

Vinada Limited

CURRENT STATUS: 20-Sep-11

The following summary has been accepted by the Ministry of Health as being an accurate reflection of the Surveillance audit conducted against the Health and Disability Services Standards – NZS8134.1:2008; NZS8134.2:2008 & NZS8134.3:2008 on the audit date(s) specified.

GENERAL OVERVIEW

Voguehaven provides rest home level care for up to 26 residents with an occupancy of 23 residents. The owners/directors live on site.

The service has an experienced nurse manager who works 24 hours a week plus on call. The nurse manager has many years experience working in aged care/dementia services. She is supported by the care manager (a non registered nurse position) who works full time. The care manager has 15 years experience working in aged care.

There is a quality and risk management process documented at Voguehaven. There is an internal audit schedule that is implemented.

Residents and relatives interviewed spoke very positively about the care and support provided by staff.

The service has addressed the corrective actions from their previous provisional audit relating to; resident's meetings, incident reporting, employment documentation, admission agreements, family contact, medication competencies, water temperature monitoring and infection control training. However, further improvements are still required around advanced directives, continued implementation of the quality plan and medication signing.

This audit has identified improvements required by the service around documentation of care plans and assessments and updating individual activity plans.

AUDIT SUMMARY AS AT 20-SEP-11

Standards have been assessed and summarised below:

Key

Indicator	Description	Definition
	Includes commendable elements above the required levels of performance	All standards applicable to this service attained with some criteria exceeded

Indicator	Description	Definition
	No short falls	Standards applicable to this service attained with all criteria achieved
	Some minor shortfalls but no major deficiencies and required levels of performance seem achievable without extensive extra activity	Standards applicable to this service attained but with some criteria partially achieved and of negligible or low risk
	A number of shortfalls that require specific action to address	Standards applicable to this service attained but with some criteria partially achieved and of medium, high or critical risk and/or some criteria unattained
	Major shortfalls, significant action is needed to achieve the required levels of performance	Some standards applicable to this service unattained

Consumer Rights	Day of Audit 20-Sep-11	Assessment
Includes 13 standards that support an outcome where consumers receive safe services of an appropriate standard that comply with consumer rights legislation. Services are provided in a manner that is respectful of consumer rights, facilities, informed choice, minimises harm and acknowledges cultural and individual values and beliefs.		A number of shortfalls that require specific action to address

Organisational Management	Day of Audit 20-Sep-11	Assessment
Includes 9 standards that support an outcome where consumers receive services that comply with legislation and are managed in a safe, efficient and effective manner.		A number of shortfalls that require specific action to address

Continuum of Service Delivery	Day of Audit 20-Sep-11	Assessment
Includes 13 standards that support an outcome where consumers participate in and receive timely assessment, followed by services that are planned, coordinated, and delivered in a timely and appropriate manner, consistent with current legislation.		A number of shortfalls that require specific action to address

Safe and Appropriate Environment	Day of Audit 20-Sep-11	Assessment
Includes 8 standards that support an outcome where services are provided in a clean, safe environment that is appropriate to the age/needs of the consumer, ensure physical privacy is maintained, has adequate space and amenities to facilitate independence, is in a setting appropriate to the consumer group and meets the needs of people with disabilities.		No short falls

Restraint Minimisation and Safe Practice	Day of Audit 20-Sep-11	Assessment
Includes 3 standards that support outcomes where consumers receive and experience services in the least restrictive and safe manner through restraint minimisation.		A number of shortfalls that require specific action to address

Infection Prevention and Control	Day of Audit 20-Sep-11	Assessment
Includes 6 standards that support an outcome which minimises the risk of infection to consumers, service providers and visitors. Infection control policies and procedures are practical, safe and appropriate for the type of service provided and reflect current accepted good practice and legislative requirements. The organisation provides relevant education on infection control to all service providers and consumers. Surveillance for infection is carried out as specified in the infection control programme.		No short falls

Vinada Limited

Date of provisional audit: 08-Feb-11

The following summary has been accepted by the Ministry of Health as being an accurate reflection of the certification audit conducted against the Health and Disability Services Standards – NZS8134.1:2008;NZS8134.2:2008 & NZS8134.3:2008 on the audit date(s) specified.

GENERAL OVERVIEW

Voguehaven rest home is currently certified to provide rest home level care for up to 26 residents. The current occupancy is 23 residents. The current directors owners purchased the rest home lease in November 2001.

The prospective owners, intend to take ownership, 1st April 2011, under the company name Vinada Ltd.

The prospective owners will be hands-on managers who will live on site. One owner is an experienced caregiver, the other a qualified chef.

The prospective owners have taken the time to plan a smooth transition with the present owners. One of the prospective owners has worked on site for seven months orientating in to all roles and all shifts. She has built up a strong relationship with the current staff and residents, she demonstrated a strong knowledge of both the home, the elderly care environment and the residents living at Voguehaven.

The new owners plan to redecorate the facility and introduce an extra senior caregiver to work with the current care manager (also a senior caregiver). The new additional, senior caregiver has extensive experience with dementia care and the prospective owners wish to introduce a new level of enthusiasm for the rest home.

They plan to retain the current policies and quality risk plans and maintain the current staffing structure.

The Registered Nurse (RN) is employed by the local health centre and sub contracted to the service. This ensures she is up to date. There are clinical meetings at the health centre and clinical mentoring for the RN through the Primary Health Organisation.