

What we did

- We talked to people in residential services.
- Interviews were about quality of life.
- Interviews were face to face.
- Our interviewers had disabilities too.
- They talked to 356 people.
- Interviews were in Auckland, Wellington and Palmerston North.
- People's answers were turned into an overall score.
- People scored near 10 if they were positive. People scored near 0 if they were negative.

The results

- Most people had high scores between 8 and 10.
- Younger people were more satisfied.
- People with intellectual disabilities were more satisfied.



Different areas of people lives

- People scored high for physical wellbeing.
- People scored high for rights.
- People scored high for emotional wellbeing.
- Scores were lowest for personal development.
- People with physical disabilities scored lower for social inclusion.

Most people said they liked their homes

Do you like your home?



Did you chose to live where you do?



Most people said their homes had enough staff









Is there enough staff in your home?



Most people said their homes had the right staff

Does your home have the right staff for you?



Average score for each domain	Comments:
<p>Self-determination</p>  <p>Having choices and being able to complain</p>	<p>Medium score because:</p> <ul style="list-style-type: none"> • Most could choose what they did each day (85%) and had the support they needed (81%). • Most could complain if they wanted (80%).
<p>Personal development</p>  <p>Learning and trying new things</p>	<p>Lower score because:</p> <ul style="list-style-type: none"> • Few people took part in education and training. • But most could share what they were proud of (87%) and have the right support to do new things (82%).
<p>Interpersonal relationships</p>  <p>Spending time with friends and family,</p>	<p>Medium score because:</p> <ul style="list-style-type: none"> • Most people (89-90%) spent time with family and could talk to someone if they needed to. • Fewer (62-65%) were able to spend as much time as they wanted to with their families.
<p>Social inclusion</p>  <p>Transport and doing community things</p>	<p>Medium score because:</p> <ul style="list-style-type: none"> • People with physical disabilities were less satisfied, with only 75% saying they could get transport when needed. • But across all disabilities most people (80%) could get transport when they needed it.
<p>Rights</p>  <p>Privacy, respect, culture and beliefs</p>	<p>High score because:</p> <ul style="list-style-type: none"> • Most people's privacy was respected (84%) and they could have their bedroom door shut (90%).
<p>Emotional wellbeing</p>  <p>Happiness and safety</p>	<p>High score because:</p> <ul style="list-style-type: none"> • Nearly two-thirds scored between 90 and 100. • However, 29% said they had sometimes been hurt, teased or bullied. These were almost all by other residents and were being actively managed by services.
<p>Physical wellbeing</p>  <p>Feeling well and having healthcare</p>	<p>High score because:</p> <ul style="list-style-type: none"> • Nearly all (90%) said they felt well, have what they need (88%), use energy on what they want (88%) and can see the people they need for their health (91%).
<p>Material wellbeing</p>  <p>Having money and personal things</p>	<p>Medium score because:</p> <ul style="list-style-type: none"> • Most people had enough money (82%) and could save (85%) but fewer were able to choose how to spend their money (61%).