Demographic Report on Clients Allocated the Ministry of Health’s Disability Support Services

as at September 2014

Citation: Ministry of Health. 2016. *Demographic Report on Clients Allocated the  
Ministry of Health’s Disability Support Services: as at September 2014*.  
Wellington: Ministry of Health.

Published in June 2016  
by the Ministry of Health  
PO Box 5013, Wellington 6140, New Zealand

ISBN 978-0-947515-74-4 (online)  
HP 6429

This document is available at health.govt.nz



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# Executive summary

## Introduction

The purpose of this report is to provide demographic information about the disabled people allocated the majority of disability support services funded by the Ministry of Health’s Disability Support Services (DSS): home and community support, carer support, community residential services, supported living, and respite and day programmes.

The report excludes information about disabled people allocated the following services: equipment and modifications; behaviour support; child development; regional intellectual supported accommodation services; and assessment, treatment and rehabilitation.

It is important to note that the report is based on information about services *allocated* to people by the Needs Assessment and Service Coordination (NASC) organisations. It is not based on services *used.*

## Overall Client demographics

* More males (56%) than females (44%) are allocated disability support services. Males dominate the age groups from 5 to 24 years; females dominate the 40+ years age groups.
* The median age of DSS Clients is 31 years.
* The ethnicity of Clients allocated disability support services is: 69% European/Other, 17% Māori, 6% Pacific and 5% Asian, with 4% of unknown ethnicity. European/Other and Pacific people are slightly under-represented when compared with the total New Zealand population; Māori are slightly over-represented, while Asian people are significantly under-represented.
* Among Asian Clients, males have a significant presence in the 5–24 years age group.
* Males make up 57% of Clients with intellectual disabilities. Females make up 58% of Clients with physical disabilities. Males (80%) dominate the Clients with autism spectrum disorder (ASD).
* Almost half of DSS Clients live in their own home or their family home.
* Half of DSS Clients reside in the three most populated regions, which include the major cities of Auckland, Christchurch and Hamilton.
* Almost half of all DSS Clients have an intellectual disability as their principal disability. Many of these Clients also have a physical disability.
* Almost a third have a physical disability as their principal disability.
* Only 5% of DSS Clients have a sensory (hearing or sight) or neurological disability.

## Disability support services

### Home and community support

* The median age of Clients is 46 years.
* People with physical disabilities make up 56% of the Clients allocated home and community support.
* Just over half (54%) of Clients are male.
* All ethnicities are well represented among Clients of home and community support.

### Carer support

* The median age of Clients is 15 years.
* People with intellectual disabilities make up 45% of the Clients whose carers receive carer support.
* Carer support is used predominantly for male Clients (65%) and for Clients under 20 years (65%).
* Clients of Māori, Pacific and Asian ethnicities are over-represented among those allocated carer support, while European/Other Clients are under-represented.

### Community residential services

* The median age of Clients is 47 years.
* There are more males (58%) than females allocated residential services.
* Clients of residential services are predominantly European/Other (77%) and Māori (15%). People of Pacific and Asian ethnicities are under-represented.
* People with intellectual disabilities account for 82% of the Clients allocated residential services.

### Supported living

* The median age of Clients is 41 years.
* People with intellectual disabilities make up 66% of the Clients using supported living.
* People using supported living services are predominantly European/Other (78%) and Māori (15%). People of Pacific and Asian ethnicities are under-represented.

### Respite

* Almost two-thirds (63%) of Clients allocated respite services are male, and over half (55%) are aged under 20 years.
* Māori represent 20% and Pacific people 7% of the Clients allocated respite.
* Almost half (49%) of respite Clients are on Very High support packages.

### Day programmes

* The median age of Clients is 45 years.
* DSS only funds day programmes for Clients who:
* were once living in institutions such as Tokanui and Kimberley, and/or
* are currently using High and Complex services allocated by the National Intellectual Disability Care Agency.
* There are more male day-programme Clients (55%) than female (45%).
* The majority of day-programme Clients are aged between 30 and 55 years.
* European/Other people (75%) are significantly over-represented among day-programme Clients.
* The majority (83%) of Clients using day-programme services have intellectual disabilities.
* A large majority (67%) of day-programme Clients have a Very High support package allocation level, and a further 26% have a High support package.

## Disability types

### Intellectual disabilities

* The median age is 28 years.
* Clients whose primary disability is an intellectual disability make up almost half of all DSS Clients. Many of them also have a physical disability.
* There are significantly more males (57%) with an intellectual disability allocated disability support services than females.
* There are two peaks in the age group profiles for both sexes: 10–19 years and 40–54 years.

### Physical disabilities

* The median age is 52 years.
* Clients whose primary disability is a physical disability make up a quarter of all DSS Clients.
* Females make up 58% of Clients with a physical disability.
* More than half of Clients with a physical disability are aged over 45 years.

### Autism spectrum disorder

* The median age is 12 years.
* Clients with ASD are predominantly male (81%).
* The majority (80%) of ASD Clients are aged under 20 years.

### Sensory disabilities

* The median age is 40 years.
* Males and females are evenly spread in this group.

### Neurological disabilities

* The median age is 53 years.
* Almost two-thirds of Clients are aged over 50 years.

## Trends

* The number of Clients receiving disability support services increased by 3.7% between September 2013 and September 2014.
* The number of Clients using Supported Living services increased by 17% from 2013.
* The number of Clients with intellectual, physical and ASD disabilities increased slightly, while those with sensory and neurological disabilities decreased slightly.
* There was little change in the ethnicity and location of DSS Clients from 2013.
* Support allocation packages increased by 2% in the Very High band and by 1% in the Medium band from 2013.

# Introduction

## Purpose

The purpose of this report is to inform decision-making on the planning and procurement of disability support services in both the New Zealand Ministry of Health (the Ministry) and the wider disability sector. This is the second annual demographic report, and it provides demographic information about the disabled people and their families / whānau who were allocated services funded by Disability Support Services (DSS) of the Ministry of Health in 2014. It also provides a comparison with the 2013 DSS demographic report to identify the extent of any changes.

## Audience

The principal intended audience of this report is the staff and managers of DSS who are involved in developing and implementing strategic and annual plans for the procurement of services.

## Scope

The report provides demographic information obtained from the Ministry’s Socrates database collected by the Needs Assessment Service Coordination (NASC) organisation from the disabled people who have been allocated Ministry-funded disability support services. The information relates to people who were allocated the following disability support services in September 2014:

* home and community support
* carer support
* community residential services
* supported living
* respite
* day programmes.

The demographics presented relate to:

* age
* sex
* ethnicity
* marital status
* type of accommodation
* regional location within New Zealand
* type of disability
* support package allocation (SPA).

## Exclusions

This report excludes people allocated the following Ministry-funded services:

* equipment and modifications
* child development
* assessment, treatment and rehabilitation
* regional intellectual disability supported accommodation services
* behaviour support.

It is important to note that the report is based on information about services *allocated* to people by the NASC organisations. It is not based on services *used*.

## Terminology

Throughout this report we have used the capitalised noun ‘Client’ to refer to a person with a disability who is allocated a service funded by DSS.

# Methodology

This report analyses data about people who were allocated Ministry-funded disability support services in September 2014.

## Demographic profile data

The data presented in this report were derived from the Ministry’s Socrates database in an extract provided by the Contract and Information Support (CIS) team within the National Services Purchasing Unit of the Ministry. The Socrates database includes all clients who have ever been assessed by NASC for eligibility to access Ministry-funded disability support services. There are 15 NASCs across New Zealand.

The extract contained one record for each client for each service allocated to that client. **This means that the demographic data for any client accessing multiple services appears more than once; that is, in each service-related table.**

## Statistics New Zealand census data

The majority of comparisons with the New Zealand population made in the report use the 2013 New Zealand census data.

Note: many tables do not total 100% due to rounding.

# DSS Clients compared with the New Zealand population

There are notable differences between the age and sex demographics of DSS Clients compared with the overall New Zealand population, using the 2013 census data.

## Age and sex

Figure 1A: Age and sex of DSS Clients, 2014

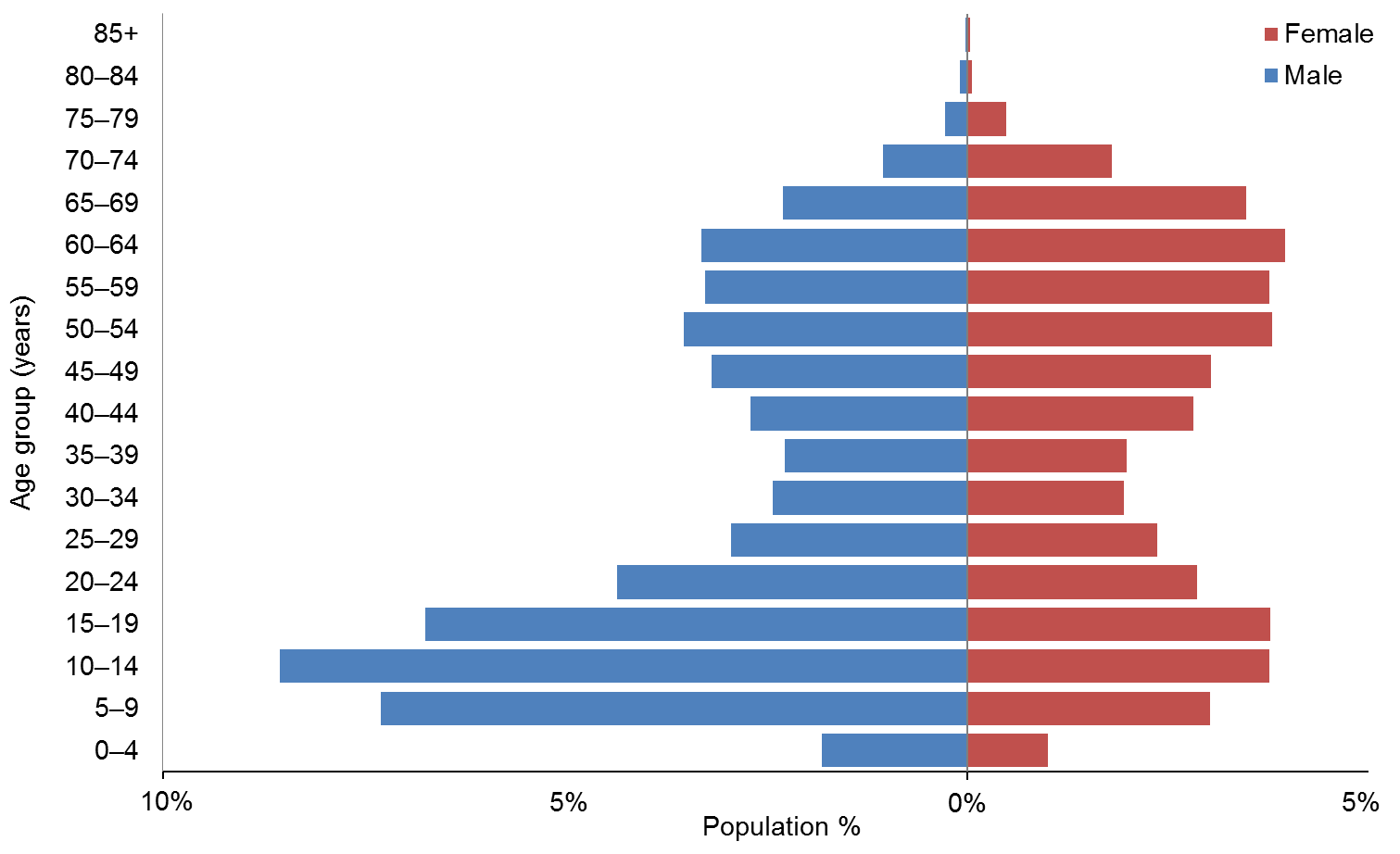
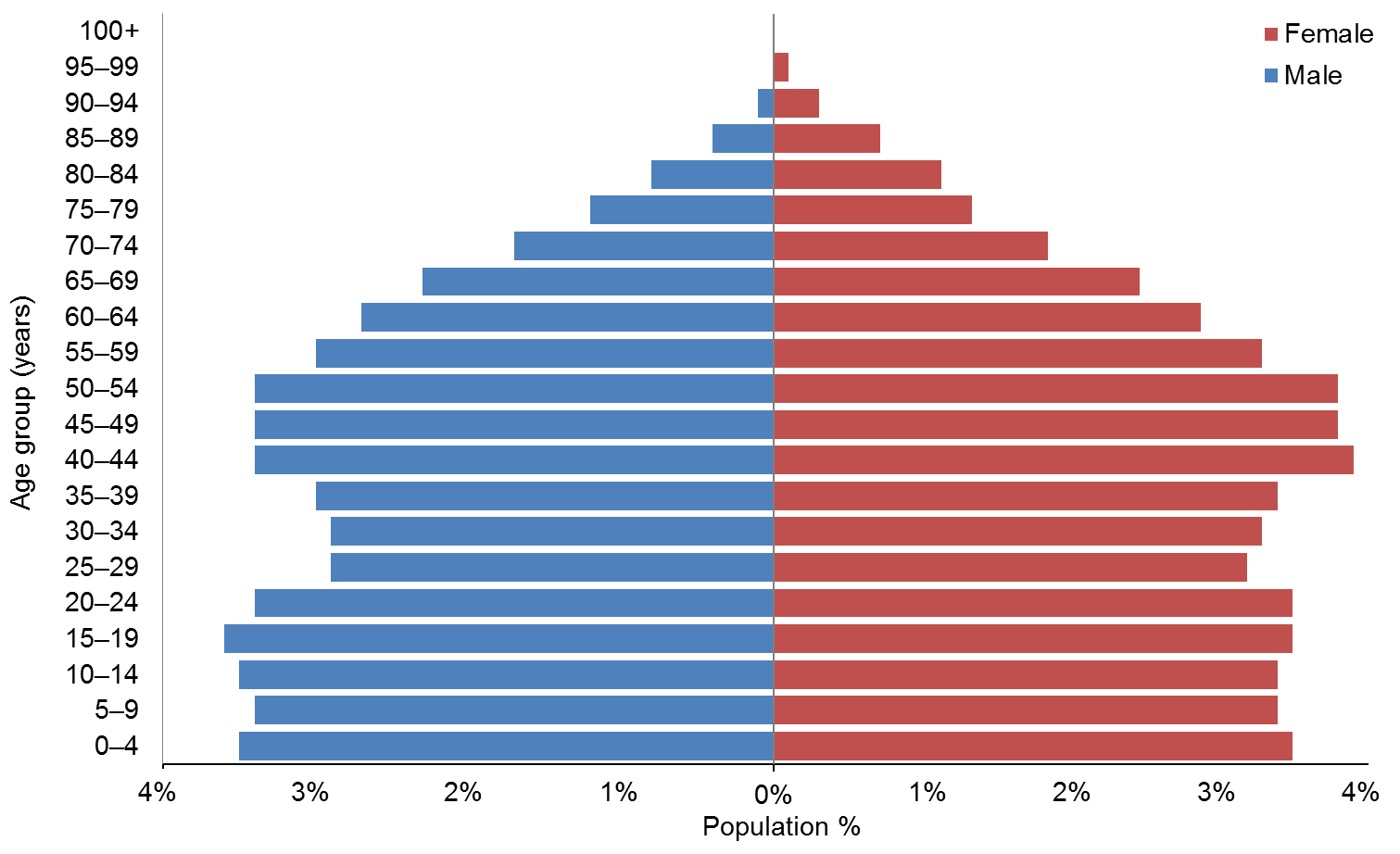


Figure 1B: Age and sex of the New Zealand population 2013 census



### Observations

* DSS Clients are markedly more concentrated in the 5–19 and 45–65 age groups, with males predominant in the younger age groups and females predominant in the older age groups.
* Generally, eligibility for DSS services is for people aged under 65, hence the lower numbers of people in the over-65 age groups compared with the general population. As at September 2014 there were 3087 (9.5%) DSS Clients aged 65+ years (compared with 14% aged 65+ years in the total New Zealand population).

## Ethnicity

A comparison between DSS Clients’ ethnicities in 2014 and the 2013 census ethnicity statistics for people aged 0−79 years is set out below.

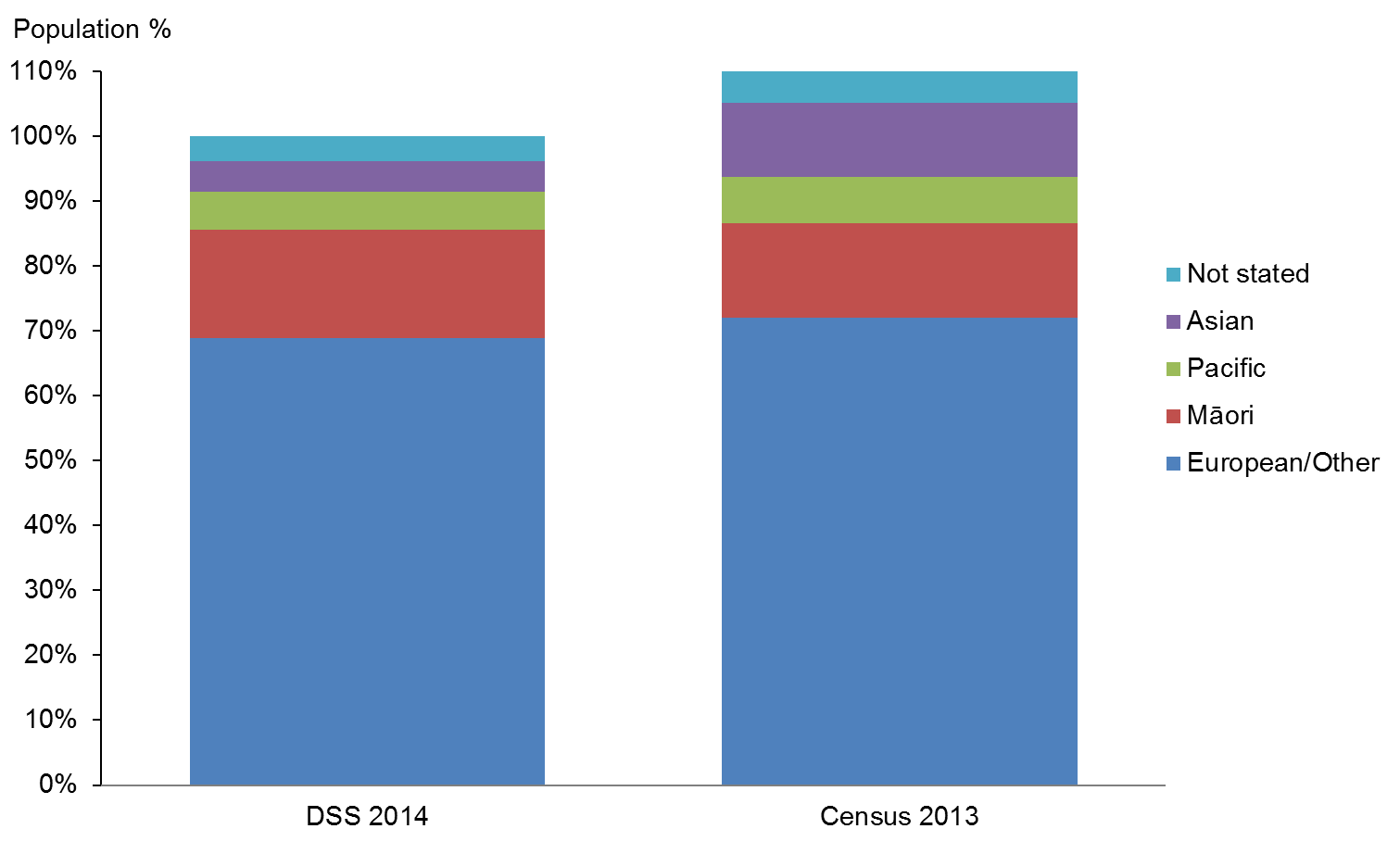
Table 1: Ethnicity of DSS Clients compared with the New Zealand population aged  
0−79 years

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Ethnicity** | **DSS 2014** | **Census 2013** | **DSS 2014** | **Census 2013** |
| European/Other | 22,242 | 2,945,220 | 69.0% | 72.1% |
| Māori | 5352 | 594,135 | 16.6% | 14.5% |
| Pacific | 1893 | 293,814 | 5.9% | 7.2% |
| Asian | 1532 | 467,769 | 4.8% | 11.4% |
| Not stated | 1228 | 212,253 | 3.8% | 5.2% |
| **Total** | **32,247** | **4,087,707\*** | **100.0%** | **110.4%\*\*** |

\* This total is less than the sum of the figures because some people identify as having more than one ethnicity.

\*\* Some people identify as having more than one ethnicity.

Figure 2: Ethnicity of DSS Clients compared with the New Zealand population aged  
0−79 years\*\*



### Observations

* European/Other and Pacific ethnicities are slightly under-represented in the DSS Client group.
* Asian ethnicity is significantly under-represented in DSS services.
* Māori are slightly over-represented in the DSS Client group.
* There is little change in the ethnicity profile since 2013.

Caveat: care is needed when making inferences from comparisons between DSS and New Zealand-wide numbers because DSS ethnicities are ‘prioritised’, and this will tend to exaggerate the proportion of Māori and Pacific people over Asian, European and Other people.

# Disability services

## Disability Support Services groups

The numbers of Clients using different services are set out in Table 2.

Table 2: Client numbers per service type

|  |  |  |  |
| --- | --- | --- | --- |
| **Service group description** | **Clients** | **Group total** | **Demographics analysed** |
| Home support, including household management, personal care (including people using individualised funding for this) | 16,813 | 16,813 | Yes |
| Enhanced Individualised Funding | 193 | 193 | No |
| Enabling Good Lives | 42 | 42 | No |
| Carer support | 16,785 | 16,785 | Yes |
| Community residential | 6660 | 7510 | Yes |
| Residential: rest homes | 282 |
| Residential: hospitals | 568 |
| Supported independent living | 3282 | 3282 | Yes |
| Respite | 2163 | 2163 | Yes |
| Day programmes | 1866 | 1866 | Yes |
| Other |  | 415 | No |
| **Total non-unique Clients\*** |  | **49,069\*\*** |  |

\* Clients are counted more than once if they are allocated to more than one service type.

\*\* This number has increased by 10% from 44,784 in the 2013 DSS Demographic Report.

This report provides demographic information about Clients allocated to the following services:

* home support (also referred to as home and community support), which provides one, or a combination, of the following services:
* personal care (ie, assistance with activities of daily living that enables a person with a disability to maintain their functional ability at an optimal level)
* household management (ie, assistance to a person with a disability to maintain, organise and control their household / home environment, enabling them to continue living within their own environment)
* sleepover care or night support (ie, a support worker sleeps at the home of the disabled person in order to provide intermittent care throughout the night)
* carer support, which provides reimbursement of some of the costs of using a support person to care for and support a disabled person and allows their carer to take some time out for themselves
* community residential services, which provide 24-hour support for people to have a safe and satisfying home life, with opportunities for learning and employment, and participation in family and social life as well as the community
* supported living, which provides a range of services to disabled people to live independently in their own home (eg, assistance with shopping and accessing community services)
* respite, which provides short-term relief support in a residential setting with the aim of providing a break for the disabled person’s carer in order to sustain their longer-term support for the person to live in the community, while also providing the disabled person with a positive, stimulating and worthwhile experience
* day programmes, which provide a range of activities that help disabled people to take part in their community and improve their personal skills by providing access to regular meaningful social contact and stimulating activities.

# Overall Client demographics

This section shows the demographic details of all the Clients allocated services from DSS service providers. The total number of Clients as at September 2014 was 32,247.

## Age and sex

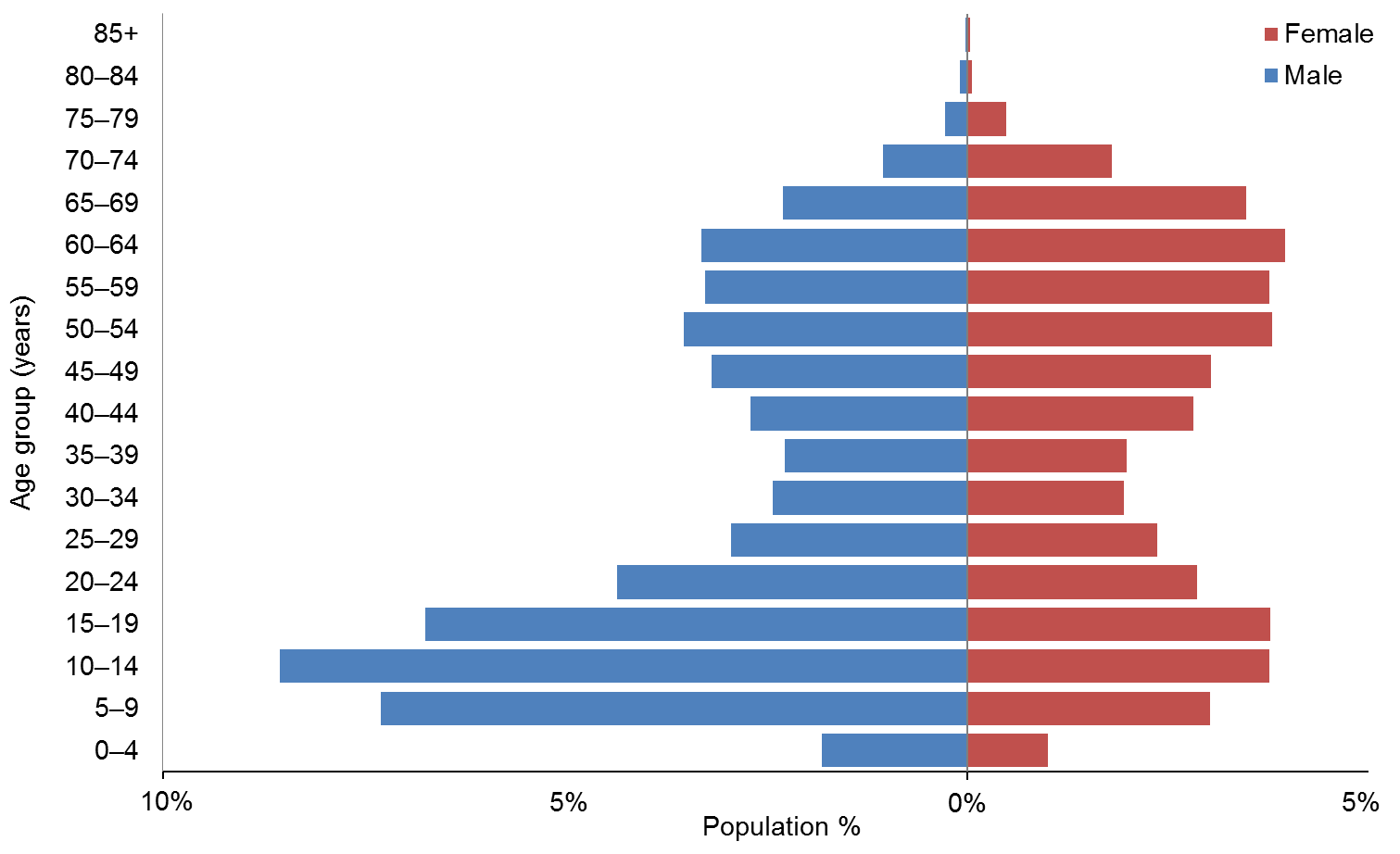
Table 3: DSS Clients, by age and sex, September 2014

|  |  |  |  |
| --- | --- | --- | --- |
| **Age groups** | **Female** | **Male** | **Total** |
| 0−4 | 324 | 582 | 906 |
| 5−9 | 975 | 2351 | 3326 |
| 10−14 | 1214 | 2758 | 3972 |
| 15−19 | 1216 | 2173 | 3389 |
| 20−24 | 922 | 1403 | 2325 |
| 25−29 | 765 | 947 | 1712 |
| 30−34 | 630 | 779 | 1409 |
| 35−39 | 641 | 730 | 1371 |
| 40−44 | 909 | 869 | 1778 |
| 45−49 | 981 | 1025 | 2006 |
| 50−54 | 1225 | 1135 | 2360 |
| 55−59 | 1215 | 1049 | 2264 |
| 60−64 | 1278 | 1064 | 2342 |
| 65−69 | 1120 | 738 | 1858 |
| 70−74 | 581 | 337 | 918 |
| 75−79 | 158 | 86 | 244 |
| 80−84 | 19 | 27 | 46 |
| 85+ | 14 | 7 | 21 |
| **Total** | **14,187** | **18,060** | **32,247** |
| **44%** | **56%** | **100%** |

### Observations

* The total number of individuals allocated disability support services increased by 3% (from 31,101) from 2013.
* The median age was 31 years.

Figure 3: DSS Client profile, by age and sex



### Observations

* There are significantly more males (56%) than females (44%) using DSS services. The proportions have not changed since 2013.
* There are two high points in the age profiles of DSS Clients: one in teenage years and the second in the 50–69 years age groups.
* Males dominate the age groups from 0–25 years, and females are significantly more numerous than males in the 50–70 years age groups.

## Ethnicity

Table 4: DSS Clients, by age and ethnicity

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Age group** | **European / Other** | **Māori** | **Pacific** | **Asian** | **Not stated / don’t know** | **Total** |
| 0–4 | 459 | 190 | 62 | 69 | 126 | 906 |
| 5–9 | 1888 | 656 | 253 | 262 | 267 | 3326 |
| 10–14 | 2527 | 750 | 255 | 280 | 160 | 3972 |
| 15–19 | 2204 | 647 | 228 | 240 | 70 | 3389 |
| 20–24 | 1543 | 412 | 191 | 159 | 20 | 2325 |
| 25–29 | 1160 | 295 | 114 | 95 | 48 | 1712 |
| 30–34 | 979 | 241 | 91 | 70 | 28 | 1409 |
| 35–39 | 997 | 221 | 88 | 38 | 27 | 1371 |
| 40–44 | 1315 | 283 | 89 | 29 | 62 | 1778 |
| 45–49 | 1455 | 335 | 99 | 53 | 64 | 2006 |
| 50–54 | 1767 | 372 | 96 | 50 | 75 | 2360 |
| 55–59 | 1684 | 344 | 90 | 62 | 84 | 2264 |
| 60–64 | 1798 | 315 | 100 | 52 | 77 | 2342 |
| 65–69 | 1471 | 191 | 85 | 40 | 71 | 1858 |
| 70–74 | 728 | 76 | 44 | 29 | 41 | 918 |
| 75–79 | 208 | 18 | 8 | 4 | 6 | 244 |
| 80–84 | 40 | 6 |  |  |  | 46 |
| 85+ | 19 |  |  |  | 2 | 21 |
| **Total** | **22,242** | **5352** | **1893** | **1532** | **1228** | **32,247** |
| **69.0%** | **16.6%** | **5.9%** | **4.8%** | **3.8%** | **100%** |

### Observation

* There has been no significant change in the ethnicity profile of DSS Clients since 2013.

## Ethnicity−age profiles

There are distinct differences in the age profiles of the four main ethnic groups.

Figure 4: DSS Clients, by main ethnic group

|  |  |
| --- | --- |
| **European/Other**  Figure 4: DSS Clients, European/Other | **Māori**  Figure 4: DSS Clients, Māori |
| **Pacific**  Figure 4: DSS Clients, Pacific | **Asian**  Figure 4: DSS Clients, by main ethnic group |

### Observations

* Young people of both sexes are over-represented in the Māori, Pacific and especially the Asian Clients, particularly young males.
* Asians are particularly under-represented in the older age groups.
* The Pacific population does not have the bulge in middle-aged people evident in the other ethnic groups.

## Marital status

Table 5: DSS Clients, by marital status and sex

|  |  |  |  |
| --- | --- | --- | --- |
| **Marital status** | **Male** | **Female** | **Total** |
| Non-partnered, not further defined | 3369 | 2473 | 5842 |
| Non-partnered, never married | 1572 | 969 | 2541 |
| Married (not separated), not further defined | 460 | 834 | 1294 |
| Not stated | 337 | 280 | 617 |
| Non-partnered, divorced | 102 | 211 | 313 |
| Partnered, not further defined | 118 | 147 | 265 |
| Non-partnered, separated | 109 | 141 | 250 |
| Non-partnered, widowed | 39 | 197 | 236 |
| First marriage (not separated) | 20 | 32 | 52 |
| Don’t know | 13 | 20 | 33 |
| Response outside scope | 14 | 9 | 23 |
| Remarried (not separated) | 5 | 10 | 15 |
| Opposite-sex partnership | 4 | 7 | 11 |
| Same-sex partnership | 1 | 5 | 6 |
| Blank | 11,897 | 8852 | 20,749 |
| **Total** | **18,060** | **14,187** | **32,247** |

### Observations

* Marital status is not recorded for 64% of DSS Clients.
* Of DSS Clients where data is recorded, 80% do not have partners.

## Accommodation

Table 6: DSS Clients, by accommodation type and sex

|  |  |  |  |
| --- | --- | --- | --- |
| **Accommodation** | **Male** | **Female** | **Total** |
| Own / family home | 8601 | 6566 | 15,167 |
| Community residential home | 3295 | 2433 | 5728 |
| Rental accommodation | 2446 | 1912 | 4358 |
| Unknown | 1419 | 1160 | 2579 |
| Other | 896 | 759 | 1655 |
| Housing New Zealand accommodation | 813 | 802 | 1615 |
| Rest home / continuing care hospital | 284 | 306 | 590 |
| Boarder | 176 | 125 | 301 |
| Council accommodation | 97 | 81 | 178 |
| Unit in a retirement village | 16 | 27 | 43 |
| Prison | 8 | 4 | 12 |
| Unit in a retirement village − licence to occupy | 5 | 6 | 11 |
| No fixed abode | 4 | 5 | 9 |
| Blank |  | 1 | 1 |
| **Total** | **18,060** | **14,187** | **32,247** |

### Observations

* Almost half of DSS Clients live in their own or their family home, and over half (57%) of these are male.
* The accommodation profiles for male and female DSS Clients are generally similar.

## Location

Table 7: DSS Clients, by ethnicity and regional council

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Regional council** | **European / Other** | **Māori** | **Pacific** | **Asian** | **Not stated** | **Total** | **%** |
| Auckland | 5204 | 1294 | 1405 | 1029 | 625 | 9556 | 30 |
| Canterbury | 3560 | 362 | 62 | 113 | 246 | 4343 | 13 |
| Waikato | 2080 | 747 | 64 | 80 | 116 | 3087 | 10 |
| Wellington | 2161 | 375 | 202 | 141 | 92 | 2971 | 9 |
| Bay of Plenty | 1482 | 657 | 28 | 41 | 13 | 2221 | 7 |
| Manawatu−Wanganui | 1561 | 381 | 32 | 29 | 33 | 2036 | 6 |
| Otago | 1639 | 124 | 23 | 25 | 29 | 1840 | 6 |
| Northland | 725 | 549 | 17 | 21 | 4 | 1316 | 4 |
| Hawke’s Bay | 798 | 249 | 30 | 22 | 27 | 1126 | 3 |
| Taranaki | 812 | 181 | 6 | 11 | 9 | 1019 | 3 |
| Southland | 749 | 79 | 8 | 2 | 7 | 845 | 3 |
| Nelson | 529 | 61 | 3 | 10 |  | 603 | 2 |
| Gisborne | 147 | 195 | 8 | 2 | 6 | 358 | 1 |
| Marlborough | 301 | 54 | 1 | 2 |  | 358 | 1 |
| Tasman | 307 | 28 | 3 | 4 |  | 342 | 1 |
| West Coast | 187 | 16 | 1 |  | 21 | 225 | 1 |
| **Total** | **22,242** | **5352** | **1893** | **1532** | **1228** | **32,247** |  |

### Observations

* Half of DSS Clients reside in the three most populated regions, which include the major cities of Auckland, Christchurch and Hamilton.
* 74% of Pacific Clients reside in the Auckland region.
* 67% of Asian Clients reside in the Auckland region.

## Principal disabilities

Each DSS Client is recorded in Socrates with a principal disability (see Appendix). Some Clients have multiple disability types, and occasionally a Client will have two principal disabilities. Only the first principal disability is counted in the data presented in this report.

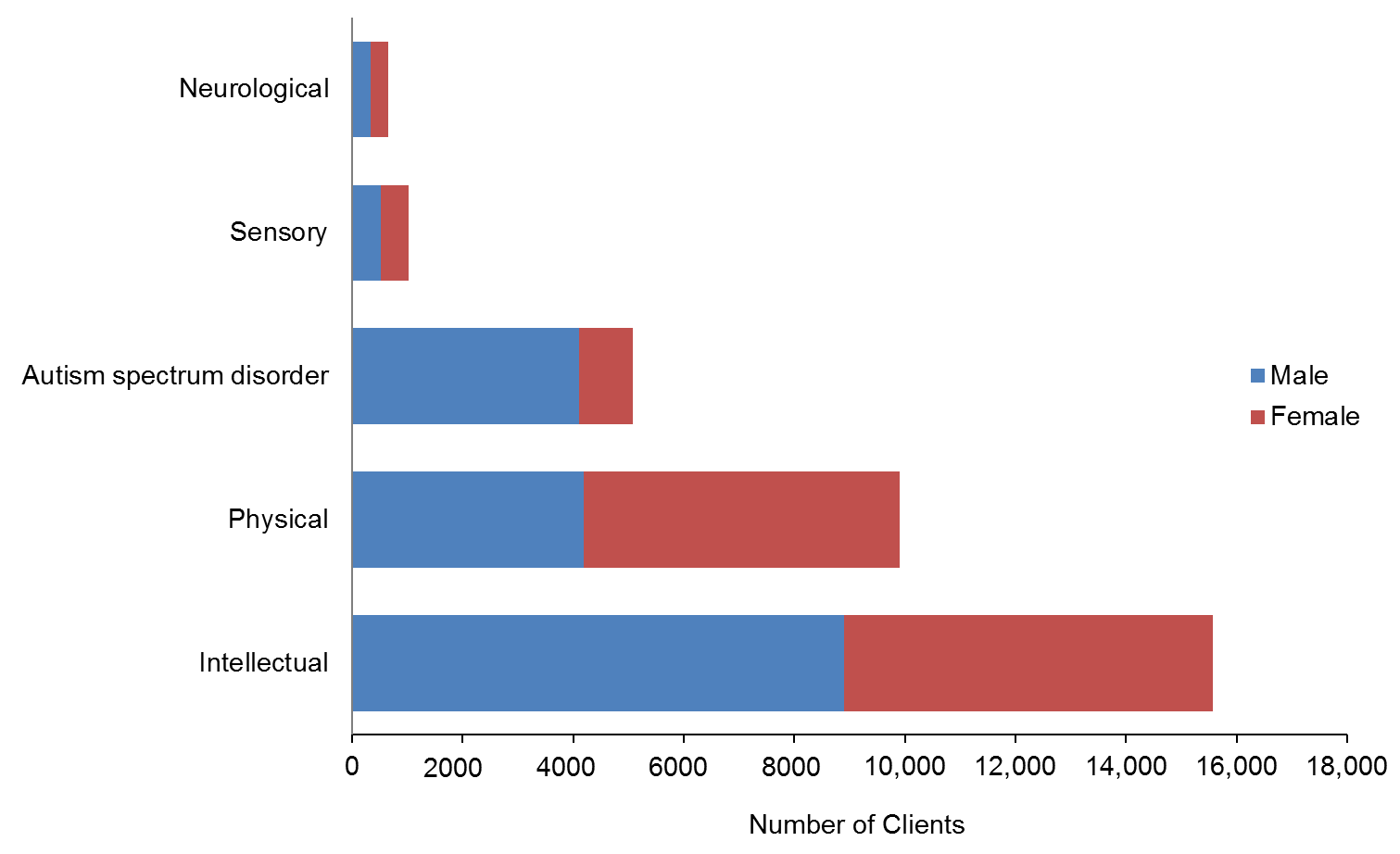
There are six disability classes: intellectual, physical, autism spectrum disorder (ASD), sensory, neurological and ‘Not DSS’ (eg, mental health, cancer, medical).

Table 8: DSS Clients, by sex and class of principal disability\*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Principal disability type** | **Male** | **Female** | **Total** | **%** |
| Intellectual | 8897 | 6681 | 15,578 | 48 |
| Physical | 4200 | 5701 | 9901 | 31 |
| Autism spectrum disorder | 4111 | 966 | 5077 | 16 |
| Sensory | 520 | 510 | 1030 | 3 |
| Neurological | 332 | 329 | 661 | 2 |
| **Total** | **18,060** | **14,187** | **32,247** | **100** |

\* Where a Client was recorded as having two principal disabilities, only the first one was used in this analysis.

Figure 5: DSS Clients, by sex and class of principal disability



### Observations

* Almost half of all DSS Clients have an intellectual disability as their primary disability. Many of these Clients also have a physical disability.
* Almost a third have a physical disability.
* Males are predominant in the groups of Clients with ASD (81%) and intellectual disabilities (57%).
* Females (58%) are predominant in the group of Clients with physical disabilities.

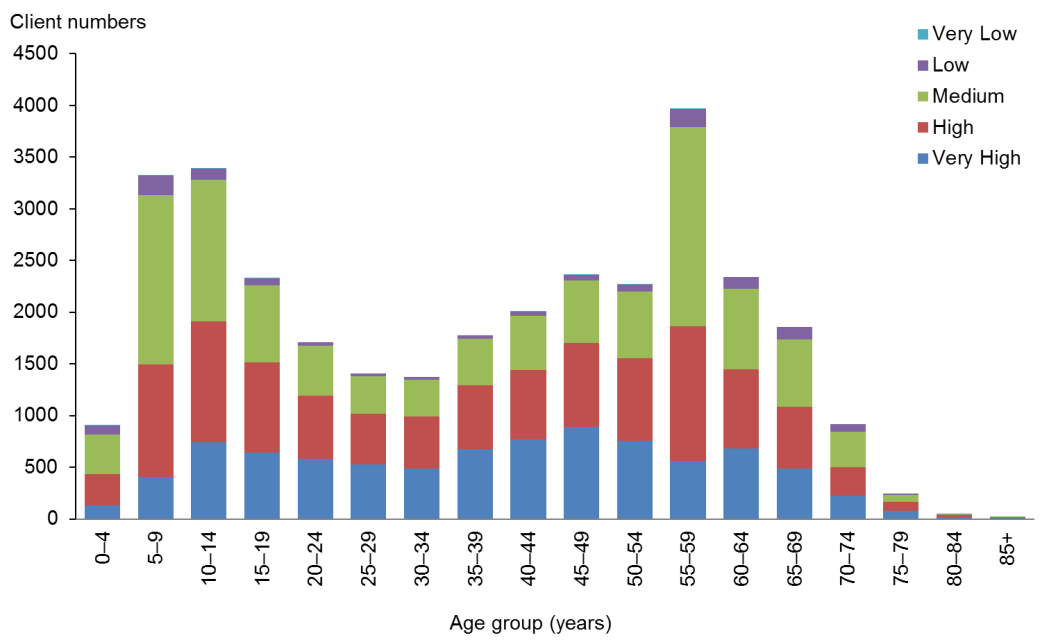
## Support package allocation

Each DSS Client has a support package allocation (SPA) determined by their NASC on the basis of a detailed needs assessment.

Table 9: DSS Clients, by SPA level and age

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Age group** | **Very High** | **High** | **Medium** | **Low** | **Very Low** | **Total** |
| 0−4 | 128 | 307 | 380 | 87 | 4 | 906 |
| 5−9 | 408 | 1085 | 1637 | 192 | 4 | 3326 |
| 15−19 | 742 | 1170 | 1370 | 104 | 3 | 3389 |
| 20−24 | 639 | 875 | 742 | 68 | 1 | 2325 |
| 25−29 | 580 | 612 | 483 | 37 |  | 1712 |
| 30−34 | 530 | 488 | 364 | 27 | 0 | 1409 |
| 35−39 | 489 | 499 | 356 | 27 |  | 1371 |
| 40−44 | 677 | 616 | 451 | 34 | 0 | 1778 |
| 45−49 | 771 | 670 | 522 | 42 | 1 | 2006 |
| 50−54 | 893 | 808 | 608 | 49 | 2 | 2360 |
| 55−59 | 756 | 796 | 646 | 65 | 1 | 2264 |
| 10−14 | 561 | 1305 | 1926 | 174 | 6 | 3972 |
| 60−64 | 682 | 765 | 780 | 115 | 0 | 2342 |
| 65−69 | 486 | 598 | 652 | 122 |  | 1858 |
| 70−74 | 227 | 273 | 343 | 75 |  | 918 |
| 75−79 | 78 | 84 | 73 | 9 |  | 244 |
| 80−84 | 15 | 20 | 10 | 1 |  | 46 |
| 85+ | 12 | 8 | 1 |  |  | 21 |
| **Total** | **8674** | **10,979** | **11,344** | **1228** | **22** | **32,247** |
| **27%** | **34%** | **35%** | **4%** | **0%** | **100%** |

Figure 6: DSS Clients, by SPA level and age



### Observation

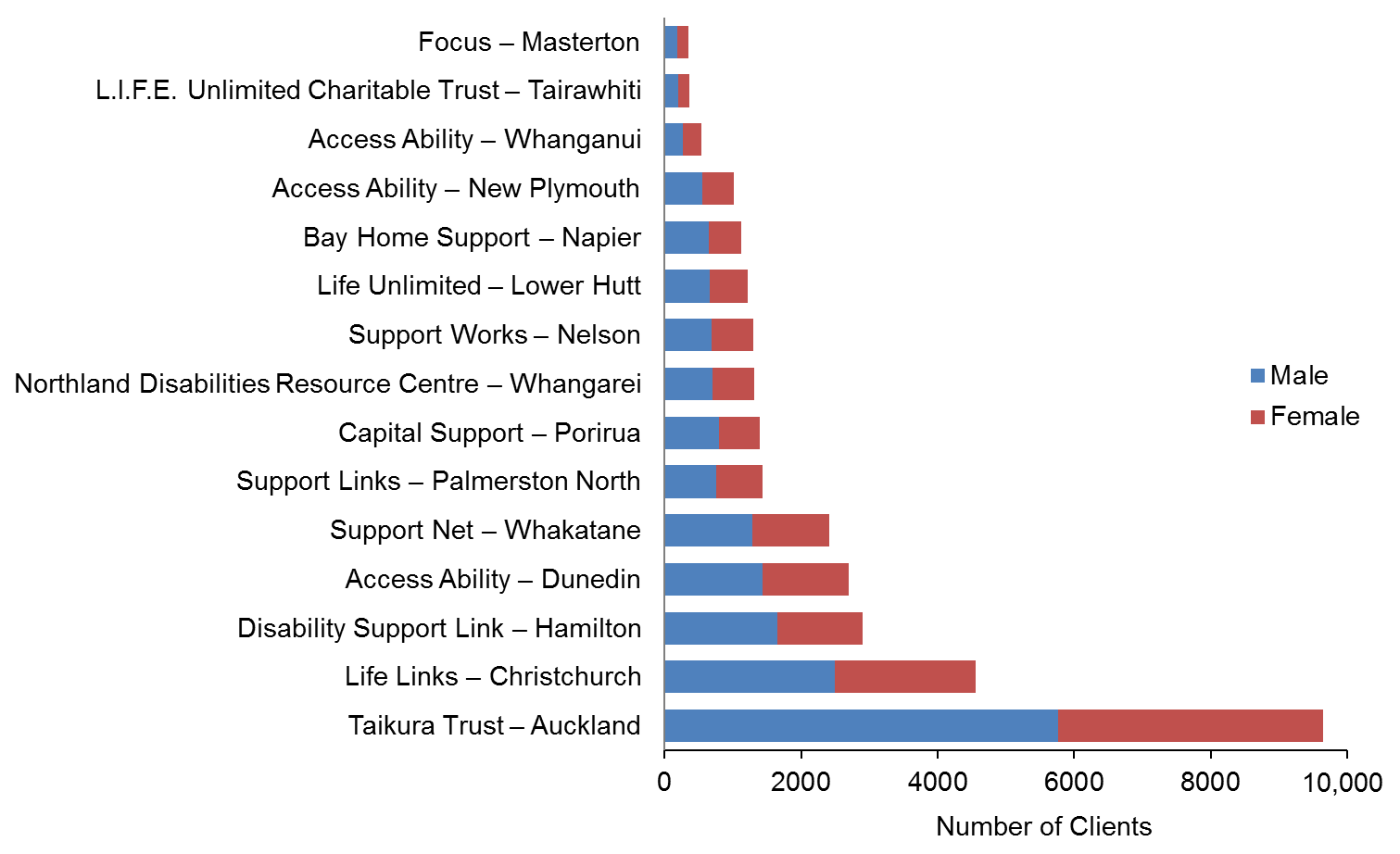
* Medium SPA levels are more common in the 5−19 years age groups. This is the same as in the 2013 report.

## Needs Assessment Service Coordination organisations (NASCs)

Table 10: DSS Clients, by NASC

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **NASC** | **Male** | **Female** | **Total** | **%** |
| Taikura Trust – Auckland | 5764 | 3887 | 9651 | 30 |
| Life Links – Christchurch | 2489 | 2074 | 4563 | 14 |
| Disability Support Link – Hamilton | 1650 | 1253 | 2903 | 9 |
| Access Ability – Dunedin | 1432 | 1261 | 2693 | 8 |
| Support Net – Whakatane | 1286 | 1122 | 2408 | 7 |
| Support Links − Palmerston North | 752 | 687 | 1439 | 4 |
| Capital Support – Porirua | 793 | 596 | 1389 | 4 |
| Northland Disabilities Resource Centre – Whangarei | 705 | 611 | 1316 | 4 |
| Support Works – Nelson | 684 | 613 | 1297 | 4 |
| Life Unlimited − Lower Hutt | 665 | 545 | 1210 | 4 |
| Bay Home Support – Napier | 647 | 475 | 1122 | 3 |
| Access Ability − New Plymouth | 545 | 474 | 1019 | 3 |
| Access Ability – Whanganui | 270 | 262 | 532 | 2 |
| L.I.F.E. Unlimited Charitable Trust – Tairawhiti | 195 | 163 | 358 | 1 |
| Focus – Masterton | 183 | 164 | 347 | 1 |
| **Total** | **18,060** | **14,187** | **32,247** |  |

Figure 7: DSS Clients, by NASC



### Observation

* Taikura Trust in Auckland has more than twice as many Clients as the second-largest NASC and works with 30% of DSS Clients.

# Client demographics, by service

## Home and community support

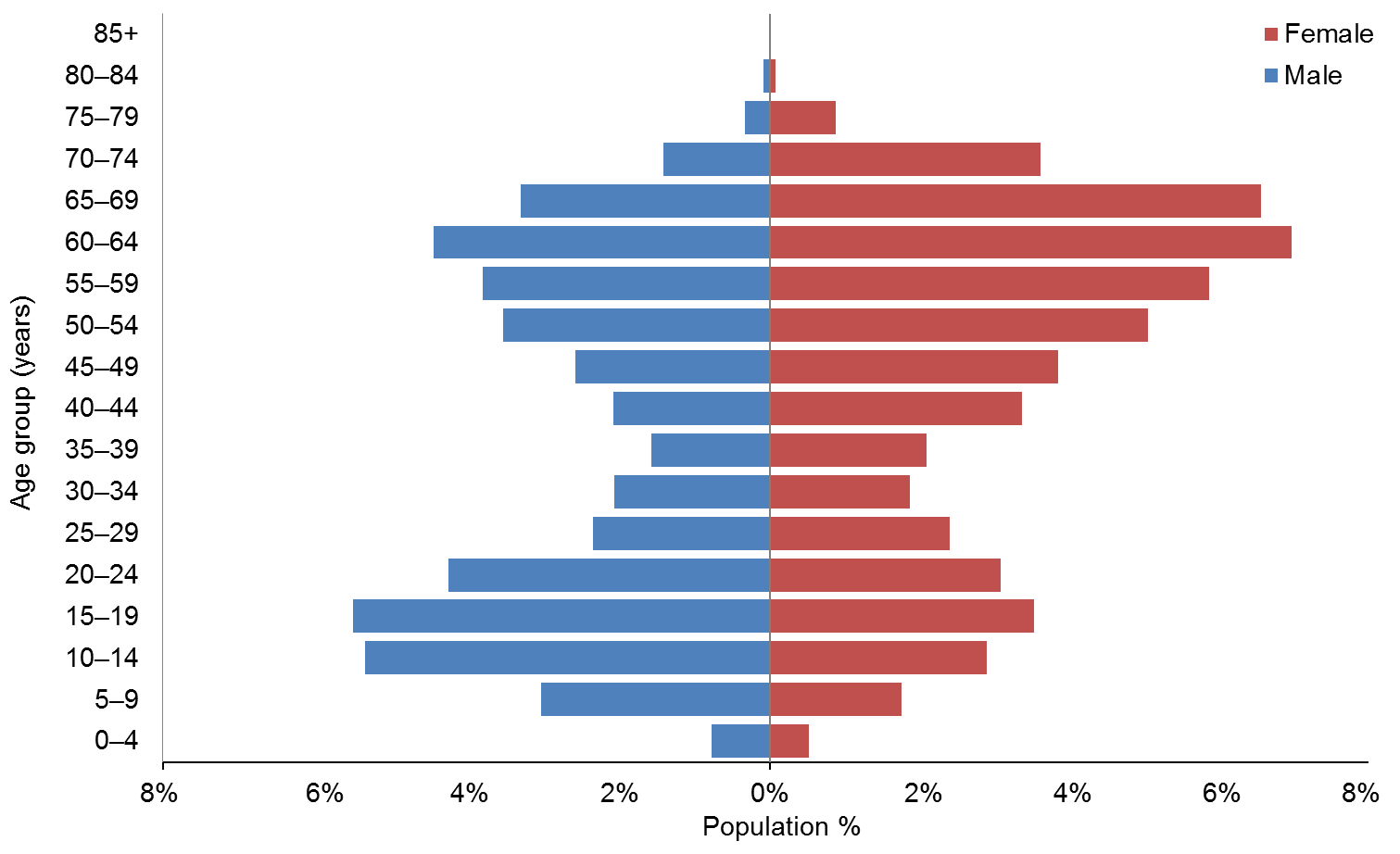
This section provides demographic profiles for the 16,813 DSS Clients who are receiving home and community support services (HCSS). These services include personal care and/or household management carried out in the Client’s home.

### Age and sex

Table 11: HCSS Clients, by age and sex

|  |  |  |  |
| --- | --- | --- | --- |
| **Age group** | **Male** | **Female** | **Total** |
| 0−4 | 129 | 86 | 215 |
| 5−9 | 506 | 292 | 798 |
| 10−14 | 898 | 481 | 1379 |
| 15−19 | 923 | 585 | 1508 |
| 20−24 | 713 | 513 | 1226 |
| 25−29 | 392 | 400 | 792 |
| 30−34 | 345 | 311 | 656 |
| 35−39 | 263 | 348 | 611 |
| 40−44 | 346 | 559 | 905 |
| 45−49 | 430 | 639 | 1069 |
| 50−54 | 591 | 838 | 1429 |
| 55−59 | 637 | 975 | 1612 |
| 60−64 | 746 | 1156 | 1902 |
| 65−69 | 553 | 1090 | 1643 |
| 70−74 | 236 | 601 | 837 |
| 75−79 | 56 | 147 | 203 |
| 80−84 | 13 | 12 | 25 |
| 85+ |  | 3 | 3 |
| **Total** | **7776** | **9036** | **16,813** |
| **54%** | **46%** |  |

Figure 8: HCSS Clients, by age and sex



#### Observations

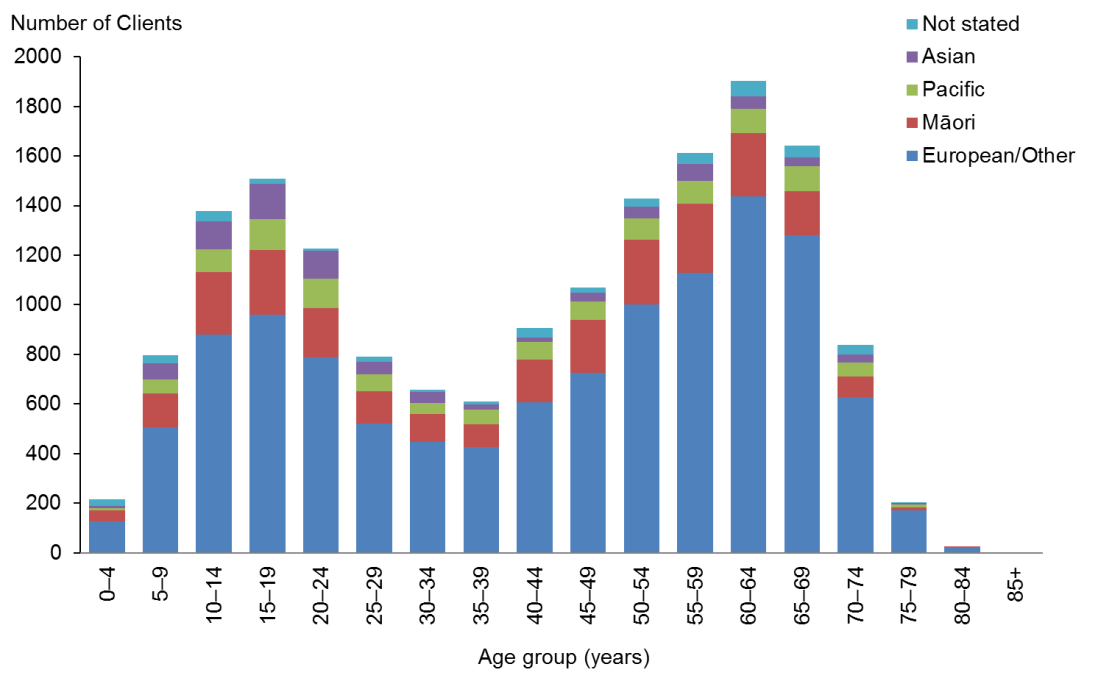
* The median age is 46 years.
* There are more female than male HCSS Clients.
* There are two peaks in the age distribution of HCSS Clients: male teenagers and females in the 55–69 years age range.

### Ethnicity

Table 12: HCSS Clients, by age and ethnicity

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Age group** | **European / Other** | **Māori** | **Pacific** | **Asian** | **Not stated** | **Total** |
| 0−4 | 128 | 42 | 10 | 9 | 26 | 215 |
| 5−9 | 505 | 138 | 55 | 66 | 34 | 798 |
| 10−14 | 880 | 251 | 92 | 113 | 43 | 1379 |
| 15−19 | 960 | 261 | 125 | 141 | 21 | 1508 |
| 20−24 | 787 | 199 | 118 | 115 | 7 | 1226 |
| 25−29 | 520 | 130 | 70 | 50 | 22 | 792 |
| 30−34 | 448 | 112 | 45 | 43 | 8 | 656 |
| 35−39 | 427 | 91 | 58 | 23 | 12 | 611 |
| 40−44 | 608 | 172 | 70 | 19 | 36 | 905 |
| 45−49 | 727 | 213 | 72 | 37 | 20 | 1069 |
| 50−54 | 1000 | 263 | 85 | 49 | 32 | 1429 |
| 55−59 | 1129 | 278 | 93 | 67 | 45 | 1612 |
| 60−64 | 1437 | 254 | 98 | 51 | 62 | 1902 |
| 65−69 | 1279 | 180 | 100 | 34 | 50 | 1643 |
| 70−74 | 629 | 81 | 56 | 33 | 38 | 837 |
| 75−79 | 170 | 13 | 11 | 6 | 3 | 203 |
| 80−84 | 23 | 2 |  |  |  | 25 |
| 85+ | 3 |  |  |  |  | 3 |
| **Total** | **11,660** | **2680** | **1158** | **856** | **459** | **16,813** |
| **69%** | **16%** | **7%** | **5%** | **3%** |  |

Figure 9: HCSS Clients, by age and ethnicity



#### Observation

* Pacific Clients are slightly over-represented in the HCSS Client group.

### Marital status

Table 13: HCSS Clients, by marital status and sex

|  |  |  |  |
| --- | --- | --- | --- |
| **Marital status** | **Male** | **Female** | **Total** |
| Non-partnered, not further defined | 1616 | 1542 | 3158 |
| Married (not separated), not further defined | 448 | 867 | 1315 |
| Non-partnered, never married | 697 | 519 | 1216 |
| Not stated | 193 | 250 | 443 |
| Non-partnered, divorced | 110 | 236 | 346 |
| Non-partnered, widowed | 46 | 247 | 293 |
| Non-partnered, separated | 124 | 164 | 288 |
| Partnered, not further defined | 94 | 135 | 229 |
| First marriage (not separated) | 17 | 33 | 50 |
| Don’t know | 14 | 20 | 34 |
| Remarried (not separated) | 3 | 11 | 14 |
| Response outside scope | 6 | 7 | 13 |
| Opposite-sex partnership | 1 | 5 | 6 |
| Same-sex partnership |  | 4 | 4 |
| Blank | 4408 | 4996 | 9404 |
| **Total** | **7777** | **9036** | **16,813** |

#### Observations

* Marital status was not recorded for most Clients (56%).
* Of the Clients with marital status recorded, 72% were not in any form of partnership or marriage.

### Accommodation

Table 14: HCSS Clients, by sex and accommodation type

|  |  |  |  |
| --- | --- | --- | --- |
| **Accommodation type** | **Male** | **Female** | **Total** |
| Own / family home | 4170 | 4886 | 9056 |
| Rental accommodation | 1271 | 1408 | 2679 |
| Unknown | 701 | 924 | 1625 |
| Housing New Zealand accommodation | 660 | 834 | 1494 |
| Other | 386 | 485 | 871 |
| Community residential home | 371 | 267 | 638 |
| Council accommodation | 88 | 94 | 182 |
| Boarder | 60 | 60 | 120 |
| Rest home / continuing care hospital | 42 | 42 | 84 |
| Unit in a retirement village | 20 | 28 | 48 |
| Unit in a retirement village − licence to occupy | 5 | 8 | 13 |
| Prison | 2 |  | 2 |
| No fixed abode | 1 |  | 1 |
| **Total** | **7777** | **9036** | **16,813** |

#### Observation

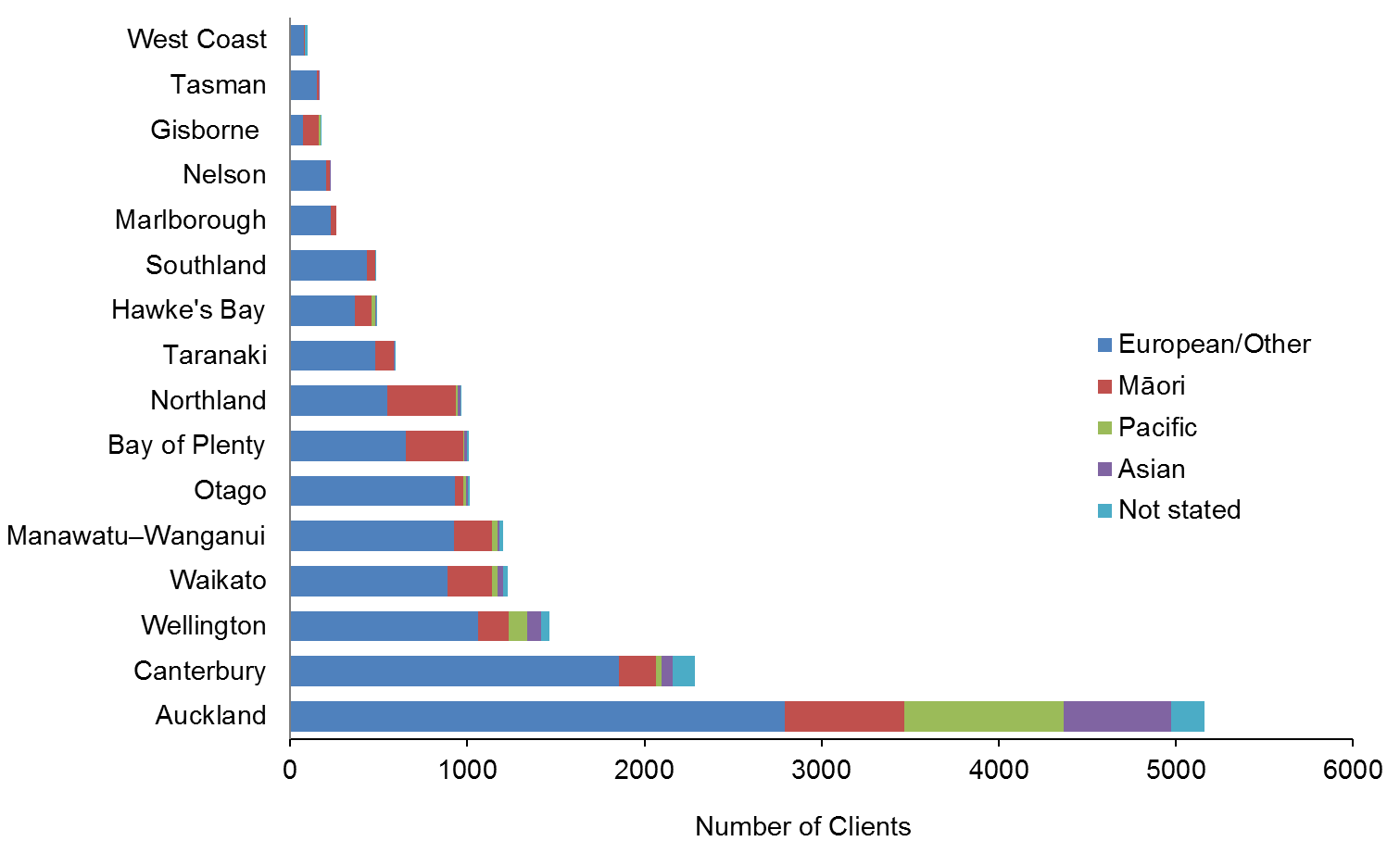
* Of the HCSS Clients whose accommodation type was recorded, the majority (54%) lived in their own home or their family home (a drop from 65% in 2013).

### Location

Table 15: HCSS Clients, by region and ethnicity

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Region** | **European / Other** | **Māori** | **Pacific** | **Asian** | **Not stated** | **Total** | **%** |
| Auckland | 2792 | 674 | 899 | 609 | 188 | 5162 | 31 |
| Canterbury | 1857 | 209 | 30 | 64 | 122 | 2282 | 14 |
| Wellington | 1060 | 173 | 106 | 77 | 46 | 1462 | 9 |
| Waikato | 887 | 254 | 29 | 31 | 27 | 1228 | 7 |
| Manawatu−Wanganui | 923 | 216 | 30 | 11 | 23 | 1203 | 7 |
| Otago | 931 | 47 | 15 | 8 | 10 | 1011 | 6 |
| Bay of Plenty | 652 | 323 | 9 | 16 | 7 | 1007 | 6 |
| Northland | 546 | 388 | 10 | 17 | 2 | 963 | 6 |
| Taranaki | 481 | 103 | 3 | 5 | 3 | 595 | 4 |
| Hawke’s Bay | 367 | 94 | 18 | 6 | 2 | 487 | 3 |
| Southland | 432 | 46 |  | 1 | 6 | 485 | 3 |
| Marlborough | 228 | 30 |  |  |  | 258 | 2 |
| Nelson | 201 | 21 | 1 | 7 |  | 230 | 1 |
| Gisborne | 74 | 89 | 6 | 1 | 9 | 179 | 1 |
| Tasman | 151 | 10 | 1 | 3 |  | 165 | 1 |
| West Coast | 78 | 3 | 1 |  | 14 | 96 | 1 |
| **Total** | **11,660** | **2680** | **1158** | **856** | **459** | **16,813** | **100** |

Figure 10: HCSS Clients, by region and ethnicity



#### Observations

* Almost one-third (31%) of HCSS Clients live in the Auckland region.
* The Auckland region has the largest ethnic diversity of HCSS Clients: 54% European/Other, 17% Pacific, 13% Māori and 12% Asian.

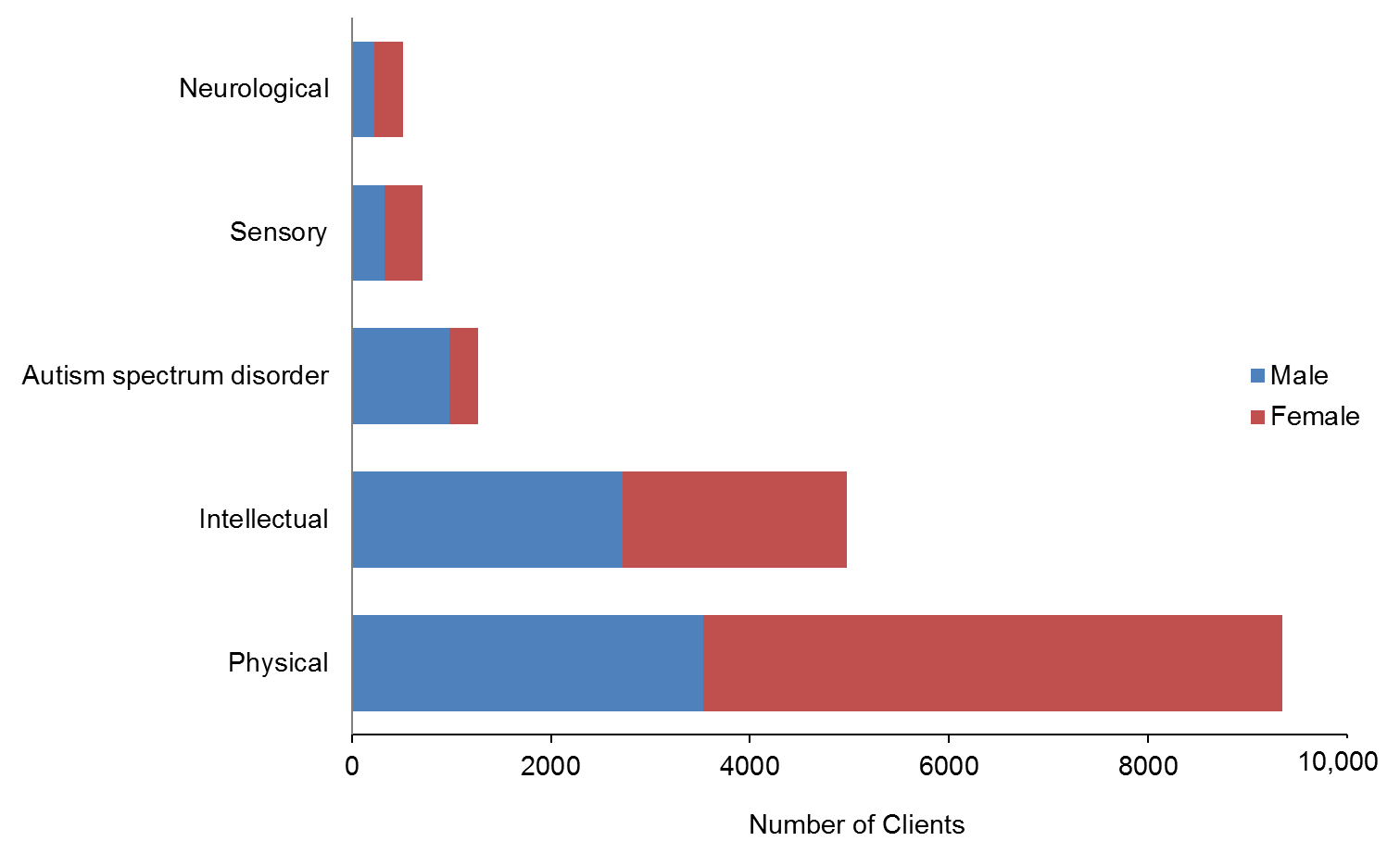
### Principal disability

Table 16: HCSS Clients, by principal disability type and sex\*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Principal disability** | **Male** | **Female** | **Total** | **%** |
| Physical | 3527 | 5822 | 9349 | 56 |
| Intellectual | 2719 | 2257 | 4976 | 30 |
| Autism spectrum disorder | 983 | 281 | 1264 | 8 |
| Sensory | 323 | 384 | 707 | 4 |
| Neurological | 225 | 292 | 517 | 3 |
| **Total** | **7777** | **9036** | **16,813** | **100** |

\* Where Clients recorded two principal disabilities, only the first one has been used in this report.

Figure 11: HCSS Clients, by principal disability type and sex



#### Observations

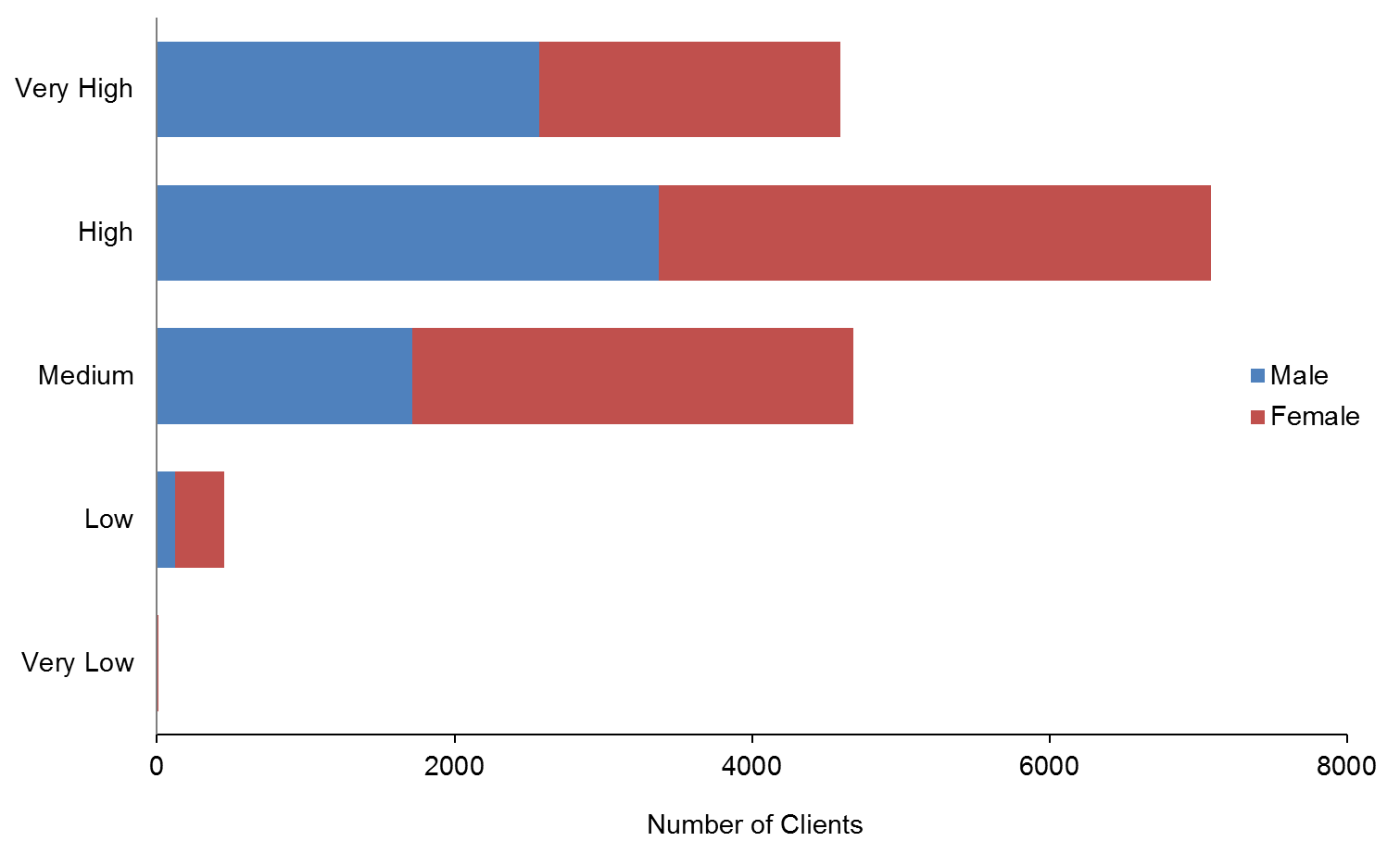
* Over half of Clients using HCSS have a physical disability as their primary disability.
* The single largest Client group using HCSS is women with physical disabilities (35%).

### Support package allocation

Table 17: HCSS Clients, by SPA level and sex

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **SPA level** | **Male** | **Female** | **Total** | **%** |
| Very Low | 1 | 1 | 2 | 0 |
| Low | 120 | 331 | 451 | 3 |
| Medium | 1714 | 2970 | 4684 | 28 |
| High | 3373 | 3712 | 7085 | 42 |
| Very High | 2569 | 2022 | 4591 | 27 |
| **Total** | **7656** | **8704** | **16,360** | **97** |

Figure 12: HCSS Clients, by SPA level and sex



#### Observations

* One-quarter of HCSS Clients have Very High SPAs.
* Two-thirds of HCSS Clients have High (42%) or Medium (28%) SPAs.

## Carer support

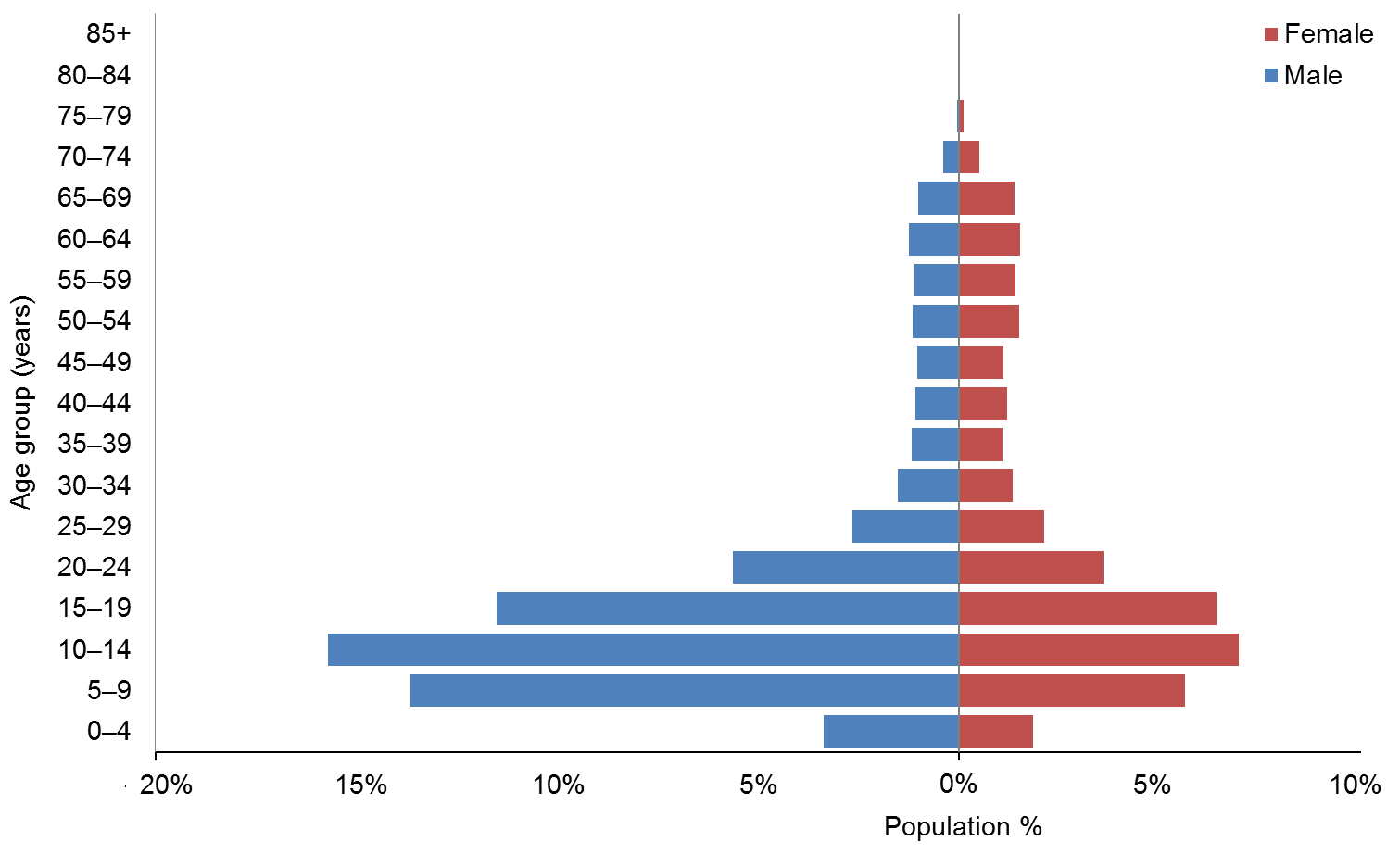
This section provides demographic profiles for the 16,785 DSS Clients whose carers were allocated the carer support subsidy of $76 per day in order to access a break from caring.[[1]](#footnote-1) The NASC allocates a number of days per year to each carer on the basis of need. Some of these Clients also appear in demographics for other services.

### Age and sex

Table 18: Carer support Clients, by age and sex

|  |  |  |  |
| --- | --- | --- | --- |
| **Age group** | **Male** | **Female** | **Total** |
| 0−4 | 565 | 307 | 872 |
| 5−9 | 2293 | 942 | 3235 |
| 10−14 | 2636 | 1166 | 3802 |
| 15−19 | 1933 | 1073 | 3006 |
| 20−24 | 944 | 600 | 1544 |
| 25−29 | 446 | 356 | 802 |
| 30−34 | 258 | 223 | 481 |
| 35−39 | 198 | 181 | 379 |
| 40−44 | 184 | 201 | 385 |
| 45−49 | 175 | 185 | 360 |
| 50−54 | 195 | 251 | 446 |
| 55−59 | 189 | 236 | 425 |
| 60−64 | 209 | 253 | 462 |
| 65−69 | 173 | 230 | 403 |
| 70−74 | 67 | 83 | 150 |
| 75−79 | 11 | 18 | 29 |
| 80−84 | 3 | 1 | 4 |
| 85+ | 0 |  | 0 |
| **Total** | **10,479** | **6306** | **16,785** |
| **62%** | **38%** |  |

Figure 13: Age and sex of carer support Clients



#### Observations

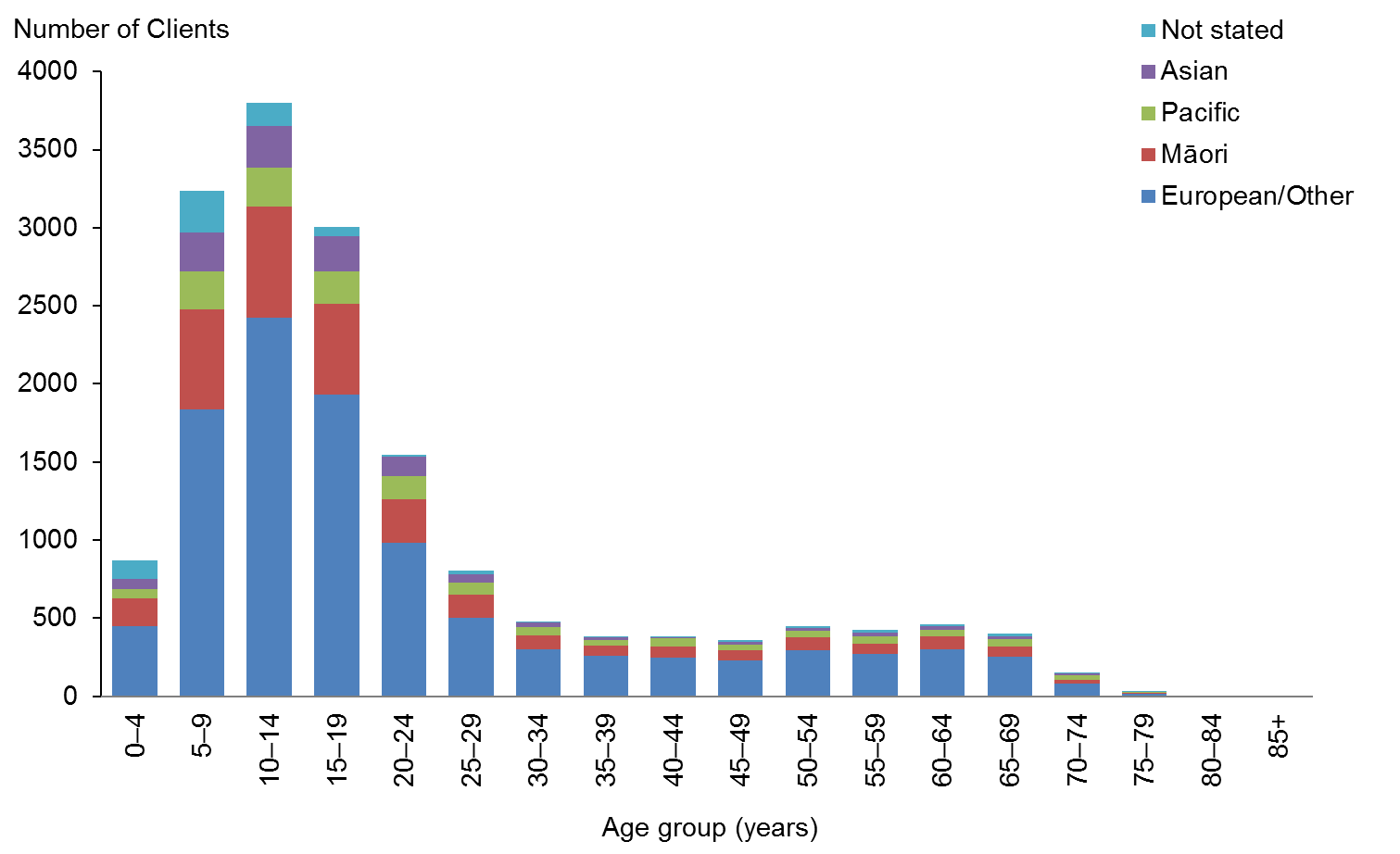
* The median age of carer support Clients is 15 years.
* Almost two-thirds (65%) of Clients whose carers are receiving carer support are aged under 20.

### Ethnicity

Table 19: Carer support Clients, by age and ethnicity

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Age group** | **European/Other** | **Māori** | **Pacific** | **Asian** | **Not stated** | **Total** |
| 0−4 | 447 | 182 | 57 | 65 | 121 | 872 |
| 5−9 | 1838 | 637 | 247 | 249 | 264 | 3235 |
| 10−14 | 2423 | 712 | 247 | 269 | 151 | 3802 |
| 15−19 | 1930 | 582 | 211 | 221 | 62 | 3006 |
| 20−24 | 981 | 279 | 150 | 124 | 10 | 1544 |
| 25−29 | 503 | 148 | 77 | 54 | 20 | 802 |
| 30−34 | 299 | 90 | 52 | 33 | 7 | 481 |
| 35−39 | 260 | 62 | 38 | 16 | 3 | 379 |
| 40−44 | 247 | 73 | 49 | 8 | 8 | 385 |
| 45−49 | 227 | 67 | 34 | 21 | 11 | 360 |
| 50−54 | 296 | 84 | 39 | 19 | 8 | 446 |
| 55−59 | 268 | 70 | 47 | 23 | 17 | 425 |
| 60−64 | 300 | 81 | 45 | 23 | 13 | 462 |
| 65−69 | 255 | 61 | 52 | 15 | 20 | 403 |
| 70−74 | 81 | 25 | 30 | 10 | 4 | 150 |
| 75−79 | 17 | 3 | 5 | 2 | 2 | 29 |
| 80−84 | 4 |  |  |  |  | 4 |
| 85+ | 0 |  |  |  |  | 0 |
| **Total** | **10,376** | **3156** | **1380** | **1152** | **721** | **16,785** |
| **62%** | **19%** | **8%** | **7%** | **4%** |  |

Figure 14: Carer support Clients, by age and ethnicity



#### Observations

* Māori, Pacific and Asian Clients are over-represented among the DSS Clients using carer support.
* European/Other people are under-represented in carer support, compared with 69% in the DSS Client population.

### Accommodation

Table 20: Carer support Clients, by sex and accommodation type

|  |  |  |  |
| --- | --- | --- | --- |
| **Accommodation** | **Male** | **Female** | **Total** |
| Own / family home | 6926 | 4179 | 11,105 |
| Rental accommodation | 1517 | 840 | 2357 |
| Unknown | 958 | 574 | 1532 |
| Housing New Zealand accommodation | 516 | 370 | 886 |
| Other | 405 | 249 | 654 |
| Community residential home | 77 | 41 | 118 |
| Boarder | 44 | 36 | 80 |
| Rest home / continuing care hospital | 13 | 7 | 20 |
| Council accommodation | 6 | 3 | 9 |
| Prison | 5 | 3 | 8 |
| Unit in a retirement village | 6 | 2 | 8 |
| No fixed abode | 4 | 1 | 5 |
| Unit in a retirement village − licence to occupy | 2 | 1 | 3 |
| **Total** | **10,479** | **6306** | **16,785** |

#### Observation

* Two-thirds (66%) of carer support Clients are living in their own homes, which reflects the youthful nature of this Client group.

### Marital status

Table 21: Carer support Clients, by marital status and sex

|  |  |  |  |
| --- | --- | --- | --- |
| **Marital status** | **Male** | **Female** | **Total** |
| Non-partnered, not further defined | 1747 | 1061 | 2808 |
| Non-partnered, never married | 936 | 508 | 1444 |
| Married (not separated), not further defined | 285 | 396 | 681 |
| Not stated | 157 | 98 | 255 |
| Partnered, not further defined | 43 | 47 | 90 |
| Non-partnered, separated | 14 | 20 | 34 |
| Non-partnered, divorced | 13 | 16 | 29 |
| Non-partnered, widowed | 8 | 18 | 26 |
| First marriage (not separated) | 10 | 9 | 19 |
| Response outside scope | 12 | 5 | 17 |
| Don’t know | 5 | 7 | 12 |
| Remarried (not separated) | 5 | 3 | 8 |
| Same-sex partnership |  | 2 | 2 |
| Opposite-sex partnership |  | 1 | 1 |
| Blank | 7244 | 4115 | 11,359 |
| **Total** | **10,479** | **6306** | **16,785** |

#### Observations

* Marital status was not recorded for 68% of carer support Clients. Given the young age of the majority of Clients, it can be assumed that most would be single.
* Of the remaining Clients, carer support is used mostly by Clients who do not have partners.

### Location

Table 22: Carer support Clients, by region and ethnicity

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Region** | **European / Other** | **Māori** | **Pacific** | **Asian** | **Not stated** | **Total** | **%** |
| Auckland | 2852 | 799 | 1072 | 812 | 519 | 6054 | 36 |
| Canterbury | 1774 | 250 | 43 | 91 | 79 | 2237 | 13 |
| Waikato | 1009 | 459 | 45 | 54 | 31 | 1598 | 10 |
| Wellington | 947 | 208 | 131 | 92 | 37 | 1415 | 8 |
| Bay of Plenty | 741 | 402 | 20 | 26 | 4 | 1193 | 7 |
| Manawatu−Wanganui | 558 | 193 | 17 | 24 | 9 | 801 | 5 |
| Otago | 661 | 68 | 11 | 13 | 11 | 764 | 5 |
| Northland | 337 | 326 | 10 | 15 | 4 | 692 | 4 |
| Taranaki | 334 | 94 | 3 | 6 | 5 | 442 | 3 |
| Hawke’s Bay | 261 | 126 | 16 | 13 | 8 | 424 | 3 |
| Southland | 323 | 49 | 4 | 1 | 4 | 381 | 2 |
| Marlborough | 146 | 28 |  | 1 |  | 175 | 1 |
| Tasman | 149 | 21 | 1 | 1 |  | 172 | 1 |
| Nelson | 131 | 28 | 1 | 2 |  | 162 | 1 |
| Gisborne | 57 | 92 | 6 | 1 | 2 | 158 | 1 |
| West Coast | 97 | 12 |  |  | 8 | 117 | 1 |
| **Total** | **10,377** | **3155** | **1380** | **1152** | **721** | **16,785** | **100** |

Figure 15: Carer support Clients, by region and ethnicity



#### Observations

* Over one-third (36%) of carer support Clients live in the Auckland region.
* Auckland is the only region where less than half (47%) of carer support Clients are European/Other.

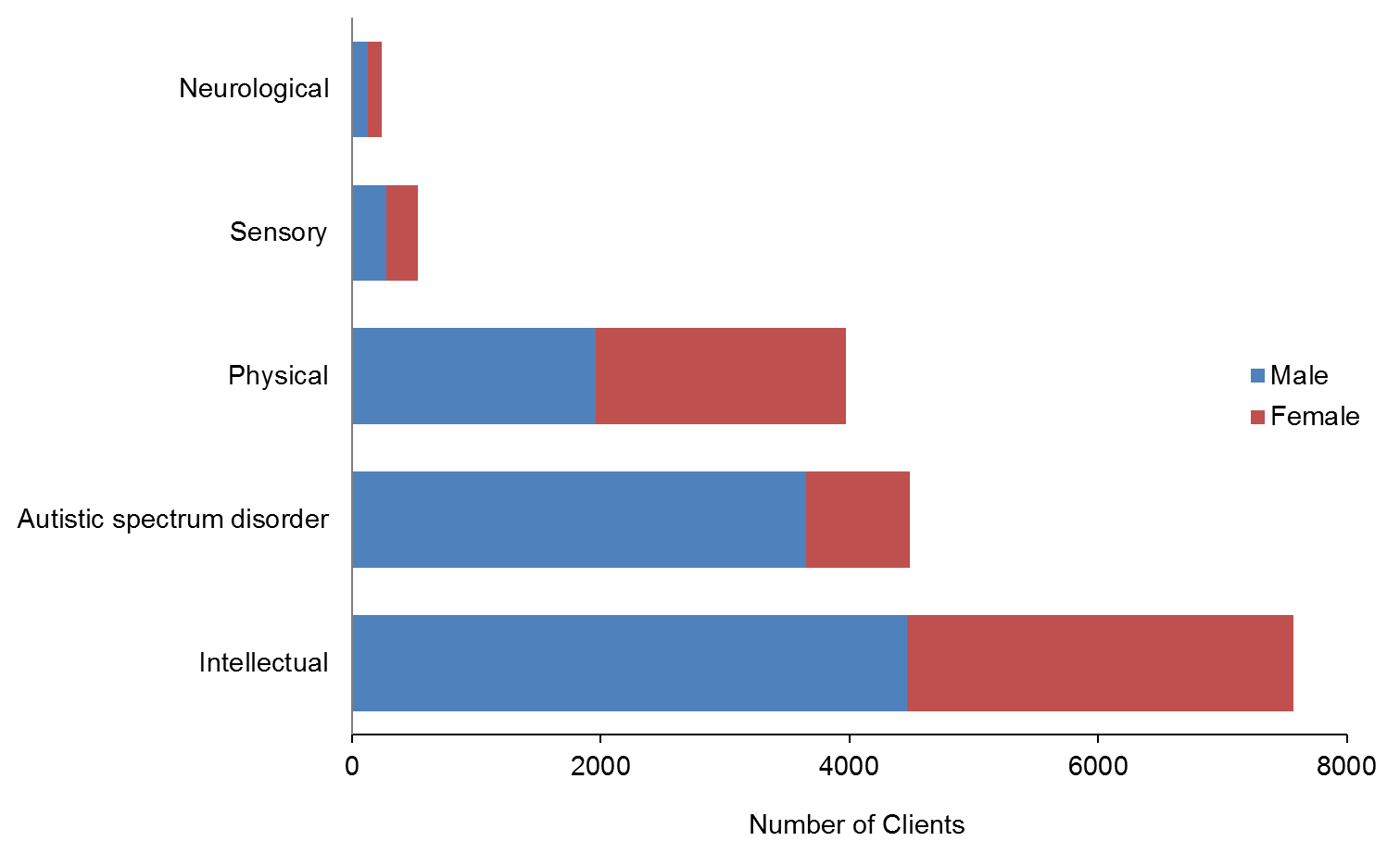
### Principal disability

Table 23: Carer support Clients, by sex and principal disability\*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Principal disability** | **Male** | **Female** | **Total** | **%** |
| Intellectual | 4460 | 3107 | 7567 | 45% |
| Autistic spectrum disorder | 3650 | 832 | 4482 | 27% |
| Physical | 1963 | 2007 | 3970 | 24% |
| Sensory | 277 | 250 | 527 | 3% |
| Neurological | 129 | 110 | 239 | 1% |
| **Total** | **10,479** | **6306** | **16,785** | **100%** |

\* Where Clients recorded two principal disabilities, this research has used only the first one.

Figure 16: Carer support Clients, by sex and principal disability



#### Observations

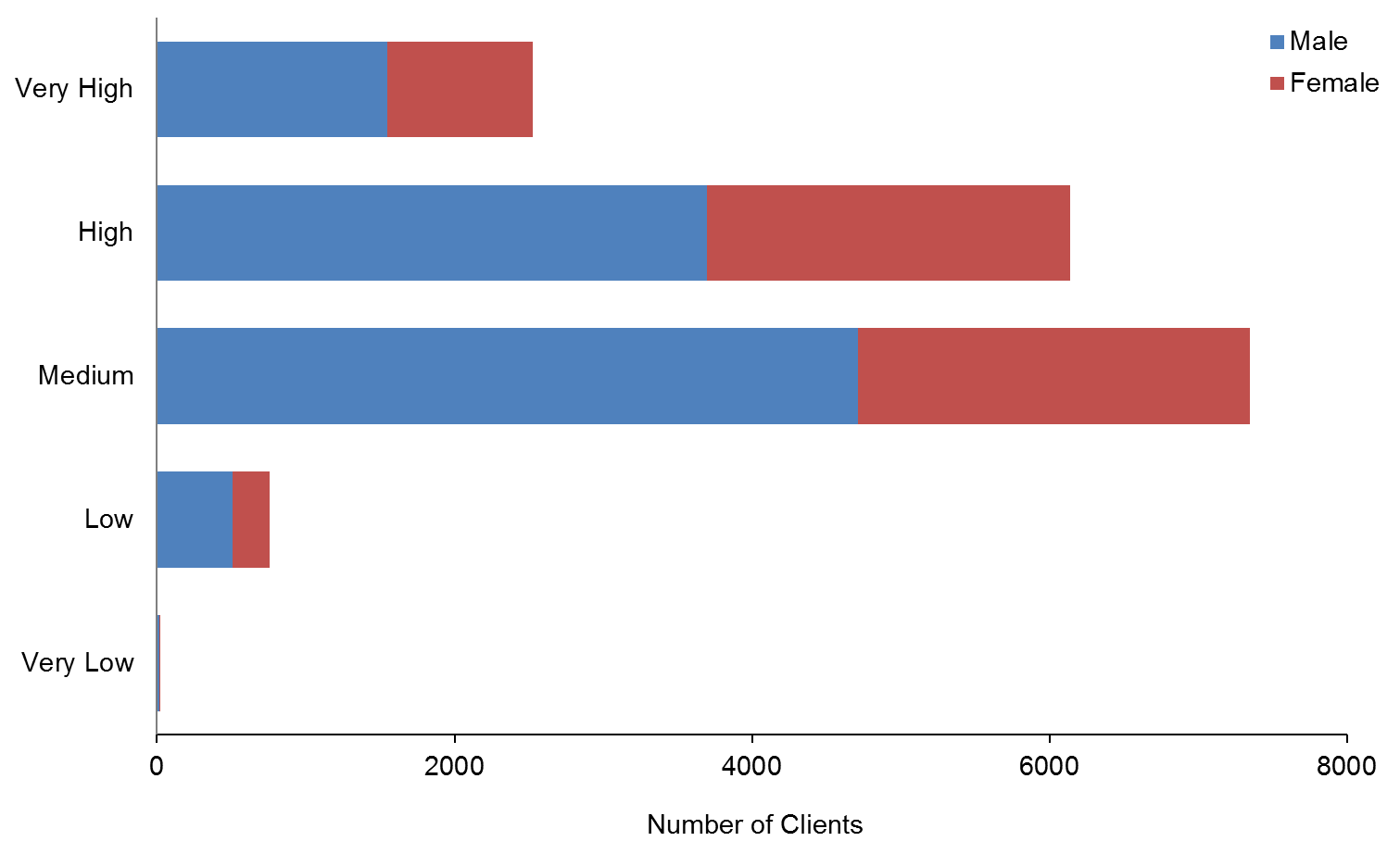
* Almost a half of carer support Clients have an intellectual disability.
* More than a quarter of carer support clients have ASD and 81% of these are male.

### Support package allocation

Table 24: Carer support Clients, by SPA level and sex

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **SPA level** | **Male** | **Female** | **Total** | **%** |
| Very Low | 15 | 6 | 21 | 0 |
| Low | 508 | 250 | 758 | 5 |
| Medium | 4714 | 2631 | 7345 | 44 |
| High | 3696 | 2441 | 6137 | 37 |
| Very High | 1546 | 978 | 2524 | 15 |
| **Total** | **10,464** | **6300** | **16,764** | **100** |

Figure 17: Carer support Clients, by SPA level and sex



#### Observation

* Most (81%) carer support Clients have Medium to High SPA levels.

## Community residential services

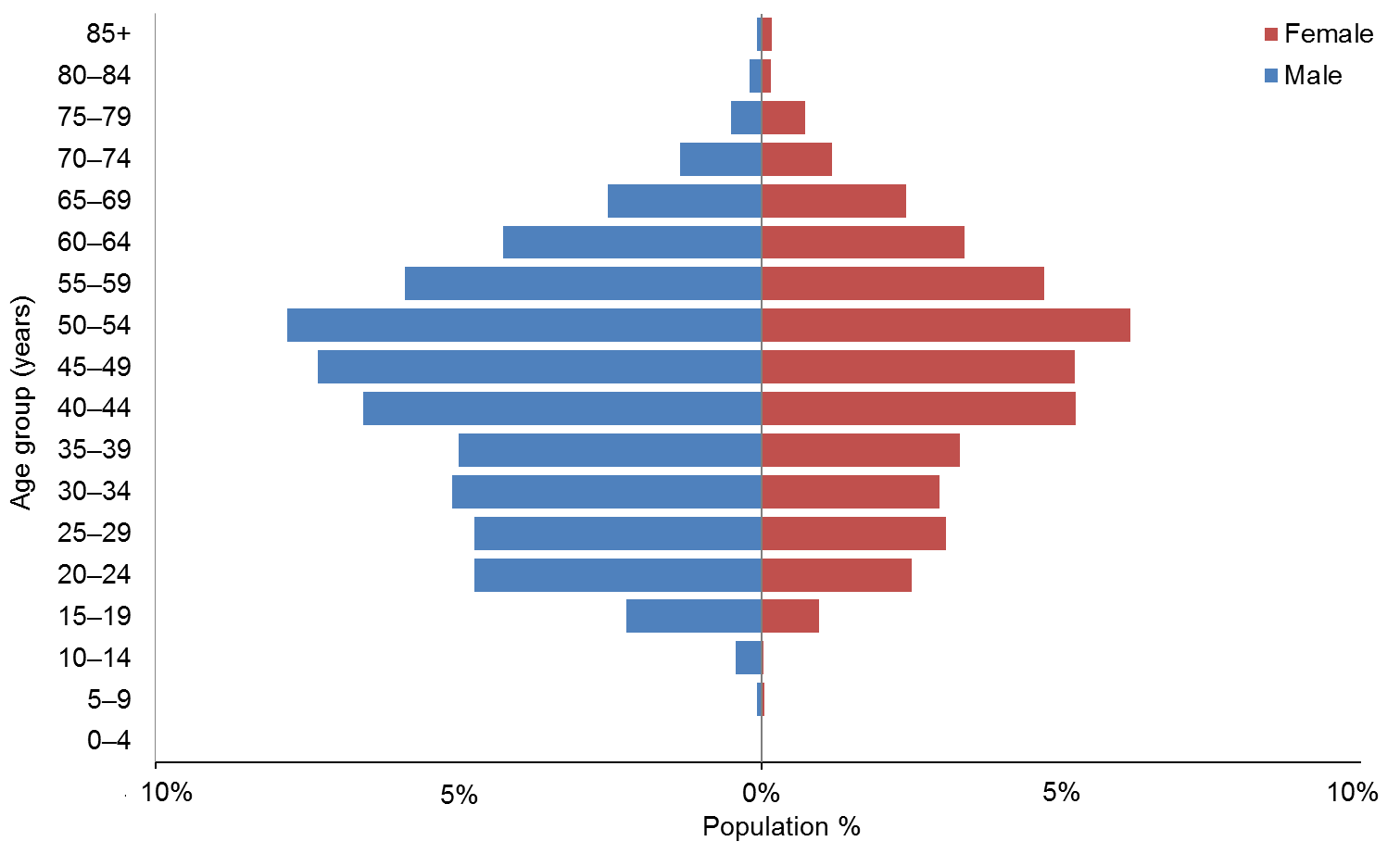
This section provides demographic profiles of the 6600 DSS Clients receiving community residential services. It does not analyse residential Clients living in hospitals or rest home services.

### Age and sex

Table 25: Community residential services Clients, by age and sex

|  |  |  |  |
| --- | --- | --- | --- |
| **Age group** | **Male** | **Female** | **Total** |
| 0−4 | 1 | 1 | 2 |
| 5−9 | 5 | 3 | 8 |
| 10−14 | 28 | 2 | 30 |
| 15−19 | 149 | 63 | 212 |
| 20−24 | 271 | 165 | 436 |
| 25−29 | 316 | 203 | 519 |
| 30−34 | 340 | 196 | 536 |
| 35−39 | 333 | 218 | 551 |
| 40−44 | 438 | 345 | 783 |
| 45−49 | 488 | 344 | 832 |
| 50−54 | 521 | 405 | 926 |
| 55−59 | 392 | 311 | 703 |
| 60−64 | 284 | 223 | 507 |
| 65−69 | 169 | 159 | 328 |
| 70−74 | 89 | 78 | 167 |
| 75−79 | 33 | 48 | 81 |
| 80−84 | 13 | 10 | 23 |
| 85+ | 5 | 11 | 16 |
| **Total** | **3875** | **2785** | **6660** |
| **58%** | **42%** |  |

Figure 18: Age and sex of community residential services Clients



#### Observations

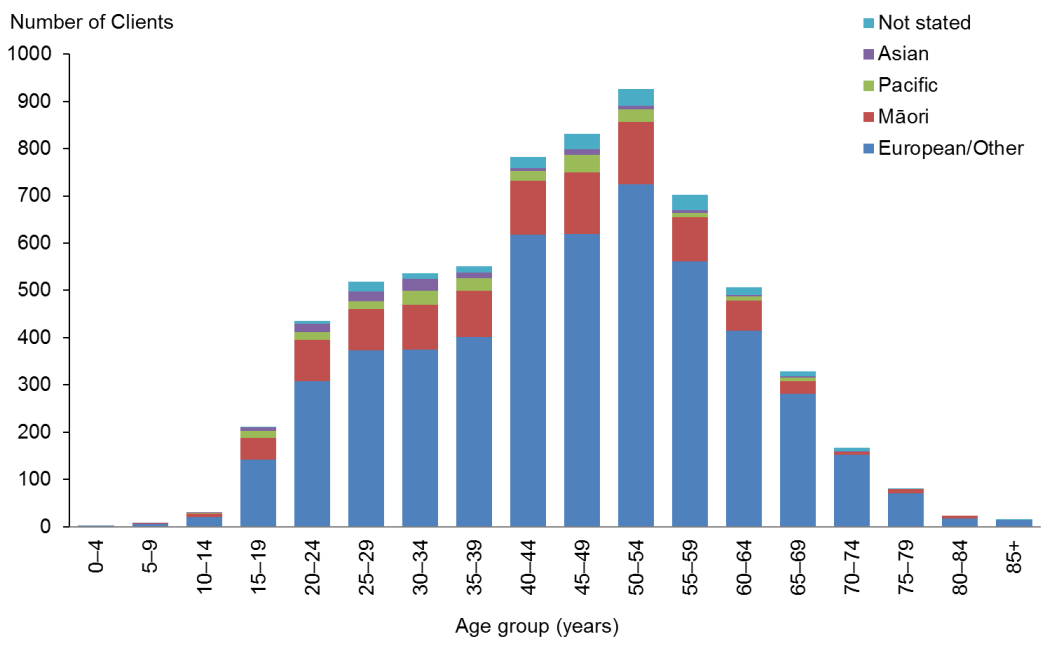
* The median age of community residential Clients is 47.
* There are significantly more males than females using community residential services.
* The 45–54 years age groups are the largest for both males and females.

### Ethnicity

Table 26: Community residential services Clients, by ethnicity and age

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Age group** | **European / Other** | **Māori** | **Pacific** | **Asian** | **Not stated** | **Total** |
| 0−4 | 2 |  |  |  |  | 2 |
| 5−9 | 5 | 2 |  | 1 |  | 8 |
| 10−14 | 20 | 8 | 1 | 1 |  | 30 |
| 15−19 | 142 | 46 | 15 | 7 | 2 | 212 |
| 20−24 | 308 | 88 | 16 | 17 | 7 | 436 |
| 25−29 | 373 | 87 | 17 | 21 | 21 | 519 |
| 30−34 | 375 | 94 | 30 | 26 | 11 | 536 |
| 35−39 | 401 | 98 | 27 | 11 | 14 | 551 |
| 40−44 | 618 | 114 | 21 | 6 | 24 | 783 |
| 45−49 | 620 | 130 | 37 | 12 | 33 | 832 |
| 50−54 | 724 | 133 | 26 | 8 | 35 | 926 |
| 55−59 | 561 | 94 | 9 | 5 | 34 | 703 |
| 60−64 | 414 | 64 | 9 | 3 | 17 | 507 |
| 65−69 | 281 | 27 | 7 | 3 | 10 | 328 |
| 70−74 | 152 | 6 |  | 1 | 8 | 167 |
| 75−79 | 71 | 8 |  | 1 | 1 | 81 |
| 80−84 | 18 | 5 |  |  |  | 23 |
| 85+ | 14 |  |  |  | 2 | 16 |
| **Total** | **5099** | **1004** | **215** | **123** | **219** | **6660** |
| **77%** | **15%** | **3%** | **2%** | **3%** | **100%** |

Figure 19: Community residential services Clients, by ethnicity and age



#### Observations

* Pacific and Asian Clients are significantly under-represented users of residential services.
* Māori are only slightly under-represented.
* European/Other Clients are over-represented.

### Marital status

Table 27: Community residential services Clients, by marital status and sex

|  |  |  |  |
| --- | --- | --- | --- |
| **Marital status** | **Male** | **Female** | **Total** |
| Non-partnered, not further defined | 845 | 626 | 1471 |
| Non-partnered, never married | 403 | 236 | 639 |
| Not stated | 91 | 37 | 128 |
| Married (not separated), not further defined | 21 | 29 | 50 |
| Non-partnered, divorced | 8 | 10 | 18 |
| Non-partnered, separated | 8 | 8 | 16 |
| Partnered, not further defined | 8 | 6 | 14 |
| Non-partnered, widowed | 1 | 9 | 10 |
| First marriage (not separated) | 2 | 1 | 3 |
| Opposite-sex partnership | 1 | 2 | 3 |
| Don’t know | 1 | 1 | 2 |
| Response outside scope | 1 | 1 | 2 |
| Same-sex partnership | 1 | 1 | 2 |
| Blank | 2484 | 1818 | 4302 |
| **Total** | **3875** | **2785** | **6660** |

#### Observations

* Marital status is not recorded for 65% of community residential services Clients.
* Of those for whom marital status was recorded, only 3% were in some form of partnership.

### Accommodation

Table 28: Community residential services Clients, by accommodation type and sex

|  |  |  |  |
| --- | --- | --- | --- |
| **Accommodation** | **Male** | **Female** | **Total** |
| Community residential home | 3135 | 2224 | 5359 |
| Other | 249 | 214 | 463 |
| Own / family home | 235 | 140 | 375 |
| Rental accommodation | 62 | 70 | 132 |
| Unknown | 78 | 47 | 125 |
| Boarder | 73 | 50 | 123 |
| Rest home / continuing care hospital | 29 | 27 | 56 |
| Housing New Zealand accommodation | 6 | 11 | 17 |
| Council accommodation | 2 | 1 | 3 |
| Prison | 3 |  | 3 |
| No fixed abode | 1 | 1 | 2 |
| Unit in a retirement village | 1 |  | 1 |
| Unit in a retirement village − licence to occupy | 1 |  | 1 |
| **Total** | **3875** | **2785** | **6660** |

#### Observation

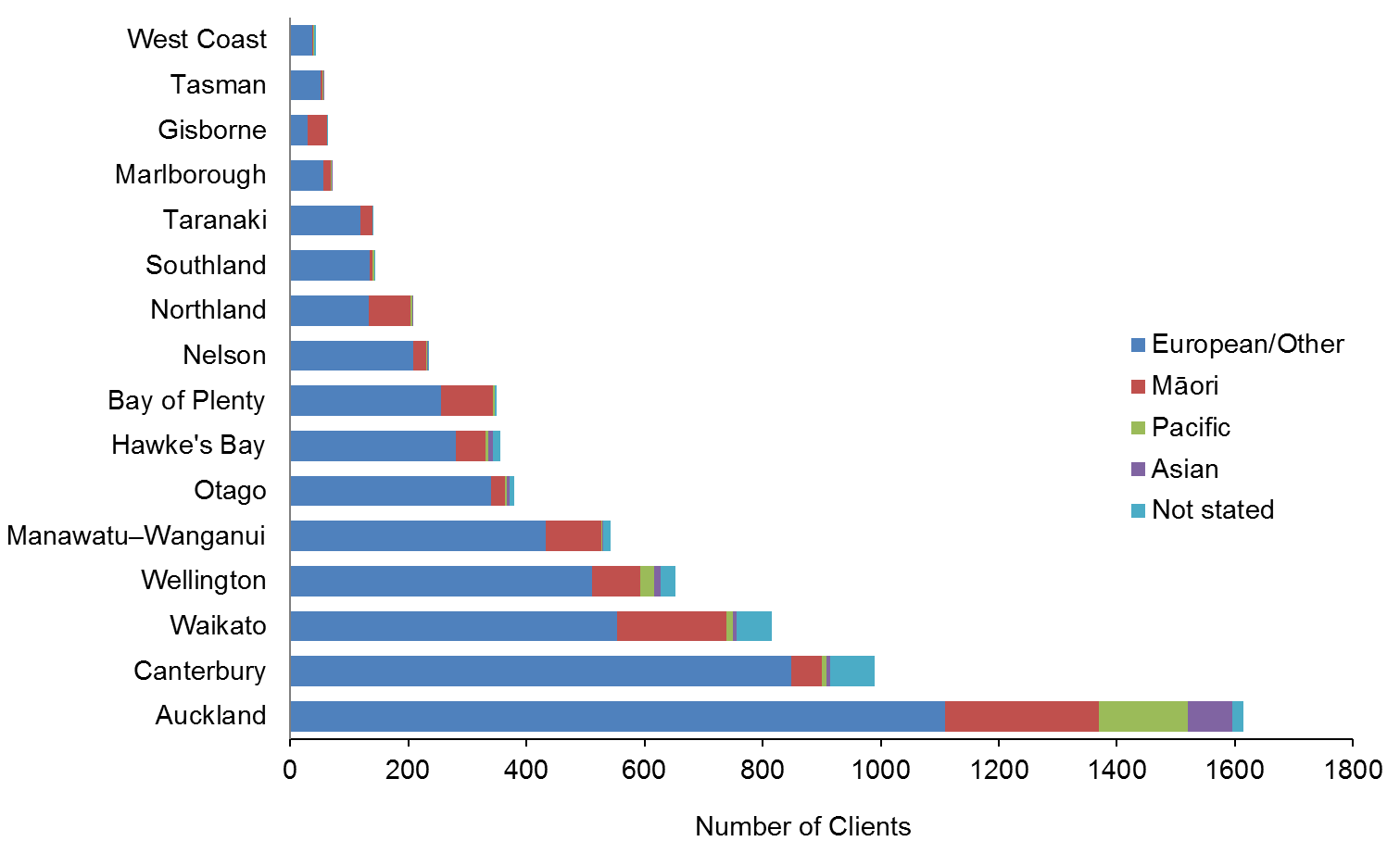
* The majority (80%) of Clients are living in community residential homes.

### Location

Table 29: Community residential services Clients, by region and ethnicity

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Region** | **European / Other** | **Māori** | **Pacific** | **Asian** | **Not stated** | **Total** | **%** |
| Auckland | 1109 | 261 | 150 | 76 | 19 | 1615 | 24 |
| Canterbury | 849 | 52 | 7 | 7 | 74 | 989 | 15 |
| Waikato | 553 | 185 | 11 | 7 | 59 | 815 | 12 |
| Wellington | 511 | 81 | 24 | 11 | 25 | 652 | 10 |
| Manawatu−Wanganui | 432 | 95 | 2 | 1 | 12 | 542 | 8 |
| Otago | 340 | 23 | 4 | 5 | 8 | 380 | 6 |
| Hawke’s Bay | 280 | 50 | 5 | 9 | 12 | 356 | 5 |
| Bay of Plenty | 256 | 87 | 3 | 1 | 2 | 349 | 5 |
| Nelson | 208 | 23 | 1 | 2 | 1 | 235 | 4 |
| Northland | 133 | 70 | 3 | 1 |  | 207 | 3 |
| Southland | 135 | 5 | 2 |  | 2 | 144 | 2 |
| Taranaki | 119 | 20 |  | 1 | 1 | 141 | 2 |
| Marlborough | 56 | 13 | 1 | 1 |  | 71 | 1 |
| Gisborne | 29 | 34 |  |  | 1 | 64 | 1 |
| Tasman | 52 | 3 | 1 | 1 |  | 57 | 1 |
| West Coast | 37 | 2 | 1 |  | 3 | 43 | 1 |
| **Total** | **5099** | **1004** | **215** | **123** | **219** | **6660** | **100** |

Figure 20: Community residential services Clients, by region and ethnicity



#### Observation

* The Auckland and Waikato regions have the largest proportion (one-third) of residential Clients who are non-European/Other.

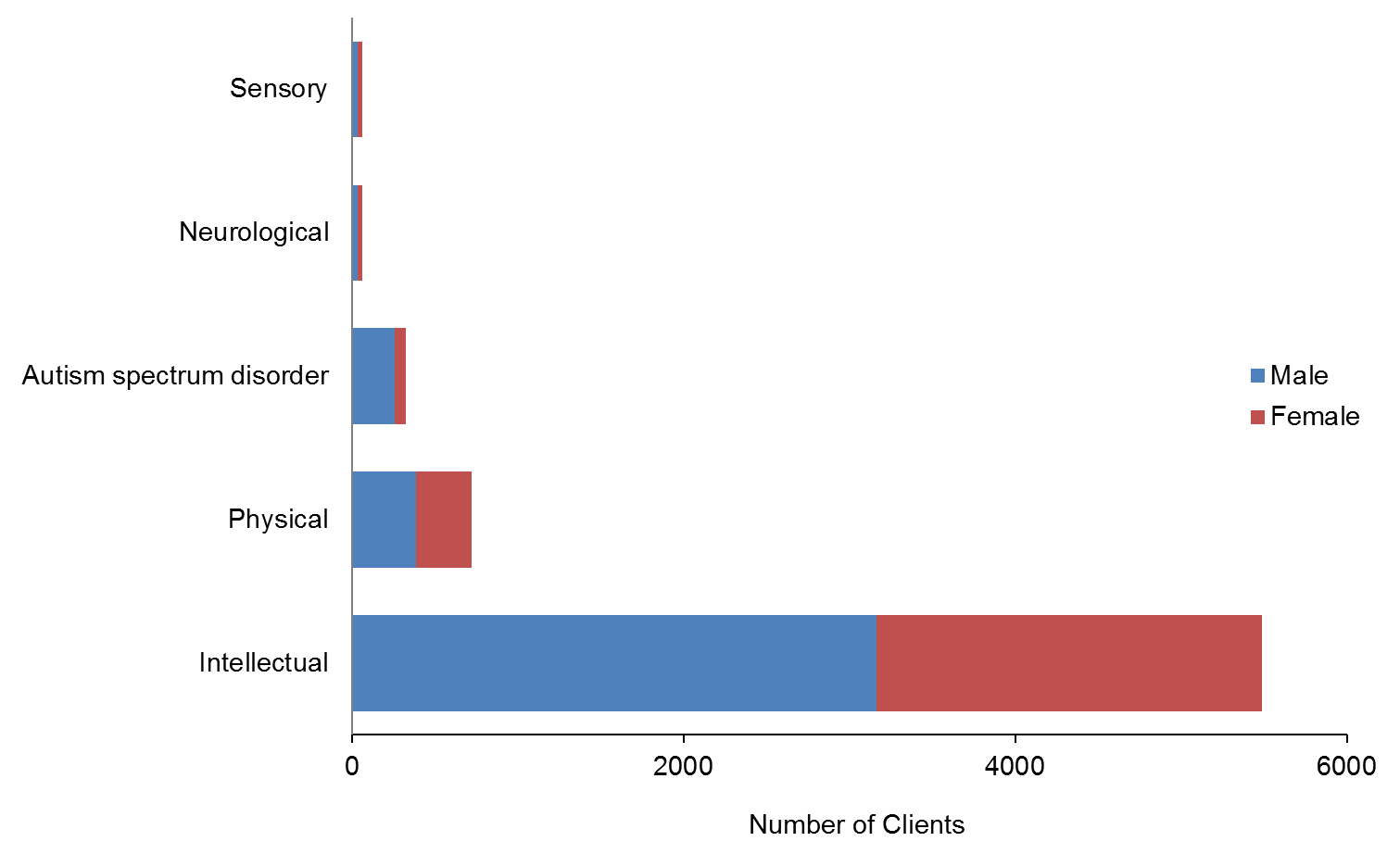
### Principal disability

Table 30: Community residential services Clients, by principal disability and sex\*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Principal disability** | **Male** | **Female** | **Total** | **%** |
| Intellectual | 3160 | 2325 | 5485 | 82 |
| Physical | 388 | 336 | 724 | 11 |
| Autism spectrum disorder | 257 | 68 | 325 | 5 |
| Neurological | 35 | 28 | 63 | 1 |
| Sensory | 35 | 28 | 63 | 1 |
| **Total** | **3875** | **2785** | **6660** | **100** |

\* Where a Client recorded two principal disabilities, this report has used only the first one.

Figure 21: Community residential services Clients, by principal disability and sex



#### Observation

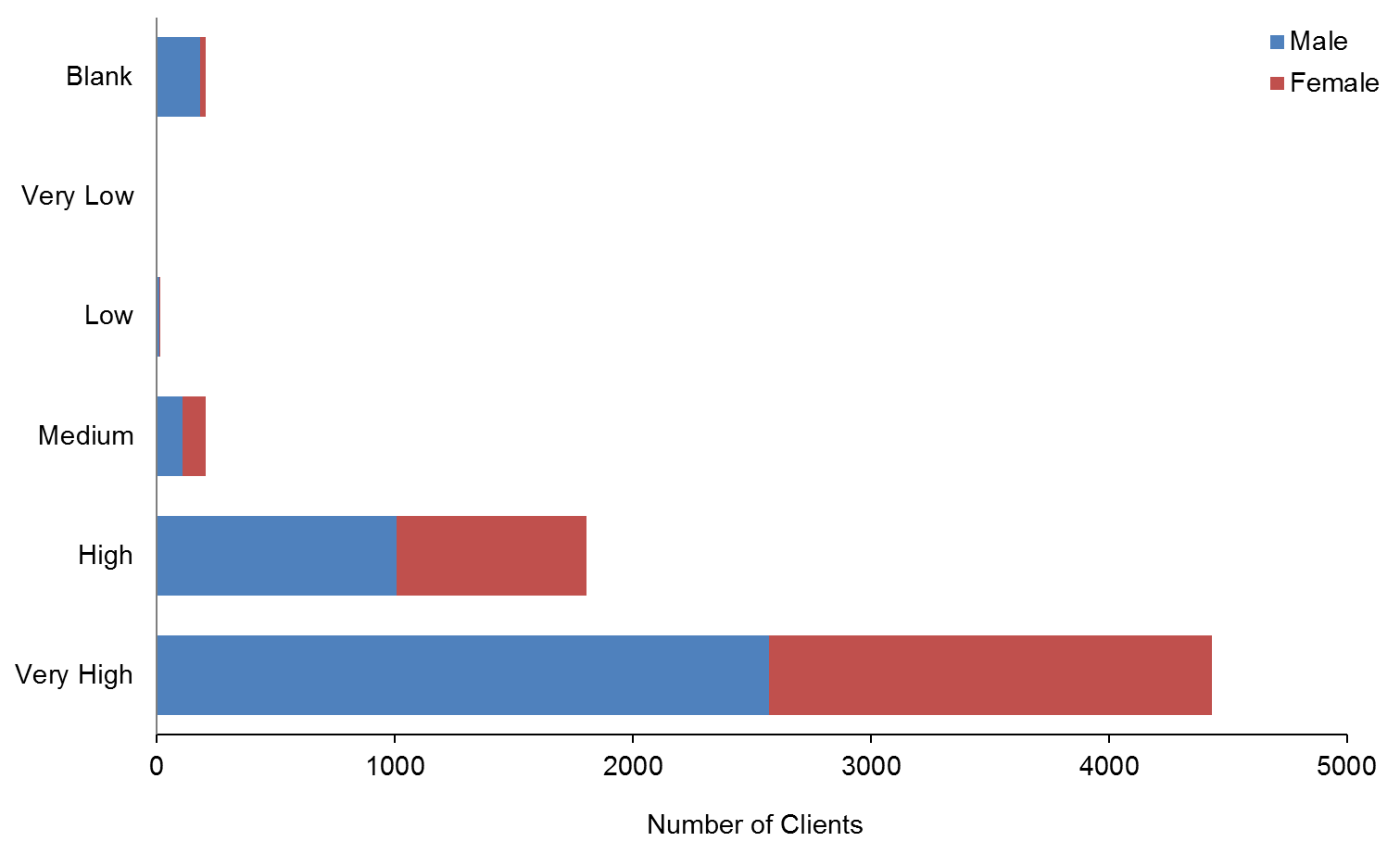
* Over 80% of Clients in community residential services have an intellectual disability as their primary disability. Many of these Clients also have a physical disability.

### Support package allocation

Table 31: Community residential services Clients, by SPA level and sex

|  |  |  |  |
| --- | --- | --- | --- |
| **SPA level** | **Male** | **Female** | **Total** |
| Very High | 2571 | 1863 | 4434 |
| High | 1006 | 800 | 1806 |
| Medium | 106 | 97 | 203 |
| Low | 8 | 2 | 10 |
| Very Low | 1 | 0 | 1 |
| Blank | 183 | 23 | 206 |
| **Total** | **3875** | **2785** | **6660** |

Figure 22: Community residential services Clients, by SPA level and sex



#### Observation

* 94% of community residential services Clients have High or Very High SPAs.

## Supported living

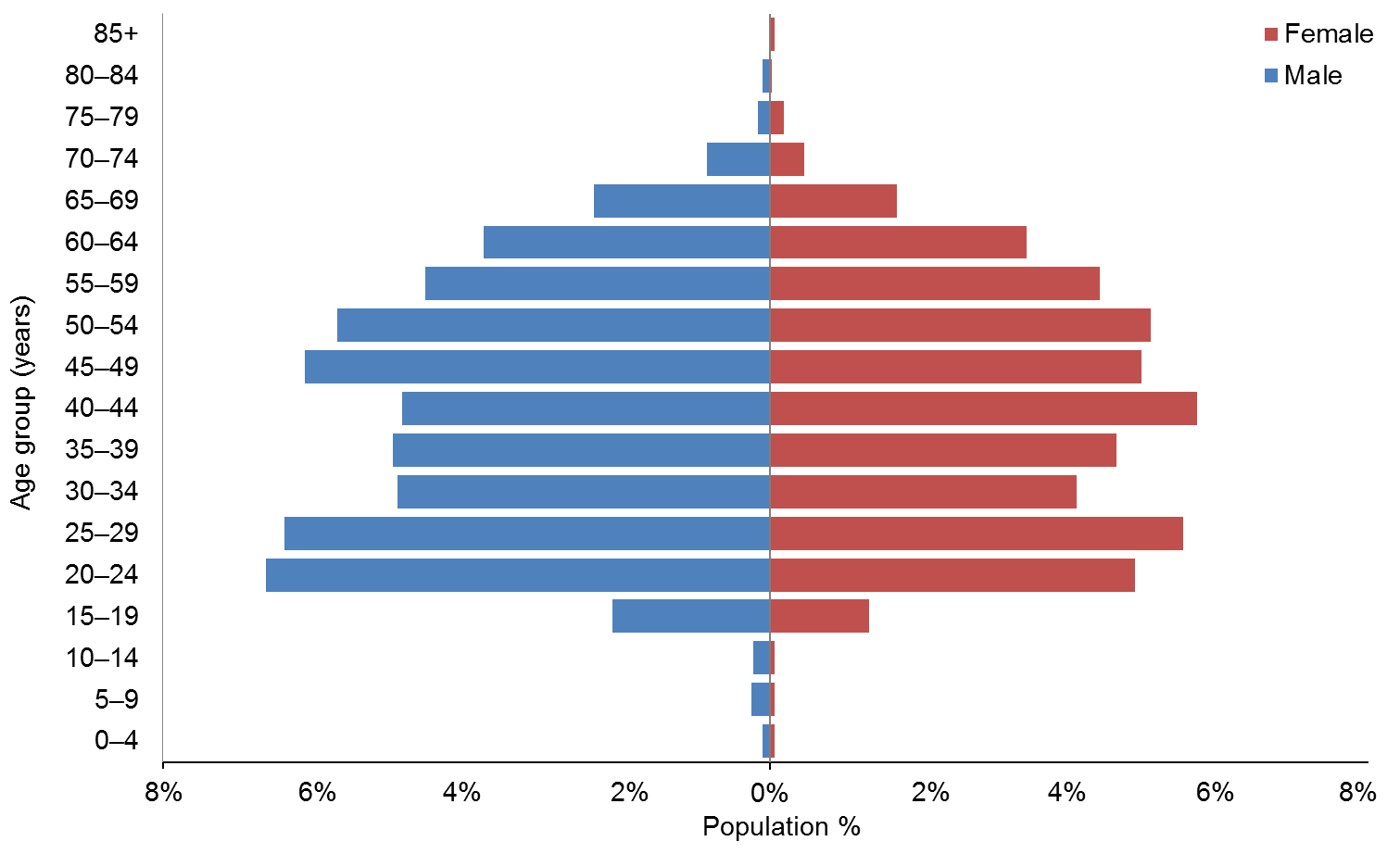
This section provides demographic profiles of the 3283 DSS Clients using supported living services. Some of these Clients will also appear in demographics for other services.

### Age and sex

Table 32: Clients using supported living services, by age and sex

|  |  |  |  |
| --- | --- | --- | --- |
| **Age group** | **Male** | **Female** | **Total** |
| 0−4 | 3 | 2 | 5 |
| 5−9 | 8 | 2 | 10 |
| 10−14 | 7 | 2 | 9 |
| 15−19 | 68 | 43 | 111 |
| 20−24 | 218 | 158 | 376 |
| 25−29 | 210 | 179 | 389 |
| 30−34 | 161 | 133 | 294 |
| 35−39 | 163 | 150 | 313 |
| 40−44 | 159 | 185 | 344 |
| 45−49 | 201 | 161 | 362 |
| 50−54 | 187 | 165 | 352 |
| 55−59 | 149 | 143 | 292 |
| 60−64 | 124 | 111 | 235 |
| 65−69 | 76 | 55 | 131 |
| 70−74 | 27 | 15 | 42 |
| 75−79 | 5 | 6 | 11 |
| 80−84 | 3 | 1 | 4 |
| 85+ |  | 2 | 2 |
| **Total** | **1769** | **1513** | **3282** |
| **54%** | **46%** |  |

Figure 23: Age and sex of Clients using supported living services



#### Observations

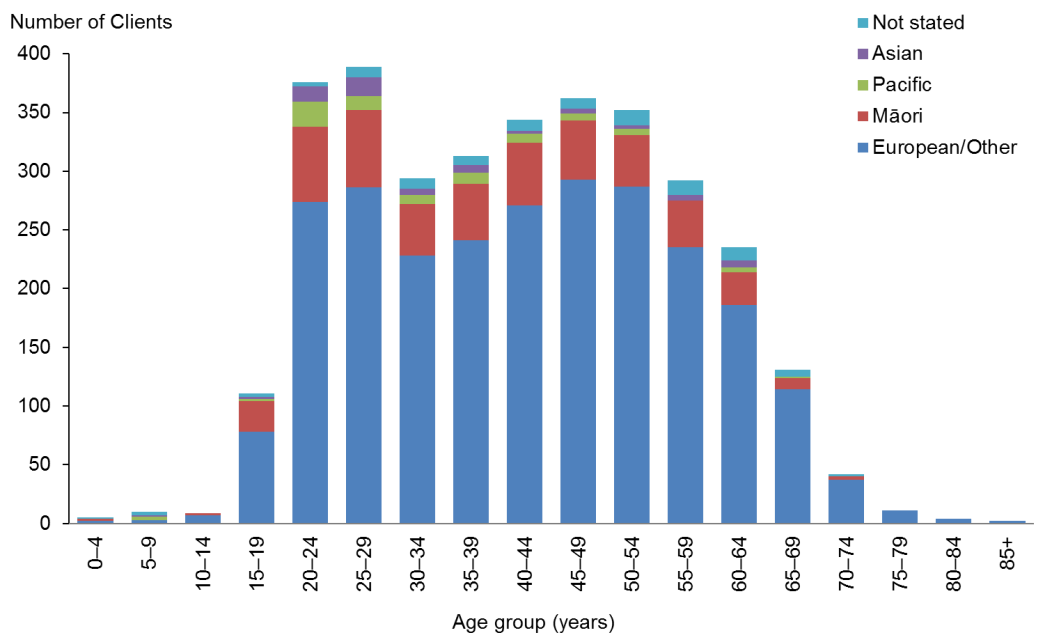
* The median age of supported living Clients is 41 years.
* There are slightly more males than females receiving supported living services.
* The number of Clients using supported living services has increased by 486 (17%) since 2013.

### Ethnicity

Table 33: Clients using supported living services, by ethnicity and age

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Age group** | **European / Other** | **Māori** | **Pacific** | **Asian** | **Not stated** | **Total** |
| 0−4 | 2 | 2 |  |  | 1 | 5 |
| 5−9 | 3 |  | 3 | 1 | 3 | 10 |
| 10−14 | 7 | 2 |  |  |  | 9 |
| 15−19 | 78 | 26 | 2 | 2 | 3 | 111 |
| 20−24 | 274 | 64 | 21 | 13 | 4 | 376 |
| 25−29 | 286 | 66 | 12 | 16 | 9 | 389 |
| 30−34 | 228 | 44 | 8 | 5 | 9 | 294 |
| 35−39 | 241 | 48 | 10 | 6 | 8 | 313 |
| 40−44 | 271 | 53 | 8 | 2 | 10 | 344 |
| 45−49 | 293 | 50 | 6 | 4 | 9 | 362 |
| 50−54 | 287 | 44 | 5 | 3 | 13 | 352 |
| 55−59 | 235 | 40 |  | 5 | 12 | 292 |
| 60−64 | 186 | 28 | 4 | 6 | 11 | 235 |
| 65−69 | 114 | 10 | 1 |  | 6 | 131 |
| 70−74 | 37 | 3 |  |  | 2 | 42 |
| 75−79 | 11 |  |  |  |  | 11 |
| 80−84 | 4 |  |  |  |  | 4 |
| 85+ | 2 |  |  |  |  | 2 |
| **Total** | **2559** | **480** | **80** | **63** | **100** | **3282** |
| **78%** | **15%** | **2%** | **2%** | **3%** |  |

Figure 24: Clients using supported living services, by ethnicity and age group



#### Observations

* European/Other people are significantly over-represented among users of supported living services.
* Māori are slightly under-represented.
* Pacific and Asian people are significantly under-represented.

### Marital status

Table 34: Clients using supported living services, by marital status and sex

|  |  |  |  |
| --- | --- | --- | --- |
| **Marital status** | **Male** | **Female** | **Total** |
| Non-partnered, not further defined | 382 | 276 | 658 |
| Non-partnered, never married | 148 | 121 | 269 |
| Married (not separated), not further defined | 52 | 62 | 114 |
| Not stated | 34 | 28 | 62 |
| Partnered, not further defined | 23 | 33 | 56 |
| Non-partnered, separated | 8 | 20 | 28 |
| Non-partnered, divorced | 6 | 16 | 22 |
| First marriage (not separated) | 2 | 8 | 10 |
| Non-partnered, widowed | 1 | 6 | 7 |
| Opposite-sex partnership | 1 | 3 | 4 |
| Don’t know | 1 | 2 | 3 |
| Blank | 1111 | 938 | 2049 |
| **Total** | **1769** | **1513** | **3282** |

#### Observations

* Marital status was not recorded for almost two-thirds of Clients.
* Of the remaining Clients, 80% do not have a partner.

### Accommodation

Table 35: Clients using supported living services, by accommodation type and sex

|  |  |  |  |
| --- | --- | --- | --- |
| **Accommodation** | **Male** | **Female** | **Total** |
| Own / family home | 615 | 537 | 1152 |
| Rental accommodation | 542 | 479 | 1021 |
| Unknown | 166 | 139 | 305 |
| Community residential home | 160 | 105 | 265 |
| Housing New Zealand accommodation | 84 | 102 | 186 |
| Other | 105 | 74 | 179 |
| Council accommodation | 42 | 34 | 76 |
| Boarder | 43 | 30 | 73 |
| Rest home / continuing care hospital | 7 | 4 | 11 |
| Unit in a retirement village | 2 | 3 | 5 |
| No fixed abode |  | 3 | 3 |
| Prison | 2 | 1 | 3 |
| Unit in a retirement village − licence to occupy | 1 | 2 | 3 |
| **Total** | **1769** | **1513** | **3282** |

#### Observations

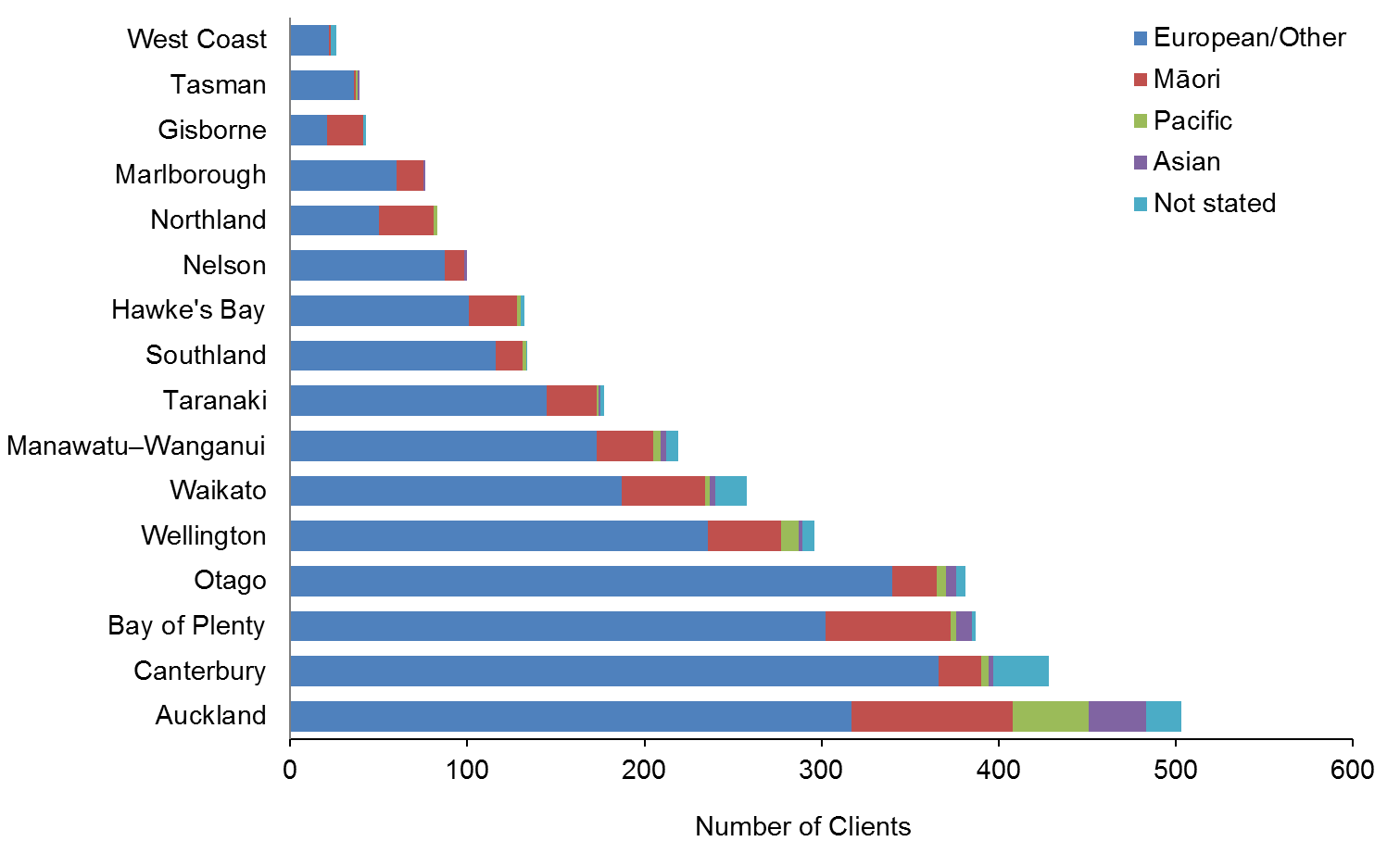
* One-third of Clients receiving supported living services are living in their own or the family home.
* Almost another third live in rental accommodation.

### Location

Table 36: Clients using supported living services, by ethnicity and region

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Region** | **European / Other** | **Māori** | **Pacific** | **Asian** | **Not stated** | **Total** | **%** |
| Auckland | 317 | 91 | 43 | 32 | 20 | 503 | 15 |
| Canterbury | 366 | 24 | 4 | 3 | 31 | 428 | 13 |
| Bay of Plenty | 302 | 71 | 3 | 9 | 2 | 387 | 12 |
| Otago | 340 | 25 | 5 | 6 | 5 | 381 | 12 |
| Wellington | 236 | 41 | 10 | 2 | 7 | 296 | 9 |
| Waikato | 187 | 47 | 3 | 3 | 18 | 258 | 8 |
| Manawatu−Wanganui | 173 | 32 | 4 | 3 | 7 | 219 | 7 |
| Taranaki | 145 | 28 | 1 | 1 | 2 | 177 | 5 |
| Southland | 116 | 15 | 2 |  | 1 | 134 | 4 |
| Hawke’s Bay | 101 | 27 | 2 |  | 2 | 132 | 4 |
| Nelson | 87 | 11 |  | 2 |  | 100 | 3 |
| Northland | 50 | 31 | 2 |  |  | 83 | 3 |
| Marlborough | 60 | 15 |  | 1 |  | 76 | 2 |
| Gisborne | 21 | 20 |  |  | 2 | 43 | 1 |
| Tasman | 36 | 1 | 1 | 1 |  | 39 | 1 |
| West Coast | 22 | 1 |  |  | 3 | 26 | 1 |
| **Total** | **2559** | **480** | **80** | **63** | **100** | **3282** | **100** |

Figure 25: Clients using supported living services, by ethnicity and region



#### Observation

* More than a third of Auckland Clients using supported living services are of non-European/Other ethnicity.
* The Bay of Plenty and Otago regions are significantly over-represented in numbers of people using supported living services.

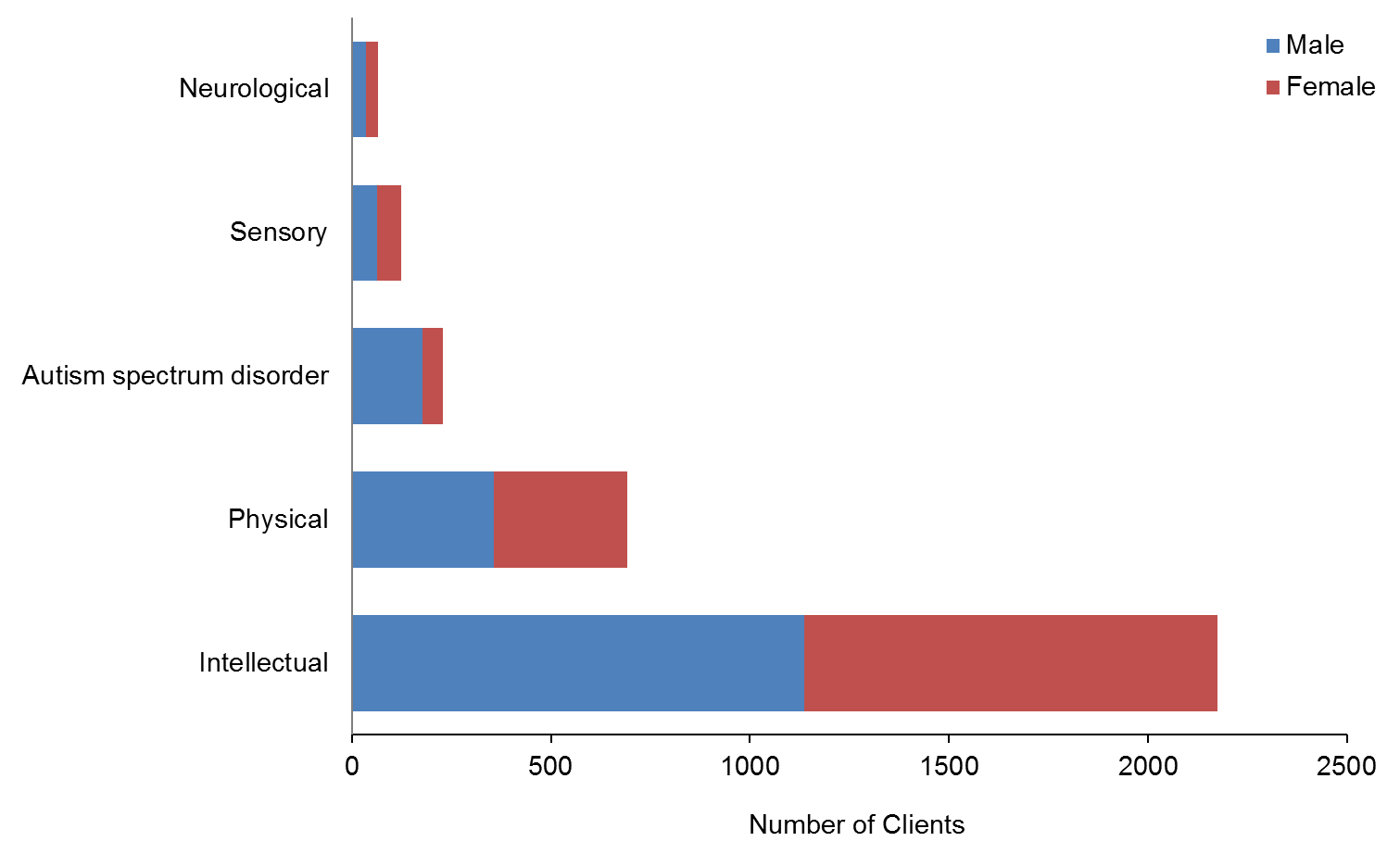
### Principal disability

Table 37: Clients using supported living services, by principal disability and sex\*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Principal disability** | **Male** | **Female** | **Total** | **%** |
| Intellectual | 1137 | 1038 | 2175 | 66 |
| Physical | 356 | 335 | 691 | 21 |
| Autism spectrum disorder | 178 | 50 | 228 | 7 |
| Sensory | 62 | 61 | 123 | 4 |
| Neurological | 36 | 29 | 65 | 2 |
| **Total** | **1769** | **1513** | **3282** | **100** |

\* Where a Client recorded two principal disabilities, this research has used only the first one.

Figure 26: Clients using supported living services, by principal disability and sex



#### Observation

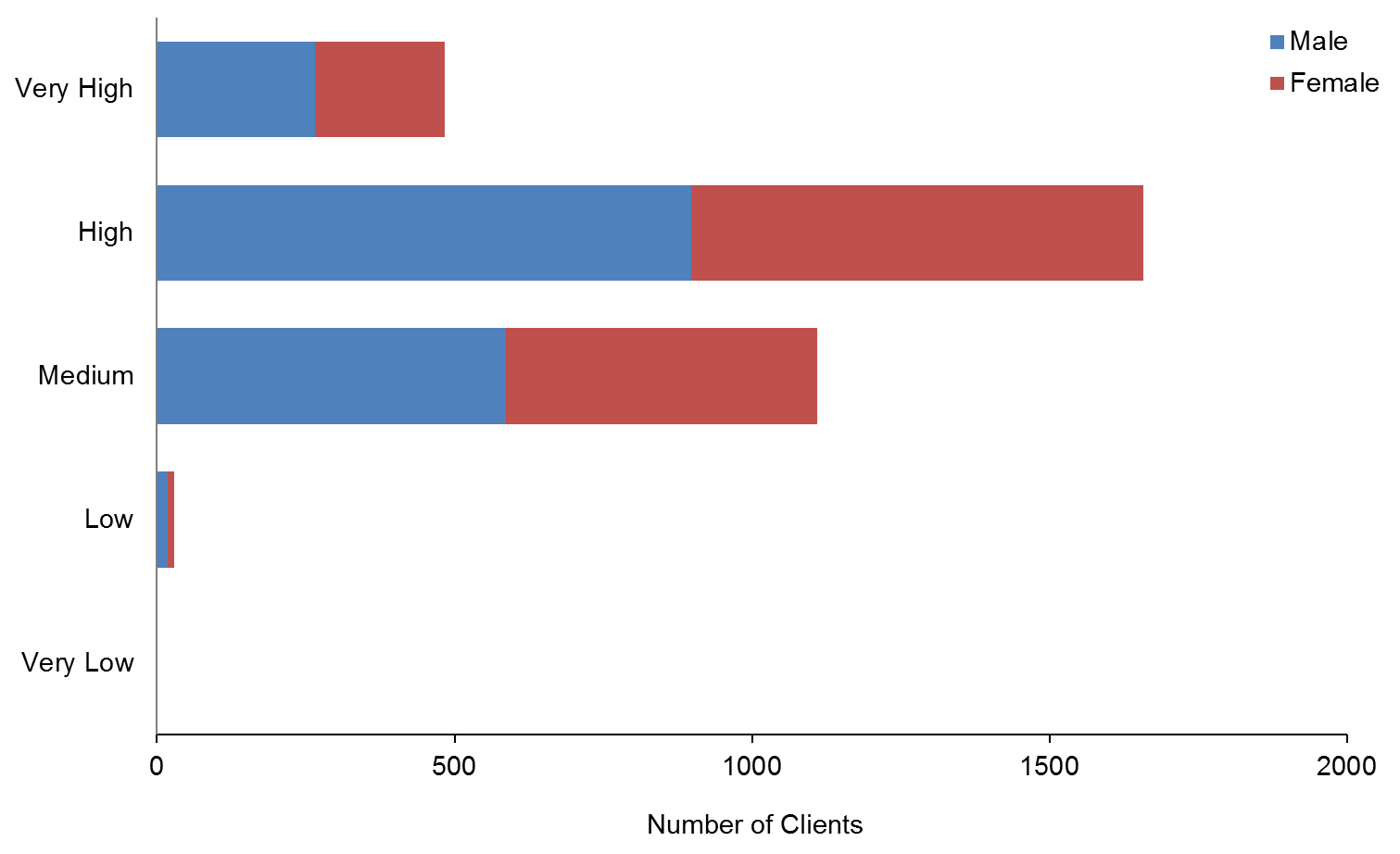
* Two-thirds (66%) of Clients using supported living services have an intellectual disability as their primary disability.

### Support package allocation

Table 38: Clients using supported living services, by SPA level and sex

|  |  |  |  |
| --- | --- | --- | --- |
| **SPA level** | **Male** | **Female** | **Total** |
| Very Low | 1 | 0 | 1 |
| Low | 18 | 11 | 29 |
| Medium | 586 | 524 | 1110 |
| High | 898 | 760 | 1658 |
| Very High | 266 | 218 | 484 |
| **Total** | **1769** | **1513** | **3282** |

Figure 27: Clients using supported living services, by SPA level and sex



#### Observation

* Most Clients using supported living services have a Medium (33%) or High (51%) SPA level.

## Respite services

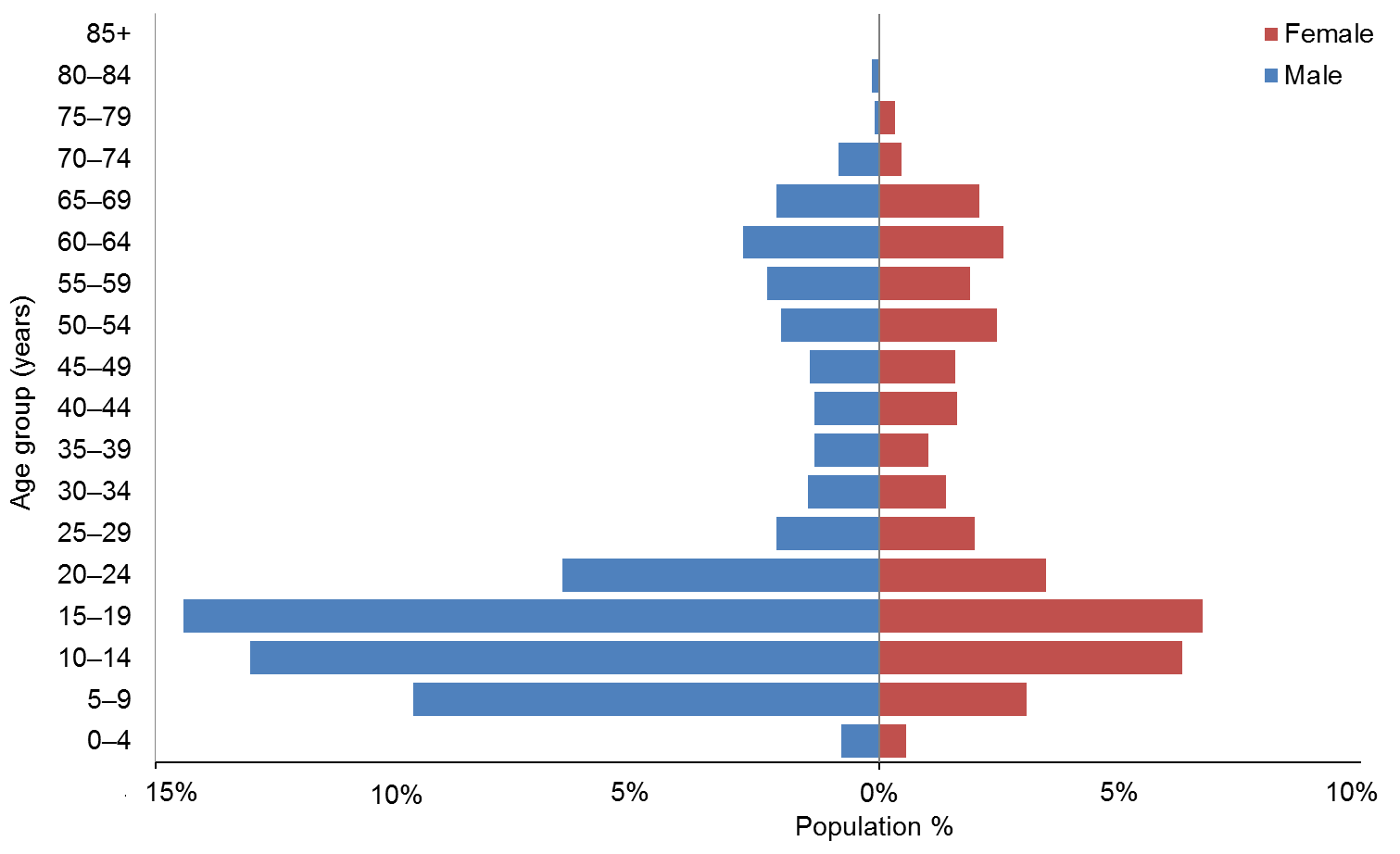
This section provides demographic profiles of the 2163 DSS Clients using respite services. Some of these Clients will also appear in demographics for other services.

### Age and sex

Table 39: Respite Clients, by age and sex

|  |  |  |  |
| --- | --- | --- | --- |
| **Age group** | **Male** | **Female** | **Total** |
| 0−4 | 17 | 12 | 29 |
| 5−9 | 209 | 66 | 275 |
| 10−14 | 282 | 136 | 418 |
| 15−19 | 312 | 145 | 457 |
| 20−24 | 142 | 75 | 217 |
| 25−29 | 46 | 43 | 89 |
| 30−34 | 32 | 30 | 62 |
| 35−39 | 29 | 22 | 51 |
| 40−44 | 29 | 35 | 64 |
| 45−49 | 31 | 34 | 65 |
| 50−54 | 44 | 53 | 97 |
| 55−59 | 50 | 41 | 91 |
| 60−64 | 61 | 56 | 117 |
| 65−69 | 46 | 45 | 91 |
| 70−74 | 18 | 10 | 28 |
| 75−79 | 2 | 7 | 9 |
| 80−84 | 3 |  | 3 |
| 85+ |  |  | 0 |
| **Total** | **1353** | **810** | **2163** |
| **63%** | **37%** |  |

Figure 28: Age and sex of respite Clients



#### Observations

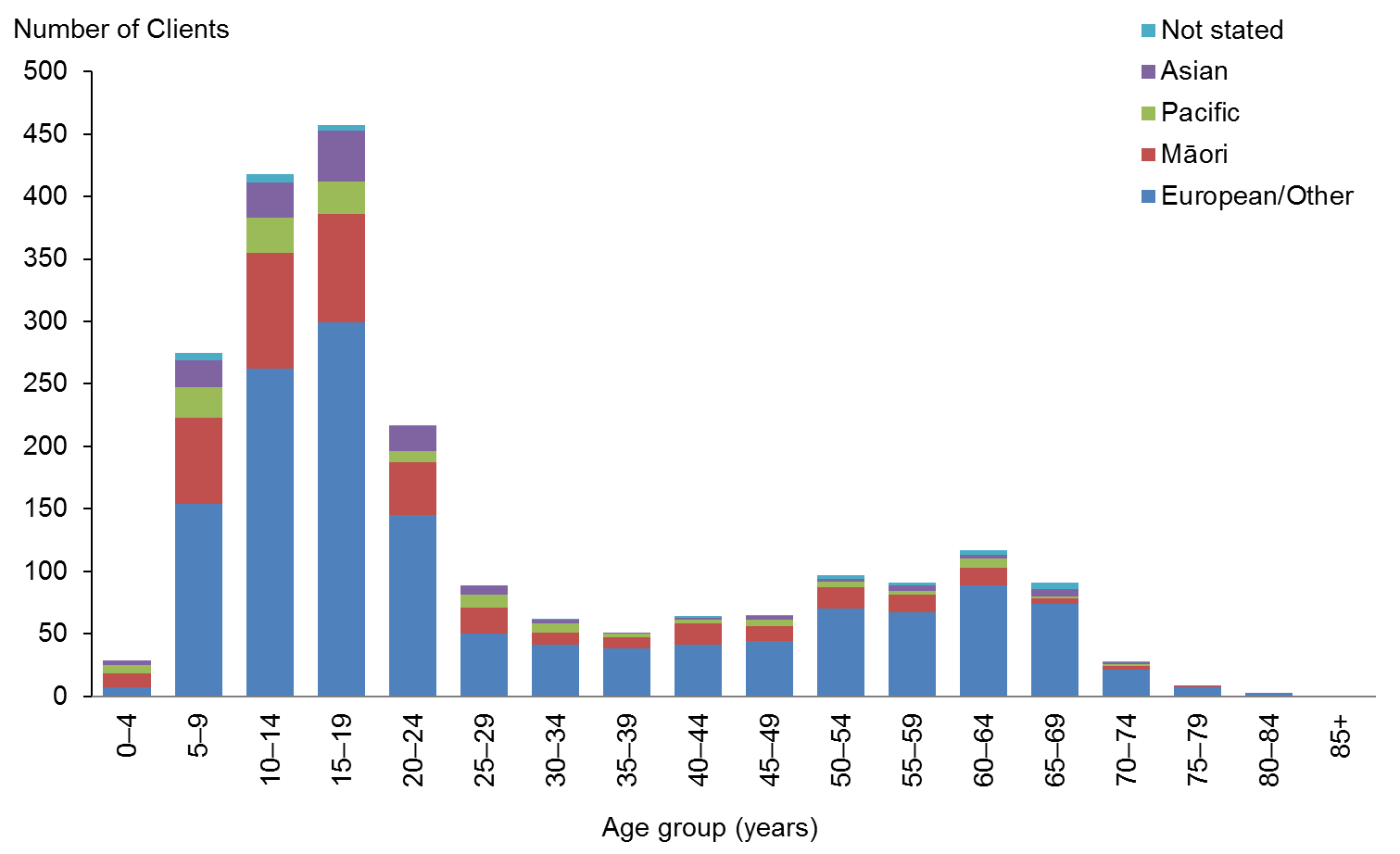
* The median age of respite Clients is 18 years.
* There are significantly more males (63%) than females using respite.
* Over half (55%) of respite users are under the age of 20 years.

### Ethnicity

Table 40: Respite Clients, by age and ethnicity

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Age group** | **European / Other** | **Māori** | **Pacific** | **Asian** | **Not stated** | **Total** |
| 0−4 | 7 | 11 | 7 | 4 |  | 29 |
| 5−9 | 154 | 69 | 24 | 22 | 6 | 275 |
| 10−14 | 262 | 93 | 28 | 28 | 7 | 418 |
| 15−19 | 299 | 87 | 26 | 41 | 4 | 457 |
| 20−24 | 145 | 42 | 9 | 20 | 1 | 217 |
| 25−29 | 50 | 21 | 10 | 8 |  | 89 |
| 30−34 | 41 | 10 | 7 | 3 | 1 | 62 |
| 35−39 | 38 | 9 | 3 | 1 |  | 51 |
| 40−44 | 41 | 17 | 3 | 2 | 1 | 64 |
| 45−49 | 44 | 12 | 5 | 3 | 1 | 65 |
| 50−54 | 70 | 17 | 5 | 2 | 3 | 97 |
| 55−59 | 67 | 14 | 3 | 5 | 2 | 91 |
| 60−64 | 89 | 14 | 7 | 3 | 4 | 117 |
| 65−69 | 74 | 4 | 2 | 6 | 5 | 91 |
| 70−74 | 21 | 3 | 2 | 1 | 1 | 28 |
| 75−79 | 7 | 1 |  | 1 |  | 9 |
| 80−84 | 3 |  |  |  |  | 3 |
| 85+ |  |  |  |  |  | 0 |
| **Total** | **1412** | **424** | **141** | **150** | **36** | **2163** |
| **65%** | **20%** | **7%** | **7%** | **2%** |  |

Figure 29: Respite Clients, by age and ethnicity



#### Observations

* European/Other people are slightly under-represented among users of respite.
* Māori and Asian people are slightly over-represented among users of respite. In 2013 Asian people were under-represented.

### Marital status

Table 41: Respite Clients, by sex and marital status

|  |  |  |  |
| --- | --- | --- | --- |
| **Marital status** | **Male** | **Female** | **Total** |
| Non-partnered, not further defined | 271 | 158 | 429 |
| Non-partnered, never married | 123 | 57 | 180 |
| Married (not separated), not further defined | 61 | 64 | 125 |
| Not stated | 23 | 23 | 46 |
| Partnered, not further defined | 10 | 11 | 21 |
| Non-partnered, separated | 7 | 8 | 15 |
| Non-partnered, divorced | 5 | 7 | 12 |
| Response outside scope | 3 |  | 3 |
| First marriage (not separated) | 1 |  | 1 |
| Don’t know |  | 1 | 1 |
| Non-partnered, widowed |  | 9 | 9 |
| Remarried (not separated) |  | 2 | 2 |
| Same-sex partnership |  | 1 | 1 |
| Blank | 849 | 469 | 1318 |
| **Total** | **1353** | **810** | **2163** |

#### Observation

* Over three-quarters (76%) of Clients for whom marital status is recorded are single. This aligns with the large numbers of respite Clients who are aged under 20 years.

### Accommodation

Table 42: Respite Clients, by sex and accommodation type

|  |  |  |  |
| --- | --- | --- | --- |
| **Accommodation** | **Male** | **Female** | **Total** |
| Own / family home | 806 | 473 | 1279 |
| Rental accommodation | 153 | 105 | 258 |
| Unknown | 121 | 83 | 204 |
| Other | 108 | 55 | 163 |
| Housing New Zealand accommodation | 95 | 51 | 146 |
| Community residential home | 45 | 24 | 69 |
| Rest home / continuing care hospital | 10 | 10 | 20 |
| Boarder | 8 | 5 | 13 |
| Council accommodation | 5 | 2 | 7 |
| Unit in a retirement village | 2 | 1 | 3 |
| No fixed abode |  | 1 | 1 |
| **Total** | **1353** | **810** | **2163** |

#### Observation

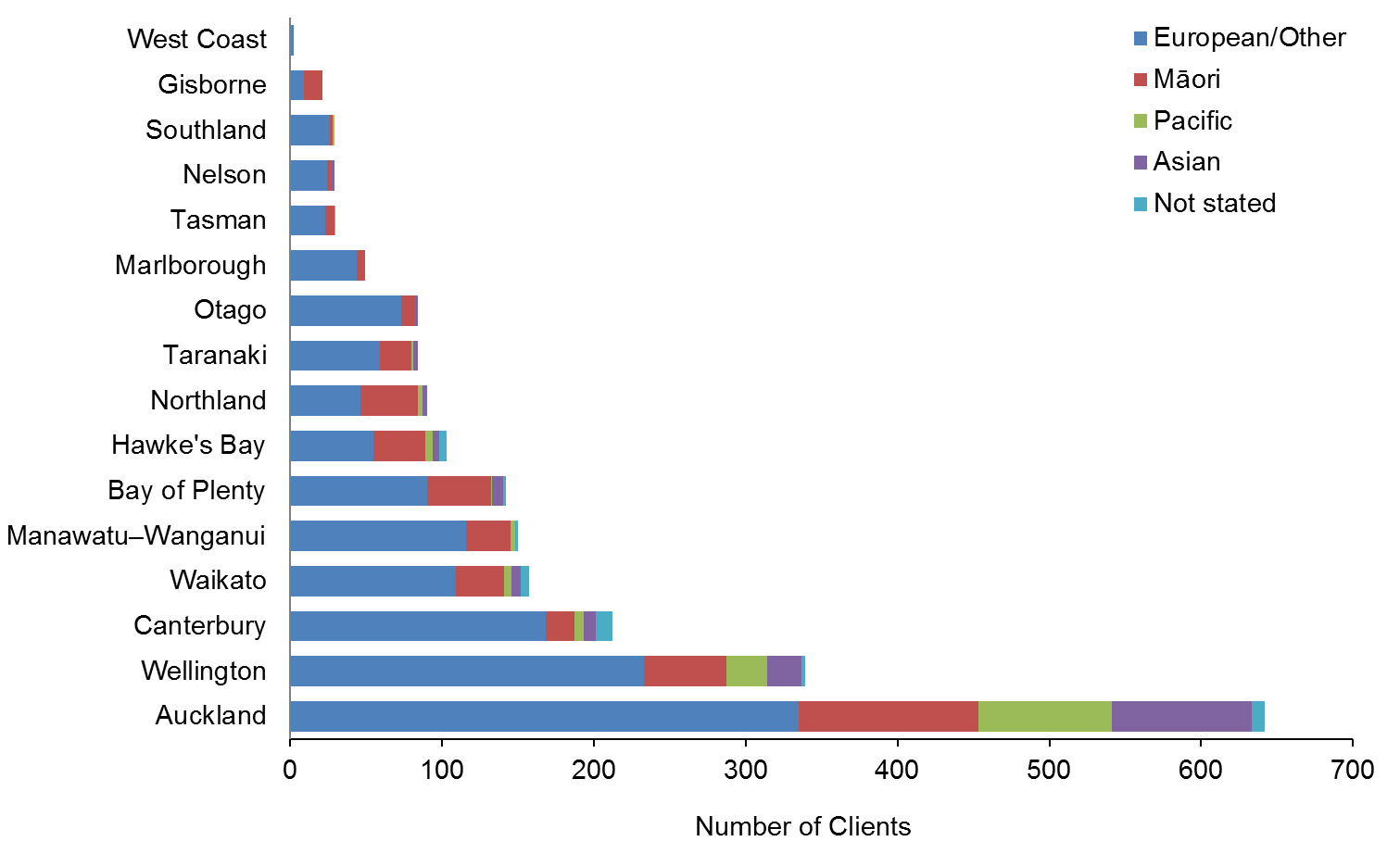
* The majority (59%) of respite Clients live in their own home or the family home.

### Location

Table 43: Respite Clients, by ethnicity and region

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Region** | **European / Other** | **Māori** | **Pacific** | **Asian** | **Not stated** | **Total** | **%** |
| Auckland | 335 | 118 | 88 | 92 | 9 | 642 | 30 |
| Wellington | 233 | 54 | 27 | 23 | 2 | 339 | 16 |
| Canterbury | 168 | 19 | 6 | 8 | 11 | 212 | 10 |
| Waikato | 109 | 32 | 5 | 6 | 5 | 157 | 7 |
| Manawatu−Wanganui | 116 | 29 | 3 |  | 2 | 150 | 7 |
| Bay of Plenty | 90 | 42 | 1 | 7 | 2 | 142 | 7 |
| Hawke’s Bay | 55 | 34 | 5 | 4 | 5 | 103 | 5 |
| Northland | 46 | 38 | 3 | 3 |  | 90 | 4 |
| Taranaki | 59 | 21 | 1 | 3 |  | 84 | 4 |
| Otago | 73 | 9 |  | 2 |  | 84 | 4 |
| Marlborough | 44 | 5 |  |  |  | 49 | 2 |
| Tasman | 23 | 6 | 1 |  |  | 30 | 1 |
| Nelson | 24 | 3 |  | 2 |  | 29 | 1 |
| Southland | 26 | 2 | 1 |  |  | 29 | 1 |
| Gisborne | 9 | 12 |  |  |  | 21 | 1 |
| West Coast | 2 |  |  |  |  | 2 | 0 |
| **Total** | **1412** | **424** | **141** | **150** | **36** | **2163** | **100** |

Figure 30: Respite Clients, by ethnicity and region



#### Observations

* There are regional disparities in the allocation of respite.
* The Wellington region is over-represented, with 10% of the country’s DSS Clients living in the region but 16% of the Clients using respite.
* The Canterbury region is under-represented, with 13% of the country’s DSS Clients living in the region but only 10% of the Clients using respite.

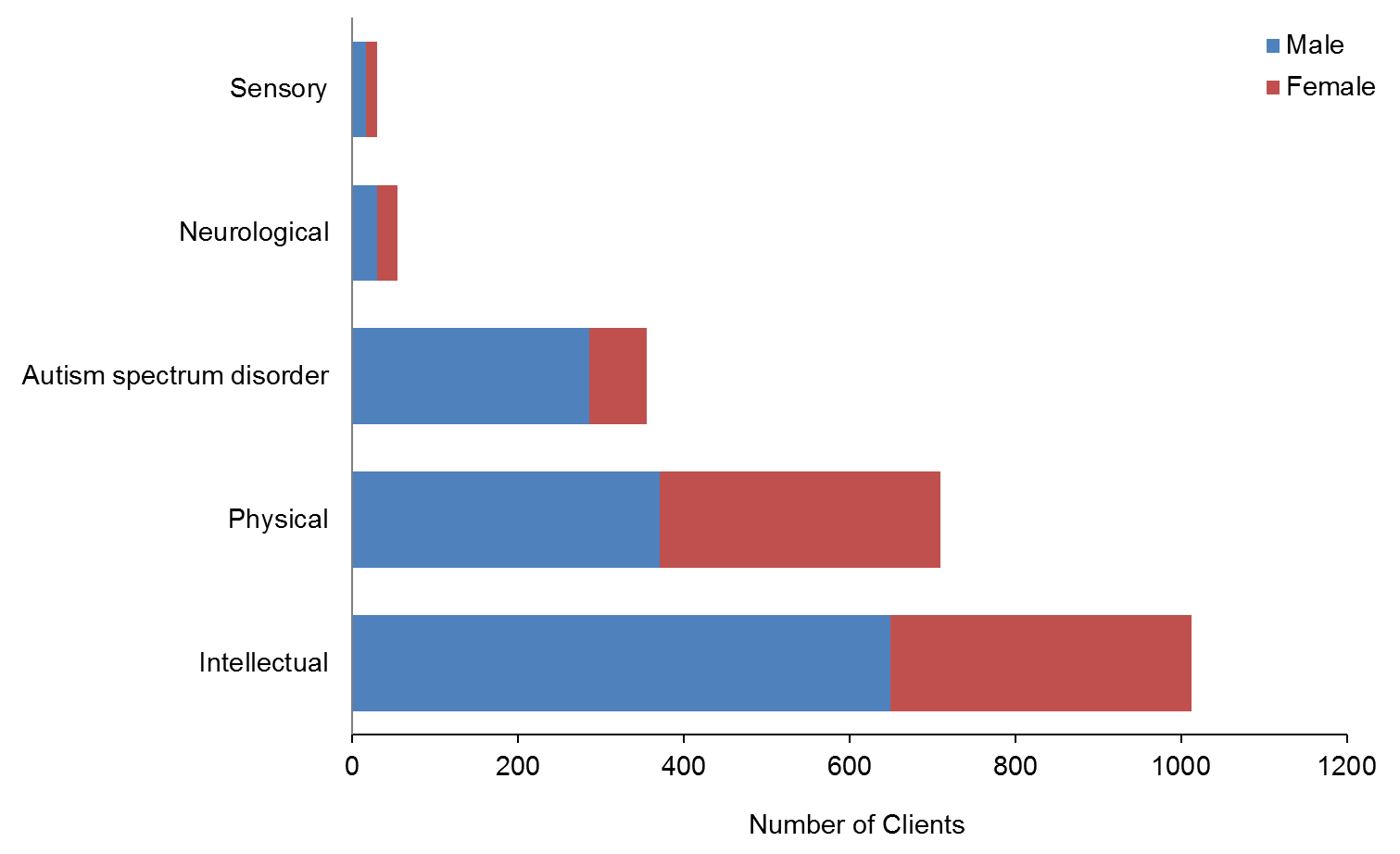
### Principal disability

Table 44: Respite Clients, by sex and disability type\*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Disability type** | **Male** | **Female** | **Total** | **%** |
| Intellectual | 649 | 363 | 1012 | 47 |
| Physical | 371 | 339 | 710 | 33 |
| Autism spectrum disorder | 286 | 70 | 356 | 16 |
| Neurological | 30 | 25 | 55 | 3 |
| Sensory | 17 | 13 | 30 | 1 |
| **Total** | **1353** | **810** | **2163** | **100** |

\* Where a Client recorded two principal disabilities, this report has used only the first one.

Figure 31: Respite Clients, by sex and disability type



#### Observation

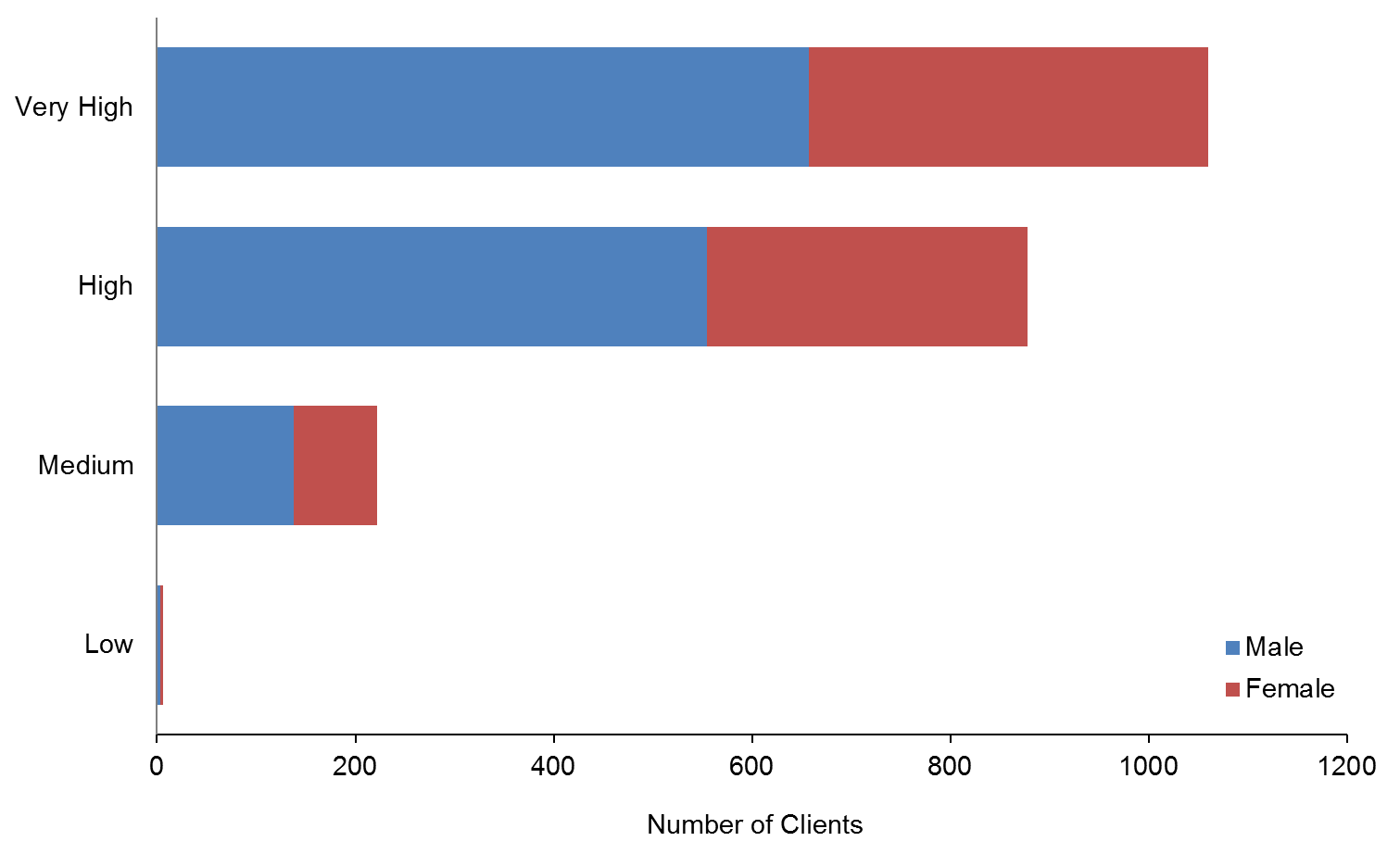
* Clients with intellectual disabilities make up 47% of respite care users.

### Support package allocation

Table 45: Respite Clients, by SPA level and sex

|  |  |  |  |
| --- | --- | --- | --- |
| **SPA level** | **Male** | **Female** | **Total** |
| Low | 3 | 3 | 6 |
| Medium | 138 | 84 | 222 |
| High | 555 | 323 | 878 |
| Very High | 657 | 403 | 1060 |
| **Total** | **1353** | **813** | **2166** |

Figure 32: Respite Clients, by SPA level and sex



#### Observation

* Almost half (49%) of respite Clients have Very High SPAs.

## Day programmes

DSS only funds day programmes for Clients who:

* were once living in institutions such as Tokanui and Kimberley, and/or
* are using High and Complex services allocated by the National Intellectual Disability Care Agency (NIDCA).

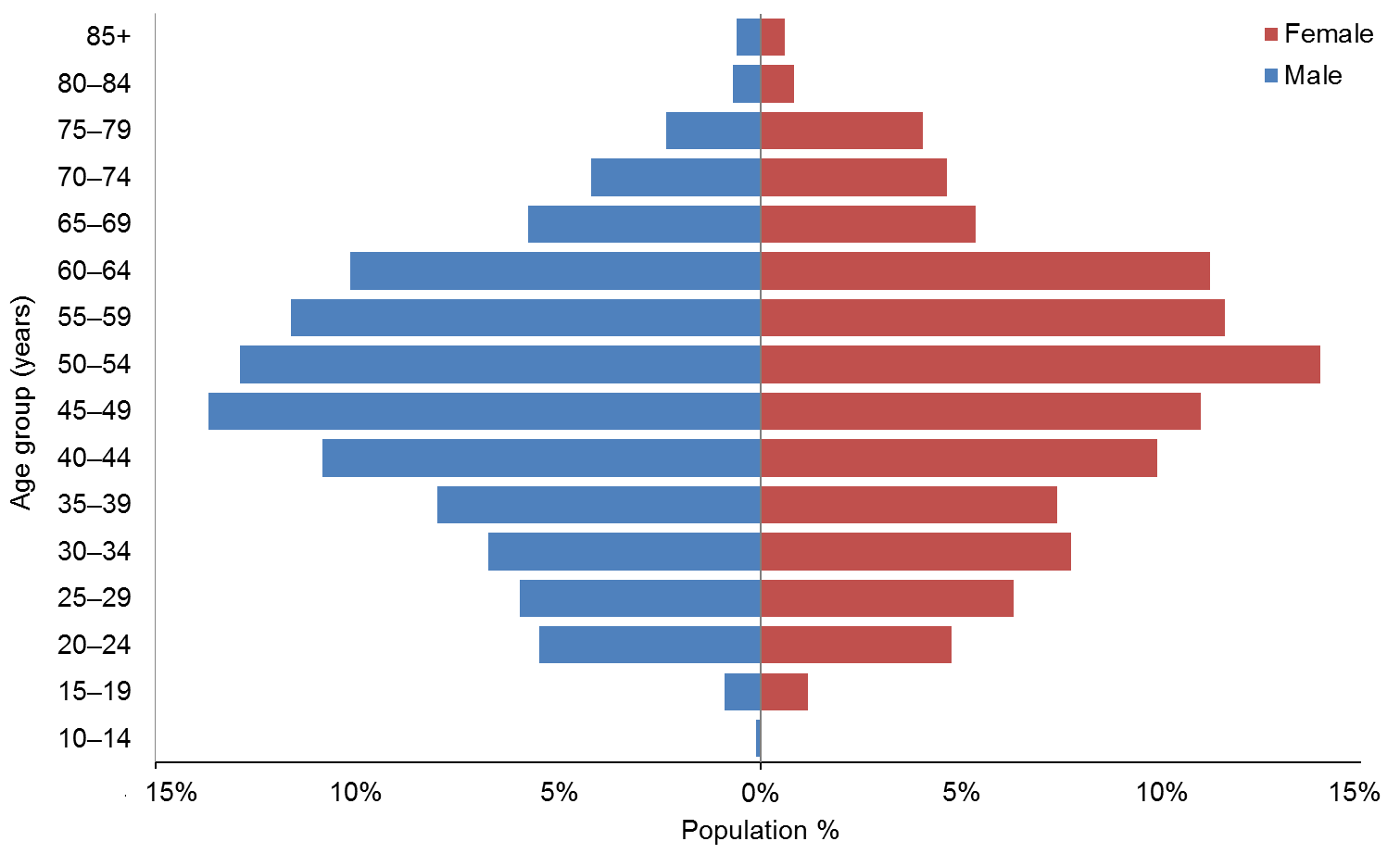
This section provides demographic profiling of the 1866 Clients allocated day-programme services from DSS. Many of these Clients may also appear in the demographics for other services.

### Age and sex

Table 46: Day-programme Clients, by age and sex

|  |  |  |  |
| --- | --- | --- | --- |
| **Age group** | **Male** | **Female** | **Total** |
| 0−4 | 0 | 0 | 0 |
| 5−9 | 0 | 0 | 0 |
| 10−14 | 1 | 0 | 1 |
| 15−19 | 9 | 10 | 19 |
| 20−24 | 56 | 40 | 96 |
| 25−29 | 61 | 53 | 114 |
| 30−34 | 69 | 65 | 134 |
| 35−39 | 82 | 62 | 144 |
| 40−44 | 111 | 83 | 194 |
| 45−49 | 140 | 92 | 232 |
| 50−54 | 132 | 117 | 249 |
| 55−59 | 119 | 97 | 216 |
| 60−64 | 104 | 94 | 198 |
| 65−69 | 59 | 45 | 104 |
| 70−74 | 43 | 39 | 82 |
| 75−79 | 24 | 34 | 58 |
| 80−84 | 7 | 7 | 14 |
| 85+ | 6 | 5 | 11 |
| **Total** | **1023** | **843** | **1866** |
| **55%** | **45%** |  |

Figure 33: Day-programme Clients, by age and sex



#### Observations

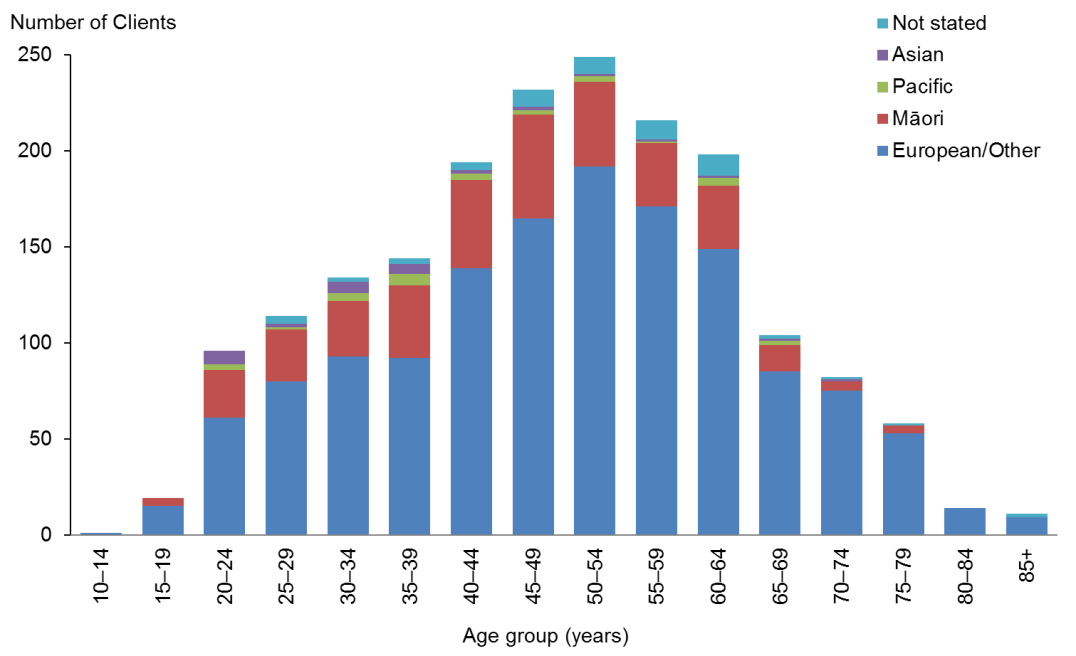
* The median age of day-programme Clients is 45 years.
* There are more male day-programme Clients (55%) than female (45%).
* The majority of day-programme Clients are aged between 30 and 55 years.

### Ethnicity

Table 47: Day-programme Clients, by age and ethnicity

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Age group** | **European / Other** | **Māori** | **Pacific** | **Asian** | **Not stated** | **Total** |
| 10−14 | 1 |  |  |  |  | 1 |
| 15−19 | 15 | 4 |  |  |  | 19 |
| 20−24 | 61 | 25 | 3 | 7 |  | 96 |
| 25−29 | 80 | 27 | 1 | 2 | 4 | 114 |
| 30−34 | 93 | 29 | 4 | 6 | 2 | 134 |
| 35−39 | 92 | 38 | 6 | 5 | 3 | 144 |
| 40−44 | 139 | 46 | 3 | 2 | 4 | 194 |
| 45−49 | 165 | 54 | 2 | 2 | 9 | 232 |
| 50−54 | 192 | 44 | 3 | 1 | 9 | 249 |
| 55−59 | 171 | 33 | 1 | 1 | 10 | 216 |
| 60−64 | 149 | 33 | 4 | 1 | 11 | 198 |
| 65−69 | 85 | 14 | 2 | 1 | 2 | 104 |
| 70−74 | 75 | 5 |  | 1 | 1 | 82 |
| 75−79 | 53 | 4 |  |  | 1 | 58 |
| 80−84 | 14 |  |  |  |  | 14 |
| 85+ | 9 |  |  |  | 2 | 11 |
| **Total** | **1394** | **356** | **29** | **29** | **58** | **1866** |
| **75%** | **19%** | **1.5%** | **1.5%** | **3%** |  |

Figure 34: Day-programme Clients, by age and ethnicity



#### Observations

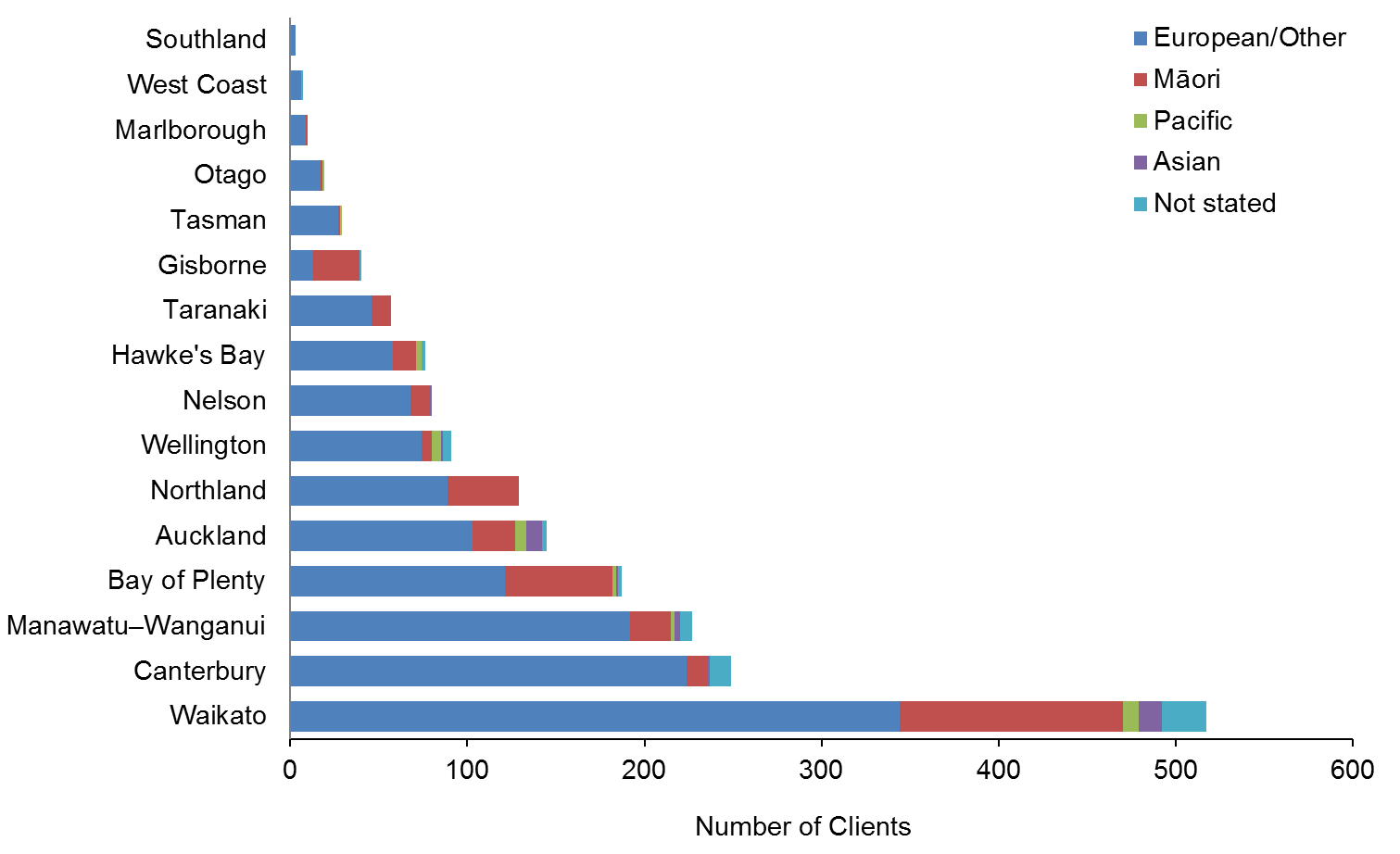
* European/Other (75%) are significantly over-represented in day-programme Clients.
* Māori (19%) are slightly over-represented.
* Pacific (1.5%) and Asian (1.5%) people are significantly under-represented.

### Location

Table 48: Day-programme Clients, by region

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Region** | **European / Other** | **Māori** | **Pacific** | **Asian** | **Not stated** | **Total** | **%** |
| Waikato | 344 | 126 | 9 | 13 | 25 | 517 | 28 |
| Canterbury | 224 | 12 |  | 1 | 12 | 249 | 13 |
| Manawatu−Wanganui | 192 | 23 | 2 | 3 | 7 | 227 | 12 |
| Bay of Plenty | 121 | 61 | 2 | 1 | 2 | 187 | 10 |
| Auckland | 103 | 24 | 6 | 9 | 3 | 145 | 8 |
| Northland | 89 | 40 |  |  |  | 129 | 7 |
| Wellington | 74 | 6 | 5 | 1 | 5 | 91 | 5 |
| Nelson | 68 | 11 |  | 1 |  | 80 | 4 |
| Hawke’s Bay | 58 | 13 | 3 |  | 2 | 76 | 4 |
| Taranaki | 46 | 11 |  |  |  | 57 | 3 |
| Gisborne | 13 | 26 |  |  | 1 | 40 | 2 |
| Tasman | 27 | 1 | 1 |  |  | 29 | 2 |
| Otago | 17 | 1 | 1 |  |  | 19 | 1 |
| Marlborough | 9 | 1 |  |  |  | 10 | 1 |
| West Coast | 6 |  |  |  | 1 | 7 | 0 |
| Southland | 3 |  |  |  |  | 3 | 0 |
| **Total** | **1394** | **356** | **29** | **29** | **58** | **1866** |  |

Figure 35: Day-programme Clients, by region



#### Observations

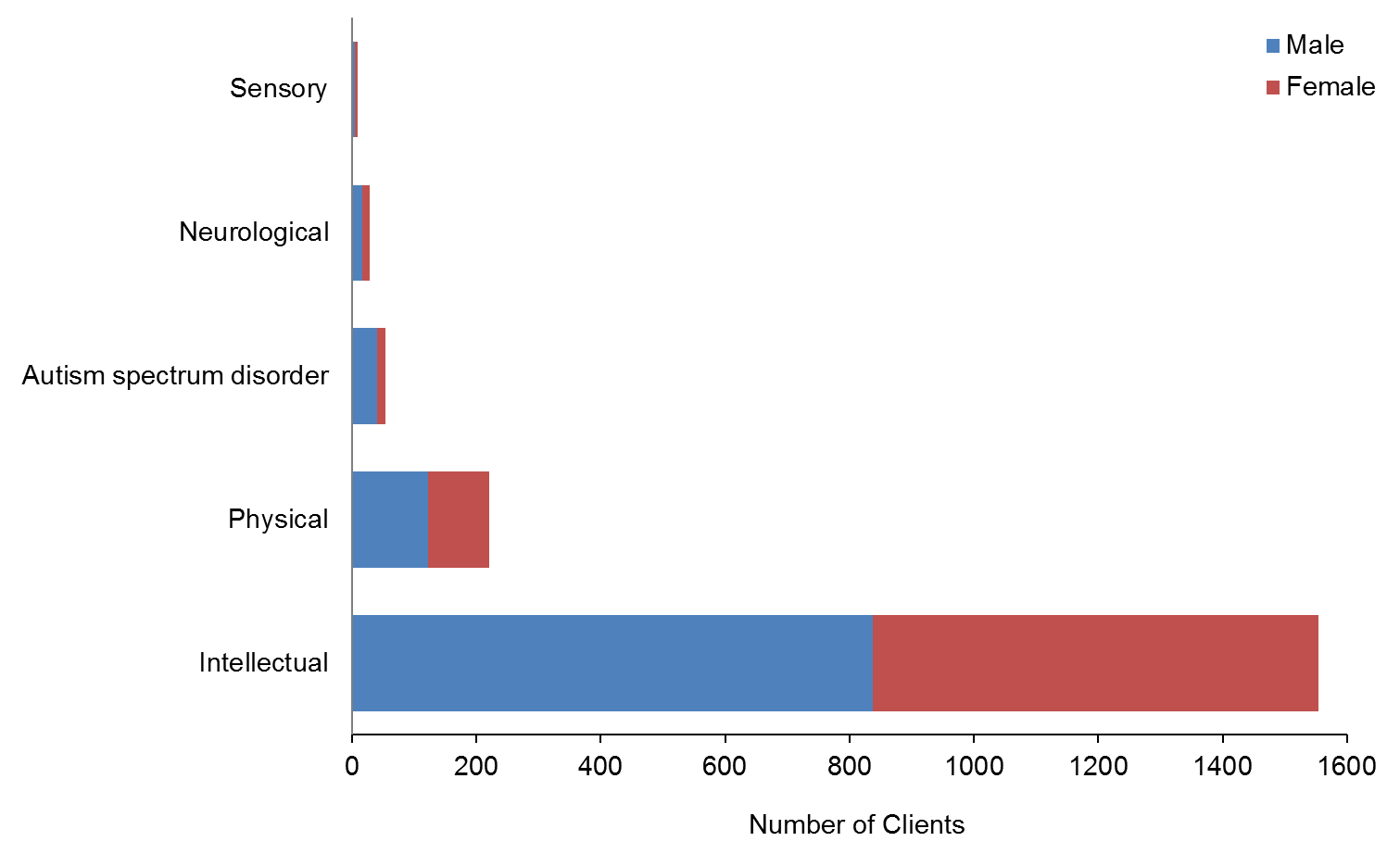
* Waikato region has twice as many day-programme Clients as the next largest region, Canterbury.
* Waikato, Canterbury and Manawatu−Wanganui have the largest numbers of day-programme Clients due to the closures of Tokanui, Sunnyside and Kimberley, respectively, in these areas, and the agreement of the Ministry to fund day programmes for these Clients.

### Principal disability

Table 49: Day-programme Clients, by principal disability

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Disability type** | **Male** | **Female** | **Total** | **%** |
| Intellectual | 838 | 716 | 1554 | 83 |
| Physical | 123 | 98 | 221 | 12 |
| Autism spectrum disorder | 41 | 13 | 54 | 3 |
| Neurological | 17 | 11 | 28 | 2 |
| Sensory | 4 | 5 | 9 | 0 |
| **Total** | **1023** | **843** | **1866** | **100** |

Figure 36: Day-programme Clients, by principal disability



#### Observation

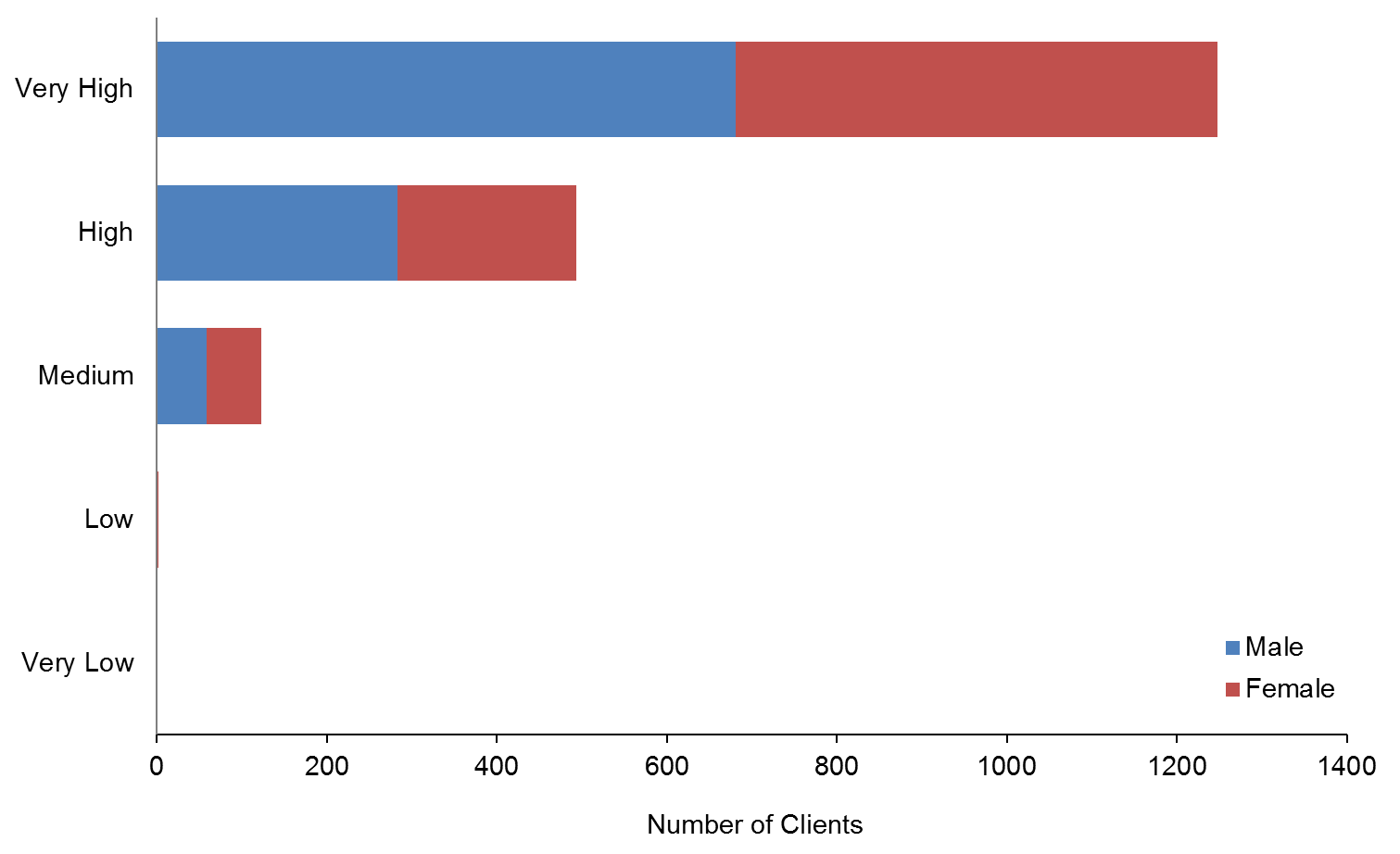
* The majority (83%) of Clients using day-programme services have intellectual disabilities.

### Support package allocation

Table 50: Day-programme Clients, by SPA level

|  |  |  |  |
| --- | --- | --- | --- |
| **SPA level** | **Male** | **Female** | **Total** |
| Very Low |  | 0 | 0 |
| Low | 1 | 1 | 2 |
| Medium | 58 | 65 | 123 |
| High | 283 | 210 | 493 |
| Very High | 681 | 567 | 1248 |
| **Total** | **1023** | **843** | **1866** |

Figure 37: Day-programme Clients, by SPA level



#### Observation

* A large majority (67%) of day-programme Clients have a Very High SPA level, and a further 26% have a High level.

# Client demographics, by disability

This section focuses on the five broad disability types and provides the demographic profiles of the DSS Clients with each of these disabilities.

While all Clients are recorded as having one principal disability, some Clients are listed with two principal disabilities. This report focuses on only the first principal disability that was recorded.

|  |  |  |
| --- | --- | --- |
| **Principal disability type** | **Total** | **%** |
| Intellectual | 15,578 | 48 |
| Physical | 9901 | 31 |
| Autism spectrum disorder | 5077 | 16 |
| Sensory | 1030 | 3 |
| Neurological | 661 | 2 |
| **Total** | **32,247** | **100** |

For a list of disabilities included in the different principal disability types see the Appendix. Note that if a person has two principal disabilities, then both disabilities are counted in this table.

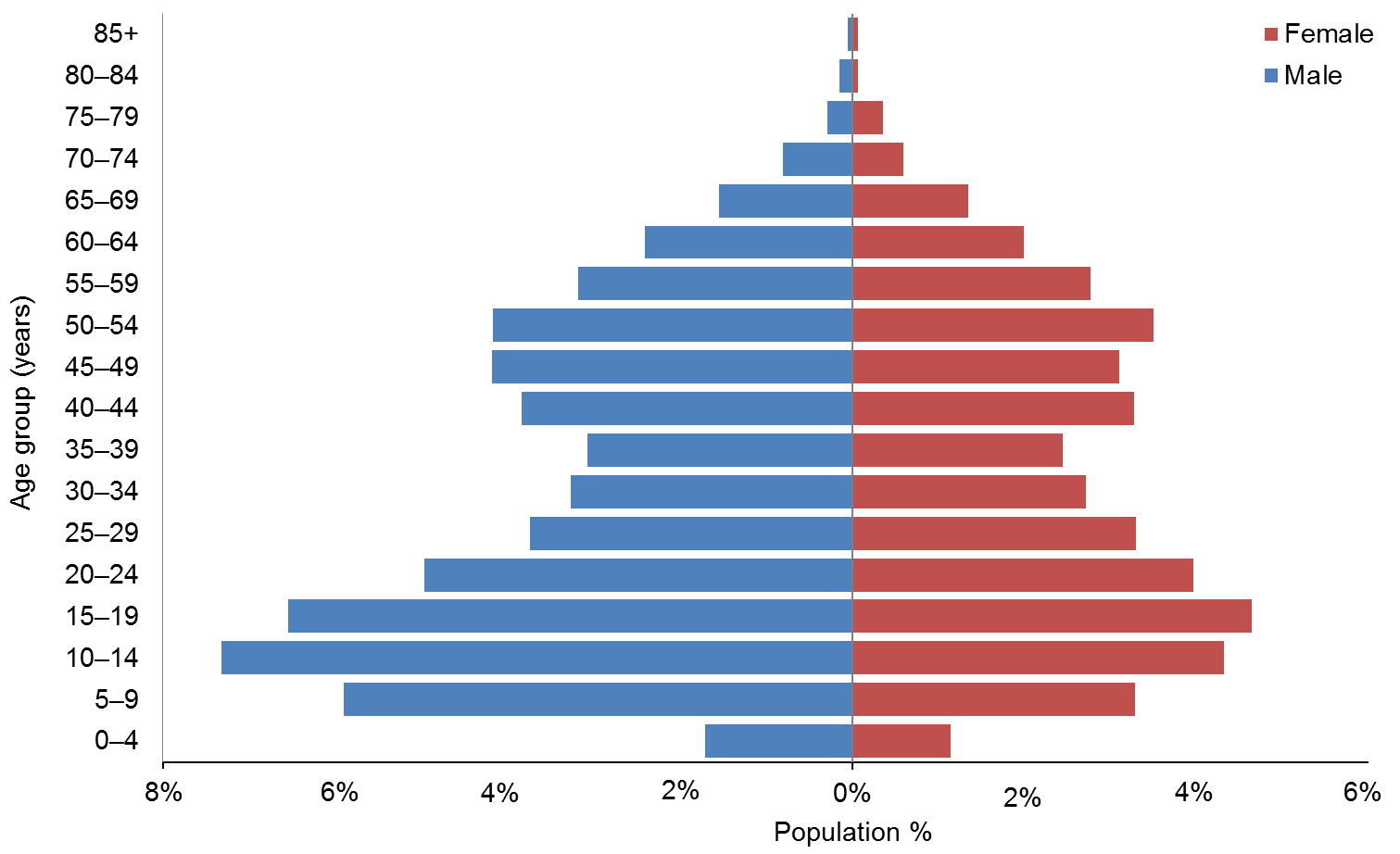
## Intellectual disability

### Age and sex

Table 51: Clients with intellectual disability, by age and sex

|  |  |  |  |
| --- | --- | --- | --- |
| **Age group** | **Male** | **Female** | **Total** |
| 0−4 | 266 | 178 | 444 |
| 5−9 | 920 | 511 | 1431 |
| 10−14 | 1140 | 672 | 1812 |
| 15−19 | 1020 | 723 | 1743 |
| 20−24 | 774 | 618 | 1392 |
| 25−29 | 583 | 513 | 1096 |
| 30−34 | 508 | 423 | 931 |
| 35−39 | 479 | 381 | 860 |
| 40−44 | 597 | 510 | 1107 |
| 45−49 | 651 | 483 | 1134 |
| 50−54 | 649 | 546 | 1195 |
| 55−59 | 496 | 431 | 927 |
| 60−64 | 374 | 311 | 685 |
| 65−69 | 241 | 210 | 451 |
| 70−74 | 125 | 93 | 218 |
| 75−79 | 45 | 56 | 101 |
| 80−84 | 22 | 11 | 33 |
| 85+ | 7 | 11 | 18 |
| **Total** | **8897** | **6681** | **15,578** |
|  | **57%** | **43%** |  |

Figure 38: Age and sex of Clients with intellectual disability



#### Observations

* The median age of Clients with an intellectual disability is 28 years.
* There are significantly more males (57%) with an intellectual disability using DSS than females.
* There are two peaks in the age group profiles for both sexes: 10–19 years and 40–54 years.

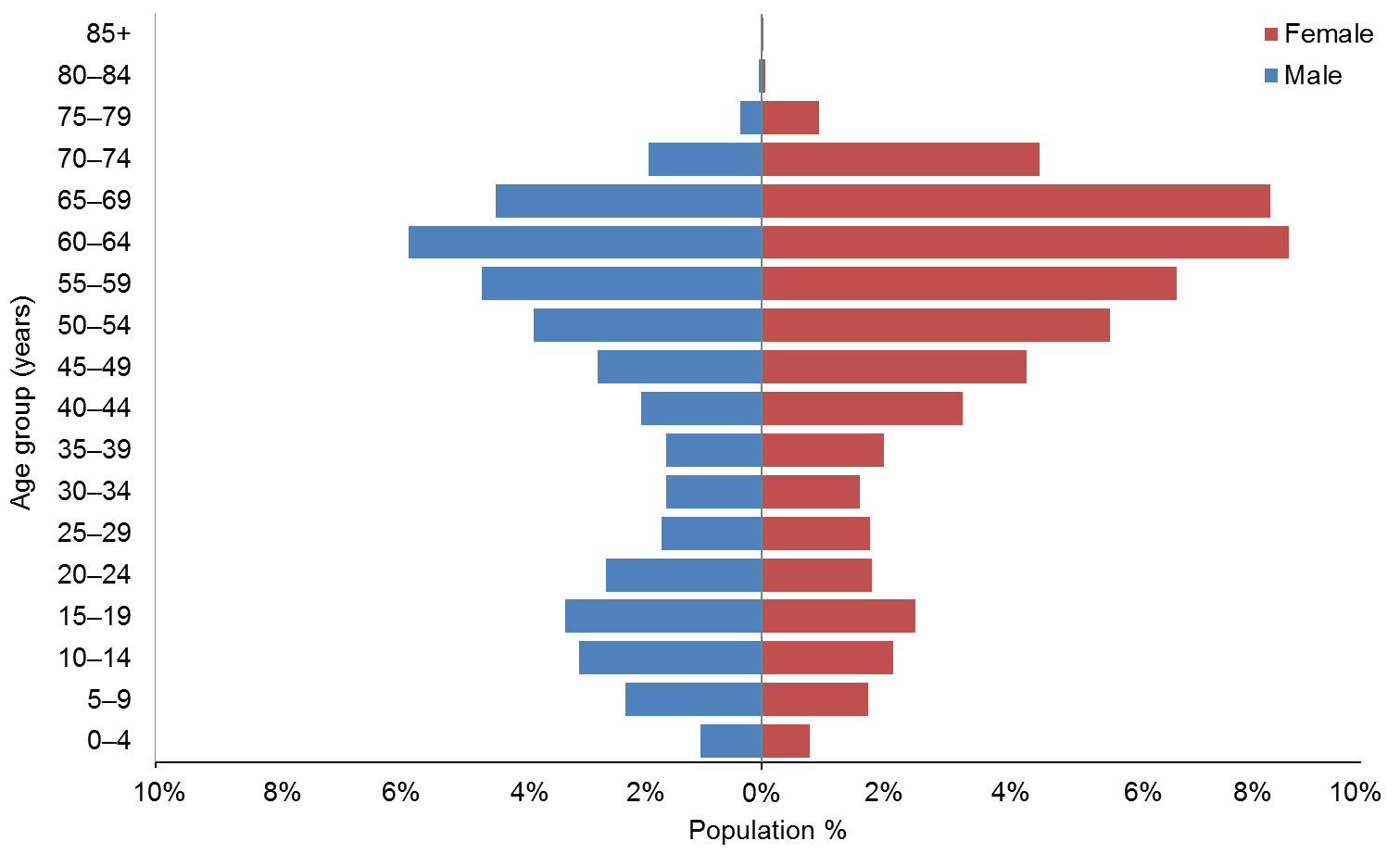
## Physical disability

### Age and sex

Table 52: Clients with physical disability, by age and sex

|  |  |  |  |
| --- | --- | --- | --- |
| **Age group** | **Male** | **Female** | **Total** |
| 0−4 | 99 | 79 | 178 |
| 5−9 | 223 | 175 | 398 |
| 10−14 | 298 | 216 | 514 |
| 15−19 | 321 | 252 | 573 |
| 20−24 | 254 | 181 | 435 |
| 25−29 | 164 | 177 | 341 |
| 30−34 | 155 | 160 | 315 |
| 35−39 | 156 | 200 | 356 |
| 40−44 | 197 | 329 | 526 |
| 45−49 | 268 | 433 | 701 |
| 50−54 | 372 | 570 | 942 |
| 55−59 | 457 | 678 | 1135 |
| 60−64 | 577 | 862 | 1439 |
| 65−69 | 434 | 831 | 1265 |
| 70−74 | 185 | 454 | 639 |
| 75−79 | 35 | 94 | 129 |
| 80−84 | 5 | 7 | 12 |
| 85+ |  | 3 | 3 |
| **Total** | **4200** | **5701** | **9901** |
| **42%** | **58%** |  |

Figure 39: Clients with physical disability, by age and sex



#### Observations

* The median age of Clients with a physical disability is 52 years.
* Females make up 58% of Clients with a physical disability.
* Clients with a physical disability are a markedly older group, with 56% of Clients aged over 45 years.

## Autism spectrum disorder

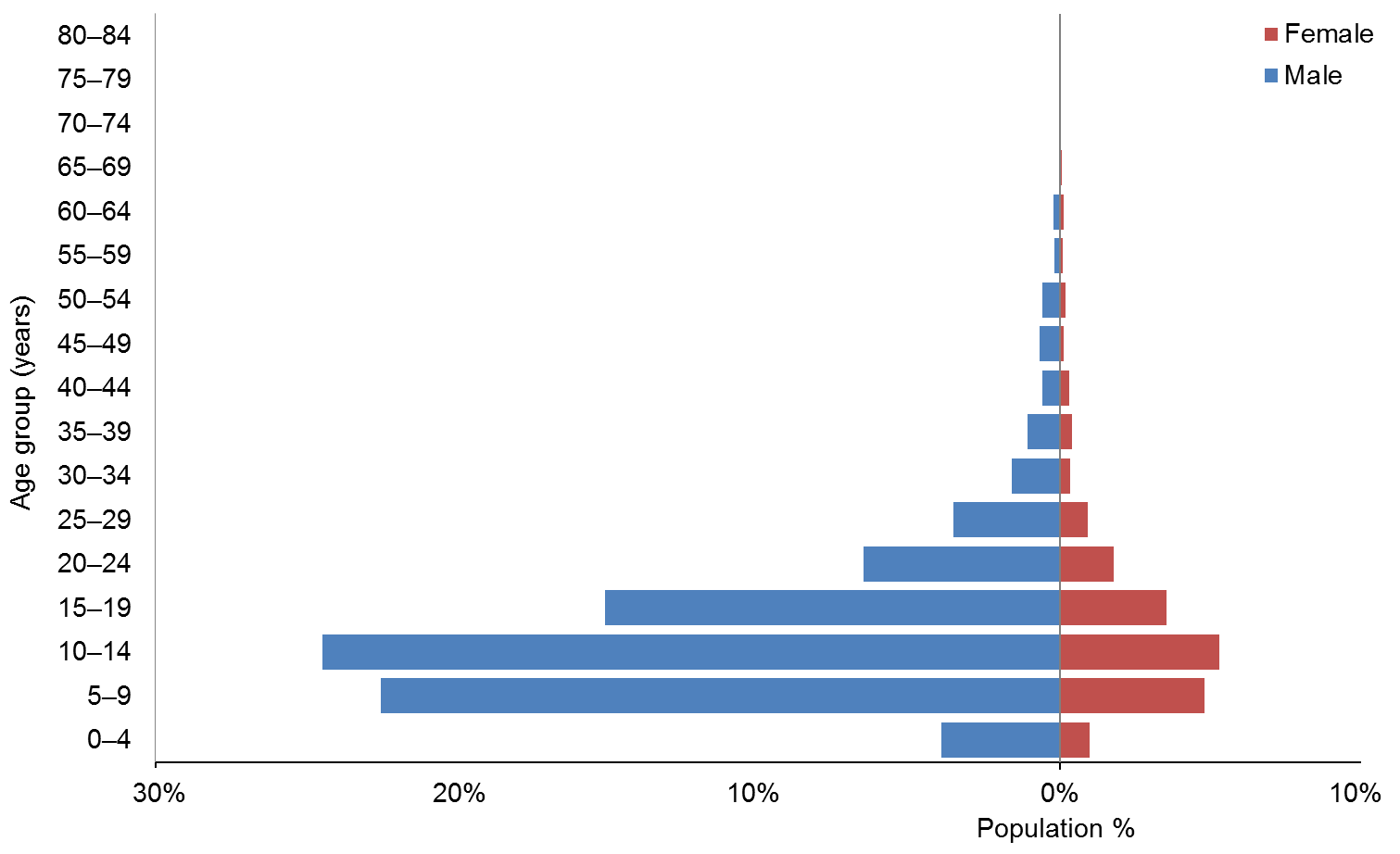
This section describes Clients who have one of the following disabilities: Asperger’s syndrome; autism spectrum disorder (ASD); other ASD.

### Age and sex

Table 53: Clients with ASD, by age and sex

|  |  |  |  |
| --- | --- | --- | --- |
| **Age group** | **Male** | **Female** | **Total** |
| 0−4 | 199 | 50 | 249 |
| 5−9 | 1144 | 244 | 1388 |
| 10−14 | 1242 | 269 | 1511 |
| 15−19 | 766 | 180 | 946 |
| 20−24 | 330 | 90 | 420 |
| 25−29 | 180 | 47 | 227 |
| 30−34 | 81 | 17 | 98 |
| 35−39 | 55 | 20 | 75 |
| 40−44 | 29 | 15 | 44 |
| 45−49 | 34 | 7 | 41 |
| 50−54 | 30 | 10 | 40 |
| 55−59 | 9 | 5 | 14 |
| 60−64 | 10 | 7 | 17 |
| 65−69 | 2 | 3 | 5 |
| 70−74 |  | 1 | 1 |
| 80−84 |  | 1 | 1 |
| **Total** | **4111** | **966** | **5077** |
| **81%** | **19%** |  |

Figure 40: Age and sex of Clients with ASD



#### Observations

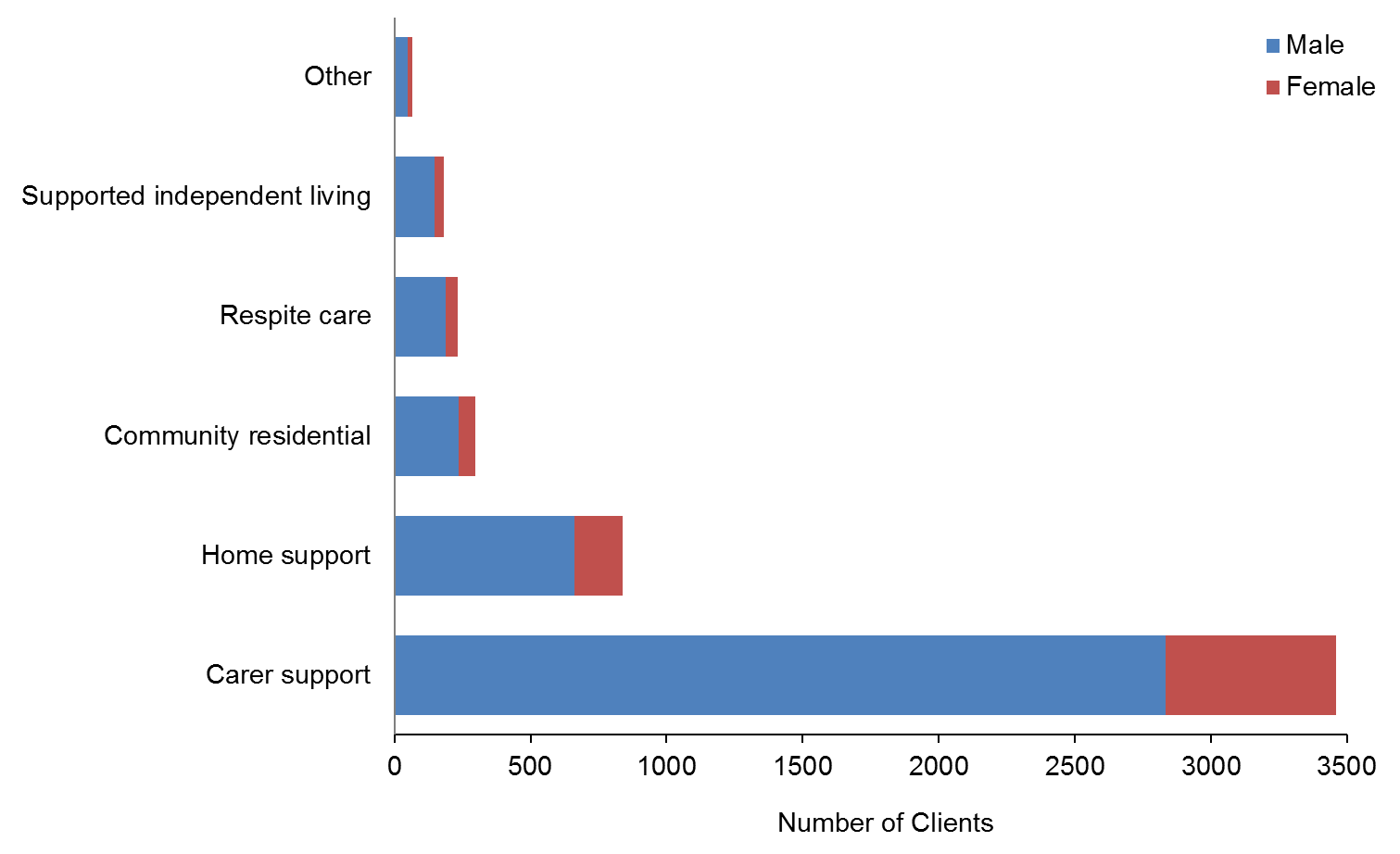
* The median age of Clients with ASD is 12 years.
* ASD Clients are predominantly male (81%).
* ASD Clients are predominantly young (80% of ASD Clients are aged under 20).

### Service usage

Table 54: ASD Clients, by sex and service usage

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Service type** | **Male** | **Female** | **Total** | **%** |
| Carer support | 2834 | 627 | 3461 | 68 |
| Home support | 660 | 179 | 839 | 17 |
| Community residential | 235 | 61 | 296 | 6 |
| Respite care | 187 | 47 | 234 | 5 |
| Supported independent living | 148 | 35 | 183 | 4 |
| Other | 47 | 17 | 64 | 1 |
| **Total** | **4111** | **966** | **5077** |  |

Figure 41: ASD Clients, by sex and service usage



#### Observation

* Two-thirds of ASD Clients use carer support services, which is by far the most used disability support service used by this disability group.

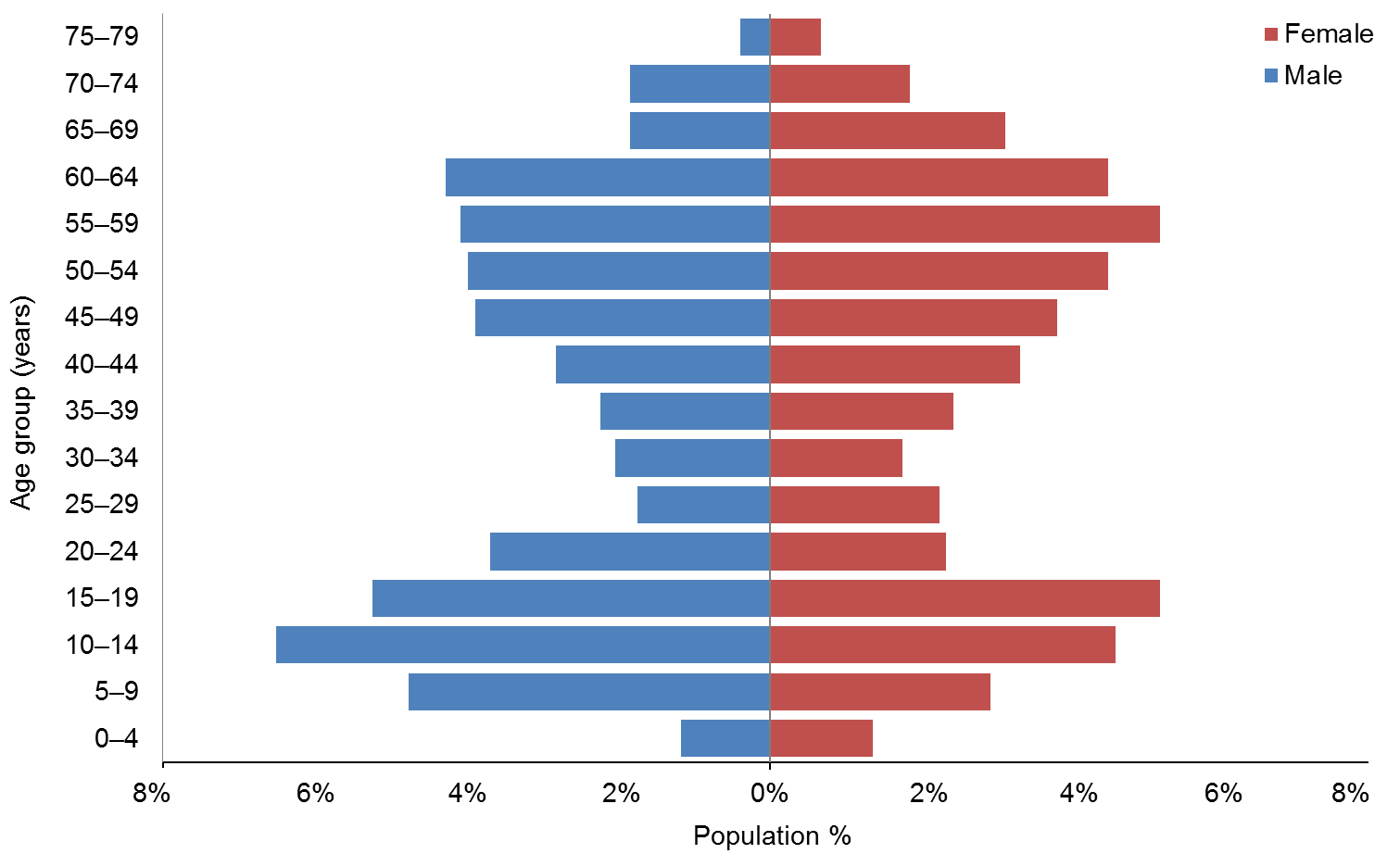
## Sensory disability

### Age and sex

Table 55: Sensory disability Clients, by age and sex

|  |  |  |  |
| --- | --- | --- | --- |
| **Age group** | **Male** | **Female** | **Total** |
| 0−4 | 12 | 14 | 26 |
| 5−9 | 49 | 30 | 79 |
| 10−14 | 67 | 47 | 114 |
| 15−19 | 54 | 53 | 107 |
| 20−24 | 38 | 24 | 62 |
| 25−29 | 18 | 23 | 41 |
| 30−34 | 21 | 18 | 39 |
| 35−39 | 23 | 25 | 48 |
| 40−44 | 29 | 34 | 63 |
| 45−49 | 40 | 39 | 79 |
| 50−54 | 41 | 46 | 87 |
| 55−59 | 42 | 53 | 95 |
| 60−64 | 44 | 46 | 90 |
| 65−69 | 19 | 32 | 51 |
| 70−74 | 19 | 19 | 38 |
| 75−79 | 4 | 7 | 11 |
| **Total** | **520** | **510** | **1030** |
| **50%** | **50%** |  |

Figure 42: Age and sex of Clients with sensory disabilities



#### Observations

* The median age of Clients with sensory disabilities is 40 years.
* Males and females are evenly represented in this disability group.
* There are two peaks in the age distributions, with slightly more males in the 10–24 years age group and slightly more females in the 45–69 years group.

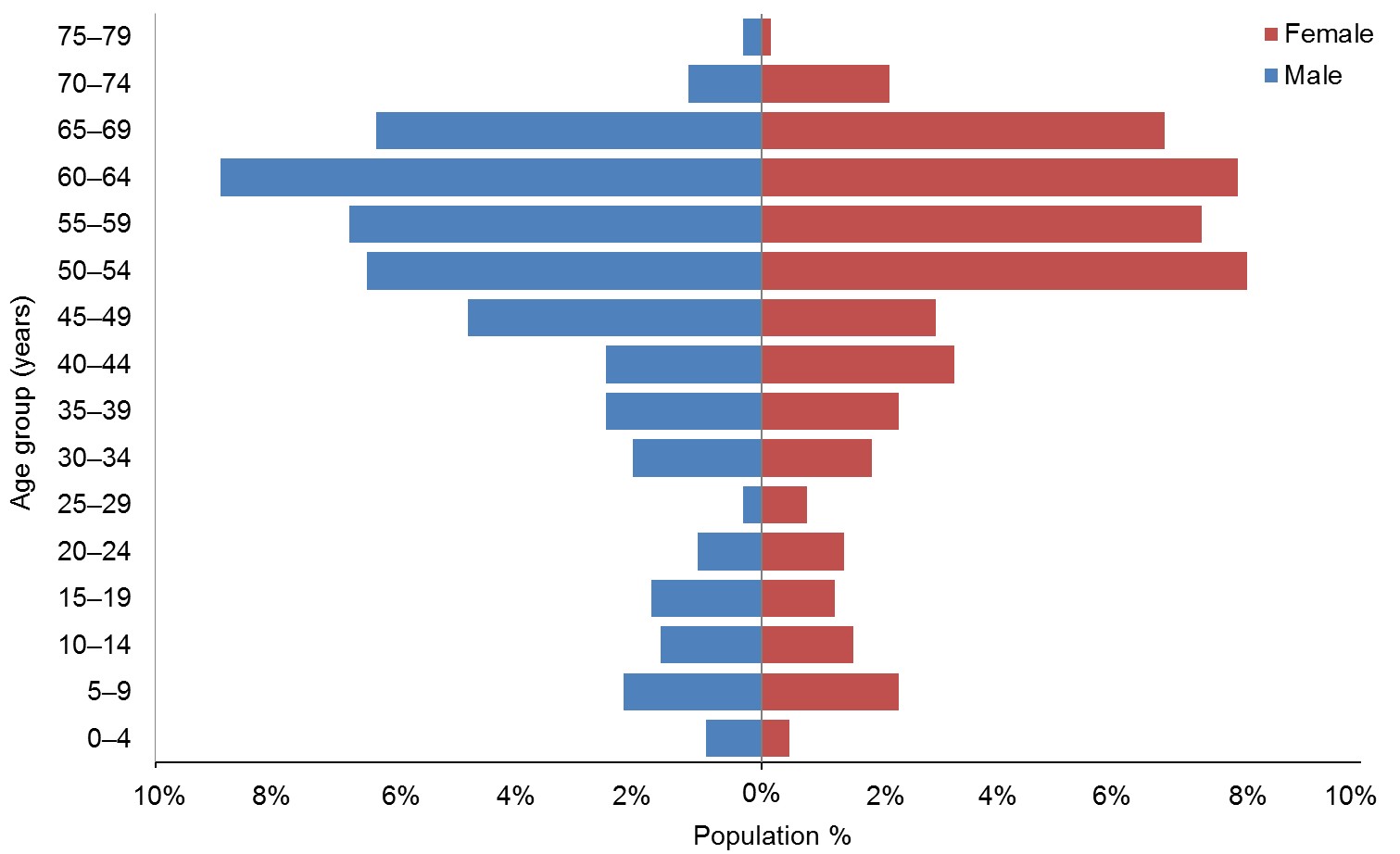
## Neurological disability

### Age and sex

Table 56: Clients with neurological disability, by age and sex

|  |  |  |  |
| --- | --- | --- | --- |
| **Age group** | **Male** | **Female** | **Total** |
| 0−4 | 6 | 3 | 9 |
| 5−9 | 15 | 15 | 30 |
| 10−14 | 11 | 10 | 21 |
| 15−19 | 12 | 8 | 20 |
| 20−24 | 7 | 9 | 16 |
| 25−29 | 2 | 5 | 7 |
| 30−34 | 14 | 12 | 26 |
| 35−39 | 17 | 15 | 32 |
| 40−44 | 17 | 21 | 38 |
| 45−49 | 32 | 19 | 51 |
| 50−54 | 43 | 53 | 96 |
| 55−59 | 45 | 48 | 93 |
| 60−64 | 59 | 52 | 111 |
| 65−69 | 42 | 44 | 86 |
| 70-74 | 8 | 14 | 22 |
| 75−79 | 2 | 1 | 3 |
| **Total** | **332** | **329** | **661** |
| **50%** | **50%** |  |

Figure 43: Age and sex of Clients with neurological disability



#### Observations

* The median age of Clients with neurological disabilities is 53 years.
* Almost two-thirds (62%) of Clients with neurological disabilities using disability support services are aged over 50 years.

# Service usage, by ethnicity

This section illustrates service usage by each of the four main ethnic groups: European/Other, Māori, Pacific and Asian.

Figure 44: Overall service usage, by ethnicity

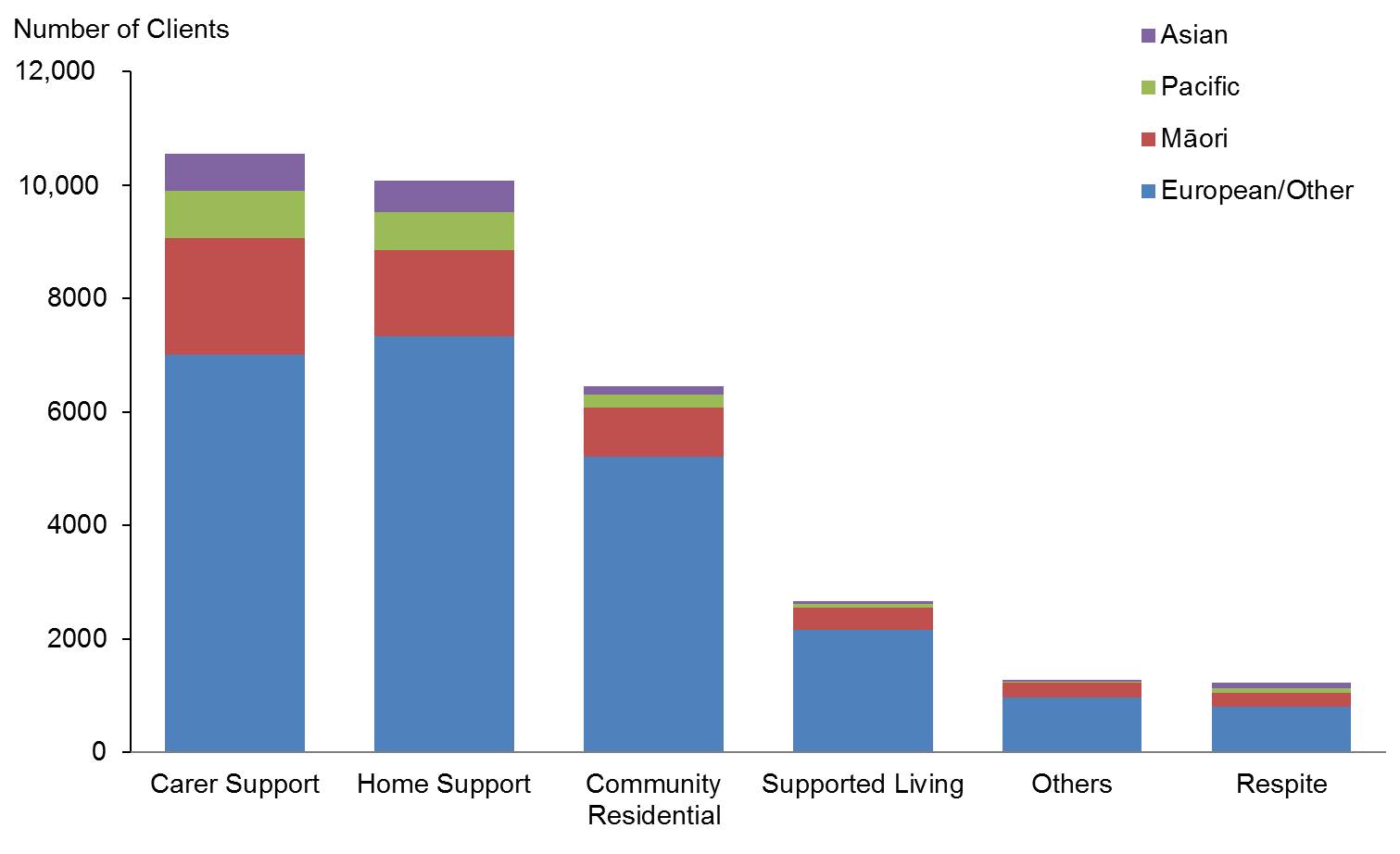


Figure 45: Service usage by Clients of European/Other ethnicity

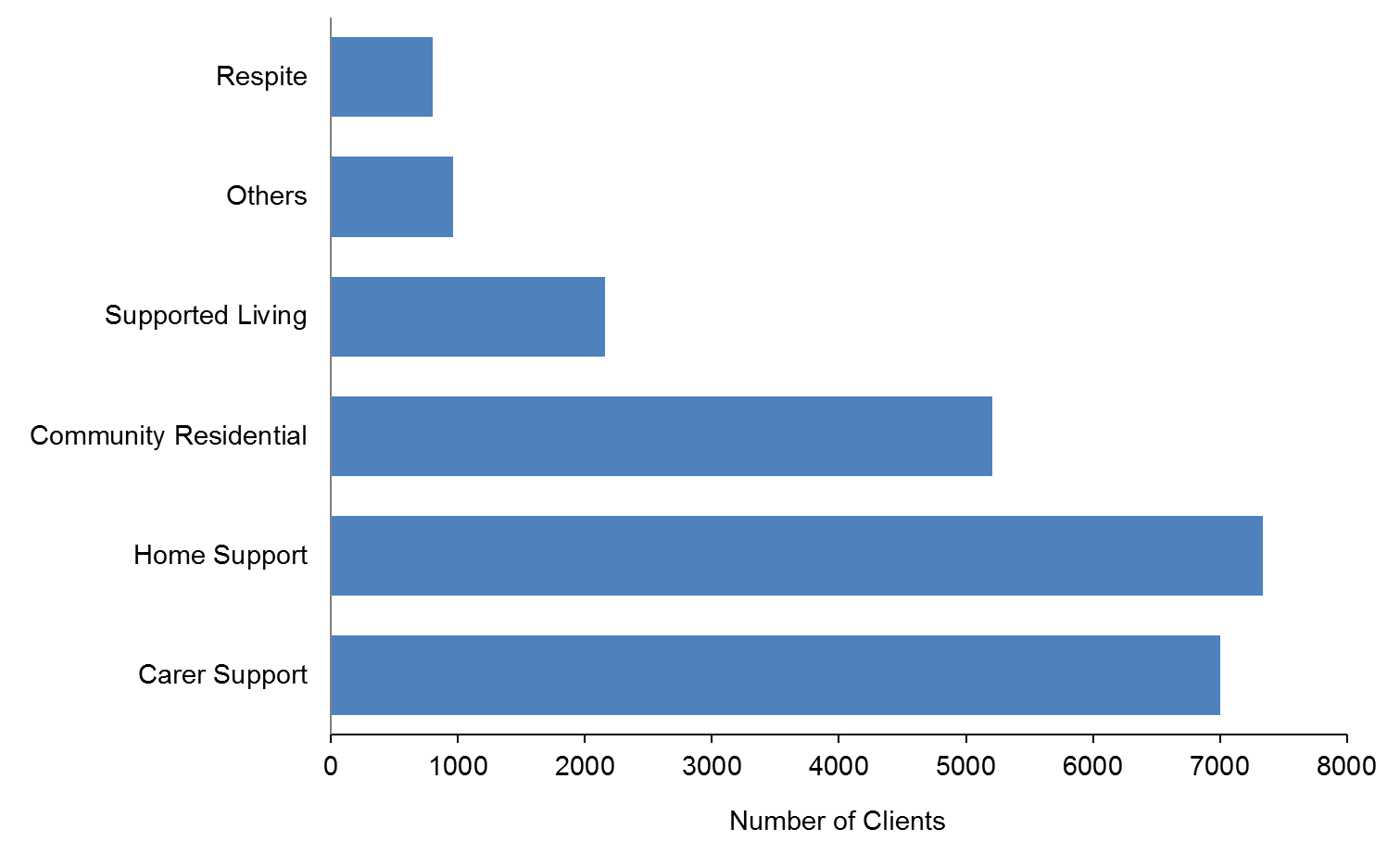


Figure 46: Service usage by Clients of Māori ethnicity

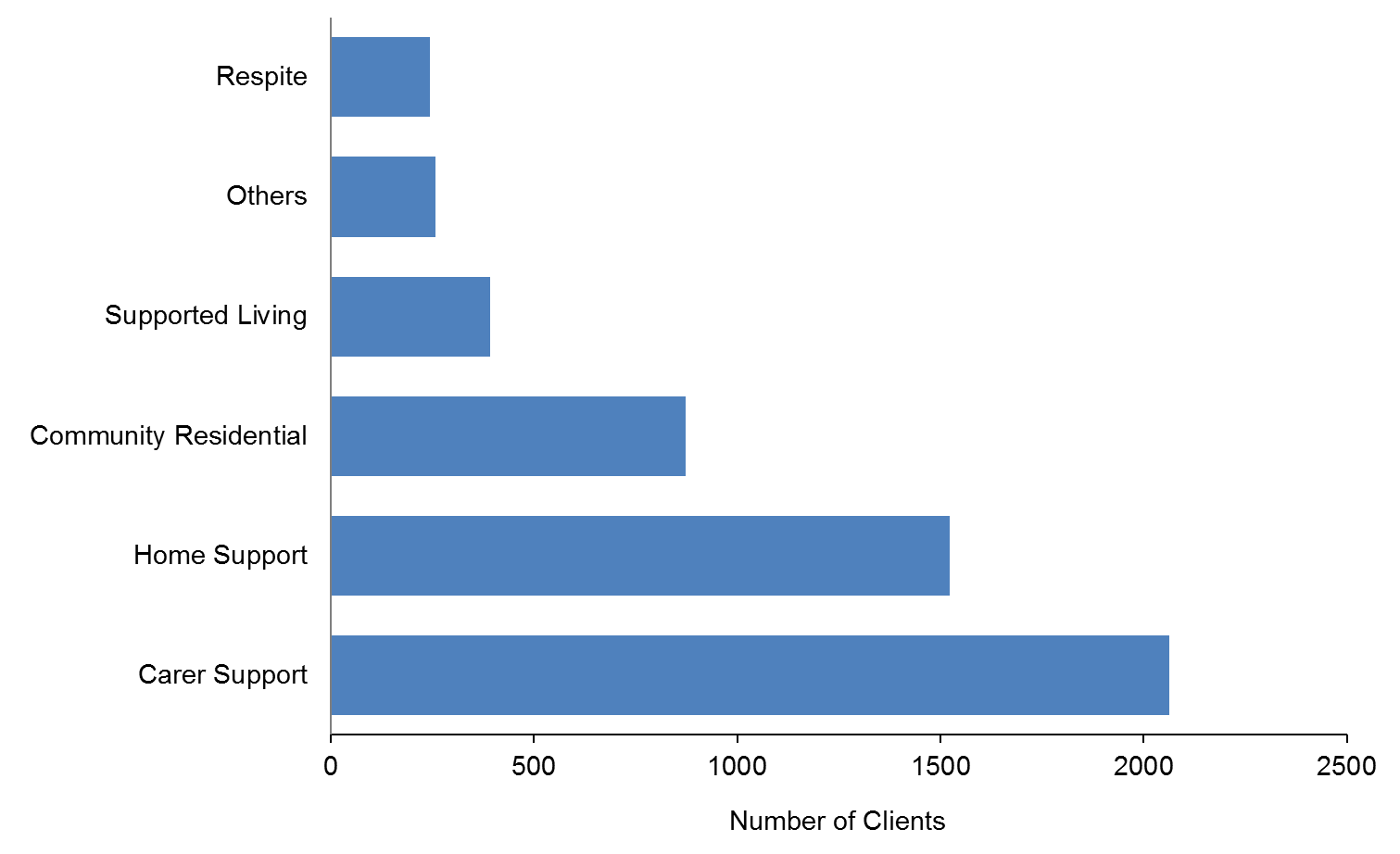


Figure 47: Service usage by Clients of Pacific ethnicity

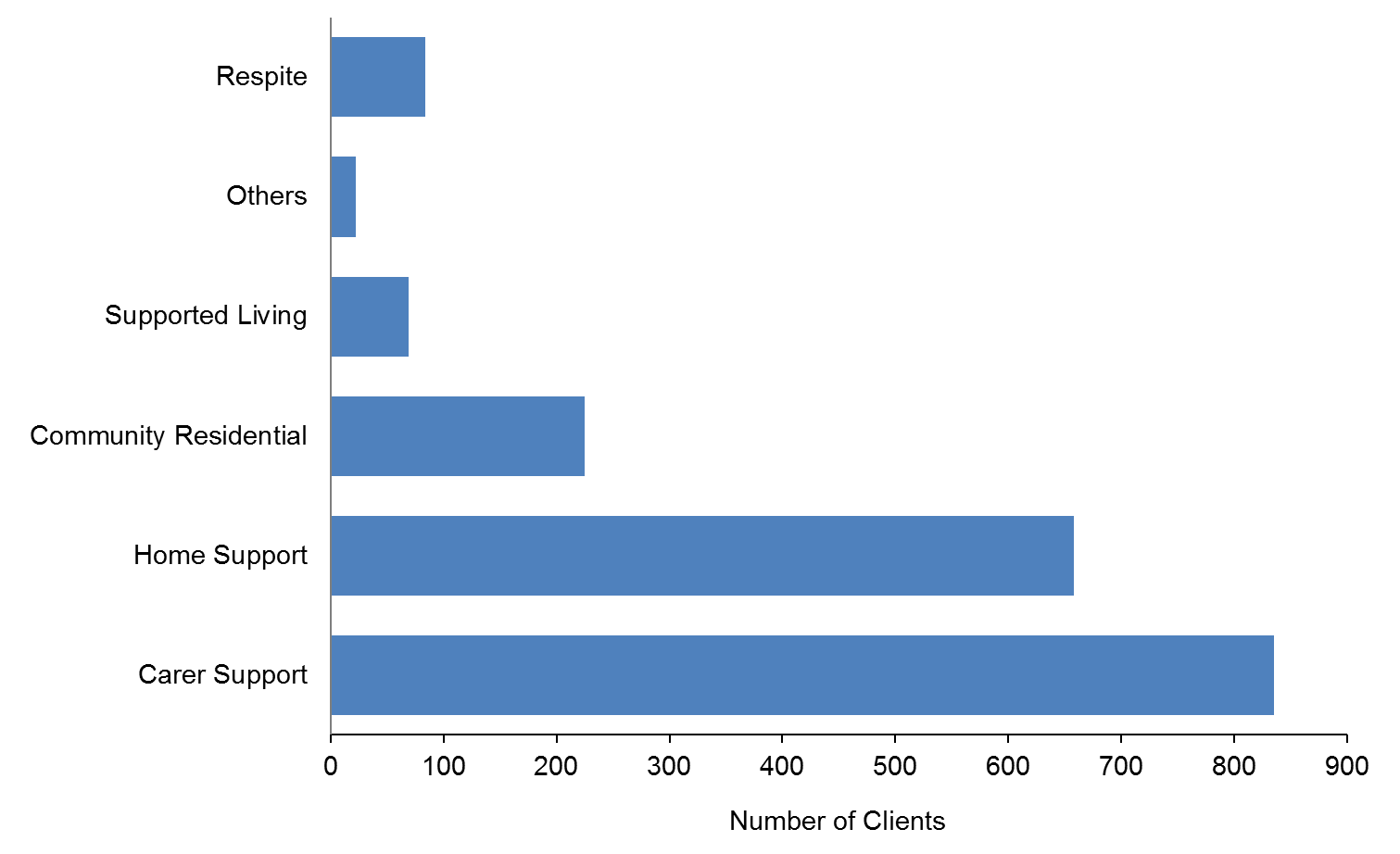
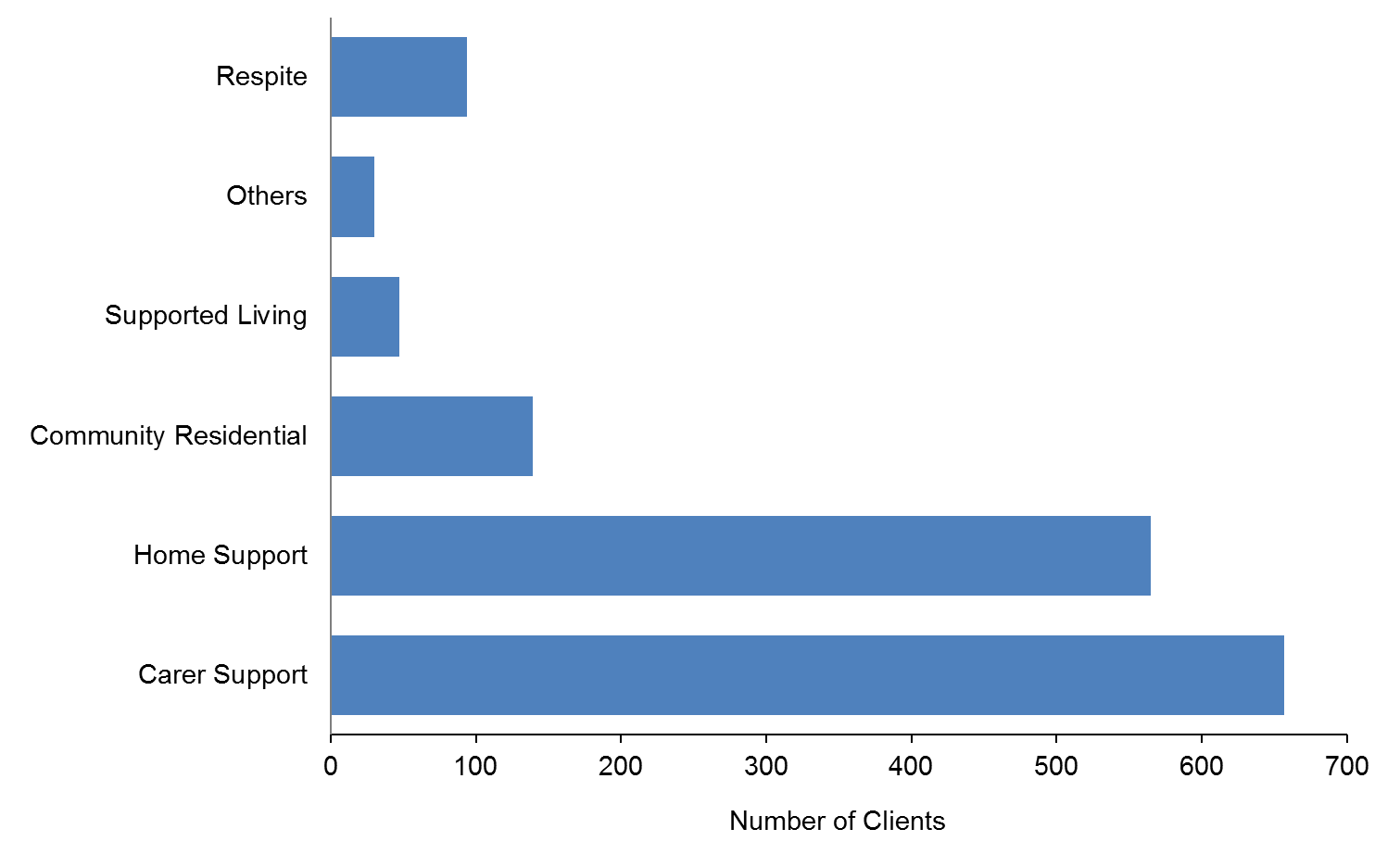


Figure 48: Service usage by Clients of Asian ethnicity



# Glossary

**ASD** Autism spectrum disorder.

**Ethnicity** Each Client is allocated to a single ethnic group using the priority system. The aim of prioritisation is to ensure that where some need exists to assign people to a single ethnic group, ethnic groups of policy importance, or of small size, are not swamped by the NZ European ethnic group.

**NASC** Needs Assessment Service Coordination. These services are funded by the Ministry of Health. Their role is to assess a person’s disability-related support needs, and then to allocate and/or coordinate funding or services to meet these needs.

**Socrates** A Ministry of Health information system, consisting of a database and computer application for managing the delivery of services to DSS Clients.

**SPA** Support package allocation. This is the funding or range of disability support services allocated to a disabled Client to address their disability support needs, as identified by the Needs Assessment and Service Coordination organisation.

# Appendix: Disability types

Table A1: Principal disability types, by number of DSS Clients

| **Disability class** | **Principal disability** | **Count** |
| --- | --- | --- |
| Autism spectrum disorder | Asperger’s syndrome | 1139 |
| Autism spectrum disorder (ASD) | 4183 |
| **Total** | **5322** |
| Intellectual | Birth asphyxia or intrauterine hypoxia | 18 |
| Developmental delay, type not specified | 1581 |
| Down syndrome (Trisomy 21) | 1985 |
| Edwards’ syndrome (Trisomy 18) | 8 |
| Fragile X syndrome | 96 |
| Intellectual disability (ID), type not specified | 10,383 |
| Klinefelter’s syndrome | 27 |
| Learning disability / difficult / delay, type not specified | 1001 |
| Microcephalus / microcephaly | 78 |
| Other intellectual, learning or developmental disorder (specify) | 484 |
| Prader-Willi syndrome | 17 |
| **Total** | **15,678** |
| Neurological | Brain injury / head injury caused by accident (external cause) | 100 |
| Brain injury, cause not specified | 144 |
| Encephalitis | 29 |
| Neurological disorder / disability, type not specified | 81 |
| **Total** | **354** |
| Physical | Amputation / partial amputation of arm / hand | 29 |
| Amputation / partial amputation of leg / foot | 171 |
| Ankylosing spondylitis | 36 |
| Arthrogryposis | 37 |
| Ataxia (cerebellar, spinocerebellar, Friedreich’s) | 163 |
| Back injury due to accident (external cause) | 27 |
| Cerebral palsy | 1744 |
| Club foot or feet (talipes) | 17 |
| Congenital absence / partial absence of arm / hand (upper limb reduction) | 11 |
| Congenital absence / partial absence of leg / foot (lower limb reduction) | 17 |
| Guillain Barre syndrome | 24 |
| Kyphosis, lordosis or scoliosis | 72 |
| Low birth weight / prematurity / short gestation | 30 |
| Muscular dystrophy | 271 |
| Non-malignant growth / tumour | 13 |
| Osteoarthritis | 758 |
| Other bone, joint or cartilage disorder (specify) | 215 |
| Physical (continued) | Other conditions originating around time of birth (specify) | 42 |
| Other muscle and tendon disorder (specify) | 85 |
| Other musculoskeletal (specify) | 131 |
| Other spine or back disorder (specify) | 183 |
| Paralysis, paresis (hemiplegia, paraplegia, tetraplegia, quadraplegia, diplegia) | 548 |
| Polio and post-polio | 92 |
| Polymyalgia rheumatica | 9 |
| Prolapsed disc, disc degeneration, sciatica | 45 |
| Rheumatoid arthritis | 504 |
| Short stature / dwarfism (eg, achondroplasia) | 37 |
| Spina bifida | 335 |
| Spinal muscular atrophy | 33 |
| Spinal stenosis | 65 |
| Spondylosis | 30 |
| Stroke, brain / subarachnoid haemorrhage, cerebrovascular accident (CVA), parietal / cerebral / cerebellar / middle cerebral artery (MCA) / thalamic / frontal lobe infarct | 1796 |
| Systemic lupus erythematosus (lupus, SLE) | 29 |
| **Total** | **7599** |
| Physical / intellectual | Other congenital or chromosomal defects affecting multiple systems (specify) | 738 |
| Angleman’s syndrome | 1 |
| Patau’s syndrome (Trisomy 13) | 2 |
| **Total** | **741** |
| Physical / intellectual / neurological | Hydrocephalus / hydrocephaly | 87 |
| Other brain or nervous system disorder (specify) | 682 |
| **Total** | **769** |
| Physical / neurological | Huntington’s | 152 |
| Meningitis | 22 |
| Motor neuron disease | 117 |
| Multiple sclerosis | 971 |
| Parkinson’s disease | 205 |
| **Total** | **1467** |
| Sensory | Blind or vision impaired, type not specified | 482 |
| Congenital cataract (present at birth) | 17 |
| Deaf or hearing impaired, type not specified | 311 |
| Glaucoma | 12 |
| Optic neuritis, optic atrophy | 5 |
| Other cataract | 2 |
| Other ear or hearing disorder (specify) | 32 |
| Other eye or vision disorder (specify) | 97 |
| Retinopathy, retinal dystrophy, retinitis pigmentosa, detached retina | 54 |
| Other | 1 |
| **Total** | **1013** |
| Other | Alcohol / drug-related disorder (excluding Korsakov’s syndrome) | 1 |
| Alzheimer’s (including early onset) | 6 |
| Angina | 3 |
| Asthma | 5 |
| Attention deficit / hyperactivity (eg, ADD, ADHD) | 9 |
| Bipolar disorder (manic depression) | 1 |
| Cancer (malignant, CA) (eg, leukaemia, lymphoma, melanoma, breast, lung, prostate, colon, neuroblastoma) | 6 |
| Chronic back pain, type not specified | 9 |
| Chronic fatigue syndrome / ME (myalgic encephalomyelitis) | 36 |
| Chronic obstructive pulmonary or respiratory disease (COPD / CORD) (eg, chronic bronchitis, emphysema) | 18 |
| Chronic pain / chronic pain syndrome, cause not specified (excludes chronic back pain) | 3 |
| Congenital heart disease / defects / problems | 6 |
| Cystic fibrosis | 9 |
| Depression | 2 |
| Diabetes (NIDDM or IDDM) | 9 |
| Epilepsy, seizures | 26 |
| Fibromyalgia | 29 |
| Foetal alcohol syndrome (FAS) | 4 |
| Haemophilia | 1 |
| Heart attack (myocardial infarction) | 3 |
| Heart failure | 2 |
| Hypertension / high blood pressure | 1 |
| Inflammatory bowel disease (eg, Crohn’s disease, ulcerative colitis, other non‑infective bowel disease) | 1 |
| Ischaemic heart disease (IHD), type not specified | 6 |
| Korsakov’s syndrome / alcohol-related dementia | 6 |
| Language delay | 1 |
| Liver disease (eg, hepatitis, cirrhosis) | 1 |
| Motor delay, developmental dyspraxia | 9 |
| Neurofibromatosis | 8 |
| Osteoporosis | 20 |
| Other cancer / tumour (specify) | 1 |
| Other connective tissue disorder (specify) | 12 |
| Other dementia (specify) | 4 |
| Other digestive disorder (specify) | 3 |
| Other genitourinary disorder (specify) | 2 |
| Other heart or blood vessel disorder (specify) | 5 |
| Other nutritional, hormonal or metabolic disorder (specify) | 3 |
| Other respiratory disorder (specify) | 3 |
| Pick’s | 1 |
| Renal (kidney) failure, renal dialysis, haemodialysis | 4 |
| Other (continued) | Schizophrenia | 4 |
| Systemic sclerosis / scleroderma | 8 |
| TIA (transient ischaemic attack) | 1 |
| Vascular dementia | 1 |
| Unspecified | 16 |
| **Total** | **309** |
| **Total** |  | **33,252** |

Note: If a Client has two principal disabilities, then both disabilities are counted.

1. Not everyone who is allocated carer support takes advantage of the subsidy. [↑](#footnote-ref-1)