Lifeline Agedcare Limited

Current Status: 28 May 2014

The following summary has been accepted by the Ministry of Health as being an accurate reflection of the Provisional Audit conducted against the Health and Disability Services Standards (NZS8134.1:2008; NZS8134.2:2008 and NZS8134.3:2008) on the audit date(s) specified.

General overview

Palm Grove is certified to provide rest home level care for up to 30 residents, on the day of the audit there were 16 rest home residents. Palm Grove's facility manager and registered nurse are well qualified for their roles.

There are improvements required around recording meeting activity, incident reporting, fire drills and first aid qualified staff.

The prospective owner reported the current policies, systems and staff will remain in place following the purchase. Cressida Care Limited will continue to provide support to the new owner for at least a year.