

## **Golden Concept Group (NZ) Limited**

**CURRENT STATUS: 05-Feb-13**

**The following summary has been accepted by the Ministry of Health as being an accurate reflection of the Provisional audit conducted against the Health and Disability Services Standards – NZS8134.1:2008; NZS8134.2:2008 & NZS8134.3:2008 on the audit date(s) specified.**

### **GENERAL OVERVIEW**

Dominion Home is certified to provide secure dementia level care for up to 29 residents. On the day of the audit there were 23 residents. The general manager has many years' experience in the industry and has owned the facility for four years. This provisional audit was undertaken to assess the preparedness of the proposed new owners to provide the service and to establish the level of conformity prior to the facility being purchased. Staff interviewed and documentation reviewed identified that the service has implemented systems that are appropriate to meet the needs and interests of the resident group. The care services are holistic and promote the residents' individuality and independence. Family interviewed all spoke positively about the care and support provided. The general practitioner was positive in his feedback when interviewed. The potential new owners plan to continue employing the current owner/general manager in the service with no change to the policies, procedures, staffing or quality and risk system. The general manager is supported by an experienced registered nurse who is the facility manager.

This audit identified improvements required by the service around medication administration and notification of outbreaks to the DHB.