

15 February 2022

s 9(2)(a)

By email: s 9(2)(a)
Ref: H202200109

Tēnā koe s 9(2)(a)

Response to your request for official information

Thank you for your request under the Official Information Act 1982 (the Act) to the Ministry of Health (the Ministry) on 5 January 2022. You asked:

“In relation to mental health and addiction services waiting times, how many DHBs are meeting the following sector-wide targets? 80 percent of people referred for non-urgent mental health or addiction services are seen within 3 weeks; and 95 percent of people referred for non-urgent mental health or addiction services are seen within 8 weeks. Please provide me with mental health and addiction services waiting times for each DHB”.

Please find overleaf tables 1 and 2 outlining the wait times for district health board (DHB) Mental Health and Alcohol and Drug services. These tables include information from July 2020 and June 2021. As you will note, wait times data is collected for a rolling 12- month period, therefore monthly wait times are not able to be provided. This data was extracted on 11 January 2022 and is based on Programme for the Integration of Mental Health Data (PRIMHD).

I trust this information fulfils your request. Under section 28(3) of the Act you have the right to ask the Ombudsman to review any decisions made under this request. The Ombudsman may be contacted by email at: info@ombudsman.parliament.nz or by calling 0800 802 602.

Please note that this response, with your personal details removed, may be published on the Ministry of Health website at: www.health.govt.nz/about-ministry/information-releases.

Nāku noa, nā



Philip Grady
**Acting Deputy Director-General
Mental Health and Addiction**

Table 1: Wait times for DHB Mental Health Services by age group between July 2020 and June 2021.

DHB	Time Period	0-19	20-64	65+	Total
Auckland DHB	<= 3 weeks	76%	91%	80%	84%
	3-8 weeks	11%	7%	18%	10%
	> 8 weeks	13%	2%	1%	6%
Bay of Plenty DHB	<= 3 weeks	72%	86%	85%	82%
	3-8 weeks	19%	10%	12%	13%
	> 8 weeks	9%	4%	3%	5%
Canterbury DHB	<= 3 weeks	58%	80%	98%	72%
	3-8 weeks	25%	14%	2%	18%
	> 8 weeks	17%	6%	0%	10%
Capital and Coast DHB	<= 3 weeks	68%	82%	87%	78%
	3-8 weeks	18%	14%	11%	15%
	> 8 weeks	13%	4%	2%	7%
Counties Manukau DHB	<= 3 weeks	78%	87%	87%	84%
	3-8 weeks	15%	9%	12%	12%
	> 8 weeks	7%	3%	2%	4%
Hawke's Bay DHB	<= 3 weeks	71%	100%	100%	76%
	3-8 weeks	27%	0%	0%	22%
	> 8 weeks	2%	0%	0%	2%
Hutt Valley DHB	<= 3 weeks	57%	70%	88%	67%
	3-8 weeks	26%	21%	10%	22%
	> 8 weeks	16%	9%	1%	11%
Lakes DHB	<= 3 weeks	59%	67%	81%	67%
	3-8 weeks	31%	28%	17%	27%
	> 8 weeks	10%	5%	2%	5%
MidCentral DHB	<= 3 weeks	72%	93%	95%	85%
	3-8 weeks	24%	5%	5%	13%
	> 8 weeks	3%	2%	0%	2%
Nelson Marlborough DHB	<= 3 weeks	60%	77%	86%	72%
	3-8 weeks	19%	14%	7%	15%
	> 8 weeks	21%	9%	7%	13%

DHB	Time Period	0-19	20-64	65+	Total
Northland DHB	<= 3 weeks	71%	86%	93%	81%
	3-8 weeks	21%	10%	6%	14%
	> 8 weeks	8%	4%	1%	5%
South Canterbury DHB	<= 3 weeks	56%	94%	94%	84%
	3-8 weeks	31%	6%	5%	12%
	> 8 weeks	14%	1%	1%	4%
Southern DHB	<= 3 weeks	68%	82%	80%	77%
	3-8 weeks	25%	13%	18%	18%
	> 8 weeks	7%	4%	2%	5%
Tairāwhiti DHB	<= 3 weeks	84%	94%	86%	89%
	3-8 weeks	12%	4%	10%	8%
	> 8 weeks	4%	2%	4%	3%
Taranaki DHB	<= 3 weeks	77%	81%	88%	81%
	3-8 weeks	19%	17%	11%	17%
	> 8 weeks	4%	2%	0%	2%
Waikato DHB	<= 3 weeks	73%	91%	93%	87%
	3-8 weeks	10%	6%	5%	7%
	> 8 weeks	17%	3%	2%	5%
Wairarapa DHB	<= 3 weeks	72%	83%	86%	80%
	3-8 weeks	13%	14%	13%	13%
	> 8 weeks	15%	3%	2%	7%
Waitematā DHB	<= 3 weeks	51%	90%	87%	73%
	3-8 weeks	41%	8%	12%	23%
	> 8 weeks	8%	2%	1%	4%
West Coast DHB	<= 3 weeks	81%	93%	90%	89%
	3-8 weeks	14%	6%	10%	9%
	> 8 weeks	4%	1%	0%	2%
Whanganui DHB	<= 3 weeks	86%	80%	66%	81%
	3-8 weeks	13%	16%	30%	16%
	> 8 weeks	1%	4%	4%	3%
NZ Total	<= 3 weeks	67%	85%	86%	79%
	3-8 weeks	23%	12%	12%	15%
	> 8 weeks	10%	4%	2%	6%

Notes:

1. Mental Health wait times data includes DHB mental health teams only (excludes addiction).
2. The MH03 wait times report captures wait times for new clients only (with no secondary MHA access in the prior year).
3. Wait times data is collected for a rolling 12-month period.
4. Some organisations have breaks in reporting and/or incomplete data in PRIMHD for some time periods. Hawke's Bay DHB and Waitematā DHB have significant data completeness issues.
5. PRIMHD is a living data collection, which continues to be revised and updated as data reporting processes are improved. For this reason, previously published data may be liable to amendments.

Table 2: Wait times for DHB and non-governmental organisation (NGO) Alcohol and Drug Services by age group between July 2020 and June 2021

DHB	Time Period	0-19	20-64	65+	Total
Auckland DHB	<= 3 weeks	95%	73%	80%	77%
	3-8 weeks	3%	16%	20%	13%
	> 8 weeks	2%	11%	0%	10%
Bay of Plenty DHB	<= 3 weeks	82%	69%	68%	71%
	3-8 weeks	13%	24%	29%	22%
	> 8 weeks	5%	7%	3%	6%
Canterbury DHB	<= 3 weeks	73%	78%	77%	78%
	3-8 weeks	21%	17%	19%	17%
	> 8 weeks	6%	6%	4%	6%
Capital and Coast DHB	<= 3 weeks	82%	53%	76%	58%
	3-8 weeks	16%	36%	19%	32%
	> 8 weeks	2%	11%	5%	9%
Counties Manukau DHB	<= 3 weeks	99%	89%	100%	94%
	3-8 weeks	1%	10%	0%	5%
	> 8 weeks	1%	1%	0%	1%
Hawke's Bay DHB	<= 3 weeks	75%	50%		58%
	3-8 weeks	13%	28%		23%
	> 8 weeks	13%	22%		19%
Hutt Valley DHB	<= 3 weeks	72%	59%	100%	63%
	3-8 weeks	20%	32%	0%	28%
	> 8 weeks	7%	9%	0%	9%
Lakes DHB	<= 3 weeks	98%	97%	100%	97%
	3-8 weeks	2%	2%	0%	2%
	> 8 weeks	0%	1%	0%	1%
MidCentral DHB	<= 3 weeks	75%	55%	72%	59%
	3-8 weeks	14%	23%	17%	21%
	> 8 weeks	10%	22%	11%	20%
Nelson Marlborough DHB	<= 3 weeks	26%	39%	44%	39%
	3-8 weeks	57%	38%	33%	39%
	> 8 weeks	17%	23%	22%	23%

Northland DHB	<= 3 weeks	85%	78%	74%	80%
	3-8 weeks	12%	18%	22%	17%
	> 8 weeks	2%	4%	4%	4%
South Canterbury DHB	<= 3 weeks	40%	95%	100%	88%
	3-8 weeks	56%	5%	0%	11%
	> 8 weeks	4%	1%	0%	1%
Southern DHB	<= 3 weeks	82%	77%	100%	78%
	3-8 weeks	12%	14%	0%	14%
	> 8 weeks	6%	8%	0%	8%
Tairāwhiti DHB	<= 3 weeks	80%	44%	63%	46%
	3-8 weeks	10%	38%	0%	36%
	> 8 weeks	10%	18%	38%	18%
Taranaki DHB	<= 3 weeks	100%	78%	94%	80%
	3-8 weeks	0%	17%	6%	16%
	> 8 weeks	0%	5%	0%	4%
Waikato DHB	<= 3 weeks	82%	83%	82%	83%
	3-8 weeks	14%	14%	16%	14%
	> 8 weeks	4%	3%	2%	3%
Wairarapa DHB	<= 3 weeks	82%	84%	78%	84%
	3-8 weeks	18%	11%	22%	13%
	> 8 weeks	0%	4%	0%	3%
Waitematā DHB	<= 3 weeks	75%	90%	92%	89%
	3-8 weeks	20%	8%	6%	9%
	> 8 weeks	4%	2%	2%	2%
West Coast DHB	<= 3 weeks	100%	69%	80%	71%
	3-8 weeks	0%	29%	0%	25%
	> 8 weeks	0%	2%	20%	4%
Whanganui DHB	<= 3 weeks	93%	84%	73%	86%
	3-8 weeks	6%	13%	18%	11%
	> 8 weeks	1%	4%	9%	3%
NZ Total	<= 3 weeks	84%	79%	82%	80%
	3-8 weeks	13%	16%	13%	15%
	> 8 weeks	3%	6%	4%	5%

Notes:

1. Alcohol and drug wait times data includes DHB and NGO AOD teams only (excludes mental health services).
2. The MH03 wait times report captures wait times for new clients only (with no secondary MHA access in the prior year).
3. Wait times data is collected for a rolling 12-month period.
4. Some organisations have breaks in reporting and/or incomplete data in PRIMHD for some time periods. Hawke's Bay DHB and Waitematā DHB have significant data completeness issues.
5. PRIMHD is a living data collection, which continues to be revised and updated as data reporting processes are improved. For this reason, previously published data may be liable to amendments.