearing loss	72	46	1	2
3.a	Severe hearing loss	N/A	N/A	1	1
3.b	Moderately-Severe hearing loss	N/A	N/A	0	1
<b>1-8. No. of applications approved in each category of employment for Adults aged 16 years and over with a current CSC (52 applications in this month)</b>					
1	Working in paid employment for 30H +	162	135	19	19
2	Working less than 30H	26	28	5	2
3	Seeking paid employment	77	59	8	4
4	Voluntary work for 20H +	31	11	0	2
5	Caring for a dependent person full time	163	145	12	16
6	Studying full time	72	46	8	6
7	Other	7	6	0	0
<b>1-9. No. of applications approved for each hearing aid category</b>					
1	New	1345	1201	104	131
2	Replacement	1475	1287	100	163
3	FM Systems	70	73	10	6
Comment : 1 operational/optional only applications					
<b>1-10. No. of applications declined</b>					
1	No. of applications declined	15	14	1	1
Reason : 1 application - does not meet the eligibilty criteria					

# **1. Hearing Aid Funding Scheme Report - continued**

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>1-11. No. of applications declined in each funded group (1 applications in this month)</b>					
1	Children up to 21 years in education	4	4	0	0
2	Adults with complex needs aged 16 +	10	8	1	1
3	Adults with Community Services Card	1	1	0	0
4	Not eligible	0	0	0	0
Comment :					
<b>1-12. No. of replacement hearing aid applications funded within 6 years of original application</b>					
1	No. of applications funded for Both ears	1	0	0	0
2	No. of applications funded for Single ear	1	0	1	0
3	Left ear	1	0	1	0
4	Right ear	0	0	0	0
<b>1-13. No. of applications received for single hearing aids or for both ears</b>					
1	No. of applications received for Both ears	1872	1533	138	195
2	No. of applications received for Single ear	805	795	58	92
3	Left ear	409	403	35	46
4	Right ear	396	392	23	46
Comment: 6 accessory or FM system only applications					
<b>1-14. No. of applications received by age range (202 applications in this month)</b>					
1	0 - 3 years	271	229	18	28
2	4 - 5 years	236	217	11	21
3	6 - 15 years	1088	919	67	125
4	16 - 64 years	1010	928	90	110
5	65+ years	190	149	16	18

# 1. Hearing Aid Funding Scheme Report - continued

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>1-15. No. of applications received by ethnicity (202 applications in this month)</b>					
1	NZ European	1336	1109	109	148
2	Maori	776	637	56	74
3	Pacific	238	173	14	25
4	Other	445	521	23	55
<b>1-16. No. of applications received by gender (202 applications in this month)</b>					
1	Female	1426	1234	109	141
2	Male	1367	1199	93	161
3	Unspecified	2	9	0	0
<b>1-17. No. of hearing aids funded by range of price per hearing aid including accessories, but excluding FM Systems</b>					
1	\$250 - \$500	25	10	2	0
2	\$501 - \$1000	932	987	35	81
3	\$1001 - \$1500	1161	638	109	131
4	\$1500 - \$2000	2244	1441	216	238
5	\$2001 +	176	208	7	22
<b>1-18. No. of FM Systems funded by range of price (excluding GST) per FM System</b>					
1	\$0 - \$1000	13	0	1	1
2	\$1001 - \$2000	28	13	2	1
3	\$2001 - \$3000	21	21	3	1
4	\$3001 +	9	11	0	0
<b>1-19. Average actual price per hearing aid including accessories, but excluding FM Systems</b>					
1	Average actual price	\$1,467.04	\$1,475.16	\$1,553.89	\$1,509.14
2	Target Price for Adult (\$1,600)	\$1,529.46	\$1,604.66	\$1,567.72	\$1,581.33
3	Target Price for Child (\$1,400)	\$1,426.17	\$1,411.93	\$1,543.88	\$1,459.20



# **1. Hearing Aid Funding Scheme Report - continued**

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>1-20. Average actual price per FM Systems only</b>					
1	Average actual price	\$1,952.60	\$2,496.71	\$2,078.00	\$1,664.33
<b>1-21. No. of hearing aids funded by model type including accessories</b>					
1	Ad-hoc	0	0	0	0
<b>1-22. No. of notifications of unsuccessful trials, broken down by age range</b>					
1	0 - 3 years	24	13	1	2
2	4 - 5 years	16	14	0	2
3	6 - 15 years	100	61	6	12
4	16 - 64 years	139	51	16	17
5	65+ years	20	13	1	0
<b>1-23. No. of applications for repairs of hearing aids</b>					
1	No. of applications	3036	2590	261	314
<b>1-23-A. Ear mould replacement for Children (Repair application)</b>					
1	Total cost	\$252,883.77	\$137,229.63	\$26,422.69	\$26,377.00
2	No. of applications replacements parts	2117	1794	204	205

## 1. Hearing Aid Funding Scheme Report - continued

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month		
1-24. Average indicative price for hearing aid repairs based on applications received							
1	Average indicative price	\$109.09	\$78.68	\$121.06	\$122.28		
1-25. Average actual price for hearing aid repairs based on invoiced paid							
1	Average actual price	\$72.28	\$55.96	\$75.58	\$75.95		
1-26. No. of applications waitlisted in each funded group and how long they have been waiting							
		YTD This Financial Year	YTD Last Financial Year	Released	Added	Released	Added
1	Children up to 21 years in education	0	0	0	0	0	0
	Less than 1 month	0	0	0	0	0	0
	1 to 5 months	0	0	0	0	0	0
	6+ months	0	0	0	0	0	0
2	Adults with complex needs aged 16 +	0	0	0	0	0	0
	Less than 1 month	0	0	0	0	0	0
	1 to 5 months	0	0	0	0	0	0
	6+ months	0	0	0	0	0	0
3	Adults with Community Services Card	0	1	1	0	0	1
	Less than 1 month	0	1	1	0	0	1
	1 to 5 months	0	0	0	0	0	0
	6+ months	0	0	0	0	0	0
1-27. No. of applications and total excess payment for insurance claims							
1	No. of applications	43	54	3	5		
2	Total cost	\$9,641.24	\$12,321.87	\$641.30	\$1,086.95		

## 2. Hearing Aid Subsidy Scheme Report

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>2-1. No. of claims received</b>					
1	No. of claims received	11433	13039	901	958
<b>2-1-A. No. of unique clients for claims received</b>					
1	No. of unique clients	11421	13032	901	958
<b>2-1-B. No. of claims invoiced</b>					
1	No. of claims invoiced	N/A	N/A	917	959
<b>2-2. No. of claims received by age range</b>					
1	16-64 Years	2622	3056	212	223
2	65-74 Years	3080	2529	236	254
3	75-84 Years	3515	4658	292	294
4	85+	2216	2802	161	187
<b>2-3. No. of claims received by ethnicity</b>					
1	NZ European	8727	9030	673	724
2	Maori	499	584	36	41
3	Pacific	102	148	7	6
4	Other	2105	3278	185	187
<b>2-4. No. of claims received by gender</b>					
1	Female	7002	7723	545	580
2	Male	4423	5062	356	377
3	Unspecified	8	254	0	1
<b>2-5. No. of claims approved</b>					
1	No. of claims approved	11372	12862	874	968

## 2. Hearing Aid Subsidy Scheme Report - continued

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>2-6. No. of claims declined</b>					
1	No. of claims declined	81	94	11	7
Reason : 11 claims were declined as the subsidy claims have been made within 6 years time period.					
<b>2-7. No. of claims received for single hearing aids or for both ears</b>					
1	No. of claims received for Both ears	8748	9986	668	725
2	No. of claims received for Single ear	2684	3050	233	233
3	Left	1282	1603	120	108
4	Right	1402	1447	113	125
Comment:					
<b>2-8. No. of replacement hearing aid claims invoiced within 6 years of original application</b>					
1	No. of claims invoiced for Both ears	8	N/A	1	0
2	No. of claims invoiced for Single ear	4	N/A	1	0
3	Left ear	0	N/A	0	0
4	Right ear	4	N/A	1	0
Comment:					

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### 3. Hearing Aids Services Monthly Expenditure Report

#### 3-1. Monthly expenditure of each hearing aid fund based on invoices paid

Annual Budget : \$17,000,000

Service period	July	August	September	October	November	December	January	February	March	April	May	June	YTD
Funded	454,737	471,388	574,826	511,932	585,760	286,938	713,571	442,032	529,354	520,000	664,775	515,004	6,270,317
Repair	24,162	28,790	25,670	27,071	27,912	23,615	27,779	24,076	35,658	31,925	33,613	33,998	344,269
<b>Funding Scheme</b>	<b>478,899</b>	<b>500,179</b>	<b>600,496</b>	<b>539,004</b>	<b>613,672</b>	<b>310,553</b>	<b>741,350</b>	<b>466,108</b>	<b>565,012</b>	<b>551,925</b>	<b>698,388</b>	<b>549,001</b>	<b>6,614,586</b>
<b>Subsidy Scheme</b>	<b>730,813</b>	<b>812,483</b>	<b>802,960</b>	<b>858,224</b>	<b>865,703</b>	<b>699,821</b>	<b>552,192</b>	<b>677,297</b>	<b>663,487</b>	<b>656,366</b>	<b>747,407</b>	<b>708,258</b>	<b>8,775,011</b>
<b>Total</b>	<b>1,209,711</b>	<b>1,312,661</b>	<b>1,403,456</b>	<b>1,397,228</b>	<b>1,479,375</b>	<b>1,010,375</b>	<b>1,293,542</b>	<b>1,143,405</b>	<b>1,228,499</b>	<b>1,208,291</b>	<b>1,445,795</b>	<b>1,257,259</b>	<b>15,389,597</b>

Out of scope

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### 3. Hearing Aids Services Monthly Expenditure Report

#### 3-2. Monthly expenditure of funded hearing aids for Adults with complex needs aged 16 years and over, by application criteria:

Service period	July	August	September	October	November	December	January	February	March	April	May	June	Annual Totals
Hearing aid user from childhood	56,450	63,167	43,949	62,825	57,712	54,931	105,060	45,560	39,403	86,918	106,266	67,865	790,107
Dual or multiple disability	26,359	41,991	30,771	29,070	36,462	35,665	27,662	24,217	31,494	35,756	39,888	16,395	375,729
Sudden and severe hearing loss	4,195	2,870	2,400	0	2,016	0	3,764	-878	12,004	-1,795	4,298	5,276	34,150
<b>Total</b>	<b>87,004</b>	<b>108,028</b>	<b>77,120</b>	<b>91,895</b>	<b>96,190</b>	<b>90,596</b>	<b>136,486</b>	<b>68,899</b>	<b>82,901</b>	<b>120,878</b>	<b>150,452</b>	<b>89,536</b>	<b>1,199,987</b>

#### 3-3. Monthly expenditure of funded hearing aids for Adults aged 16 years and over with a current Community Services Card (CSC) or Super Gold Card

Service period	July	August	September	October	November	December	January	February	March	April	May	June	Annual Totals
CSC and working in paid employment for 30+ hours per week	22,768	28,914	57,218	25,651	24,741	12,812	52,244	49,946	17,866	40,858	40,327	56,884	430,229
CSC and seeking paid employment	2,776	16,141	5,083	6,416	41,083	8,736	17,683	15,999	5,890	21,289	1,566	1,256	143,918
CSC and voluntary work for 20+ hours per week	28,128	8,650	16,899	551	7,820	-4,241	10,086	6,044	12,343	7,356	18,874	3,310	115,821
CSC and caring for a dependent person full time	34,057	36,066	30,792	36,884	37,672	18,086	37,512	34,675	55,312	11,076	35,581	33,064	400,778
CSC and studying full time	7,538	15,692	26,268	3,632	24,743	-1,213	14,260	13,582	7,296	18,322	24,234	10,046	164,400
CSC and other	0	5,883	0	-2,265	0	0	6,595	0	0	3,246	0	0	13,459
<b>Total</b>	<b>95,267</b>	<b>111,346</b>	<b>136,260</b>	<b>70,869</b>	<b>136,059</b>	<b>34,180</b>	<b>138,380</b>	<b>120,246</b>	<b>98,707</b>	<b>102,147</b>	<b>120,582</b>	<b>104,560</b>	<b>1,268,605</b>

#### 3-4. Monthly expenditure of funded hearing aids for Children up to 21 years in education

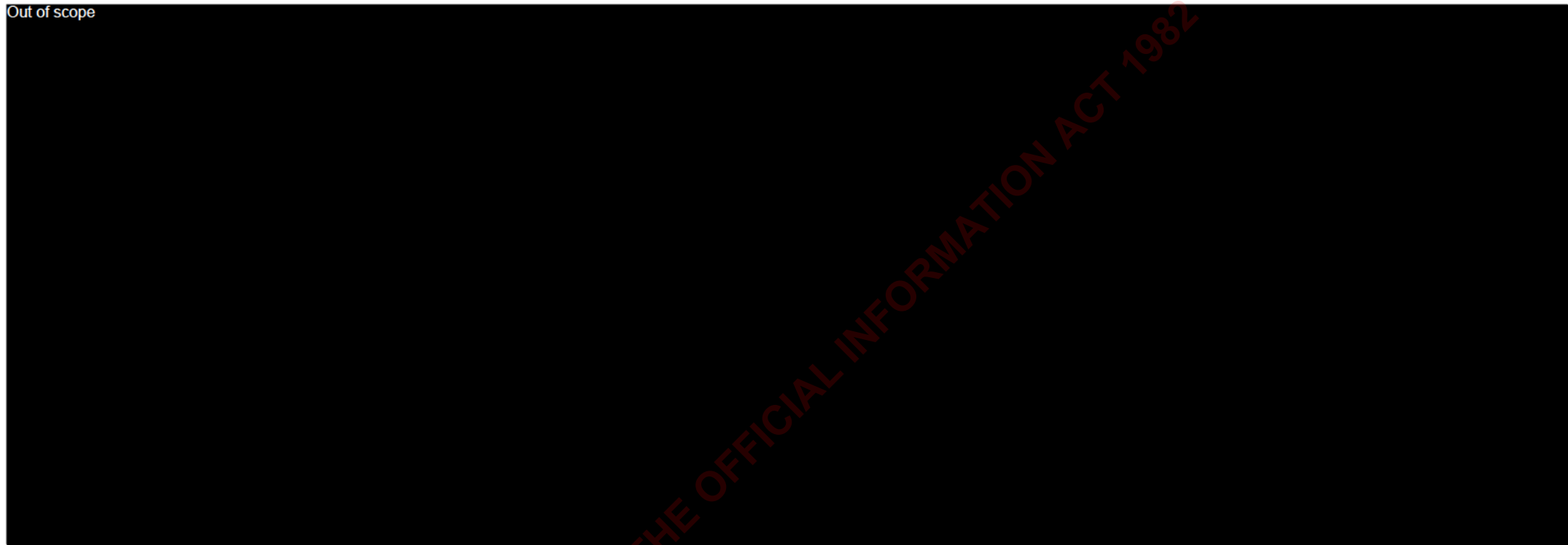
Service period	July	August	September	October	November	December	January	February	March	April	May	June	Annual Totals
Children up to 21	272,465	252,014	361,446	349,168	353,511	162,162	438,705	252,886	347,746	296,975	393,741	320,908	3,801,725

REL  
THE OFFICIAL INFORMATION ACT

# 1. Hearing Aid Funding Scheme Report

## - Narratives

Out of scope



No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>1-1. No. of applications received</b>					
1	No. of funded applications	2817	2795	241	282
2	No. of repairs applications	3106	3036	274	308
3	No. of Funding scheme applications Total	<b>5923</b>	<b>5831</b>	<b>515</b>	<b>590</b>
<b>1-1-A. No. of unique clients</b>					
1	No. of unique clients for funded	2797	2787	239	277
2	No. of unique clients for repairs	3037	2974	266	300
3	No. of Total Funding scheme clients	<b>5834</b>	<b>5761</b>	<b>505</b>	<b>577</b>

# 1. Hearing Aid Funding Scheme Report - continued

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>1-2. No. of applications received in each funded group (241 applications in this month)</b>					
1	Children up to 21 years in education	1777	1773	152	191
2	Adults with complex needs aged 16 +	575	525	55	56
3	Adults with Community Services Card	462	496	34	35
4	Eligibility not specified (Query/Declined)	3	0	0	0
Comment:					
<b>1-3. No. of applications received for people with injury related hearing loss [but no ACC funded claimed]</b>					
1	No. of applications	15	9	1	1
<b>1-4. No. of applications received for people with injury related hearing loss</b>					
1	No. of applications	9	9	2	0
<b>1-5. No. of applications approved</b>					
1	No. of funded applications approved *1	2921	2889	255	293
2	No. of repairs applications approved	3065	2915	273	304
3	No. of total applications approved	<b>5986</b>	<b>5804</b>	<b>528</b>	<b>597</b>
<b>1-5-a. No. of applications invoiced</b>					
1	No. of funded applications invoiced	3025	N/A	287	258
2	No. of repairs applications invoiced	2972	N/A	261	268
<b>1-6. No. of applications approved in each funded group (255 applications in this month)</b>					
1	Children up to 21 years in education	1852	1835	160	195
2	Adults with complex needs aged 16 +	584	517	56	55
3	Adults with Community Services Card	490	538	39	43

\*1 This figure includes all trial continuance applications that have been approved. This is why the no. of funded applications approved is greater than the no. of funded applications received (No. of funded applications received in YTD This Financial Year is 2817 and No. of funded applications approved in YTD This Financial Year is 2921).



# 1. Hearing Aid Funding Scheme Report - continued

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>1-7. No. of applications approved in each category for Adults with complex needs aged 16 + (56 applications in this month)</b>					
1	Hearing aid user from childhood	347	327	30	29
1.a	Severe hearing loss	229	N/A	22	17
1.b	Moderately-Severe hearing loss	90	N/A	8	12
2	Dual or multiple disability	211	72	25	26
3	Sudden and severe hearing loss	21	7	1	0
3.a	Severe hearing loss	17	N/A	1	0
3.b	Moderately-Severe hearing loss	7	N/A	0	0
<b>1-8. No. of applications approved in each category of employment for Adults aged 16 years and over with a current CSC (39 applications in this month)</b>					
1	Working in paid employment for 30H +	132	162	12	12
2	Working less than 30H	40	26	3	5
3	Seeking paid employment	93	77	4	3
4	Voluntary work for 20H +	20	31	2	0
5	Caring for a dependent person full time	145	163	15	15
6	Studying full time	57	72	3	8
7	Other	4	7	0	0
<b>1-9. No. of applications approved for each hearing aid category</b>					
1	New	1324	1345	118	133
2	Replacement	1497	1475	127	148
3	FM Systems	69	70	4	6
Comment : 10 operational/optional/FM systems only applications					
<b>1-10. No. of applications declined</b>					
1	No. of applications declined	20	15	0	2
Reason :					

# 1. Hearing Aid Funding Scheme Report - continued

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>1-11. No. of applications declined in each funded group (0 applications in this month)</b>					
1	Children up to 21 years in education	12	4	0	1
2	Adults with complex needs aged 16 +	6	10	0	1
3	Adults with Community Services Card	2	1	0	0
4	Not eligible	0	0	0	0
Comment :					
<b>1-12. No. of replacement hearing aid applications funded within 6 years of original application</b>					
1	No. of applications funded for Both ears	45	1	6	2
2	No. of applications funded for Single ear	29	1	1	2
3	Left ear	15	1	1	1
4	Right ear	14	0	0	1
<b>1-13. No. of applications received for single hearing aids or for both ears</b>					
1	No. of applications received for Both ears	1865	1872	162	178
2	No. of applications received for Single ear	840	805	67	92
3	Left ear	436	409	32	49
4	Right ear	404	396	35	43
Comment: 13 accessory or FM system only applications					
<b>1-14. No. of applications received by age range (241 applications in this month)</b>					
1	0 - 3 years	288	271	24	26
2	4 - 5 years	235	236	20	28
3	6 - 15 years	1046	1088	84	113
4	16 - 64 years	992	1010	85	95
5	65+ years	256	190	28	20



## 1. Hearing Aid Funding Scheme Report - continued

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>1-15. No. of applications received by ethnicity (241 applications in this month)</b>					
1	NZ European	1360	1336	114	122
2	Maori	725	776	70	83
3	Pacific	217	238	12	24
4	Other	515	445	45	53
<b>1-16. No. of applications received by gender (241 applications in this month)</b>					
1	Female	1399	1426	116	139
2	Male	1418	1367	125	143
3	Unspecified	0	2	0	0
<b>1-17. No. of hearing aids funded by range of price per hearing aid including accessories, but excluding FM Systems</b>					
1	\$250 - \$500	3	25	0	0
2	\$501 - \$1000	439	932	41	37
3	\$1001 - \$1500	1207	1161	137	95
4	\$1501 - \$2000	2612	2244	253	249
4.a	\$1501 - \$1800	1356	N/A	136	124
4.b	\$1801 - \$2000	1256	N/A	117	125
5	\$2001 +	234	176	18	19
<b>1-18. No. of FM Systems funded by range of price (excluding GST) per FM System</b>					
1	\$0 - \$1000	4	13	0	1
2	\$1001 - \$2000	8	28	0	1
3	\$2001 - \$3000	19	21	0	3
4	\$3001 +	34	9	4	4

# **1. Hearing Aid Funding Scheme Report - continued**

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>1-19. Average actual price per hearing aid including accessories, but excluding FM Systems</b>					
1	Average actual price	\$1,576.87	\$1,467.04	\$1,569.07	\$1,588.61
2	Target Price for Adult (\$1,600)	\$1,553.68	\$1,529.46	\$1,530.54	\$1,517.86
3	Target Price for Child (\$1,400)	\$1,592.39	\$1,426.17	\$1,596.06	\$1,629.43
<b>1-20. Average actual price per FM Systems only</b>					
1	Average actual price	\$2,567.11	\$1,952.60	\$3,034.00	\$2,391.56
<b>1-21. No. of hearing aids funded by model type including accessories</b>					
1	Ad-hoc	0	0	0	0
<b>1-22. No. of notifications of unsuccessful trials, broken down by age range</b>					
1	0 - 3 years	21	24	1	2
2	4 - 5 years	27	16	2	5
3	6 - 15 years	91	100	6	15
4	16 - 64 years	110	139	15	14
5	65+ years	23	20	4	3
<b>1-23. No. of applications for repairs of hearing aids</b>					
1	No. of applications	3106	3036	274	308
<b>1-23-A. Ear mould replacement for Children (Repair application)</b>					
1	Total cost	\$229,976.23	\$252,883.77	\$19,231.20	\$18,455.60
2	No. of applications replacements parts	2185	2117	190	186

1. Hearing Aid Funding Scheme Report - continued

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month		
1-24. Average indicative price for hearing aid repairs based on applications received							
1	Average indicative price	\$107.76	\$109.09	\$103.34	\$102.37		
1-25. Average actual price for hearing aid repairs based on invoiced paid							
1	Average actual price	\$68.05	\$72.28	\$69.00	\$66.83		
1-26. No. of applications waitlisted in each funded group and how long they have been waiting							
		YTD This Financial Year	YTD Last Financial Year	Released	Added	Released	Added
1	Children up to 21 years in education	0	0	0	0	0	0
	Less than 1 month	0	0	0	0	0	0
	1 to 5 months	0	0	0	0	0	0
	6+ months	0	0	0	0	0	0
2	Adults with complex needs aged 16 +	0	0	0	0	0	0
	Less than 1 month	0	0	0	0	0	0
	1 to 5 months	0	0	0	0	0	0
	6+ months	0	0	0	0	0	0
3	Adults with Community Services Card	0	0	0	0	0	0
	Less than 1 month	0	0	0	0	0	0
	1 to 5 months	0	0	0	0	0	0
	6+ months	0	0	0	0	0	0
1-27. No. of applications and total excess payment for insurance claims							
1	No. of applications	61	43	6	7		
2	Total cost	\$21,061.45	\$9,641.24	\$1,130.42	\$2,173.90		

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## 2. Hearing Aid Subsidy Scheme Report

Out of scope

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>2-1. No. of claims received</b>					
1	No. of claims received	12028	11433	1147	1185
<b>2-1-A. No. of unique clients for claims received</b>					
1	No. of unique clients	12017	11421	1146	1185
<b>2-1-B. No. of claims invoiced</b>					
1	No. of claims invoiced	11874	5162	1144	1154
<b>2-2. No. of claims received by age range</b>					
1	16-64 Years	2640	2622	249	255
2	65-74 Years	3224	3080	304	330
3	75-84 Years	3733	3515	360	371
4	85+	2431	2216	234	229
<b>2-3. No. of claims received by ethnicity</b>					
1	NZ European	8669	8727	739	835
2	Maori	468	499	52	49
3	Pacific	109	102	9	10
4	Other	2782	2105	347	291
<b>2-4. No. of claims received by gender</b>					
1	Female	7472	7002	718	747
2	Male	4553	4423	429	438
3	Unspecified	3	8	0	0

## 2. Hearing Aid Subsidy Scheme Report - continued

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>2-5. No. of claims approved</b>					
1	No. of claims approved	11873	11372	1133	1236
<b>2-6. No. of claims declined</b>					
1	No. of claims declined	109	81	13	11
Reason : 13 claims were declined as the subsidy claims have been made within 6 years time period.					
<b>2-7. No. of claims received for single hearing aids or for both ears</b>					
1	No. of claims received for Both ears	9550	8748	914	948
2	No. of claims received for Single ear	2477	2684	233	237
3	Left	1234	1282	122	114
4	Right	1243	1402	111	123
Comment:					
<b>2-8. No. of replacement hearing aid claims invoiced within 6 years of original application</b>					
1	No. of claims invoiced for Both ears	10	N/A	1	2
2	No. of claims invoiced for Single ear	8	N/A	3	0
3	Left ear	3	N/A	0	0
4	Right ear	5	N/A	3	0
Comment:					

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### 3. Hearing Aids Services Monthly Expenditure Report

#### 3-1. Monthly expenditure of each hearing aid fund based on invoices paid

Annual Budget : \$17,000,000

Service period	July	August	September	October	November	December	January	February	March	April	May	June	YTD
Funded	534,639	566,392	509,672	554,840	583,128	377,317	603,047	456,505	732,813	537,776	577,076	648,420	6,681,627
Repair	30,204	34,872	29,086	29,457	30,422	24,601	21,335	24,035	33,808	25,726	24,395	28,879	336,819
<b>Funding Scheme</b>	<b>564,843</b>	<b>601,264</b>	<b>538,758</b>	<b>584,297</b>	<b>613,550</b>	<b>401,918</b>	<b>624,382</b>	<b>480,540</b>	<b>766,621</b>	<b>563,502</b>	<b>601,471</b>	<b>677,299</b>	<b>7,018,446</b>
<b>Subsidy Scheme</b>	<b>716,707</b>	<b>737,856</b>	<b>825,037</b>	<b>746,456</b>	<b>828,628</b>	<b>816,501</b>	<b>670,193</b>	<b>580,907</b>	<b>812,881</b>	<b>846,213</b>	<b>921,324</b>	<b>906,527</b>	<b>9,409,230</b>
<b>Total</b>	<b>1,281,550</b>	<b>1,339,119</b>	<b>1,363,795</b>	<b>1,330,753</b>	<b>1,442,178</b>	<b>1,218,419</b>	<b>1,294,575</b>	<b>1,061,447</b>	<b>1,579,502</b>	<b>1,409,715</b>	<b>1,522,795</b>	<b>1,583,826</b>	<b>16,427,676</b>

Out of scope

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### 3. Hearing Aids Services Monthly Expenditure Report

#### 3-2. Monthly expenditure of funded hearing aids for Adults with complex needs aged 16 years and over, by application criteria:

Service period	July	August	September	October	November	December	January	February	March	April	May	June	Annual Totals
Hearing aid user from childhood	69,275	87,067	62,426	80,237	62,431	52,147	78,554	46,649	67,889	55,904	78,755	61,980	803,313
Dual or multiple disability	46,773	38,259	11,795	29,525	37,497	11,606	55,744	24,841	57,356	28,464	35,247	66,479	443,586
Sudden and severe hearing loss	2,845	4,213	1,800	7,225	4,774	0	4,608	6,551	3,012	1,321	6,609	358	43,316
<b>Total</b>	<b>118,893</b>	<b>129,540</b>	<b>76,020</b>	<b>116,987</b>	<b>104,701</b>	<b>63,753</b>	<b>138,906</b>	<b>78,041</b>	<b>128,257</b>	<b>85,689</b>	<b>120,611</b>	<b>128,817</b>	<b>1,290,215</b>

#### 3-3. Monthly expenditure of funded hearing aids for Adults aged 16 years and over with a current Community Services Card (CSC) or Super Gold Card

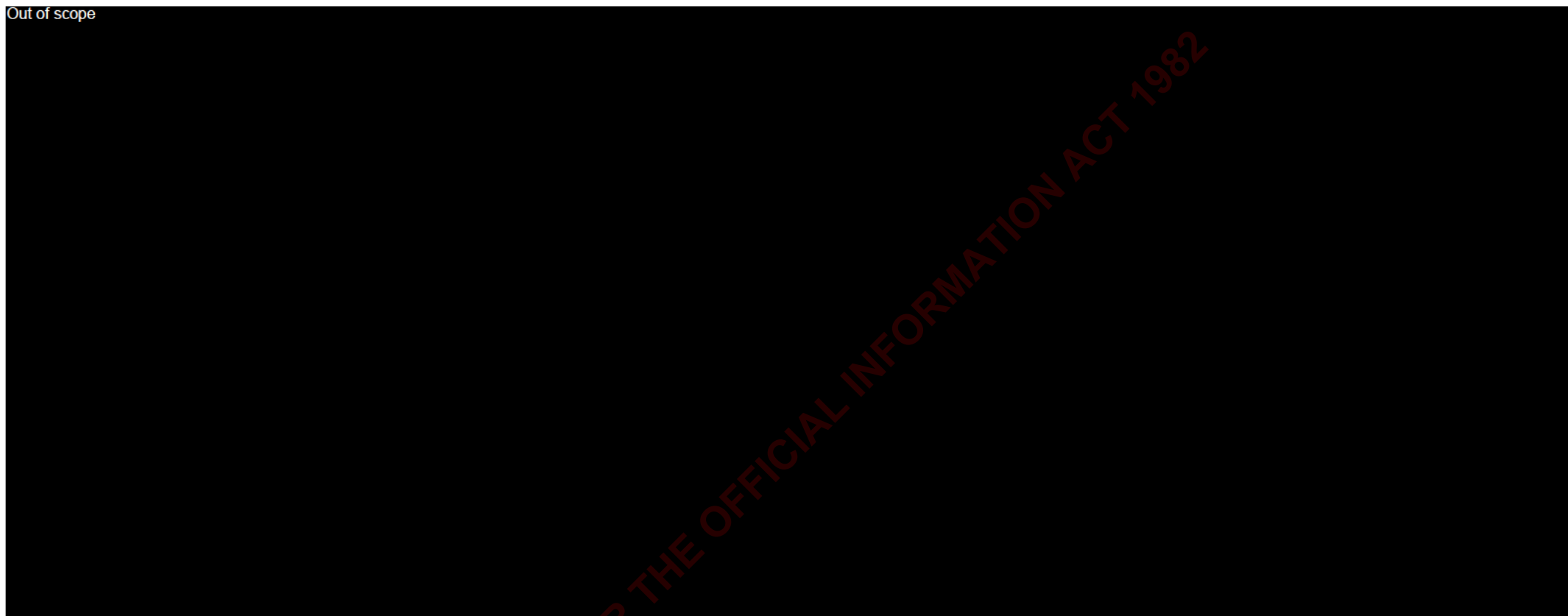
Service period	July	August	September	October	November	December	January	February	March	April	May	June	Annual Totals
CSC and working in paid employment for 30+ hours per week	34,371	17,292	23,349	40,911	23,930	19,694	16,589	5,555	44,242	43,171	21,187	40,362	330,653
CSC and seeking paid employment	23,075	21,929	17,376	17,446	27,119	19,583	19,116	21,088	30,536	24,429	17,670	2,320	241,688
CSC and voluntary work for 20+ hours per week	25,158	9,452	10,436	16,922	14,550	11,002	8,011	6,518	26,558	10,177	9,912	15,682	164,378
CSC and caring for a dependent person full time	27,793	12,420	35,880	38,071	40,874	34,556	10,000	22,640	38,569	23,972	19,918	28,707	333,400
CSC and studying full time	20,027	21,973	11,871	19,301	19,789	5,906	1,798	3,600	15,923	8,248	13,344	18,794	160,574
CSC and other	116	0	0	0	0	0	0	0	0	5,626	0	0	5,742
<b>Total</b>	<b>130,541</b>	<b>83,066</b>	<b>98,912</b>	<b>132,651</b>	<b>126,262</b>	<b>90,741</b>	<b>55,514</b>	<b>59,401</b>	<b>155,828</b>	<b>115,623</b>	<b>82,031</b>	<b>105,865</b>	<b>1,236,436</b>

#### 3-4. Monthly expenditure of funded hearing aids for Children up to 21 years in education

Service period	July	August	September	October	November	December	January	February	March	April	May	June	Annual Totals
Children up to 21	285,206	353,786	334,740	305,202	352,165	222,823	408,627	319,063	448,728	336,464	374,434	413,738	4,154,976

# 1. Hearing Aid Funding Scheme Report

Out of scope



No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>1-1. No. of applications received</b>					
1	No. of funded applications	2860	2817	258	259
2	No. of repairs applications	3082	3106	264	288
3	No. of Funding scheme applications Total	<b>5942</b>	<b>5923</b>	<b>522</b>	<b>547</b>
<b>1-1-A. No. of unique clients</b>					
1	No. of unique clients for funded	2842	2796	256	257
2	No. of unique clients for repairs	3018	3036	257	285
3	No. of Total Funding scheme clients	<b>5860</b>	<b>5832</b>	<b>513</b>	<b>542</b>

# **1. Hearing Aid Funding Scheme Report - continued**

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>1-2. No. of applications received in each funded group (258 applications in this month)</b>					
1	Children up to 21 years in education	1643	1777	139	152
2	Adults with complex needs aged 16 +	693	575	70	60
3	Adults with Community Services Card	524	462	49	47
4	Eligibility not specified (Query/Declined)	3	0	0	0
Comment:					
<b>1-3. No. of applications received for people with injury related hearing loss [but no ACC funded claimed]</b>					
1	No. of applications	18	15	2	1
<b>1-4. No. of applications received for people with injury related hearing loss</b>					
1	No. of applications	12	9	1	0
<b>1-5. No. of applications approved</b>					
1	No. of funded applications approved *1	2896	2922	282	233
2	No. of repairs applications approved	3022	3058	257	290
3	No. of total applications approved	<b>5918</b>	<b>5980</b>	<b>539</b>	<b>523</b>
<b>1-5-a. No. of applications invoiced</b>					
1	No. of funded applications invoiced	2577	2930	242	190
2	No. of repairs applications invoiced	2883	2969	264	245
<b>1-6. No. of applications approved in each funded group (282 applications in this month)</b>					
1	Children up to 21 years in education	1683	1852	152	146
2	Adults with complex needs aged 16 +	684	584	73	43
3	Adults with Community Services Card	529	491	57	44
<p>*1 This figure includes all trial continuance applications that have been approved. This is why the no. of funded applications approved is greater than the no. of funded applications received (No. of funded applications received in YTD This Financial Year is 2860 and No. of funded applications approved in YTD This Financial Year is 2896).</p>					



# 1. Hearing Aid Funding Scheme Report - continued

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>1-7. No. of applications approved in each category for Adults with complex needs aged 16 + (73 applications in this month)</b>					
1	Hearing aid user from childhood	373	347	37	23
1.a	Severe hearing loss	259	232	28	17
1.b	Moderately-Severe hearing loss	112	92	8	6
2	Dual or multiple disability	297	211	36	19
3	Sudden and severe hearing loss	14	21	0	1
3.a	Severe hearing loss	5	14	0	0
3.b	Moderately-Severe hearing loss	9	7	0	1
<b>1-8. No. of applications approved in each category of employment for Adults aged 16 years and over with a current CSC (57 applications in this month)</b>					
1	Working in paid employment for 30H +	133	132	17	12
2	Working less than 30H	18	40	1	1
3	Seeking paid employment	88	93	7	9
4	Voluntary work for 20H +	24	20	2	1
5	Caring for a dependent person full time	207	145	23	17
6	Studying full time	50	57	6	4
7	Other	9	5	1	0
<b>1-9. No. of applications approved for each hearing aid category</b>					
1	New	1288	1324	130	92
2	Replacement	1488	1498	136	131
3	FM Systems	85	69	10	5
Comment : 16 operational/optional/FM systems only applications					
<b>1-10. No. of applications declined</b>					
1	No. of applications declined	12	20	1	2
Reason :					



# 1. Hearing Aid Funding Scheme Report - continued

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>1-11. No. of applications declined in each funded group (1 applications in this month)</b>					
1	Children up to 21 years in education	3	12	0	0
2	Adults with complex needs aged 16 +	7	6	1	1
3	Adults with Community Services Card	2	2	0	1
4	Not eligible	0	0	0	0
Comment :					
<b>1-12. No. of replacement hearing aid applications funded within 6 years of original application</b>					
1	No. of applications funded for Both ears	50	52	10	3
2	No. of applications funded for Single ear	32	34	6	4
3	Left ear	14	20	3	1
4	Right ear	18	14	2	3
<b>1-13. No. of applications received for single hearing aids or for both ears</b>					
1	No. of applications received for Both ears	1876	1862	170	177
2	No. of applications received for Single ear	845	843	72	70
3	Left ear	432	437	36	35
4	Right ear	413	406	36	35
Comment: 9 accessory or FM system only applications					
<b>1-14. No. of applications received by age range (258 applications in this month)</b>					
1	0 - 3 years	274	288	28	16
2	4 - 5 years	197	235	19	25
3	6 - 15 years	965	1046	83	85
4	16 - 64 years	1114	993	95	103
5	65+ years	310	255	33	30

# 1. Hearing Aid Funding Scheme Report - continued

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>1-15. No. of applications received by ethnicity (258 applications in this month)</b>					
1	NZ European	1438	1365	137	120
2	Maori	716	724	74	59
3	Pacific	192	220	9	20
4	Other	514	508	38	60
<b>1-16. No. of applications received by gender (258 applications in this month)</b>					
1	Female	1522	1395	128	141
2	Male	1338	1422	130	118
3	Unspecified	0	0	0	0
<b>1-17. No. of hearing aids funded by range of price per hearing aid including accessories, but excluding FM Systems</b>					
1	\$250 - \$500	12	4	2	0
2	\$501 - \$1000	483	419	47	30
3	\$1001 - \$1500	2080	1167	204	178
4	\$1501 - \$2000	1129	2546	107	86
4.a	\$1501 - \$1800	889	1297	107	84
4.b	\$1801 - \$2000	425	1249	0	2
5	\$2001 +	138	235	9	4
<b>1-18. No. of FM Systems funded by range of price (excluding GST) per FM System</b>					
1	\$0 - \$1000	0	4	0	-1
2	\$1001 - \$2000	7	8	2	2
3	\$2001 - \$3000	30	19	3	-1
4	\$3001 +	33	34	4	1

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# 1. Hearing Aid Funding Scheme Report - continued

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>1-19. Average actual price per hearing aid including accessories, but excluding FM Systems</b>					
1	Average actual price	\$1,357.42	\$1,581.05	\$1,276.58	\$1,289.10
2	Target Price for Adult (\$1,600)	\$1,414.87	\$1,553.68	\$1,288.34	\$1,324.62
3	Target Price for Child (\$1,400)	\$1,375.41	\$1,592.39	\$1,264.50	\$1,261.44
<b>1-20. Average actual price per FM Systems only</b>					
1	Average actual price	\$2,390.15	\$2,567.11	\$2,433.57	\$1,654.50
Comment:					
<b>1-21. No. of hearing aids funded by model type including accessories</b>					
1	Ad-hoc	0	0	0	0
<b>1-22. No. of notifications of unsuccessful trials, broken down by age range</b>					
1	0 - 3 years	42	21	4	2
2	4 - 5 years	12	27	0	1
3	6 - 15 years	94	91	15	13
4	16 - 64 years	120	110	13	11
5	65+ years	42	23	5	1
<b>1-23. No. of applications for repairs of hearing aids</b>					
1	No. of applications	3082	3106	264	288
<b>1-23-A. Ear mould replacement for Children (Repair application)</b>					
1	Total cost	\$216,515.91	\$229,976.23	\$19,288.80	\$19,103.00
2	No. of applications replacements parts	2068	2185	187	182

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# **1. Hearing Aid Funding Scheme Report - continued**

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month		
1-24. Average indicative price for hearing aid repairs based on applications received							
1	Average indicative price	\$105.60	\$107.76	\$107.52	\$109.09		
1-25. Average actual price for hearing aid repairs based on invoiced paid							
1	Average actual price	\$80.28	\$68.05	\$66.07	\$63.64		
1-26. No. of applications waitlisted in each funded group and how long they have been waiting							
		YTD This Financial Year	YTD Last Financial Year	Released	Added	0	0
1	Children up to 21 years in education	0	0	0	0	0	0
	Less than 1 month	0	0	0	0	0	0
	1 to 5 months	0	0	0	0	0	0
	6+ months	0	0	0	0	0	0
2	Adults with complex needs aged 16 +	0	0	0	0	0	0
	Less than 1 month	0	0	0	0	0	0
	1 to 5 months	0	0	0	0	0	0
	6+ months	0	0	0	0	0	0
3	Adults with Community Services Card	0	0	0	0	0	0
	Less than 1 month	0	0	0	0	0	0
	1 to 5 months	0	0	0	0	0	0
	6+ months	0	0	0	0	0	0
1-27. No. of applications and total excess payment for insurance claims							
1	No. of applications	61	61	8	4		
2	Total cost	\$16,491.67	\$21,061.45	\$2,434.75	\$826.08		
1-28. No. of Bone Anchored Hearing Aids applications invoiced							
1	Adults	7	N/A	0	2		
2	Children	27	N/A	2	0		

# 1. Hearing Aid Funding Scheme Report - continued

1-29. Hearing aids for children entitled to ACC cover						
No	Name	Claim Number	Date of birth	Which Ear	Value	ProcessType
No Hearing aids for children entitled to ACC cover were invoiced in this month.						

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## 2. Hearing Aid Subsidy Scheme Report

Out of scope



No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>2-1. No. of claims received</b>					
1	No. of claims received	13961	12028	1346	1153
<b>2-1-A. No. of unique clients for claims received</b>					
1	No. of unique clients	13927	12017	1340	1149
<b>2-1-B. No. of claims invoiced</b>					
1	No. of claims invoiced	13608	11851	1561	893
<b>2-2. No. of claims received by age range</b>					
1	16-64 Years	2882	2642	278	237
2	65-74 Years	3814	3224	375	336
3	75-84 Years	4386	3732	431	365
4	85+	2871	2428	259	214
<b>2-3. No. of claims received by ethnicity</b>					
1	NZ European	9144	8669	864	720
2	Maori	452	468	35	28
3	Pacific	65	109	7	7
4	Other	4292	2780	439	398
<b>2-4. No. of claims received by gender</b>					
1	Female	8836	7472	863	710
2	Male	5123	4553	483	443
3	Unspecified	1	3	0	0

## 2. Hearing Aid Subsidy Scheme Report - continued

No	Measure	YTD This Financial Year	YTD Last Financial Year	This Month	Last Month
<b>2-5. No. of claims approved</b>					
1	No. of claims approved	13589	11873	1573	800
<b>2-6. No. of claims declined</b>					
1	No. of claims declined	106	121	0	5
<b>Reason :</b>					
<b>2-7. No. of claims received for single hearing aids or for both ears</b>					
1	No. of claims received for Both ears	11247	9549	1086	963
2	No. of claims received for Single ear	2711	2478	259	189
3	Left	1395	1235	137	96
4	Right	1316	1243	122	93
<b>Comment:</b>					
<b>2-8. No. of replacement hearing aid claims invoiced within 6 years of original application</b>					
1	No. of claims invoiced for Both ears	13	6	0	1
2	No. of claims invoiced for Single ear	6	5	0	1
3	Left ear	1	3	0	1
4	Right ear	5	2	0	0
<b>Comment:</b>					

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### 3. Hearing Aids Services Monthly Expenditure Report

#### 3-1. Monthly expenditure of each hearing aid fund based on invoices paid

Annual Budget : \$17,000,000

Service period	July	August	September	October	November	December	January	February	March	April	May	June	YTD
Funded	589,781	506,061	470,260	612,176	538,060	366,440	299,584	287,520	607,112	379,541	392,034	508,498	5,557,068
Repair	25,720	27,997	28,268	30,549	24,551	24,642	16,033	28,672	27,607	31,845	26,919	27,275	320,078
Funding Scheme	615,501	534,058	498,528	642,726	562,611	391,082	315,617	316,192	634,718	411,386	418,953	535,773	5,877,146
Subsidy Scheme	969,098	893,226	870,462	914,428	942,690	1,076,335	724,253	795,966	929,250	817,325	727,548	1,259,839	10,920,420
Total	1,584,600	1,427,284	1,368,991	1,557,154	1,505,301	1,467,417	1,039,870	1,112,158	1,563,968	1,228,711	1,146,502	1,795,611	16,797,565

Out of scope

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### 3. Hearing Aids Services Monthly Expenditure Report

#### 3-2. Monthly expenditure of funded hearing aids for Adults with complex needs aged 16 years and over, by application criteria:

Service period	July	August	September	October	November	December	January	February	March	April	May	June	Annual Totals
Hearing aid user from childhood	80,966	61,840	85,990	95,532	54,774	49,704	36,899	35,716	88,979	59,002	44,299	50,406	744,110
Dual or multiple disability	40,730	20,793	47,904	64,123	56,980	56,815	46,920	29,191	48,286	56,146	61,113	71,414	600,415
Sudden and severe hearing loss	9,332	3,012	0	2,140	4,150	1,895	2,845	0	2,090	-1,900	0	3,320	26,884
<b>Total</b>	<b>131,028</b>	<b>85,645</b>	<b>133,894</b>	<b>161,795</b>	<b>115,904</b>	<b>108,414</b>	<b>86,665</b>	<b>64,907</b>	<b>139,355</b>	<b>113,248</b>	<b>105,412</b>	<b>125,140</b>	<b>1,371,409</b>

#### 3-3. Monthly expenditure of funded hearing aids for Adults aged 16 years and over with a current Community Services Card (CSC) or Super Gold Card

Service period	July	August	September	October	November	December	January	February	March	April	May	June	Annual Totals
CSC and working in paid employment for 30+ hours per week	28,997	20,884	18,881	37,971	29,043	25,106	6,515	8,150	29,832	31,991	8,700	41,048	287,117
CSC and seeking paid employment	3,706	11,420	16,416	11,021	34,552	8,871	7,690	4,583	18,783	16,321	17,048	21,376	171,787
CSC and voluntary work for 20+ hours per week	18,765	11,468	12,440	8,380	9,061	555	11,080	2,040	6,000	2,800	8,752	10,942	102,283
CSC and caring for a dependent person full time	46,822	31,904	46,450	43,550	45,976	15,490	15,740	27,777	40,531	20,136	25,468	40,927	400,772
CSC and studying full time	16,365	13,496	8,350	5,276	8,590	9,610	21,372	-1,880	14,302	5,720	10,350	10,350	121,903
CSC and other	4,936	7,574	0	3,600	3,600	3,710	0	0	0	0	0	0	23,420
<b>Total</b>	<b>119,591</b>	<b>96,746</b>	<b>102,537</b>	<b>109,798</b>	<b>130,822</b>	<b>63,342</b>	<b>62,398</b>	<b>40,670</b>	<b>109,448</b>	<b>76,968</b>	<b>70,319</b>	<b>124,643</b>	<b>1,107,282</b>

#### 3-4. Monthly expenditure of funded hearing aids for Children up to 21 years in education

Service period	July	August	September	October	November	December	January	February	March	April	May	June	Annual Totals
Children up to 21	339,162	323,670	233,829	340,583	291,334	194,684	150,522	181,943	358,308	189,325	216,303	252,806	3,072,468

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## Applications/Claims Received

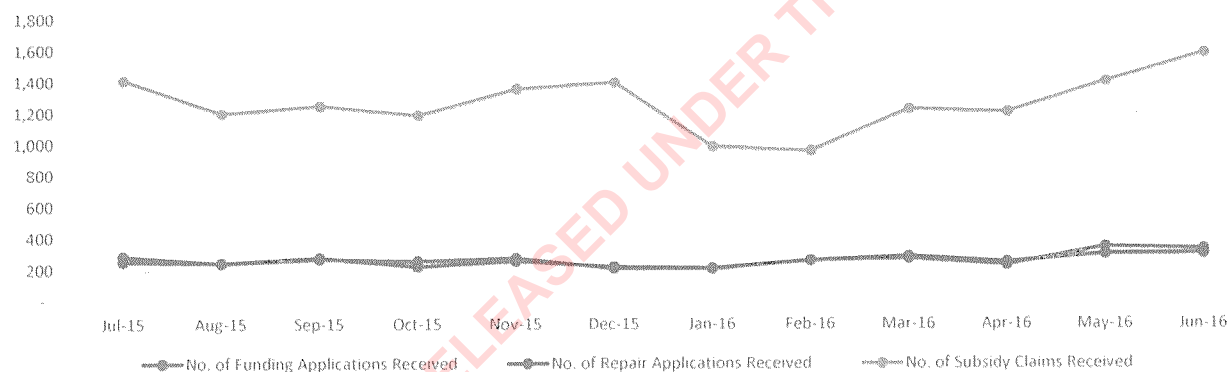
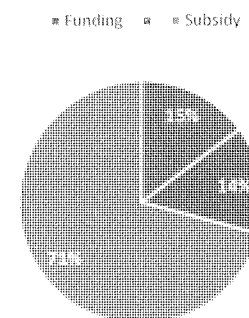
**Part 1 : Application/Claim**

	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Total/YTD	Last YTD
No. of Funding Applications Received	287	242	269	257	275	209	208	261	271	229	344	330	3,182	2,862
No. of Repair Applications Received	252	245	277	222	257	220	213	259	285	250	298	300	3,078	3,082
No. of Funding Applications Total	539	487	546	479	532	429	421	520	556	479	642	630	6,260	5,944
No. of Subsidy Claims Received	1,409	1,201	1,250	1,192	1,357	1,398	987	959	1,230	1,210	1,403	1,584	15,180	13,988
Total no. of Applications/Claims Received	1,948	1,688	1,796	1,671	1,889	1,827	1,408	1,479	1,786	1,689	2,045	2,214	21,440	19,932

**Part 2 : Unique Clients**

	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Total/YTD	Last YTD
No. of unique clients for Funding	286	238	268	254	274	206	208	261	269	226	342	330	3,162	2,842
No. of unique clients for Repair	246	241	269	221	254	214	210	254	279	247	286	295	3,016	3,018
Total No. of unique clients for Funding	532	479	537	475	528	420	418	515	548	473	628	625	6,178	5,860
No. of unique clients for subsidy	1,401	1,201	1,245	1,188	1,355	1,394	982	959	1,229	1,209	1,400	1,568	15,131	13,972
Total number of unique clients (Funding/Subsidy)	1,933	1,680	1,782	1,663	1,883	1,814	1,400	1,474	1,777	1,682	2,028	2,193	21,309	19,832

Figure1. Applications/Claims Received

Figure2.  
YTD applications/claims received

Part 3 : Funding Applications Received															
		Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Total/YTD	Last YTD
3.1. Eligibility	Children up to 21 years in education	154	141	166	152	157	129	128	158	164	141	205	184	1,879	1,641
	Adults with complex needs aged 16+	69	61	70	58	77	47	49	55	73	57	97	87	800	690
	Adults with Community Services Card	64	40	33	47	41	33	31	48	34	31	42	59	503	531
3.2. Single or Both	No. of Both Ears	202	147	183	163	182	140	131	177	162	150	228	216	2,081	1,867
	No. of Left Ears	41	39	40	42	30	23	39	38	48	39	46	45	470	435
	No. of Right Ears	31	43	28	42	46	30	26	36	41	29	51	36	439	421
	No. of Single (Left + Right)	72	82	68	84	76	53	65	74	89	68	97	81	909	856
3.3. Injury related	Injury related hearing loss (no ACC claimed)	-	-	2	1	2	1	-	-	1	1	-	3	11	18
	Injury related hearing loss (ACC claimed)	1	-	4	1	1	2	-	-	-	-	1	-	10	12
3.4. Age	0-3 years	30	22	31	26	32	29	22	29	24	21	41	32	339	272
	4-5 years	16	11	20	22	24	18	14	21	19	17	29	18	229	197
	6-15 years	89	83	95	81	86	70	71	86	105	96	117	111	1,090	968
	16-64 years	123	98	86	99	97	71	75	90	96	54	109	125	1,123	1,115
	65+ years	29	28	37	29	36	21	26	35	27	41	48	44	401	310
3.5. Ethnicity	NZ European	143	114	130	116	132	99	109	129	119	125	161	160	1,537	1,436
	Maori	66	61	72	60	64	62	44	62	79	58	74	80	782	715
	Pacific	21	22	19	18	28	11	15	26	19	15	35	26	255	194
	Other	57	45	48	63	51	37	40	44	54	31	74	64	608	517
3.6. Gender	Female	146	145	134	136	153	104	114	131	141	126	169	193	1,692	1,522
	Male	141	97	135	121	122	105	93	130	130	103	175	137	1,489	1,340
	Unspecified	-	-	-	-	-	-	1	-	-	-	-	-	1	-

Part 4 : Subsidy Claims Received															
Measure		Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Total/YTD	Last YTD
4.1. Single or Both	No. of Both Ears	1,148	970	1,004	997	1,137	1,169	817	818	1,038	1,025	1,189	1,345	12,657	11,270
	No. of Left Ears	128	112	133	100	116	115	87	63	105	105	123	133	1,320	1,395
	No. of Right Ears	133	119	113	95	104	114	83	78	87	80	91	106	1,203	1,321
	No. of Single (Left + Right)	261	231	246	195	220	229	170	141	192	185	214	239	2,523	2,716
4.2. Age	16-64 years	273	257	270	253	300	287	194	221	268	242	288	337	3,190	2,888
	65-74 years	436	325	314	337	376	374	288	281	304	335	397	438	4,205	3,820
	75-84 years	424	365	417	393	403	479	299	300	394	362	461	512	4,809	4,391
	85+ years	274	254	248	209	276	257	206	157	264	270	257	297	2,969	2,870
4.3. Ethnicity	NZ European	909	731	792	698	863	916	558	573	746	714	742	937	9,179	9,168
	Maori	48	51	38	45	39	31	20	26	39	34	39	30	440	452
	Pacific	4	6	7	8	6	5	4	6	4	5	14	7	76	65
	Other	448	413	413	441	449	446	405	354	440	457	608	610	5,484	4,301
4.4. Gender	Female	899	739	813	742	872	845	626	592	786	770	887	1,002	9,573	8,853
	Male	510	461	436	450	485	553	361	367	443	437	515	582	5,600	5,133
	Unspecified	-	-	-	-	-	-	-	-	-	-	1	-	1	-



## Applications/Claims Approved

**Part 5 : Application/Claim**

	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Total/YTD	Last YTD
No. of Funding Applications Approved	263	255	265	265	271	232	191	235	264	248	313	316	3,118	2,901
No. of Repair Applications Approved	245	243	279	216	254	216	208	257	270	252	281	307	3,028	2,983
No. of Funding Applications Total	508	498	544	481	525	448	399	492	534	500	594	623	6,146	5,884
No. of Subsidy Claims Approved	1,408	1,317	1,146	1,183	1,196	1,560	858	1,046	1,068	1,325	957	1,977	15,041	13,570
Total no. of Applications/Claims Approved	1,916	1,815	1,690	1,664	1,721	2,008	1,257	1,538	1,602	1,825	1,551	2,600	21,187	19,454

**Part 6 : Funding Applications Approved**

Measure		Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Total/YTD	Last YTD
6.1. Eligibility	Children up to 21 years in education	142	148	177	156	157	139	129	150	152	156	185	185	1,876	1,684
	Adults with complex needs aged 16+	62	63	55	59	70	60	40	41	71	60	89	82	752	687
	Adults with Community Services Card	59	44	33	50	44	33	22	44	41	32	39	49	490	530

Figure3. Funding Applications Approved

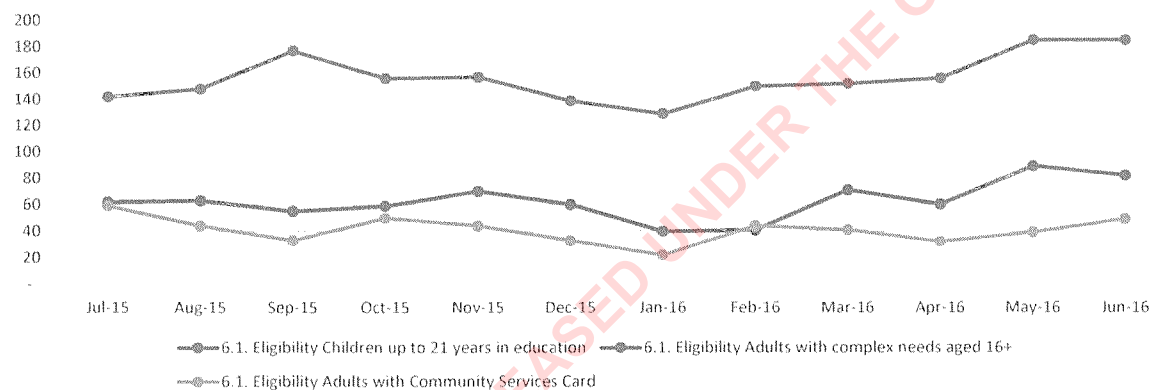
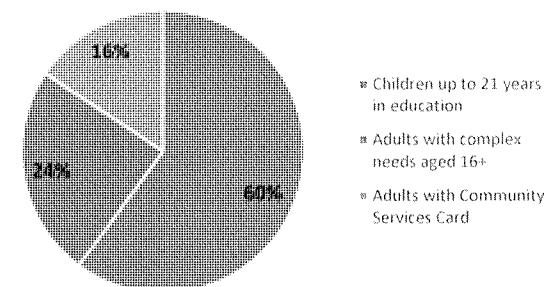


Figure4. % YTD Funding Applications Approved





<b>Measure</b>		<b>Jul-15</b>	<b>Aug-15</b>	<b>Sep-15</b>	<b>Oct-15</b>	<b>Nov-15</b>	<b>Dec-15</b>	<b>Jan-16</b>	<b>Feb-16</b>	<b>Mar-16</b>	<b>Apr-16</b>	<b>May-16</b>	<b>Jun-16</b>	<b>Total/YTD</b>	<b>Last YTD</b>
<b>6.2. Adults with complex needs</b>	Hearing aid user from childhood - Severe	22	18	19	18	21	16	15	12	33	20	24	23	<b>241</b>	<b>259</b>
	Hearing aid user from childhood - Moderately-Severe	13	8	9	8	8	10	4	3	4	11	18	10	<b>106</b>	<b>112</b>
	Dual or multiple disability - Intellectual	9	11	1	7	10	12	4	6	10	5	11	15	<b>101</b>	<b>85</b>
	Dual or multiple disability - Physical	2	2	0	4	7	3	0	1	2	5	2	3	<b>31</b>	<b>32</b>
	Dual or multiple disability - Visual	15	22	24	19	24	18	16	18	19	17	31	27	<b>250</b>	<b>182</b>
	Sudden and severe hearing loss	1	1	1	2	0	1	0	0	1	1	1	1	<b>10</b>	<b>5</b>
	Sudden and moderately-severe hearing loss	0	1	1	1	0	0	1	1	2	1	1	2	<b>11</b>	<b>9</b>

\*1 : Information about hearing loss levels not provided (2 applications)

Figure 5. Adults with complex needs

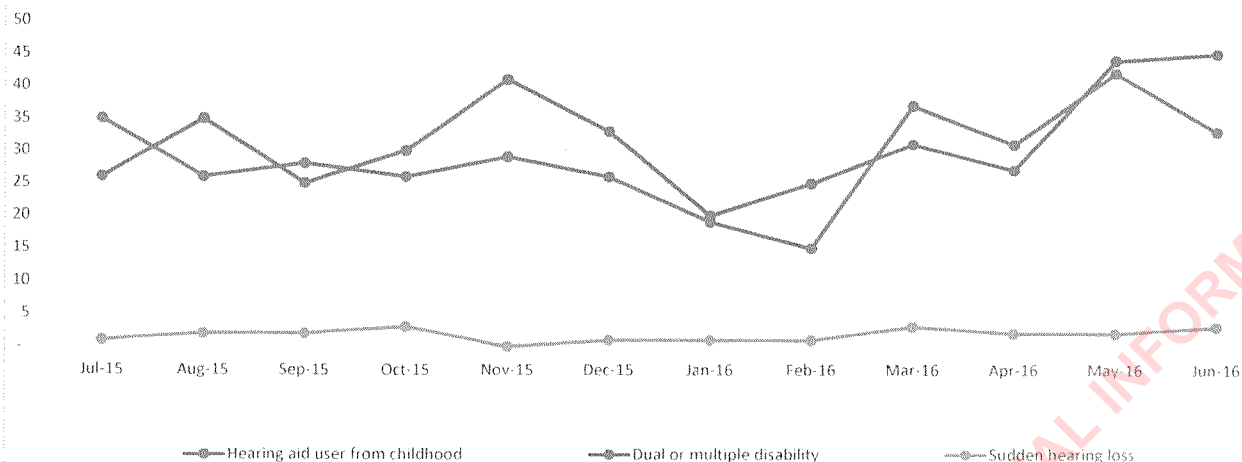
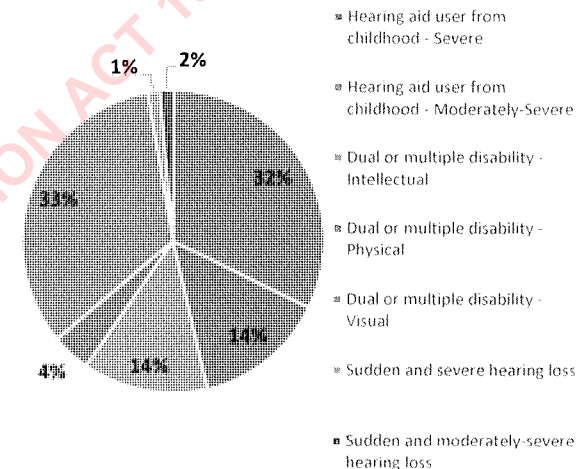


Figure 6. % YTD Adults with complex needs



Measure		Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Total/YTD	LastYTD
6.3. Adults with CSC	Working in paid employment for 30H+	11	16	10	9	13	9	7	11	8	11	8	11	124	134
	Working less than 30H	3	2	1	0	2	3	0	1	3	1	1	0	17	18
	Seeking paid employment	13	10	7	16	6	5	4	9	7	4	8	7	96	88
	Voluntary work for 20H+	4	1	0	3	0	1	0	1	1	1	3	3	18	28
	Caring for a dependent person	21	9	12	18	20	13	10	19	17	13	13	18	183	206
	Studying full time	7	5	3	4	3	2	0	3	5	2	6	9	49	48
	Other	0	1	0	0	0	0	1	0	0	0	0	1	3	8

Figure7. Adults with CSC

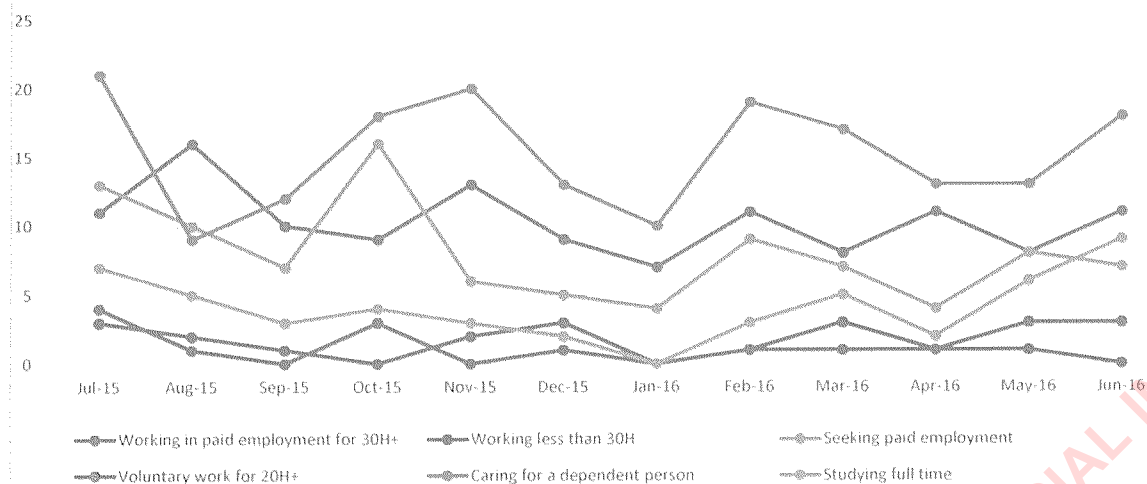
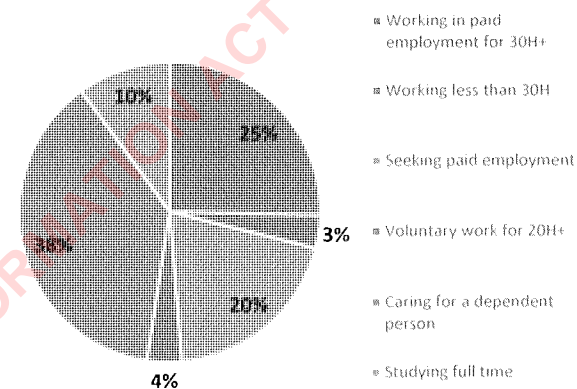


Figure8. % YTD Adults with CSC



Measure		Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Total/YTD	Last YTD
6.4. Hearing category	New	122	121	105	125	120	105	80	107	108	117	118	140	1,368	1,290
	Replacement	130	123	143	135	134	112	100	123	139	118	183	147	1,587	1,493
	RM Systems	5	8	15	7	9	6	5	5	12	6	10	10	98	83

## Applications/Claims Invoiced

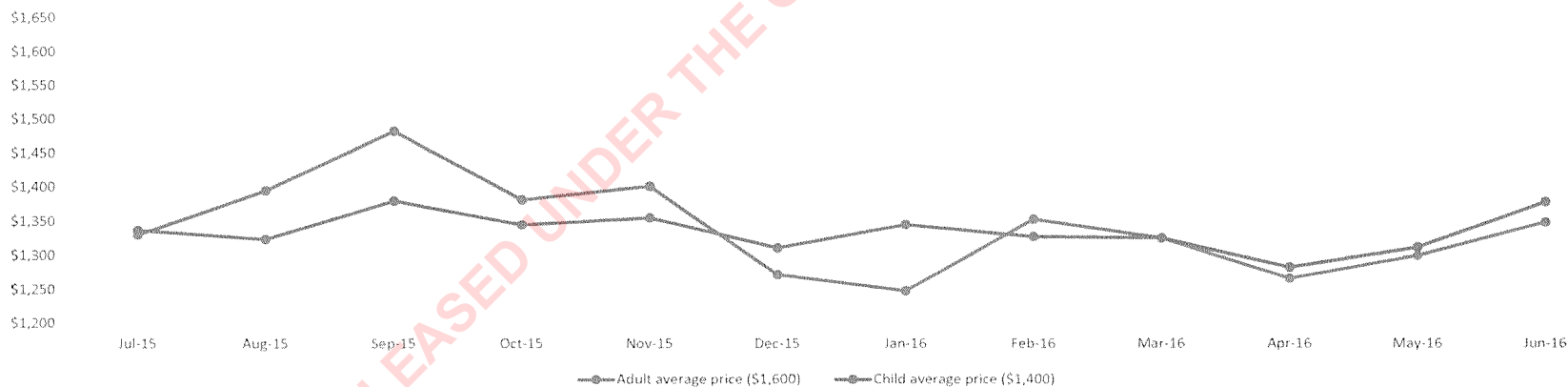
**Part 7 : Application/Claim**

	<i>Jul-15</i>	<i>Aug-15</i>	<i>Sep-15</i>	<i>Oct-15</i>	<i>Nov-15</i>	<i>Dec-15</i>	<i>Jan-16</i>	<i>Feb-16</i>	<i>Mar-16</i>	<i>Apr-16</i>	<i>May-16</i>	<i>Jun-16</i>	<i>Total/YTD</i>	<i>Last YTD</i>
No. of Funding Applications Invoiced	260	264	229	230	228	145	246	193	195	175	202	304	<b>2,671</b>	<b>2,517</b>
No. of Repair Applications Invoiced	263	249	257	231	256	216	214	211	271	190	180	253	<b>2,791</b>	<b>2,926</b>
No. of Funding Applications Total	523	513	486	461	484	361	460	404	466	365	382	557	<b>5,462</b>	<b>5,443</b>
No. of Subsidy Claims Invoiced	1,341	1,172	1,217	1,263	1,286	1,319	967	919	1,238	1,203	1,377	1,492	<b>14,794</b>	<b>13,594</b>
Total no. of Applications/Claims Invoiced	1,864	1,685	1,703	1,724	1,770	1,680	1,427	1,323	1,704	1,568	1,759	2,049	<b>20,256</b>	<b>19,037</b>

**Part 8 : Funding Applications Invoiced (excluding Bone Anchored Hearing Aids and RM Systems)**

<i>Measure</i>		<i>Jul-15</i>	<i>Aug-15</i>	<i>Sep-15</i>	<i>Oct-15</i>	<i>Nov-15</i>	<i>Dec-15</i>	<i>Jan-16</i>	<i>Feb-16</i>	<i>Mar-16</i>	<i>Apr-16</i>	<i>May-16</i>	<i>Jun-16</i>	<i>Total/YTD</i>	<i>Last YTD</i>
<b>8.1. Average price</b>	Adult average price (\$1,600)	\$1,330	\$1,395	\$1,483	\$1,382	\$1,401	\$1,272	\$1,248	\$1,353	\$1,326	\$1,266	\$1,300	\$1,348	<b>\$1,349</b>	<b>\$1,379</b>
	Child average price (\$1,400)	\$1,337	\$1,324	\$1,380	\$1,345	\$1,355	\$1,311	\$1,345	\$1,327	\$1,326	\$1,283	\$1,312	\$1,378	<b>\$1,339</b>	<b>\$1,333</b>
	Average price	\$1,334	\$1,356	\$1,429	\$1,359	\$1,374	\$1,294	\$1,303	\$1,339	\$1,326	\$1,276	\$1,307	\$1,365	<b>\$1,343</b>	<b>\$1,354</b>
	RM Systems	\$2,519	\$2,644	\$1,878	\$2,940	\$2,508	\$2,987	\$3,462	\$2,136	\$2,631	\$2,310	\$2,808	\$2,840	<b>\$2,577</b>	<b>\$2,483</b>

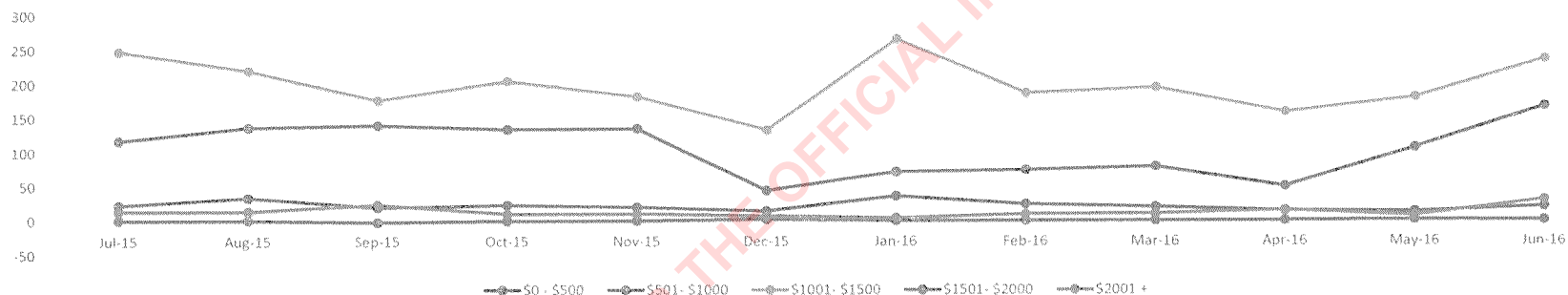
Figure9. Average Hearing Aid Price for Children and Adults



Measure		Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Total/YTD	Last YTD
8.2. No. of hrg aids funded by price range	\$0 - \$500	1	1	-2	0	0	2	0	0	0	0	1	0	3	11
	\$501- \$1000	23	34	20	23	20	14	36	24	20	14	13	20	261	451
	\$1001- \$1500	248	220	177	205	182	133	266	187	195	159	181	236	2,389	2,002
	\$1501- \$2000	118	137	140	134	135	44	71	74	79	50	107	167	1,256	1,232
	\$2001 +	14	14	24	10	10	7	4	9	10	15	7	30	154	158

\* Including Bone Anchored Hearing Aids but excluding FM Systems

Figure10. No. of hearing aids funded by price range



Measure		Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Total/YTD	Last YTD
8.3. No. of rplcmnt within 6 years	No. of Both Ears	6	4	0	4	0	3	3	7	3	3	0	3	36	43
	No. of Left Ears	3	3	1	2	6	0	-1	-1	1	2	1	0	17	16
	No. of Right Ears	3	0	3	1	3	-1	1	1	0	0	1	2	14	16
	No. of Single (Left + Right)	6	3	4	3	9	-1	0	0	1	2	2	2	31	13
RM funded e range	\$0- \$1000	0	0	2	-1	1	0	-1	1	0	1	0	0	3	0
	\$1001- \$2000	3	2	1	-1	0	0	0	1	0	0	1	0	7	6



8.4. No. of by price	\$2001- \$3000	4	5	2	5	4	1	3	1	3	2	2	3	35	29
	\$3001 +	5	3	4	1	3	2	2	4	0	3	6	2	35	33

8.5. Insurance Claim	No. of applications	3	3	1	4	6	3	2	5	3	3	5	3	41	59
	Total Cost	\$652	\$652	\$130	\$783	\$1,652	\$783	\$478	\$1,261	\$696	\$870	\$1,174	\$652.17	\$9,783	\$16,231

**Part 9 : Other analysis - Funding Scheme**

Measure		Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Total/YTD	Last YTD
9.1. Unsuccessful Trials	0 - 3 Years	0	2	1	0	2	0	1	1	0	2	0	0	9	40
	4- 5 Years	1	0	0	0	1	0	0	1	1	0	0	0	4	12
	6 - 15 Years	7	6	0	3	3	1	3	1	1	7	0	0	32	96
	16 - 64 Years	7	4	4	4	4	3	2	2	9	8	0	0	47	120
	65+ Years	0	2	0	1	6	1	1	3	1	1	0	0	16	35
	Total	15	14	5	8	16	5	7	8	12	18	-	-	108	303

9.2. Ear mould replacement for Children	Total cost	\$19,460	\$18,398	\$18,839	\$16,631	\$17,355	\$15,180	\$15,844	\$14,458	\$20,554	\$12,978	\$10,638	\$2,958	\$183,293	\$216,574
	No. of applications replacements	193	172	174	169	172	137	150	141	197	126	97	29	1,757	2,069
	Average per application	\$101	\$107	\$108	\$98	\$101	\$111	\$106	\$103	\$104	\$103	\$110	\$102	\$104	\$105

9.3. Repair	Average indicative price	\$107	\$109	\$112	\$109	\$105	\$119	\$110	\$107	\$105	\$105	\$102	\$104	\$107	\$105
	Average actual price	\$64	\$72	\$63	\$66	\$66	\$69	\$66	\$66	\$66	\$69	\$66	\$67	\$84	\$66

9.4. No. of Bone Anchored HA	Adults	2	1	3	0	1	1	1	0	0	3	2	5	19	8
	Children	1	2	8	3	3	0	4	4	4	5	2	8	44	23

**Part 10 : Subsidy Claims Invoiced**

Measure		Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Total/YTD	Last YTD
9.5. No. of Both Ears	No. of Both Ears	1	2	2	2	-	1	-	1	-	1	1	-	11	12

No. of rplcn within 6 ye	No. of Left Ears	1	-	-	-	-	1	-	1	-	-	-	-	3	2
	No. of Right Ears	-	-	-	-	3	-	1	-	-	-	-	-	4	7
	No. of Single (Left + Right)	1	-	-	-	3	1	1	1	-	-	-	-	7	2

9.5. Hearing aids for children entitled to ACC cover	Name	Claim Number	DOB	Which Ear	Value	Process Type
	No hearing aids for children entitled to ACC cover were invoiced in this month.					

## Applications/Claims Declined

**Part 11 : Funding Applications Declined**

<i>Measure</i>	<i>Jul-15</i>	<i>Aug-15</i>	<i>Sep-15</i>	<i>Oct-15</i>	<i>Nov-15</i>	<i>Dec-15</i>	<i>Jan-16</i>	<i>Feb-16</i>	<i>Mar-16</i>	<i>Apr-16</i>	<i>May-16</i>	<i>Jun-16</i>	<i>Total/YTD</i>	<i>Last YTD</i>
Children up to 21 years in education	1	-	-	-	-	-	-	-	-	-	-	-	1	3
Adults with complex needs aged 16+	-	4	-	-	1	5	3	1	1	1	2	1	19	7
Adults with Community Services Card	-	-	-	-	1	-	-	1	-	-	-	2	4	2
Total no. of Funding applications declined	1	4	-	-	2	5	3	2	1	1	2	3	24	12
Reason:	3 application - does not meet the eligibility criteria													

**Part 12 : Subsidy Claims Declined**

<i>Measure</i>	<i>Jul-15</i>	<i>Aug-15</i>	<i>Sep-15</i>	<i>Oct-15</i>	<i>Nov-15</i>	<i>Dec-15</i>	<i>Jan-16</i>	<i>Feb-16</i>	<i>Mar-16</i>	<i>Apr-16</i>	<i>May-16</i>	<i>Jun-16</i>	<i>Total/YTD</i>	<i>Last YTD</i>
No. of Subsidy claims declined	8	15	21	8	18	10	7	5	1	14	-	1	108	106
Reason:	1 Subsidy claims were declined because claim was made within 6 years													

## Waitlist Analysis

Part 13 : Number of waitlisted applications					
	< 1 month	1-5 months	6+ months	Total	Commentary on Waitlisted applications
Children up to 21 years in education	-	-	-	-	There are no waitlisted applications
Adults with complex needs aged 16+	-	-	-	-	
Adults with Community Services Card	-	-	-	-	
Total	-	-	-	-	

Part 14 : Waitlist Analysis														
	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Total/YTD	Last YTD
Children up to 21 - Added	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Children up to 21 - Released	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adults with complex needs aged 16+ - Added	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adults with complex needs aged 16+ - Released	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adults with CSC - Added	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adults with CSC - Released	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total - Added	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total - Released	-	-	-	-	-	-	-	-	-	-	-	-	-	-

## Expenditure Analysis

## Part 15 : Expenditure Analysis

<i>Financial Data Type</i>	<i>Jul-15</i>	<i>Aug-15</i>	<i>Sep-15</i>	<i>Oct-15</i>	<i>Nov-15</i>	<i>Dec-15</i>	<i>Jan-16</i>	<i>Feb-16</i>	<i>Mar-16</i>	<i>Apr-16</i>	<i>May-16</i>	<i>Jun-16</i>	<i>Total/YTD</i>	<i>Last YTD</i>
<b>Funding</b>	\$580,693	\$587,520	\$571,554	\$532,804	\$513,781	\$267,725	\$521,179	\$426,044	\$427,676	\$378,873	\$462,219	\$722,502	<b>\$5,992,569</b>	<b>\$5,553,558</b>
<b>Repair</b>	\$28,520	\$29,083	\$27,329	\$27,987	\$30,729	\$24,941	\$23,864	\$22,734	\$29,470	\$21,883	\$19,197	\$27,813	<b>\$313,551</b>	<b>\$314,618</b>
<b>Total Funding</b>	\$609,213	\$616,603	\$598,884	\$560,791	\$544,510	\$292,666	\$545,042	\$448,778	\$457,146	\$400,757	\$481,416	\$750,315	<b>\$6,306,121</b>	<b>\$5,868,176</b>
<b>Subsidy</b>	\$1,077,140	\$944,286	\$976,462	\$1,028,734	\$1,054,565	\$1,074,521	\$788,437	\$754,481	\$1,011,990	\$986,116	\$1,129,471	\$1,232,000	<b>\$12,058,054</b>	<b>\$10,922,132</b>
<b>Total</b>	\$1,686,353	\$1,560,889	\$1,575,346	\$1,589,525	\$1,599,076	\$1,367,188	\$1,333,479	\$1,203,259	\$1,469,136	\$1,386,872	\$1,610,886	\$1,982,315	<b>\$18,364,174</b>	<b>\$16,790,308</b>

Out of scope

RELEASED UNDER THE OFFICIAL INFORMATION ACT



Jul-15

Aug-15

Sep-15

Oct-15

Nov-15

Dec-15

Jan-16

Feb-16

Mar-16

Apr-16

May-16

Jun-16

**Part 16 : Monthly expenditure of funded hearing aids for Adults with complex needs aged 16 years and over**

	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Total/YTD	Last YTD
Hearing aid user from childhood	\$94,544	\$67,777	\$89,441	\$47,340	\$55,455	\$2,536	\$42,438	\$44,554	\$33,891	\$79,527	\$50,996	\$87,529	\$696,028	\$744,110
Dual or multiple disability	\$65,101	\$95,985	\$54,933	\$69,675	\$55,255	\$36,037	\$81,794	\$71,137	\$31,738	\$43,214	\$49,621	\$114,112	\$768,602	\$600,415
Sudden hearing loss	\$365	\$3,926	\$4,496	\$9,438	-\$2,090	\$0	\$289	\$0	\$1,415	\$3,346	\$2,400	\$7,652	\$31,237	\$26,884
Total	\$160,010	\$167,688	\$148,870	\$126,453	\$108,620	\$38,573	\$124,521	\$115,691	\$67,044	\$126,087	\$103,017	\$209,293	\$1,495,867	\$1,371,409

**Part 17 : Monthly expenditure of funded hearing aids for Adults with a current CSC aged 16 years and over**

	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Total/YTD	Last YTD
CSC and working in paid employment for 30+ hours per week	\$43,762	\$20,656	\$39,084	\$23,418	\$25,622	\$17,810	\$10,676	\$20,972	\$19,920	\$4,574	\$15,245	\$20,880	\$262,619	\$287,117
CSC and seeking paid employment	\$15,407	\$24,627	\$27,768	\$8,265	\$21,163	\$16,063	\$18,618	\$17,318	\$8,097	-\$1,590	\$20,156	\$20,361	\$196,253	\$171,787
CSC and voluntary work for 20+ hours per week	\$16,570	\$17,326	\$1,676	\$2,860	\$7,900	\$12,026	\$2,920	\$0	\$4,925	\$8,172	\$7,229	\$12,938	\$94,542	\$102,283
CSC and caring for a dependent person	\$49,948	\$21,815	\$45,749	\$37,766	\$37,070	\$33,434	\$31,743	\$28,059	\$30,695	\$27,851	\$32,297	\$37,646	\$414,073	\$400,772
CSC and studying full time	\$30	\$18,539	\$4,150	\$4,978	\$0	-\$2,700	\$10,716	\$0	\$3,815	\$1,655	\$14,538	\$13,916	\$69,637	\$127,811
CSC and other	\$0	\$798	\$0	\$0	\$0	\$0	\$0	\$0	\$3,200	\$0	\$0	\$1,350	\$5,348	\$23,420
Total	\$125,717	\$103,761	\$118,427	\$77,287	\$91,755	\$76,633	\$74,673	\$66,349	\$70,652	\$40,662	\$89,465	\$107,091	\$1,042,472	\$1,113,190

**Part 18 : Monthly expenditure of funded hearing aids for Children up to 21 years in education**

	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Total/YTD	Last YTD
Children up to 21	\$294,966	\$316,071	\$304,258	\$329,064	\$313,406	\$152,519	\$321,984	\$244,004	\$289,980	\$212,125	\$269,737	\$406,118	\$3,454,230	\$3,068,958