

Bizcomm New Zealand Limited

CURRENT STATUS: 20-Jun-12

The following summary has been accepted by the Ministry of Health as being an accurate reflection of the Provisional audit conducted against the Health and Disability Services Standards – NZS8134.1:2008; NZS8134.2:2008 & NZS8134.3:2008 on the audit date(s) specified.

GENERAL OVERVIEW

Manor Park Hospital is certified to provide hospital services for up to 54 residents requiring either psychogeriatric or mental health care. On the day of audit there were 42 psychogeriatric and six mental health residents residing at the facility. The current manager is a registered nurse (RN). She is supported by a care-coordinator (RN), and a quality improvement co-coordinator. The facility is currently under going renovation to decrease the number of shared rooms by converting them to single rooms with ensuites. There will also be the addition of another lounge, storage areas and a nurse's station. Currently there are two separate wings. These are secured by use of a key pad lock system used at entrance and exit to each wing. There are RN's on duty twenty four hours a day. Improvements are required in the following areas: improving nursing documentation; ensuring internal audits take place as scheduled; review and sign off of corrective actions are documented and outcomes are communicated to the appropriate meeting; and that following renovations an area currently not used by residents is made safe. The current director and manager will support the incoming manager and purchaser throughout the transition process. The purchaser advised that the current policies and procedures, and staffing will remain unchanged.