**Summary for 36th meeting (20 October 2021):**

The Compliance Panel (The Panel) met via videoconference to discuss one complaint.

The complaint decisions from the 36th

**Complaint made under the Health Workers’ Code: Philippa Murphy/Baby Cues (07-2021-01)**

To address the first complaint (07-2020-01), the Panel sent Baby Cues a comprehensive educative letter covering the application of the Code of Practice for Health Workers to Baby Cues and advice on Articles 1.1., 2.1, 2.3, 4.1 and 4.4 of the Code.

Given the seriousness with regards to public safety and the health of infants, the Panel agreed that two Panel members should thoroughly review Baby Cues website/blog, highlighting and giving examples where concern was raised. The Secretariat will prepare a determinations letter which:

* Sets out a summary of the complaint 07-2020-01, the educative approach taken and the rationale for this approach
* Sets out each of the alleged breaches of the Health Workers’ Code (aligning article to breach) relating to complaint 07-2021-01
* Notes any additional concerns identified by the Panel members’ comprehensive review
* Gives clear guidance on the why the INC Code of Practice does not relate to the work of Baby Cues
* Provides an explanation of the application of the Health Workers Code to Baby Cues

On issuing the determination letter, the Panel will also send a covering letter to the Ministry of Health, requesting its advice on other mechanisms to support improvements in the advice provided by Baby Cues or other avenues available to ensure that parents are provided with safe advice.