

Mitchell Court (Tauranga) Limited

Date of audit: 07-Apr-11 (provisional audit)

The following summary has been accepted by the Ministry of Health as being an accurate reflection of the Provisional audit conducted against the Health and Disability Services Standards – NZS8134.1:2008; NZS8134.2:2008 & NZS8134.3:2008 on the audit date(s) specified.

GENERAL OVERVIEW

Mitchell Court is an aged care rest home located in Tauranga. It was purchased thirteen years ago by the current owners/managers. Mitchell Court is a member of the Cavell Group, which is a group of six aged care facilities that have formed an informal alliance for the purpose of sharing common policies and procedures, training, purchasing, auditing/benchmarking, and support. The rest home has 33 single bedrooms. Thirty residents were living at the rest home during this two-day provisional audit.

At present, two owners govern Mitchell Court, one of whom is the manager (and also an enrolled nurse). The second current owner is the manager's spouse who provides support in the area of support services. The rest home has sold the business to two new business owners who assume responsibility at the end of May 2011. As part of the purchase agreement, Mitchell Court will remain part of the Cavell Group which provides the new owners with all required policies and procedures. Plans are in place to ensure all current staff remain employed at Mitchell Court with the new owners. This includes a full-time registered nurse who is one-site Monday to Friday, fifteen caregivers and seven service workers, totalling 23 employees. A general practitioner visits the rest home a minimum of once every three months. At the time of the audit, a position for a new manager of the rest home remains vacant although plans are in place to fill this prior to the new owners assuming responsibility. In addition, the current owners plan to slowly transition from the facility and avoid as much disruption as possible that is often associated with selling an aged care facility.