

Y&P NZ Limited

CURRENT STATUS: 27-Apr-12

The following summary has been accepted by the Ministry of Health as being an accurate reflection of the Provisional audit conducted against the Health and Disability Services Standards – NZS8134.1:2008; NZS8134.2:2008 & NZS8134.3:2008 on the audit date(s) specified.

GENERAL OVERVIEW

Y & P NZ Limited is preparing to purchase Eden Rest Home and is required to determine their preparedness. The prospective provider was interviewed to determine their preparedness to provide a health and disability service. The prospective provider will be the owner operator and managing director. The governance and management structure of the organisation will remain the same. A strategic plan/business plan has been documented and addresses the relevant risk and management monitoring/performance requirements.

The prospective provider has no previous history of rest home ownership; however on-going support has been arranged with a lead in period of 12 months. A consultant will continue to be used to provide quality oversight and documentation that meets the Standards. The prospective provider is currently undergoing a comprehensive introduction and training which addresses both service delivery and management related issues and is aware of essential notification requirements.

Management responsibilities are clearly defined including personnel qualifications. The prospective provider reported that she has a health related qualification and is currently working as the assistant manager in another rest home. Evidence of qualifications and work history to determine suitability to the management role could not be verified on the day of the audit. The prospective provider has no immediate plans to make any changes to the facility, environment, key staff or operating procedures. Quality and risk management systems will continue to be implemented as they are currently occurring. The facility is adequately staffed and a suitably qualified assistant manager is on site Monday-Friday. There are no known legislative compliance issues that could affect the service.