

Charles Fleming Retirement Village Limited

CURRENT STATUS: 29-Jul-13

The following summary has been accepted by the Ministry of Health as being an accurate reflection of the Partial provisional audit conducted against the Health and Disability Services Standards – NZS8134.1:2008; NZS8134.2:2008 & NZS8134.3:2008 on the audit date(s) specified.

GENERAL OVERVIEW

Charles Fleming Retirement Village is a new Ryman Healthcare facility, situated in Waikanae. The Charles Fleming facility is modern, spacious and extends across three levels. The service has plans to open each floor at various stages between August and December 2013. Level one (ground level) contains a 40 bed care centre that will provide care for rest home and hospital residents and the main service areas for the facility. These areas were assessed as part of this partial provisional audit and are due to open 14 August 2012. Twelve serviced apartments on the 2nd floor and 11 on 3rd floor are opening later this week. These serviced apartments were also assessed as suitable to provide rest home level care should they be required.

The serviced apartments across three floors, 40 bed hospital centre on level two, and two x 20 bed dementia units on level three are in the process of being completed. These will be verified when building is complete. At the completion of the facility, the service will have a total of 160 beds.

The new village manager appointed to Charles Fleming was previously village manager at another Ryman facility. The manager has previous health care management experience in homecare. A recently appointed clinical nurse manager (RN) will be overseeing the care centre. She has worked in aged care for a number of years as a senior registered nurse. The new facility includes a modern call bell system that encourages independence and supervision and all resident rooms have single en-suites.

The audit identified the new facility, staff roster and equipment requirements and processes are appropriate for providing rest home, hospital - geriatric and medical level care and in meeting the needs of the residents.

Ryman Healthcare is experienced in opening new facilities and there are clear procedures and responsibilities for the safe and smooth transition of residents into the new facility.

The improvements required by the service are all related to the completion of the building and implementation of the new service.