

## **Elsdon Enterprises Limited - Annaliese Haven**

**CURRENT STATUS: 16-May-13**

**The following summary has been accepted by the Ministry of Health as being an accurate reflection of the Provisional audit conducted against the Health and Disability Services Standards – NZS8134.1:2008; NZS8134.2:2008 & NZS8134.3:2008 on the audit date(s) specified.**

### **GENERAL OVERVIEW**

Annaliese Haven provides rest home and dementia level care for 63 residents. On the day of the audit there were 56 residents - 20 in the rest home unit, 16 of 21 in Memory Lane dementia unit and 20 of 22 in Forget-me-not dementia unit.

The facility is managed by an experienced aged care facility manager. The manager is supported by the Managing Director, an administrative assistant, a nurse manager and registered nurse and care staff.

This audit identified that improvements are required to aspects of nursing documentation and assessments.

The new owners own three other aged care facilities in Dunedin and are experienced in aged care including dementia care. The new owners advise that the quality plan and systems will remain unchanged and all staff employed will remain in their current positions.

There are well developed systems, processes, policies and procedures that are structured to provide appropriate quality care for people who use the service including residents that require rest home and dementia level care.

The service provides regular training sessions and competencies are completed by staff. All staff in the dementia unit have completed or are in the process of completing dementia qualifications. A comprehensive orientation and in-service training programme that provides staff with appropriate knowledge and skills to deliver care and support is in place.