

Leighton House Limited

CURRENT STATUS: 22-May-13

The following summary has been accepted by the Ministry of Health as being an accurate reflection of the Provisional audit conducted against the Health and Disability Services Standards – NZS8134.1:2008; NZS8134.2:2008 & NZS8134.3:2008 on the audit date(s) specified.

GENERAL OVERVIEW

Leighton House Rest Home provides rest home level of care for up to 56 residents. On the day of the audit there were 45 rest home residents. All residents and family interviewed praised the service for support and care provided within a community and family environment.

There is an established quality and risk management programme that includes analysis of incidents, complaints and an implemented internal audit schedule. There is a schedule of meetings that provide an opportunity for all staff and residents to be engaged in analysis and discussion of issues. The manager has managed the facility for twelve years. The manager is supported by the owner, the clinical nurse manager, two registered nurses and care staff. There are improvements required around aspects of care planning documentation, medication management, corrective actions and infection control surveillance.

The new owners (Dementia Care NZ) own seven aged care facilities which provide rest home, dementia, hospital and psychogeriatric level care. The group includes two Directors, Quality Manager, HR manager, Principal Clinical Manager, Diversional Therapist Leader, Educational Co-ordinator. There will be an Operations Manager and a Clinical Manager appointed at Leighton House. The vision and values of the group will be communicated at a team meeting during the first week and will be actioned. There is a transition plan around implementation of Dementia Care NZ policies, procedures and quality/risk management system. New equipment will be put in place as needed and there is plans to redecorate the facility.